

15/5/2010

INS. CASE OWNER:

Shankar Nav Redraha CC6 /AIG150 19963. / A293-4

LKK:

IDAC:

## ASSIGNMENT

Adrian Ling

DOI:

24/11/15

Date / Time:

24/11/15

Registered in Merimen:

24/11/15

Pre-ss. CCU / FTE

SJS 37594

Claim No.:

2638399372567

Policy No.:

2100156406-06004

Make / Model:

Mercedes-Benz E200K Advantgard

Place of Accident:

Orchard Rd Just after Marriott  
Tung Plaza

Insured Vehicle No.:

Name of Insured:

Micky Thane Wing Loong

Insured Tel No.:

HP: 97570800

Excess Sec II :SS

D.O.A: 13/11/15

Is driver the owner?

(YES / NO)

Nature of Accident:

OI GIA REPORT: YES NO ; TP GIA REPORT: YES / NO

If NO, Driver Name / Age:

Insured Liability:

%

Final ? Yes / No

Driver Tel No.:

(V/L: YES / NO)

SKB 5755M



INSRS:

WSP:

Tel:

Liability:

RMKS:

WSP: half solution



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date / Time	STAGE	DATE / PIC
1/12	Non-Reporting ltr (1st):	
1/12	Non-Reporting ltr (2nd):	
1/12	Non-Reporting ltr (Final):	
1/12	Notification ltr (if non-pickup):	
1/12	Call OI:	77/11/12
1/12	After call ltr to OI:	8/12
7/12/15 @ 1611	Documentation Check List:	Handler Typist
	Notification ltr (if non-pickup)	
	After call ltr to OI:	
	Authorisation To Act:	
	Release Voucher:	
	Final Repair Bill:	
	Car Rental Invoice:	
	Towing Invoice:	
	LTA / GIA:	
	Medical Bill:	
	PIR:	
	Mandate/Reject Instruction:	
	LOD:	
	Payment Breakdown Form:	
	Post-Repair Photos:	
	Others:	

PRELIMINARY ADVICE Date/Time: Sent By:

Confirm with: Confirm by: Email Call

FINALIZATION Date/Time: Confirm with: Email Call

Repair Cost: SS ( days) Reduction: % Email Call

FINAL SETTLEMENT Date/Time: Confirm with: If NO or B 28, Ass. Lia:

Final Liability: % 50 (Agreed / Assessed) BOLA S/N No.: Nil

Repair Cost: SS ( days)

Loss of Rental (LOR): SS (\$ x days)

Loss of Use (LOU): SS (\$ x days)

Loss of Income (LOI): SS (\$ x days)

LOR only LOU only LOR + LOU LOR + LOI [Tick only one]

GIA/LTA Search SS (e.g. Tow/ Independent)

Medical: SS

Disbursement: SS

Legal Cost SS

Total: SS Global Sum SS: Email Call

FINAL PAYMENT Date/Time: Confirm with: Name 1: Name 2: Name 3:

Payee 1: SS

Payee 2: (Strike if N.A.) SS

Payee 3: SS

1) Claim status: Normal/Reject/Private Settle

2) Report Format: WP

3) Survey fee: B320

REF:

ASS. REC. BY: Adrian King**ASSIGNMENT**

From: \_\_\_\_\_ Date: \_\_\_\_\_

Estimated Cost: \_\_\_\_\_

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No: \_\_\_\_\_

at Workshop m/s \_\_\_\_\_

of \_\_\_\_\_

Insured: \_\_\_\_\_

Policy No. \_\_\_\_\_

Claims No. \_\_\_\_\_

Sum Insured: \_\_\_\_\_ Excess: \_\_\_\_\_

(Client's Record)

Make of Veh: \_\_\_\_\_

(Policy Condition)

Remark: The veh had commenced its  
repair at the time of inspection.

N/S	O/S

Bal. or Market Value: \_\_\_\_\_

IDAC Accident Rpt: \_\_\_\_\_ Consistent? : Yes or No

GIA / PR Seen: \_\_\_\_\_ Consistent? : Yes or No

Est. Repairs: \_\_\_\_\_ days Res.: Yes or No

Lum Sum: \_\_\_\_\_ % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: \_\_\_\_\_ Person Contacted: \_\_\_\_\_ Vehicle: IN / OUT

Veh No: SKBS155M Yr Regn: 2011, JuneType: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Hyundai Elantra c.c. 1591Colour: Red A/C: Insured / Std / NI / NASp. Reading: 84526 T/Radio: Insured / Std / NI / NA

Eng/No: \_\_\_\_\_

C/No: KMH0DH41CMELU172356Gen. Cond: Good / Fair / Poor / BurntSteering: Inorder / Jammed / Leaked / Burnt orBrake: Inorder / Jammed / Leaked / Burnt orModi: Nil / S/Rim / STD A/Rim orTyre Size: F: 225/45R17R: 225/45R17BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /  
TOYO / YOKO or

Front

R/Bal. 06 mmL/Bal. 06 mm

D.O.A. \_\_\_\_\_

Survey held at MG SolutionDes. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

TPAIGHs \$ 221345 \$ 1800, 3 daysRat C \$ 2213.00, SS - 1

Date/Time, File Pass to?

1)

Date/Time, File Return to?

2)

Report Format:

Lump Sum / I.B.I: (\$ \_\_\_\_\_)

Days Of Repair: \_\_\_\_\_

Resurvey No. of Trip: \_\_\_\_\_

Add Fee:

☐ : Site Insp (\$ \_\_\_\_\_)  
☐ : Interview (\$ \_\_\_\_\_)  
☐ : Tech. Invs (\$ \_\_\_\_\_)  
☐ : Weekend (\$ \_\_\_\_\_)

Survey Fee:

Transportation:

S + RS \$ \_\_\_\_\_

Photos

Others

TOTAL



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AIG ASIA PACIFIC INSURANCE PTE LTD

Ref : CC6/AIG15019963/Ang3

78 SHENTON WAY #08-16  
CHARTIS BUILDING  
SINGAPORE 079120

Date : 24-11-2015



Code : AIG

## Policy Particulars :- THIRD PARTY CLAIM

1.	Insured Veh.	SJS 3759G	Veh. Inspected	SKB 5155M
	Policy No.		Coverage (\$)	0.00
	Claim No.		Excess (\$)	0.00
	Assign From		Assign Date	24/11/2015

## Vehicle Particulars & Condition

2.	Make & Model	c.c	0
	Engine No.	HIDDEN	Year of Reg.
	Chassis No.		Colour
	Odometer	-	Steering
	Brakes		Modification
	General		

## Conditions of Tyres

3.		Size	Make	Balance
	R/H Front Tyre			mm
	L/H Front Tyre			mm
	R/H Rear Tyre			mm
	L/H Rear Tyre			mm

## Description of Damages

4.	
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## General Information

5.	Accident Date	13/11/2015	Inspection Date	24/11/2015
	Survey held at	MG SOLUTION PTE LTD 23 KAKI BUKIT AVE 4 (SOUTH WING) #02-03B VICOM INSPECTION CENTRE, SINGAPORE 415933		

## Remarks

5a.

A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS.  
B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.

TRAIG  
Pages

SKBSISSM 2011 Jue  
KMHDH41CMCH172356  
Hyundai Elantra 1591cc

Rees LH Door	Dented.	1278	✓
Rees LH Door Lock	} NP ru	354	x
Rees LH Door Weatherstripe.		181	x
Rees LH Wheel Rim .	at	<del>700(SN)</del>	
		400(SN)	

Panel Beating	<del>600</del>	300
Spray Painting.	<del>600</del>	400
To transfer door fitting.	<del>150</del>	80
To perform wheel alignment.	<del>150</del>	80

hist: 1278	Labour: 860
len 20%: 1022.40	total: 2282.40.
SN: 400	1/s: 1.8k
	03hrs

## Zayyer

---

**From:** Zayyer  
**Sent:** Friday, 15 July, 2016 2:43 PM  
**To:** norhafizah.ishak@aig.com  
**Cc:** Hsiao Tong; Admin A  
**Subject:** RE: Claim status \*\*\*LKK REF: CC6/AIG15019963/Azg3  
**Attachments:** offer made to TP.pdf

Dear Fizah,

Refer to the above matter.

Kindly informed that this is a case of conflicting version and 50% offer was made to TP.

However, TP's repairer did not revert back us and still no further action is being initiated for their claim.

In view of no further development, we will proceed to submit our report to your office and proceed to close the file at our end.

In future, if there are any new developments from the claimant, we will inform you for our further handling.

Best Regards,

Zayer | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2409, email: [zayyer@lkkauto.com](mailto:zayyer@lkkauto.com) | fax: 6741-4108  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Do-Not-Reply [mailto:do-not-reply@merimen.com]  
**Sent:** Thursday, 14 July, 2016 11:40 AM  
**To:** norhafizah.ishak@aig.com  
**Cc:** Hsiao Tong <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; Zayyer <[zayyer@lkkauto.com](mailto:zayyer@lkkauto.com)>; Vivian Lau <[vivianlau@lkkauto.com](mailto:vivianlau@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** Re: Claim status \*\*\*LKK REF: CC6/AIG15019963/Azg3

This mail is associated with :  
\*SKB5155M (2638399372SG)  
[SJS3759G]  
TP  
KOH SUSAN  
Nov 13 2015 4:00PM  
[Micky Tham Wing Loong]  
MG Solution Pte Ltd

Dear Fiza,

Thank you for your email.

*By copy to Zayyer.*

*Kindly assist.*

*To check availability of the case handler , you may contact the undersigned.*

Best Regards,  
AGNES LIM | Admin

LKK Auto Consultants Pte Ltd  
Phone: 6366 0055 | email: [admin-a@lkkauto.com](mailto:admin-a@lkkauto.com) | fax: 67414108

<-- Original Message -->

From: AIG\_SG  
To: [admin-a@lkkauto.com](mailto:admin-a@lkkauto.com); LKK\_HQ  
CC: [norhafizah.ishak@aig.com](mailto:norhafizah.ishak@aig.com)  
Sent On: 14/07/2016 11:14 AM  
Subject: Claim status

WITHOUT PREJUDICE

Dear LKK

Kindly take note that these cases been pending for quite some time.

Please follow up and revert to us within 5 days' time.

**Regards**

**Nor Hafizah (Fiza)**

**AIG**  
Business Process Specialist -SG Auto Express Claim  
Singapore Claims | AIG Shared Services

Tel: 8001206556 ext 1012211 | [norhafizah.ishak@aig.com](mailto:norhafizah.ishak@aig.com)

<-- Original Message -->

From: LKK\_HQ  
To: AIG\_SG; [norhafizah.ishak@aig.com](mailto:norhafizah.ishak@aig.com)  
CC: [chewht@lkkauto.com](mailto:chewht@lkkauto.com); [zayyer@lkkauto.com](mailto:zayyer@lkkauto.com); [vivianlau@lkkauto.com](mailto:vivianlau@lkkauto.com); [admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)  
Sent On: 21/06/2016 03:19 PM  
Subject: Re: Claim Status \*\*\*LKK REF:CC6/AIG15019963/Azg3  
Dear Fiza,

Thank you for your email.

*By copy to Hsiao Tong / Vivian.*

*Kindly assist in absence of Zayyer.*

Thank you.

Best Regards,  
Shu Pei | Admin  
LKK Auto Consultants Pte Ltd  
Phone: 6366 0055 | email: [shupe@lkkauto.com](mailto:shupe@lkkauto.com) | fax: 67414108  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

<-- Original Message -->

From: AIG\_SG  
To: [admin-a@lkkauto.com](mailto:admin-a@lkkauto.com); LKK\_HQ  
CC: [norhafizah.ishak@aig.com](mailto:norhafizah.ishak@aig.com)  
Sent On: 21/06/2016 02:44 PM  
Subject: Claim Status

Hi LKK,

Kindly look into this case as per merimen it shows pending for adjuster survey.

Kindly update in 5 working days if not we will be closing this case.

**Regards**

**Nor Hafizah (Fiza)**

**AIG**

Business Process Specialist -SG Auto Express Claim  
Singapore Claims | AIG Shared Services

Tel: 8001206556 ext 1012211 | [norhafizah.ishak@aig.com](mailto:norhafizah.ishak@aig.com)

[ This mail is sent from a mailer account - do not reply to this email address ]



## MG SOLUTION PTE LTD

23 Kaki Bukit Ave 4, AAS Kaki Bukit Centre #02-03 Singapore 415933  
Tel: 6243 1373 Fax: 6243 1376  
(Co. Reg. No. 201427944N)

Date : 01/03/2016  
Your Ref : SJS 3759G  
To : **AIG ASIA PACIFIC INSURANCE PTE LTD**  
Attn : Motor Claims Department

Dear Sir/Mdm,

**RE: ACCIDENT INVOLVING VEHICLE SKB 5155M & SJS 3759G AT ALONG ORCHARD ROAD ON 13/11/2015**

We refer to the above matter.

Attached copies of the following for your kind perusal:

- 1) Invoice No.168027 @ (S\$1,800.00)
- 2) Loss of Use @ 3 Days x S\$60 (S\$180.00)
- 3) LTA Search @ (S\$29)
- 4) Authorisation to Act
- 5) GIA Report

Please look into the above claim and let us have your payment of S\$2,009.00 soonest.

Thank You.

Yours faithfully,



Sharon Chia

HP:9188 6931  
E-mail: mg3solution@gmail.com





**AUTHORIZATION TO ACT**  
**(AIG Asia Pacific – EXPRESS THIRD PARTY CLAIM)**

I, SUSAN KOH ("the third party claimant")  
of BLK 319C ANCHORVALE DRIVE #07-64 SINGAPORE 543319 (address),  
owner of SKB 5155M (vehicle no.) hereby authorize  
MG SOLUTION PTE LTD  
("the workshop") to act for me with respect to my claim for repair costs and/or  
rental and/or loss of use ("claim") for my vehicle no. SKB 5155M that was  
damaged pursuant to the accident which occurred on 13/11/2015 (date) along  
ORCHARD ROAD (location)  
involving vehicle no/s SIS 3759 G ("the accident").

I further authorize the workshop to settle the above mentioned claim in a  
manner that they deem fit and the workshop is further authorized to receive  
payment further to settlement of my claim with payment cheque/s being made in  
favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my  
behalf is on a without prejudice and without admission of liability basis insofar  
as the driver/owner/insurers of the other vehicle/s is concerned.

Date this \_\_\_\_\_ day of \_\_\_\_\_ (month) 20\_\_\_\_ (year)

[Signature]  
Signed by "the third party claimant"

  
Signed by "the workshop"



## MG SOLUTION PTE LTD

23 Kaki Bukit Ave 4, AAS Kaki Bukit Centre #02-03 Singapore 415933  
Tel: 6243 1373 Fax: 6243 1376  
(Co. Reg. No. 201427944N)

# INVOICE

Bill To:  
**AIG ASIA PACIFIC INSURANCE PTE LTD**  
78 SHENTON WAY  
#07-12 AIG BUILDING  
SINGAPORE 079120

INVOICE No : 168027

Date : 01-March-2016

ATTN : MOTOR CLAIMS DEPARTMENT

Vehicle Number : **SKB 5155M**

QTY	DESCRIPTION	AMOUNT
1	To carried out accident repair as per surveyor's recommendation (Lump Sum)	\$ 1,800.00
TOTAL		\$ 1,800.00

Cheque should be made payable to MG Solution Pte Ltd



Co's stamp & Authorised Signature



**GENERAL  
INSURANCE  
ASSOCIATION**

RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE**

10 Anson Road, #06-16 International Plaza, Singapore 079903

Phone: +65 6224 0010 Fax: +65 6224 0030

Operating Hours: Monday to Friday 9am to 5pm

GST Registration No: M400017735

**TAX INVOICE**

Our Ref No: GR-15-134702

Date of Request: 20/11/2015

Your Ref No: WALK IN LI JIAMU

MG SOLUTION PTE LTD  
23 KAKI BUKIT AVENUE 4 #02-03B, VICOM INSPECTION CENTRE  
SINGAPORE 415933

Dear Sir/Madam,

Your Vehicle No: SKB5155M

Date of Accident: 13/11/2015

Place of Accident: ORCHARD RD

Involving Vehicle No: SJS3759G

DESCRIPTION	AMOUNT (S\$)
E-File Search Fee (Public)	14.02
GST Amount	0.98
Total Amount Due (GST Inclusive)	15.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☐ GIRO ☒ Cash ☐ Cheque

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE**

10 Anson Road, #06-16 International Plaza, Singapore 079903  
Phone: +65 6224 0010 Fax: +65 6224 0030  
Operating Hours: Monday to Friday 9am to 5pm  
GST Registration No: M400017735

**TAX INVOICE**

Our Ref No: GR-15-134703

Date of Request: 20/11/2015

Your Ref No: WALK IN LI JIAMU

MG SOLUTION PTE LTD  
23 KAKI BUKIT AVENUE 4 #02-03B, VICOM INSPECTION CENTRE  
SINGAPORE 415933

Dear Sir/Madam,

Date of Accident: 13/11/2015

Vehicle No: SKB5155M

Place of Accident: ORCHARD ROAD

Involving Vehicle No: SJS3759G

With reference to your application for the accident report, we have attached the following accident reports as requested:

DOCUMENTS	ACCIDENT LOCATION	PER DOC (S\$)	QTY	AMOUNT (S\$)
SJS3759G	ORCHARD ROAD	14.00	1	13.08
GST Amount				0.92
Total Amount Due (GST inclusive)				14.00

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

Thank You.

This is a computer generated document and requires no signature.

---

For GIARMC Official use:

Date:

☐ GIRO ☒ Cash ☐ Cheque



**RELEASE VOUCHER**  
**(AIG Asia Pacific – EXPRESS THIRD PARTY CLAIM)**

"We/I, \_\_\_\_\_ ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte. Ltd. \_\_\_\_\_ ("name of surveyor") with respect to the amount claimed for S\$ \_\_\_\_\_ (repair costs), S\$ \_\_\_\_\_ (loss of use/rental) S\$ \_\_\_\_\_ (search fees) for vehicle no. \_\_\_\_\_ that was damaged pursuant to the accident which occurred on \_\_\_\_\_ (date) along \_\_\_\_\_ (location) involving vehicle no/s \_\_\_\_\_.

This is pursuant to the inspection conducted on \_\_\_\_\_ (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner \_\_\_\_\_ ("third party claimant") of vehicle no. \_\_\_\_\_ to make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte. Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to \_\_\_\_\_ (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this \_\_\_\_\_ day of \_\_\_\_\_ (month) 20\_\_\_\_ (year)

\_\_\_\_\_  
Signed by AIG appointed surveyor

\_\_\_\_\_  
Chopped & Signed by "the workshop"



LETTER OF AUTHORITY

Name : SUSAN KOH

Address : APT RUK 219C ANCHORVALE  
ROAD #107-64 S(543319)

Contact No : \_\_\_\_\_

TO: AIG ASIA PACIFIC INSURANCE PTE LTD

Dear Sirs,

ACCIDENT INVOLVING SKB 5155M AND SJS 3759G ON 12/11/2015  
AT/ALONG ORCHARD ROAD

I/We, SUSAN KOH, am/are the registered owner of  
motor car no. SKB 5155M

Please note that I have assigned all compensations monies due to me/us in the above said accident  
to **M/S MG SOLUTION PTE LTD.**

I/We, hereby authorize you to release all compensation monies pertaining to the above-mentioned  
accident to **M/S MG SOLUTION PTE LTD** and forward your settlement cheque to **M/S MG  
SOLUTION PTE LTD** whom I had authorized to collect the said compensation monies.

Thank you

  
Signature of Claimant

  
Witness By

**MG SOLUTION PTE LTD**  
23 Kaki Bukit Ave 4 (South Wing) #02-03B  
Vicom Inspection Centre, Singapore 415933  
Tel: 6243 1373 Fax: 6243 1376  
Co. Reg. No. : 201427944N

**MOTOR CLAIM DISCHARGE**

INSURED: SUSAN KOH

CAR/ LORRY/CYCLE: REG NO: SKR 5125M POLICY NO: .....

ACCIDENT CLAIM NO: .....

I / We confirm that I / we have taken delivery of Car / Lorry / Motor Cycle

Registered No. SKR 5125M from the repairers,

Messrs MG SOLUTION PTE LTD

And that all repairs necessary as a result of an accident in which the said vehicle was involved on or

about the 15 day of 11 2015 have been completed to my / our satisfaction, and that

I / we have no further claim on the above company in Respect thereof.

Date: ..... Signature: [Signature]

Co's Stamp: ..... NRIC No: .....

vehicle in - 24/11/2015

vehicle out - 26/11/2015

Loan - \$60 x 3 days

= \$180



Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 67414108

**Our Ref: CC6/AIG15019963/Ang3**

07 DECEMBER 2015

MICKY THAM WING LOONG  
BLK87 YISHUN STREET 81  
#04-02  
SINGAPORE 768448

Dear Sir/Madam,

**ACCIDENT INVOLVING SJS3759G AND SKB 5155M ON 13/11/2015**

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Kindly note that we are in the midst of investigating the matter. If you have evidence/information to prove that we should not settle the third party claim, kindly let us have them in writing within the next 10 days i.e. by **17/12/2015**, after we shall proceed with negotiation with Third Party claimant on the **without prejudice basis** and any settlement should not bind any claims whatsoever by you/your driver against the other party's insurer arising from this particular accident.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected. In the event that you are making a claim against third party and successful with 80% in your favor, our principal will also re-instate your NCD.

Please call us if you have further queries.

Yours faithfully,



Lim Chin Siong Bevan  
Case Handler  
DID:6841 6051  
FAX: 6741 4108  
Email: [bevanlim@lkkauto.com](mailto:bevanlim@lkkauto.com)

c.c. AIG Asia Pacific Insurance Pte Ltd  
(Motor Claims Dept)



# ...CLAIM SUBFOLDER...(Pending for Survey Report)

Revoked / No settlement

CLAIM SUBFOLDER TRACKING						
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed
Main	24 Nov 2015 17:29 <a href="#">Edit Reg</a>		24 Nov 2015 00:00 <a href="#">Edit Adj Rpt</a>	<b>S\$1,800.00</b> <a href="#">Edit Estimates</a>	<b>S\$1,800.00</b> <a href="#">View Rpt</a>	
						<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

Main	Reference	Claim Details	Documents	Show All																				
<b>CLAIM SUBFOLDER DETAILS</b> <span style="float: right;">[Created by adjuster]</span>																								
<b>Insured:</b> Micky Tham Wing Loong, NRIC: S1230369F																								
<b>Main Claimant:</b> KOH SUSAN, NRIC: S7341269B																								
<b>Vehicle Reg. No.:</b> SKB5155M		<b>Date of Loss:</b> 13/11/2015 16:00 - :59																						
<b>Claim Type:</b> TP / 2638399372SG		<b>Policy/Cover Note No.:</b> 2100156406 (Comprehensive) Coverage: 13/08/2015 - 12/08/2016																						
<b>Vehicle Reg. No. (Insured):</b> SJS3759G		<b>Policy No. (Claimant):</b>																						
		<b>Excess:</b> S\$																						
<b>Repairer:</b> MG Solution Pte Ltd (HQ) 23 Kaki Bukit Avenue 4 #02-03B, VICOM Inspection Centre, 415933 Kaki Bukit - Tel: 91886931																								
<b>Handling Insurer:</b> AIG Asia Pacific Insurance Pte. Ltd. (SG) - Tel: 65-6419-3000 ... [Handled by <b>Ishak, Nor Hafizah</b> ] norhafizah.ishak@aig.com																								
<b>Claimant's Insurer:</b> India International Insurance Pte Ltd (HQ) - Tel: 63476100																								
<b>Adjuster:</b> LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by <b>ADRIAN LING</b> ] ... [Final Rpt due 03/12/2015]																								
<b>ASSOCIATED MAIL RECEIVED</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Compose Case Mail</a></span>																								
<ul style="list-style-type: none"> <li>AIG_SG (14/07/2016): Claim status</li> <li>AIG_SG (21/06/2016): Claim Status</li> <li>AIG_SG (26/11/2015): &lt; No subject &gt;</li> </ul>																								
<div> <input type="checkbox"/> <b>ALL ASSOCIATED TASKS</b> <span style="float: right;"> <a href="#">View All</a> <a href="#">Search Tasks</a> <a href="#">Create New Task</a> <a href="#">Complete</a> </span> </div> <table border="1"> <thead> <tr> <th>Due Date</th> <th>Priority</th> <th>Type</th> <th>Task Group</th> <th>Subject</th> <th>Handler</th> <th>Assigned By</th> <th>Completed On</th> <th>Created On</th> <th>Done?</th> </tr> </thead> <tbody> <tr> <td colspan="10">No results.</td> </tr> </tbody> </table>					Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?	No results.									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?															
No results.																								

## Claim Documents

\*SKB5155M (2638399372SG)  
[SJS3759G]  
TP  
KOH SUSAN  
Nov 13 2015 4:00PM  
[Micky Tham Wing Loong]  
MG Solution Pte Ltd

Upload Documents			Upload Photos			Compose New Letter			View Use Viewer		
									3 per page		
<b>Photos/Images</b>									<input checked="" type="checkbox"/>		
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)							Thumbnail Print		
1	03/03/16 15:16	General View				Load JPG			<input checked="" type="checkbox"/>		
2	03/03/16 15:16	Chassis Number				Load JPG			<input checked="" type="checkbox"/>		
3	03/03/16 15:16	General View				Load JPG			<input checked="" type="checkbox"/>		
4	03/03/16 15:16	General View				Load JPG			<input checked="" type="checkbox"/>		
5	03/03/16 15:16	General View				Load JPG			<input checked="" type="checkbox"/>		
6	03/03/16 15:16	General View				Load JPG			<input checked="" type="checkbox"/>		
7	03/03/16 15:16	General View				Load JPG			<input checked="" type="checkbox"/>		
8	03/03/16 15:16	General View				Load JPG			<input checked="" type="checkbox"/>		
9	03/03/16 15:16	General View				Load JPG			<input checked="" type="checkbox"/>		
10	03/03/16 15:16	General View				Load JPG			<input checked="" type="checkbox"/>		
									1 per page		
<b>Documentation</b>									<input checked="" type="checkbox"/>		
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)							Thumbnail Print		
1	25/11/15 11:34	TP GIA REPORT				Load PDF					
2	15/07/16 14:45	email to AIG submit WP report				Load PDF					
3	15/07/16 14:52	email to AIG submit WP report				Load PDF					
4	15/07/16 14:52	Estimate				Load PDF					
5	20/07/16 09:19	LETTER TO OI				Load PDF					
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)							Thumbnail Print		
1	26/11/15 10:48	OI GIA REPORT				Load PDF					

## Documents Checklist

<a href="#">Reset</a> <a href="#">Save</a> <a href="#">Print</a>
<b>DOCUMENTS CHECKLIST</b> There are no document checklists configured.
<div style="border: 1px solid black; height: 150px; margin-top: 10px;"></div> <p><b>Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)</b></p>
<p><b>Show Remarks To:</b> <input type="checkbox"/> Handling Insurer</p> <p><small>Note: Remarks are private unless you show it to other parties.</small></p>

## LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC6/AIG15019963/AZG3Q2

Date: 20/07/2016

## REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No: 2100156406  
 Claimant Vehicle No : SKB5155M Insured Vehicle No : SJS3759G  
 Date of Loss: 13/11/2015 Nature of Claim: TP Claim No: 2638399372SG

## DESCRIPTION &amp; IDENTIFICATION OF VEHICLE

Reg No: SKB5155M  
 Make & Model: HYUNDAI ELANTRA, 1.6 (A) Engine No: G4FGBU236749  
 Reg. Date: 07/06/2011 (Man. Year: 2011) Chassis No: KMHDH41CMCU172356  
 Colour: Red Odometer: 84526 km  
 Engine Capacity: 1591 cc  
 Market Value/New Car Price: N/A  
 Sum Insured (\$\$): Market Value/New Car Price

## CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes  
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

## CONDITION OF TYRES

Front Tyre Size: 225/45 R17 Rear Tyre Size: 225/45 R17  
 Front Left Side: Bridgestone 6 mm Rear Left Side: Bridgestone 6 mm  
 Front Right Side: Bridgestone 6 mm Rear Right Side: Bridgestone 6 mm

The above values represent the remaining tyre treads depth

## COST OF CLAIMS

	Repairer's	Adjuster's	Difference	Diff %
Parts	2,513.00	1,422.40	1,090.60	43.40
Miscellaneous Items	0.00	0.00	0.00	
Labour	1,500.00	860.00	640.00	42.67
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (\$\$)	4,013.00	2,282.40	1,730.60	43.12
Approved Total (Overridden) (\$\$)		1,800.00		
(\$\$)	4,013.00	1,800.00	2,213.00	55.15
+ GST 7.00/7.00% (\$\$)	280.91	126.00	154.91	55.15
Nett Amount (\$\$)	4,293.91	1,926.00	2,367.91	55.15

## INSPECTION

Date of Assignment: 24/11/2015  
 Date Inspected: 24/11/2015 Inspected At: MG Solution Pte Ltd (HQ)  
 23 Kaki Bukit Avenue 4 #02-03B,  
 VICOM Inspection Centre  
 Singapore 415933  
 Estimated Period of Repair: 3.0 days

Adjuster: ADRIAN LING

Manager: ZAY YER LYNN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

## REPAIR DETAILS

## Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR LH DOOR	Dented	1,278.00 F	*1,278.00 FL
2	1		*REAR LH DOOR LOCK	Not Necessary	354.00 F	*- FL
3	1		*REAR LH WHEEL RIM	Cut	700.00 FS	*400.00 FS
4	1		*REAR LH DOOR WEATHERSTRIP	Not Necessary	181.00 F	*- FL
F=Franchise part. S=SpcNett. L=ListItemDisc.						
Sub Total (\$\$)					2,513.00	1,678.00
- List Item Discount on L Items 0.00/20.00% (\$\$)					0.00	255.60
Total Parts (\$\$)					2,513.00	1,422.40

Report was unsubmitted during this print-out.
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**Recommended Miscellaneous Items**

There are no new miscellaneous items selected.

**Recommended Labour**

No	Particulars	Lab.Type	Repairer's	Amount
<b>Labour Items</b>				
1	PANEL BEATING	New	600.00	300.00
2	SPRAY PAINTING	New	600.00	400.00
3	TO TRANSFER DOOR FITTING	New	150.00	80.00
4	TO PERFORM WHEEL ALIGNMENT	New	150.00	80.00
Gross Labour Cost (S\$)			1,500.00	860.00

Report was unsubmitted during this print-out.

&lt; END OF ESTIMATES &gt;