

## Jasper Chua (LKK Auto)

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**From:** Eric Woo <EricWoo@msfirstcapital.com.sg>  
**Sent:** Tuesday, 18 August 2020 12:00 AM  
**To:** Jasper Chua (LKK Auto)  
**Cc:** Serene Ler  
**Subject:** FW: LOD for SJM 9212 J ; Our Ref: D20001497MFSH ; DOA : 15/03/2020  
**Attachments:** 1 LKK INSPECTION REPORT.pdf; 2 LKK ADJUSTMENT REPORT.pdf; 3 LKK INSPECTION PHOTOS.pdf; TP\_LOD.pdf

Without Prejudice

Dear Jasper,

You have our mandate to settle as follow:

COR : \$4,226.50  
LOU : \$428.00 - \$749.00  
LTA search: \$36.49  
To offer : \$4,690.99 to \$5,011.99

Thank you.

Eric Woo  
Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Email:  
[EricWoo@msfirstcapital.com.sg](mailto:EricWoo@msfirstcapital.com.sg) | Company Regn. No. 195000106C  
A Member of **MS&AD Insurance Group**

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Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to <http://www.msfirstcapital.com.sg> for details of PDPA Personal Data Collection Statement.

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**From:** Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>  
**Sent:** Wednesday, 12 August 2020 5:23 pm  
**To:** Eric Woo <EricWoo@msfirstcapital.com.sg>  
**Cc:** Admin A <admin-a@lkkauto.com>; Serene Ler <Sereneler@msfirstcapital.com.sg>  
**Subject:** RE: LOD for SJM 9212 J ; Our Ref: D20001497MFSH ; DOA : 15/03/2020

Dear Sir/Mdm,

We refer to the subject matter.

It was reported that Insured driver move out from parking lot and hit TP.

Summary to offer to repairer **RICO 60 AUTO SERVICES PTE LTD** is as follows:

TP CLAIMED		REVISED -TO OFFER
Cost of Repair (w/gst)	\$ 27,216.52	\$ 4,226.50
Loss of Rental (\$120.00 x 8 days) (w/gst)	\$ 1,027.20	\$ 856.00
LTA + GIA Search Fee	\$ 36.49	\$ 36.49
<b>Proposed Total</b>	<b>\$ 28,280.21</b>	<b>\$ 5,118.99</b>

(\$100.00 x 8 days)  
(w/gst)

Breakdown of days is as follows:

Recommended days	4
Weekends / Downtime	4
<b>CLAIM DAYS</b>	<b>8</b>

For your approval and/or further instruction please.

Thank you.

Best Regards,

**Jasper Chua** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2928 | email: [jasperchua@lkkauto.com](mailto:jasperchua@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Eric Woo <[EricWoo@msfirstcapital.com.sg](mailto:EricWoo@msfirstcapital.com.sg)>

**Sent:** Thursday, 6 August 2020 5:50 PM

**To:** Jasper Chua (LKK Auto) <[jasperchua@lkkauto.com](mailto:jasperchua@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Serene Ler <[SereneLer@msfirstcapital.com.sg](mailto:SereneLer@msfirstcapital.com.sg)>

**Subject:** FW: LOD for SJM 9212 J ; Our Ref: D20001497MFSH ; DOA : 15/03/2020

**Importance:** High

Without Prejudice

Dear Jasper,

As spoken, please let us have your recommendation on **urgent** basis.

Thank you.

Eric Woo

Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Email:

[EricWoo@msfirstcapital.com.sg](mailto:EricWoo@msfirstcapital.com.sg) | Company Regn. No. 195000106C

**A Member of MS&AD Insurance Group**

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**From:** Eric Woo  
**Sent:** Monday, July 20, 2020 2:42 PM  
**To:** Jasper Chua (LKK Auto) <[jasperchua@lkkauto.com](mailto:jasperchua@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Cc:** [claims@rico60.com](mailto:claims@rico60.com)  
**Subject:** FW: LOD for SJM 9212 J ; Our Ref: D20001497MFSH ; DOA : 15/03/2020

Without Prejudice

Dear Jasper,

Please assist on this case.

Thank you.

Eric Woo  
Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Email:  
[EricWoo@msfirstcapital.com.sg](mailto:EricWoo@msfirstcapital.com.sg) | Company Regn. No. 195000106C  
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**From:** Rico 60 Claims <[claims@rico60.com](mailto:claims@rico60.com)>  
**Sent:** Monday, July 20, 2020 11:37 AM  
**To:** Eric Woo <[EricWoo@msfirstcapital.com.sg](mailto:EricWoo@msfirstcapital.com.sg)>; Motor Claims <[MotorClaims@msfirstcapital.com.sg](mailto:MotorClaims@msfirstcapital.com.sg)>  
**Subject:** Re: LOD for SJM 9212 J ; Our Ref: D20001497MFSH ; DOA : 15/03/2020

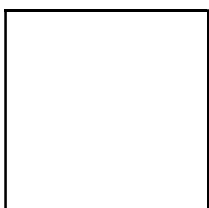
Dear Eric,

Any updates on the said case?

Thank you.

Best Regards,

Yvonne Teoh



**RICO 60 AUTO SERVICES PTE. LTD.**

Co. & GST Reg. No.: 201807623M  
8 Kaki Bukit Avenue 4, Premier @ Kaki Bukit  
#02-24, Singapore 415875  
Tel: +65 6286 6060 | Fax: +65 6286 7060  
Email: [claims@rico60.com](mailto:claims@rico60.com)

On Tue, Jul 14, 2020 at 11:02 AM Enquiry <[claims@rico60.com](mailto:claims@rico60.com)> wrote:

Dear Eric,

Any update(s) on the mention claim?

Look forward to hear back from you.

Thank you.

Best Regards,

Yvonne Teoh



**RICO 60 AUTO SERVICES PTE. LTD.**

Co. & GST Reg. No.: 201807623M  
8 Kaki Bukit Avenue 4, Premier @ Kaki Bukit  
#02-24, Singapore 415875  
Tel: +65 6286 6060 | Fax: +65 6286 7060  
Email: [claims@rico60.com](mailto:claims@rico60.com)

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**From:** [Eric Woo](#)

**Sent:** Sunday, 5 July 2020 4:48 PM

**To:** [claims@rico60.com](mailto:claims@rico60.com)

**Subject:** FW: Our Ref: D20001497MFSH LOD for SJM 9212 J ; DOA : 15/03/2020

WITHOUT PREJUDICE

Your Ref: SJM9212J

Our Ref : D20001497MFSH

Dear Yvonne,

Accident involving SHB3629L & SJM9212J on 15.3.2020.

We acknowledge receipt of your letter of claim dated 26.06.2020.

We are investigating your/your client's claim and will reply to you substantively soon.

Thank you.

Eric Woo

Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Email:  
[EricWoo@msfirstcapital.com.sg](mailto:EricWoo@msfirstcapital.com.sg) | Company Regn. No. 195000106C

**A Member of Error! Filename not specified. Insurance Group**

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**From:** Enquiry <[claims@rico60.com](mailto:claims@rico60.com)>  
**Sent:** Friday, June 26, 2020 6:36 PM  
**To:** Motor Claims <[MotorClaims@msfirstcapital.com.sg](mailto:MotorClaims@msfirstcapital.com.sg)>  
**Subject:** LOD for SJM 9212 J ; DOA : 15/03/2020

Dear Motor Claims Department,

Attached file as per your pursuant.

Kindly release DV / Cheque

Thank you.

Best Regards,

Yvonne Teoh

**Error! Filename not specified.**

**RICO 60 AUTO SERVICES PTE. LTD.**

Co. & GST Reg. No.: 201807623M

8 Kaki Bukit Avenue 4, Premier @ Kaki Bukit

#02-24, Singapore 415875

Tel: +65 6286 6060 | Fax: +65 6286 7060

Email: [claims@rico60.com](mailto:claims@rico60.com)