

## PAYMENT ADVICE

Your ref: AIG Insurance Vehicle No. SMR 7645U

Claimant's Vehicle No. SBT1 918U

Accident on 17/03/2020 involving vehicle/s No. SMR 7645U

along/at STANFORD ROAD TURNING RIGHT TO QUEENS STREET

### BREAKDOWN OF PAYMENT/S

- |                                   |                              |            |                                    |
|-----------------------------------|------------------------------|------------|------------------------------------|
| 1. Repair Cost S\$                | <u>8310.27</u>               | Payable to | <u>VOLKSWAGEN CENTRE SINGAPORE</u> |
| 2. Loss-of-Use/<br>Car Rental S\$ | <u>(\$100 x 4)<br/>\$400</u> | Payable to | <u>VOLKSWAGEN CENTRE SINGAPORE</u> |
| 3. Medical and<br>Search Fees S\$ | <u>7.45</u>                  | Payable to | <u>VOLKSWAGEN CENTRE SINGAPORE</u> |

Remarks : \_\_\_\_\_  
\_\_\_\_\_

Service Adviser \_\_\_\_\_

Contact No.H/P. \_\_\_\_\_



Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC3/AIG20004208/R1da3

25 MARCH 2020

**HONG SEH MOTOR PTE LTD**  
10 FOURTH LOK YANG RD,  
SINGAPORE 629707

Dear Sir/Madam,

**ACCIDENT INVOLVING SMR 7645U & SBJ 1918U ALONG/AT STAMFORD ROAD  
JUNCTION QUEENS STREET ON 17/03/2020**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SBJ 1918U against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

CHAN JIA LE  
Case Handler  
DID: 6749 5792  
FAX: 6741 4108  
Email: [JiaLe@lkkauto.com](mailto:JiaLe@lkkauto.com)

c.c. *AIG Asia Pacific Insurance Pte Ltd*  
*(Motor Claims Dept)*

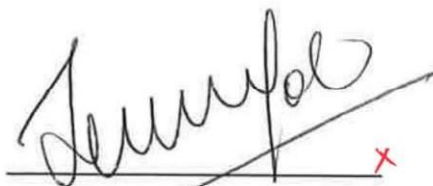
**AUTHORIZATION TO ACT**  
**(AIG Asia Pacific - Express Third Party Claim)**

I, Goh Ai Ling. (the third party claimant")  
of \_\_\_\_\_ (address), owner  
of SB3191811 (vehicle no.) hereby authorize VOLKSWAGEN CENTRE SINGAPORE ("the workshop")  
to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for  
my vehicle no SB3191811 that was damaged pursuant to the accident which occurred  
on 12/3/2020 (date) along Standard Rd facing Right Queens + (location)  
involving vehicle no/s SWR76454 ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit  
and the workshop is further authorized to receive payment further to settlement of my claim with  
payment cheque/s being made in favour of the workshop.

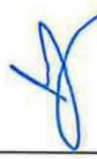
I further acknowledge that any settlement the workshop may reach on my behalf is on a without  
prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other  
vehicle/s is concerned.

Dated this 17 (day) of APRIL (month) 20 20 (year)



Signed by "the third party claimant"  
(with chop if applicable)



  
Signed by "the workshop"  
(with chop)

Provide always that this discharge of my claim for damages relating to the damage to my vehicle shall not prejudice or affect or preclude me from making a further claim for general and special damages for my personal injuries sustained in the same accident

**RELEASE VOUCHER**  
**(AIG Asia Pacific - Express Third Party Claim)**

"We/I, VOLKSWAGEN CENTRE SINGAPORE ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for S\$ 8,310.27 (Repair Cost), S\$ 400.00 (Loss of Use/~~Rental~~), S\$ 7.45 (Disbursement) for vehicle no. SBJ 1918U that was damaged pursuant to the accident which occurred on 17/03/2020 (date) along STAMFORD ROAD TURNING RIGHT TO QUEENS STREET (location) involving vehicle no/s SMR 7645U. This is pursuant to the inspection conducted on 19/03/2020 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner GOH AI LING ("the third party claimant") of vehicle no. SBJ 1918U make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SBJ 1918U (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 09 (day) of July (month) 20 20 (year)



Signed by appointed surveyor



Signed by "the workshop" (with chop)



# VOLKSWAGEN CENTRE SINGAPORE

17 Tuas Avenue 9  
Singapore 639197  
Biz. Reg. No.: 199101494Z  
GST No.: M200985052



## Tax invoice

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Company  
AIG ASIA PACIFIC INSURANCE P/L  
78 Shenton Way  
#07-16 AIG Building  
Singapore 079120

Customer Details:  
Mr  
GOH  
AI LING  
22 WILBY ROAD  
#08-18  
Singapore 276306

Document no. 12333000719  
Document date 17-04-2020  
Customer no. 5211043795  
Customer GST-ID 201009404M  
Dealer 39999  
Job order number 2020000861/ 1  
Job order date 27-03-2020  
Service Advisor SHU SHI TANG

License plate	Model code	First registration	VIN	Model	Mileage
SBJ1918U	3G24JZ	25-07-2018	WVWZZZ3CZJE211971	Passat Comfortline 1.8 I TSI 132kW DSG	26,957

Position no.	Description	Quantity	Unit	Unit price excl. GST	Tax code	Total amount excl. GST	Total amount incl. GST
3G0807217K GRU	Diagnostic and Programming	1	pcs.	480.00	#1	480.00	513.60
	Cover For Bumper Primed	1	pcs.	1,486.25	#1	1,486.25	1,590.29
	XR 27/3/2020						
3G0853253 2ZZ	Decorative Moulding Brigh	1	pcs.	88.13	#1	88.13	94.30
	LH vent grille chrome XR 27/3/2020						
3G2941113A	Led Headlight	1	pcs.	2,254.30	#1	2,254.30	2,412.10
	XR 27/3/2020						
3G0998493	1 Set Sensor Brackets	1	pcs.	42.59	#1	42.59	45.57
D 180KU2A1	2k-Plastic Adhesive	1	pcs.	75.94	#1	75.94	81.26
D 822150A1	Bonding Agent For Plastic	1	pcs.	59.40	#1	59.40	63.56
	LABOUR	2	pcs.	840.00	#1	1,680.00	1,797.60
	Spray Painting	2	pcs.	800.00	#1	1,600.00	1,712.00
	AIG DIRECT SETTLEMENT						
	DOA: 17/03/2020						
	TP VEH: SMR7645U						
	SURVEY BY:						

Tax Code	Labour	Material	GST %	GST	Total amount excl. GST	Total amount incl. GST
#1	480.00	7,286.61	7%	543.66	7,766.61	8,310.27
Total	480.00	7,286.61		543.66	7,766.61	8,310.27



Customer

Please inspect your vehicle prior to leaving our premises; we seek your understanding that we are not able to honour claims on scratches, dents etc. after your car has left our premises.

-----VISIT OUR WEBSITE: [altersales.vw.com.sg](http://altersales.vw.com.sg) (for online service appointments) and [volkswagen.com.sg](http://volkswagen.com.sg) and [www.skoda.com.sg](http://www.skoda.com.sg) (for additional services, products and promotions).-----

# VOLKSWAGEN CENTRE SINGAPORE

17 Tuas Avenue 9  
Singapore 639197  
Biz. Reg. No.: 199101494Z  
GST No.: M200985052



Volkswagen



SKODA



Commercial  
Vehicles

## Tax invoice

Page	2/2
Document no.	12333000719
Document date	17-04-2020
Customer no.	5211043795
Customer GST-ID	201009404M
Dealer	39999
Job order number	2020000861/ 1
Job order date	27-03-2020
Service Advisor	SHU SHI TANG

Company  
AIG ASIA PACIFIC INSURANCE P/L  
78 Shenton Way  
#07-16 AIG Building  
Singapore 079120

Customer Details:  
Mr  
GOH  
AI LING  
22 WILBY ROAD  
#08-18  
Singapore 276306

License plate	Model code	First registration	VIN	Model	Mileage
SBJ1918U	3G24JZ	25-07-2018	WVWZZZ3CZJE211971	Passat Comfortline 1.8   TSI 132kW DSG	26,957

All fund transfer payments should be made payable to Volkswagen Group Singapore Pte Ltd; Bank Name: Deutsche Bank AG (Singapore Branch), Bank Account: 2528214002, Swift Code: DEUTSGSG. Please indicate Customer Number (eg. 521XXXXXX), Customer Name and Invoice Number in the payments.

Until payment of all goods (parts, accessories etc.) has been made in full to and received by Volkswagen Group Singapore (VGS), the goods remain in legal possession of VGS, irrespective if they have already been installed into your vehicle. However, the warranty of the goods (where applicable) starts with the issuance of the invoice or the collection of your car, whichever is earlier.

For warranty terms and conditions please visit our website [www.volkswagen.com.sg](http://www.volkswagen.com.sg)

This is an authorised document. No signature is required.



Land Transport Authority

10 Sin Ming Drive

Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 18 Mar 2020 / 09:48:56

Receipt Date/Time : 18 Mar 2020 / 09:48:56

### Tax Invoice/Receipt

Receipt No. : ITNET-00000-200318-000558

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (\$\$)	GST Amount (\$\$)	Amount After GST (\$\$)
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Result of Insurance Enquiry - SMR7645U

As at 17 Mar 2020/19:50:00

Insurance Co: AIG ASIA PACIFIC INSURANCE PTE. LTD.

1 Insurance Enquiry - SMR7645U  
Enquiry Fee  
20200318094631224114

7.00 0.49 7.49

**Sub-Total** 7.00 0.49 7.49

**Total Before Rounding** 7.00 0.49 7.49

**Rounding Difference** 0.04

**Total Amount Payable** 7.45

Paid By

xxxxxxxxxxxx3684 Credit Card:  
Visa/MasterCard 7.45

Total 7.45

Cash Change 0.00

Tendered Amount 7.45

Excess Refundable Amount 0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.