

Shirley Hiew (LKK Auto)

From: Shirley Hiew (LKK Auto)
Sent: Friday, 23 October 2020 2:26 pm
To: 'Koh, Victor-CK'
Cc: Lim, Kok-Chong; SUR
Subject: RE: SLE9843G - supplementary items
Attachments: 1-1.JPG; 1-2.JPG; 2-1.JPG; 2-2.JPG; 2-3.JPG; 3-1.JPG; 3-2.JPG; 3-3.JPG; 3-4.JPG; 3-5.JPG; 4-1.JPG; 4-2.JPG; 4-3.JPG; 4-4.JPG; 5-1.JPG; 5-2.JPG; 5-3.JPG; 5-4.JPG; 5-5.JPG

Dear Victor,

According to our surveyor, kindly refer to the below.

UNIT ASSY ACTIVE GRILLE - left only fragments due to impact - see photo 1-1, 1-2.

TANK COMPLETE RADIATOR - type error "RAD PNL COMPL RPR" \$601.2 - see photo 2-1, 2-2, 2-3.

Radiator - see photo 3-1, 3-2, 3-3, 3-4, 3-5.

condenser - see photo 4-1, 4-2, 4-3, 4-4.

radiator hose inlet/outlet - see photo 5-1, 5-2, 5-3, 5-4, 5-5.

Its consistent with the accident due to lower support panel (dadly bent) same parts as "RAD PNL COMPL RPR" \$601.2 - see photo 2-1, 2-2, 2-3 .

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

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Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Koh, Victor-CK <Victor-CK.Koh@aig.com>
Sent: Monday, 24 August 2020 3:46 pm
To: SUR <sur@lkkauto.com>
Cc: Lim, Kok-Chong <Kok-Chong.Lim@aig.com>
Subject: SLE9843G - supplementary items

Hi,

UNIT ASSY ACTIVE GRILLE, TANK COMPLETE RADIATOR damage photos?
Radiator , condenser, radiator hose inlet/outlet damage photos and how is it consistent with the accident?

Thanks & Regards

Victor Koh
AIG
Claims Technical Controller
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