

Our Ref : T 0320 / SHD3637C /WT/CK(st)
Your Ref :
Date : 24-Apr-2020

CHINA TAIPING INSURANCE CO LTD
3 ANSON ROAD
#16-00 SPRINGLEAF TOWER
SINGAPORE 079909

Attn : Motor Claims Department

WITHOUT PREJUDICE

Dear Sir

ACCIDENT INVOLVING OUR TAXI SHD3637C YOUR INSURED SKL6988S
AND OTHER ON 17-Mar-2020

We are the authorised repair workshop for Comfort Transportation Pte Ltd, the owner of motor Vehicle No : SHD3637C which was involved in the captioned accident with your insured vehicle. The vehicle owner and the taxi driver concerned have requested and authorized us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving SKL6988S we are submitting these claims for your consideration on behalf of the claimants.

TAXI OWNER'S CLAIM

1	Cost of Repair	\$ 2,675.00
6	3 days Loss of Rental @ \$ 112.67 per day	\$ 338.01
3	Survey Report Fees (Surveyed by M/s LKK)	\$ -
4	LTA Search Fees	\$ 7.49
5	GIA / Police Report Fees	\$ -
6	Towing Fees	\$ -
Sub Total :		\$ 3,020.50

HIRER'S CLAIM

7	3 days Loss of Income @ \$ 80.00 per days	\$ 240.00
Total Claims :		\$ 3,260.50

We enclose herewith the following documents to support the claims: -

- a) Original repair bill
- b) LTA search slip/s of : SKL6988S
- c) GIA / Police report/s of : SHD3637C
- d) Letter of authority from owner / hirer / operator
 - () Traffic Compound () Towing/Medical bill/receipts () Certificate of Insurance
 - () Tow Fee (x) Downtime/Mileage record (x) Rental Rate letter

Kindly look into the matter and let us hear from you on the settlement of the said claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours faithfully

Catherine Koh

CDGE Claims Department

Tel : 6214 8733 Fax : 6214 1843 Email : catherinekoh@cdge.com.sg

This is a computer generated letter. No signature is required.

COMFORTDELGRO
ENGINEERING

ComfortDelGro Engineering Pte Ltd
205 Braddell Road Singapore 579701

Mainline +65 6383 6280
Facsimile +65 6280 9755

www.cdge.com.sg

Company Registration No: 199508048W

Workshops

Braddell
205 Braddell Road
Singapore 579701

Loyang
59 Loyang Drive
Singapore 508969

Sin Ming
383 Sin Ming Drive
Singapore 575717

Pandan
45 Pandan Road
Singapore 609286

Ubi
320 Ubi Road 3
Singapore 408649

Sungei Kadut
7 Sungei Kadut Way
Singapore 728791

A member of

COMFORTDELGRO

LETTER OF AUTHORISATION

(NAF / PAF)

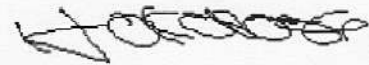
**ACCIDENT INVOLVING i 40 SHD3637C , SKL6988S
ALONG ROCHOR ROAD****ON 17-Mar-20 12:00**I / We **HE JIAN JUN** (Hirer) NRIC No.: **SXXXX696G**and/or (Relief) NRIC No.: **SXXXX696G**Taxi Number **SHD3637C**

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of income; loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date **17-Mar-2020**Name of Hirer **HE JIAN JUN**Hirer NRIC **SXXXX696G**

Signature :

Address **141 POTONG PASIR AVENUE 3 #04...
350141**Contact No. **98965000**

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMPCSN1329931906 Claim No : : SNM20D201390/SKL6988S/lewlc

Claimant : COMFORT TRANSPORTATION PTE LTD

Amount : **S\$3,100.00**
Singapore Dollars Three Thousand One Hundred Only

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SHD3637C
Insured Vehicle No. : SKL6988S

Date of Loss : 17/03/2020
Place of Accident : ROCHOR ROAD

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : ZHENG QIANG
Driver Name : ZHENG QIANG

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) Global Sum	S\$ 3,100.00
	=====
TOTAL	S\$ 3,100.00
	=====

CLAIMS DEPARTMENT
COMFORTDELGRO ENGINEERING PTE LTD
59 LOYANG DRIVE
SINGAPORE 508969

Claimant Name : _____ NRIC No : _____

Signature : _____ Date : 10/4/2020

"The contents of this document apply to vehicle damages only
All personal injuries and damages arising therefrom are excluded
from the ambit and application of this document"

Please forward your cheque made payable to:
COMFORTDELGRO ENGINEERING PTE LTD

TAX INVOICE

8010012

CHINA TAIPING INSURANCE CO (S)PTE LTD
SPRINGLEAF TOWER

3 ANSON ROAD #16-00
SINGAPORE 079909

CONTACT NO: 62222366

VEHICLE NO
SHD3637C

MAKE
HYUNDAI

MODEL
I-40

DATE OF REG
29.09.2016

CHASSIS CODE
KMHLEB41UMGU093679

NO/DATE
91502981 02.04.2020

JOB NO.
305388386

ODOMETER READING

JOB TYPE

Description : 3P 17.03.2020

Invoice for Lump Sum Repair

Total Lump Sum Repair Amt	2,500.00
Add GST @ 7.000 %	175.00
Total Invoice amount	2,675.00

Issued by : KATHERINETAN 02.04.2020 16:38:56
Repair Type : CLSO/57/57
Payment Type/Term : /Credit 30 days

1) WHILST TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED AT OWNERS' RISK.
2) CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY GIVE NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.
3) INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (I.E. AFTER 30 DAYS FROM THE INVOICE) FOR THE PERIOD OF DEFAULT.
PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd
A member of COMFORTDELGRO

Head Office:
205 Braddell Road
Singapore 579701

* note that no receipt shall be issued unless requested.

DIS CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.

Our Ref: CT20030297

Date: 02 April 2020



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON 17/03/2020 @ 12:00 hrs
ALONG ROCHOR ROAD
INVOLVING SKL6988S

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHD3637C** (the "Taxi"). The Taxi was hired to **HE JIAN JUN IC NO SXXXX696G** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$112.67** per day (inclusive of GST).

Please be advised that the Taxi was insured with **MS First Capital Insurance Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay
Manager, Fleet Safety

This is a computer generated letter. No signature is required.

5410363.7C

[illegible]

Enquire Vehicle Insurance Details

Vehicle No. Incident Date/Time Search Status Insurance Company Code Insurance Company Name

SKL69885 17 Mar 2020 / 12:00:00 Successful C01

CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD

[Previous](#)

[OK](#)

SN73637C

ACCIDENT INVOLVING SKL 6988S(CHINA TAIPING) AND SHD 3637C ON 17/03/2020 //
LKK REF: CC3/CTI20004227/Fps3

Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Wed 15/4/2020 9:41 AM

To: ZHENGQIANG@ZHONGJIANG.COM.SG <ZHENGQIANG@ZHONGJIANG.COM.SG>

15 APRIL 2020

Mr Zheng Qiang

[By Email Only]

Dear Sir/Madam,

You Ref: SKL6988S

Our Ref: CC3/CTI20004227/Fps3

ACCIDENT INVOLVING SKL 6988S(CHINA TAIPING) AND SHD 3637C ON 17/03/2020

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, China Taiping Insurance (Singapore) Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SHD 3637C against your insurance policy.

Based on the accident report and accident scenario, liability is not in your favour as your vehicle changed lane and collided with third party. Under Motor Accident Guide, vehicles should keep in the proper lane and change lane only when it is safe. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Thank you.hank you.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256 3561 | email: chewht@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Thursday, 10 September 2020 2:22 PM
To: 'Jenny Lew'; Claims Dept of CTI
Cc: Admin A
Subject: RE: SNM20D201390/SKL6988S/lewlc - Accident Involving SKL 6988S (OI : CTI - TBA) and SHD 3637C (TP : LKK REF - CC3/CTI20004227/Fps3) on 17/03/2020

Hi Jenny,

We refer to the above matter.

For an update, we have settled the matter at a global sum of \$3,100.00(all-in) with third party.

We will proceed to close file and submit all the relevant documents to your good office once we receive the signed DV from third party.

Thanks.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Jenny Lew <jenny.lew@sg.cntaiping.com>
Sent: Monday, 7 September 2020 3:35 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: SNM20D201390/SKL6988S/lewlc - Accident Involving SKL 6988S (OI : CTI - TBA) and SHD 3637C (TP : LKK REF - CC3/CTI20004227/Fps3) on 17/03/2020

WITHOUT PREJUDICE

Dear Hsiao Tong,

We refer to your email dated 21.07.2020.

Please proceed with the mandate up to S\$3170.50.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

Jenny Lew

Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6116 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Tuesday, July 21, 2020 4:46 PM

To: Jenny Lew <jenny.lew@sg.cntaiping.com>; Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: FW: SNM20D201390/SKL6988S/lewlc - Accident Involving SKL 6988S (OI : CTI - TBA) and SHD 3637C (TP : LKK REF - CC3/CTI20004227/Fps3) on 17/03/2020

Dear All,

Please note that officer in charge now is Jenny.

Dear Jenny,

Please assist.

Kindly quote our reference number when replying.

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Thank you

Lim Shu Min

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Tuesday, July 21, 2020 3:50 PM
To: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: SNM20D201390/SKL6988S/CBS - Accident Involving SKL 6988S (OI : CTI - TBA) and SHD 3637C (TP : LKK REF - CC3/CTI20004227/Fps3) on 17/03/2020

Your ref : **SNM20D201390/SKL6988S/CBS**
Our ref : CC3/CTI20004227/Fps3n2

Dear Sirs,

ACCIDENT INVOLVING SKL 6988S(CHINA TAIPING) AND SHD 3637C(TP) ON 17/03/2020

We refer to the above matter.

The accident occurred when our insured driver changed lane and collided with third party who was driving within his own lane. Liability is not in our insured driver's favour. We have informed insured about third party claim and NCD issue.

We seek your approval to offer repairer **"ComfortDelgro Engineering Pte Ltd"** at **\$3,170.50(all-in).**

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 5,145.24	\$ 2,675.00
2. Loss of Rental (3days x \$112.67)	\$ 338.01	\$ 338.01 (3days x \$112.67)
3. Loss of Income (3days x \$80.00)	\$ 240.00	\$ 150.00 (3days x \$50.00)
4. LTA Search Fee	\$ 7.49	\$ 7.49
Total	\$ 5,730.74	<u>\$ 3,170.50</u>

Surveyor recommended 3 days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly let us have your approval / instruction.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Chong Boon Sen [<mailto:boonsen.chong@sg.cntaiping.com>]

Sent: Monday, 6 April 2020 4:27 PM

To: Su Li (LKK Auto); Hsiao Tong (LKKAuto)

Subject: Re: SNM20D201390/SKL6988S/CBS - Accident Involving SKL 6988S (OI : CTI - TBA) and SHD 3637C (TP : LKK REF - CC3/CTI20004227/Fps3) on 17/03/2020

Dear Sir,

pls find OI report

NOTICE :

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Chong Boon Sen

Claims Executive

Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909

DID: (65) [63896171](tel:63896171) | M: (65) XXXX XXXX | F: (65) 6222 1033

W:www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG 3 Anson Road #16-00 Springleaf Tower Singapore 079909

DID: (65) [63896171](tel:63896171) | M: (65) XXXX XXXX | F: (65) 6222 1033

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Monday, April 6, 2020 4:11 PM

To: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>; suli@lkkauto.com <suli@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: O/R: SNM20D201390/SKL6988S/CBS - Accident Involving SKL 6988S (OI : CTI - TBA) and SHD 3637C (TP : LKK REF - CC3/CTI20004227/Fps3) on 17/03/2020

Dear Boon Sen,

Please revert LKK.

Note : officer in charge – Boon Sen 63896171.

*** Kindly quote our reference number when replying.

NOTICE :

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Thank you.
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Su Li (LKK Auto) <suli@lkkauto.com>
Sent: Monday, April 6, 2020 3:39 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: Direct Settlement - Accident Involving SKL 6988S (OI : CTI - TBA) and SHD 3637C (TP : LKK REF - CC3/CTI20004227/Fps3) on 17/03/2020

Dear Sir / Madam,

We refer to the above matter.

We have inspected third party vehicle SHD 3637C at M/s COMFORTDELGRO ENGINEERING PTE LTD on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- **TP estimated cost of repair**
- **TP GIA report**
- **Preliminary advice**

Meanwhile, kindly provide us the claim reference number and a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge Hsiao Tong and she can be contacted at DID: 6742 3197

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

Phone: 6261 5037 Email: SuLi@lkkauto.com Fax : 6271 8802

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Branch : Blk 1007, Bukit Merah Lane 3, #01-11 | S(159721)