

Zayyer

From: Zayyer
Sent: Friday, 15 July, 2016 2:43 PM
To: norhafizah.ishak@aig.com
Cc: Hsiao Tong; Admin A
Subject: RE: Claim status ***LKK REF: CC6/AIG15019963/Azg3
Attachments: offer made to TP.pdf

Dear Fizah,

Refer to the above matter.

Kindly informed that this is a case of conflicting version and 50% offer was made to TP.

However, TP's repairer did not revert back us and still no further action is being initiated for their claim.

In view of no further development, we will proceed to submit our report to your office and proceed to close the file at our ned.

In future, if there are any new developments from the claimant, we will inform you for our further handling.

Best Regards,

Zayer | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2409, email: zayyer@lkkauto.com fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Do-Not-Reply [mailto:do-not-reply@merimen.com]
Sent: Thursday, 14 July, 2016 11:40 AM
To: norhafizah.ishak@aig.com
Cc: Hsiao Tong <chewht@lkkauto.com>; Zayyer <zayyer@lkkauto.com>; Vivian Lau <vivianlau@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: Re: Claim status ***LKK REF: CC6/AIG15019963/Azg3

This mail is associated with :
*SKB5155M (2638399372SG)
[SJS3759G]
TP
KOH SUSAN
Nov 13 2015 4:00PM
[Micky Tham Wing Loong]
MG Solution Pte Ltd

Dear Fiza,

Thank you for your email.

By copy to Zayyer.

Kindly assist.

To check availability of the case handler , you may contact the undersigned.

Best Regards,
AGNES LIM| Admin

LKK Auto Consultants Pte Ltd
Phone: 6366 0055 | email: admin-a@lkkauto.com | fax: 67414108

<-- Original Message -->

From: AIG_SG

To: admin-a@lkkauto.com; LKK_HQ

CC: norhafizah.ishak@aig.com

Sent On: 14/07/2016 11:14 AM

Subject: Claim status

WITHOUT PREJUDICE

Dear LKK

Kindly take note that these cases been pending for quite some time.

Please follow up and revert to us within 5 days' time.

Regards

Nor Hafizah (Fiza)

AIG

Business Process Specialist -SG Auto Express Claim
Singapore Claims | AIG Shared Services

Tel: 8001206556 ext 1012211 | norhafizah.ishak@aig.com

<-- Original Message -->

From: LKK_HQ

To: AIG_SG; norhafizah.ishak@aig.com

CC: chewht@lkkauto.com; zayyer@lkkauto.com; vivianlau@lkkauto.com; admin-a@lkkauto.com

Sent On: 21/06/2016 03:19 PM

Subject: Re: Claim Status ***LKK REF:CC6/AIG15019963/Azg3

Dear Fiza,

Thank you for your email.

By copy to Hsiao Tong / Vivian.

Kindly assist in absence of Zayyer.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: shupe@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

<-- Original Message -->

From: AIG_SG

To: admin-a@lkkauto.com; LKK_HQ

CC: norhafizah.ishak@aig.com

Sent On: 21/06/2016 02:44 PM

Subject: Claim Status

Hi LKK,

Kindly look into this case as per merimen it shows pending for adjuster survey.

Kindly update in 5 working days if not we will be closing this case.

Regards

Nor Hafizah (Fiza)

AIG

Business Process Specialist -SG Auto Express Claim

Singapore Claims | AIG Shared Services

Tel: 8001206556 ext 1012211 | norhafizah.ishak@aig.com

[This mail is sent from a mailer account - do not reply to this email address]