

Hsiao Tong (LKKAUTO)

From: Jenny Lew <jenny.lew@sg.cntaiping.com>
Sent: Monday, 7 September 2020 3:35 PM
To: Claims Dept of CTI; Hsiao Tong (LKKAUTO)
Cc: Admin A
Subject: RE: SNM20D201390/SKL6988S/lewlc - Accident Involving SKL 6988S (OI : CTI - TBA) and SHD 3637C (TP : LKK REF - CC3/CTI20004227/Fps3) on 17/03/2020

WITHOUT PREJUDICE

Dear Hsiao Tong,

We refer to your email dated 21.07.2020.

Please proceed with the mandate up to S\$3170.50.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

Jenny Lew

Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6116 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Tuesday, July 21, 2020 4:46 PM
To: Jenny Lew <jenny.lew@sg.cntaiping.com>; Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: FW: SNM20D201390/SKL6988S/lewlc - Accident Involving SKL 6988S (OI : CTI - TBA) and SHD 3637C (TP : LKK REF - CC3/CTI20004227/Fps3) on 17/03/2020

Dear All,

Please note that officer in charge now is Jenny.

Dear Jenny,

Please assist.

Kindly quote our reference number when replying.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you

Lim Shu Min

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>

Sent: Tuesday, July 21, 2020 3:50 PM

To: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: SNM20D201390/SKL6988S/CBS - Accident Involving SKL 6988S (OI : CTI - TBA) and SHD 3637C (TP : LKK REF - CC3/CTI20004227/Fps3) on 17/03/2020

Your ref : **SNM20D201390/SKL6988S/CBS**

Our ref : CC3/CTI20004227/Fps3n2

Dear Sirs,

ACCIDENT INVOLVING SKL 6988S(CHINA TAIPING) AND SHD 3637C(TP) ON 17/03/2020

We refer to the above matter.

The accident occurred when our insured driver changed lane and collided with third party who was driving within his own lane. Liability is not in our insured driver's favour. We have informed insured about third party claim and NCD issue.

We seek your approval to offer repairer "**ComfortDelgro Engineering Pte Ltd**" at **\$3,170.50(all-in).**

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 5,145.24	\$ 2,675.00
2. Loss of Rental (3days x \$112.67)	\$ 338.01	\$ 338.01 (3days x \$112.67)
3. Loss of Income (3days x \$80.00)	\$ 240.00	\$ 150.00 (3days x \$50.00)
4. LTA Search Fee	\$ 7.49	\$ 7.49
Total	\$ 5,730.74	<u>\$ 3,170.50</u>

Surveyor recommended 3 days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly let us have your approval / instruction.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Chong Boon Sen [<mailto:boonsen.chong@sg.cntaiping.com>]

Sent: Monday, 6 April 2020 4:27 PM

To: Su Li (LKK Auto); Hsiao Tong (LKKAuto)

Subject: Re: SNM20D201390/SKL6988S/CBS - Accident Involving SKL 6988S (OI : CTI - TBA) and SHD 3637C (TP : LKK REF - CC3/CTI20004227/Fps3) on 17/03/2020

Dear Sir,

pls find OI report

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents . All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. . Any inconvenience caused is much regretted

Chong Boon Sen

Claims Executive

Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909

DID: (65) 63896171 | M: (65) XXXX XXXX | F: (65) 6222 1033

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG 3 Anson Road #16-00 Springleaf Tower Singapore 079909

DID: (65) 63896171 | M: (65) XXXX XXXX | F: (65) 6222 1033

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Monday, April 6, 2020 4:11 PM

To: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>; suli@lkkauto.com <suli@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM20D201390/SKL6988S/CBS - Accident Involving SKL 6988S (OI : CTI - TBA) and SHD 3637C (TP : LKK REF - CC3/CTI20004227/Fps3) on 17/03/2020

Dear Boon Sen,

Please revert LKK.

Note : officer in charge – Boon Sen 63896171.

*** Kindly quote our reference number when replying.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. . Any inconvenience caused is much regretted.

Thank you.

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Su Li (LKK Auto) <suli@lkkauto.com>

Sent: Monday, April 6, 2020 3:39 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: Direct Settlement - Accident Involving SKL 6988S (OI : CTI - TBA) and SHD 3637C (TP : LKK REF - CC3/CTI20004227/Fps3) on 17/03/2020

Dear Sir / Madam,

We refer to the above matter.

We have inspected third party vehicle SHD 3637C at M/s COMFORTDELGRO ENGINEERING PTE LTD on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- **TP estimated cost of repair**
- **TP GIA report**
- **Preliminary advice**

Meanwhile, kindly provide us the claim reference number and a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge Hsiao Tong and she can be contacted at DID: 6742 3197

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

Phone: 6261 5037 Email: SuLi@lkkauto.com Fax : 6271 8802

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Branch : Blk 1007, Bukit Merah Lane 3, #01-11 | S(159721)