

LKK
IDAC

INS. CASE OWNER: Wahid Nurhidayah CC6 /AIG150 19963.1 Aug 3/15

ASSIGNMENT
24/11/15

DOI:

Date / Time:

Registered in Merimen:

24/11/15
24/11/15

Regen
Cov

Pre-SS. CCU/FTE



Insured Vehicle No: SJS 27594
Name of Insured: Micky Thare Wing Long
Insured Tel No: HP: 97570600
Excess Sec II :SS D.O.A: 13/11/15
Is driver the owner? (YES / NO) Nature of Accident:
If NO, Driver Name / Age: (V/L: YES / NO)
Driver Tel No: SKB 6755M

Claim No: 263839937256
Policy No: 2100156406-0600
Make / Model: Mercedes-Benz E200K Advantage
Place of Accident: Orchard Rd just after Marriott
Tung Plaza

OI GIA REPORT: YES NO ; TP GIA REPORT: YES NO
Insured Liability: % Final ? Yes / No



INSRS:
WSP: my solution
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:

Date / Time	STAGE	DATE / PIC
<u>1/12</u>	Non-Reporting ltr (1st):	
<u>1/12</u>	Non-Reporting ltr (2nd):	
<u>1/12</u>	Non-Reporting ltr (Final):	
<u>7/11/15</u>	Notification ltr (if non-pickup):	
<u>7/11/15</u>	Call OI:	<u>7/11/15</u>
<u>7/11/15</u>	After call ltr to OI:	
<u>7/11/15</u>	Documentation Check List: Handler	
<u>7/11/15</u>	Typist	
<u>7/11/15</u>	Notification ltr (if non-pickup):	
<u>7/11/15</u>	After call ltr to OI:	
<u>7/11/15</u>	Authorisation To Act:	
<u>7/11/15</u>	Release Voucher:	
<u>7/11/15</u>	Final Repair Bill:	
<u>7/11/15</u>	Car Rental Invoice:	
<u>7/11/15</u>	Towing Invoice:	
<u>7/11/15</u>	LTA / GIA:	
<u>7/11/15</u>	Medical Bill:	
<u>7/11/15</u>	PIR:	
<u>7/11/15</u>	Mandate/Reject Instruction:	
<u>7/11/15</u>	LOD:	
<u>7/11/15</u>	Payment Breakdown Form:	
<u>7/11/15</u>	Post-Repair Photos:	
<u>7/11/15</u>	Others:	

PRELIMINARY ADVICE Date/Time: 1/12 Sent By: SKB 6755M

Confirm with: SKB 6755M Confirm by: SKB 6755M

FINALIZATION Date/Time: 1/12 days) Reduction: 50% Email: SKB 6755M Call: SKB 6755M

FINAL SETTLEMENT Date/Time: 1/12 Confirm with: SKB 6755M Email: SKB 6755M Call: SKB 6755M

Final Liability: 50% (Agreed / Assessed) BOLA S/N No.: MILL

Repair Cost: 1800 \$S 900.00

Loss of Rental (LOR): 180 \$S 900.00 x 3 days

Loss of Use (LOU): 180 \$S 900.00 x 3 days

Loss of Income (LOI): 180 \$S 900.00 x 3 days

LOR only ☐ LOU only ☐ LOR + LOU ☐ LOR + LOI ☐ [Tick only one]

GIA/LTA Search: 29.00 \$S

Medical: --- \$S

Disbursement: --- \$S

Legal Cost: --- \$S

Total: 1019.00 \$S Global Sum \$S: 1019.00

FINAL PAYMENT Date/Time: 1/12 Confirm with: SKB 6755M Email: SKB 6755M Call: SKB 6755M

Payee 1: --- \$S Name 1: MC solution Period

Payee 2: (Strike if N.A.) --- \$S Name 2: ---

Payee 3: --- \$S Name 3: ---

COPY SENT
20/5/2020

KMH0H410MCH723S6
Hyundai Elantra 1591cc

Hyundai Elantra 1591cc

702

Part	Qty	Unit Price	Total
Rees LH Door	1	1278	1278
Rees LH Door Lock	1	354	354
Rees LH Door Weatherstripe	1	181	181
Rees LH Wheel Rim	1	700 (SW)	700 (SW)
		400 (SW)	400 (SW)

Panel Beating
Spray Painting.
To transfer door fitting.
To perform wheel alignment.

~~600~~ 300
~~600~~ 400
~~150~~ 80
~~150~~ 80

Labours : 860

total 2282.40.

hist 1278

lem 10/ 1022-40

SN - 412

18K

Like Auto Consultants, please notify the Repairer of the following:

- To preserve the vehicle until the repair is complete.
- To notify damaged parties during recovery.
- If possible, be subject to confirmation.
- Third party survey is on a "Without Prejudice" basis.
- No legal modification(s) is allowed.
- Supplementary item(s) must be resurveyed and is subject to final approval from insurance.

Acknowledged by Repairer

Signature:

Date:

Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Thursday, 19 March 2020 7:14 AM
To: 'mg3solution@gmail.com'
Cc: Admin A
Subject: RE: 3rd Party Claim for Accident involving Vehicle SKB 5155M & SJS 3759G on 13/11/2015
Attachments: DV_SKB 5155M.pdf

Without Prejudice

Hi Sharon,

We refer to the above matter.

As discussed, we confirm settlement at \$1,019.00(all-in).

On a without prejudice basis, we propose to settle the claim at \$\$1019.00 and the breakdown is as following:	
Cost of Repair	\$\$1800.00
Loss of Use	\$\$ 180.00 (\$60 x 3days)
	\$\$1980.00
@50% liability	\$\$990.00
GIA search	\$\$ 29.00
Total	\$\$1019.00

Please duly sign the DV enclosed and return together with the following documents for our further action: -

- LOD
- Authorisation to act signed by your client
- Repair Bill
- GIA search receipt (\$29.00)

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Sharon <mg3solution@gmail.com>

Sent: Saturday, 29 February 2020 10:19 AM

To: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: 3rd Party Claim for Accident Involving Vehicle SKB 5155M & SJS 3759G on 13/11/2015

Dear All,

We refer to below, we have seek for global sum of \$1300 on 05/04/2020.
However, there were no update from your side. Kindly assist.

Thank You.

Best Regards,

Sharon Chia

MG Solution Pte Ltd

Phone: 6243-1373 | fax: 6243 1376

23 Kaki Bukit Avenue 4 | S(415933)

From: Sharon [<mailto:mg3solution@gmail.com>]

Sent: Thursday, 5 April, 2018 10:21 AM

To: 'Zayyer' <zayyer@lkkauto.com>; LKK - CS A Team <cs-a@lkkauto.com>

Subject: RE: 3rd Party Claim for Accident Involving Vehicle SKB 5155M & SJS 3759G on 13/11/2015

Dear All,

We would like to counter offer at \$1300 (All in) .
Please kindly reconsider.

Thank You.

Best Regards,

Sharon Chia

MG Solution Pte Ltd

No 23 Kaki Bukit Avenue 4

Singapore 415933

Tel: (+65) 6243 1373 | Fax: (+65) 6243 1376

From: Zayyer [mailto:zayyer@lkkauto.com]
Sent: Tuesday, 29 March, 2016 1:05 PM
To: Jia Mu <mg3solution@gmail.com>
Subject: RE: 3rd Party Claim for Accident involving Vehicle SKB 5155M & SJS 3759G on 13/11/2015

Dear Jack,

Refer to the below our offer.

Kindly revert back your acceptance. Thank you.

Best Regards,
Zayer | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6841 2409, email: zayyer@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Zayyer
Sent: Tuesday, 15 March, 2016 4:51 PM
To: Jia Mu <mg3solution@gmail.com>
Cc: Zayyer <zayyer@lkkauto.com>
Subject: RE: 3rd Party Claim for Accident involving Vehicle SKB 5155M & SJS 3759G on 13/11/2015

WITHOUT PREJUDICE

Dear Jack,

Refer to the below email and conversation a while ago.

This is a conflicting version and there is no conclusive evidence from both parties. Enclose herewith is the statement of our insured for your record purposes.

On a without prejudice basis, we propose to settle the claim at **\$\$1019.00** and the breakdown is as following;

Cost of Repair	\$\$1800.00
Loss of Use	\$\$ 180.00 (\$60 x 3days)
	\$\$1980.00
@50% liability	\$\$990.00
GIA search	\$\$ 29.00
Total	\$\$1019.00

Kindly confirm the acceptance.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.”

Best Regards,

Zayer | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2409, email: zayyer@lkkauto.com fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jia Mu [<mailto:mg3solution@gmail.com>]

Sent: Monday, 14 March, 2016 10:55 AM

To: Zayyer <zayyer@lkkauto.com>

Subject: 3rd Party Claim for Accident involving Vehicle SKB 5155M & SJS 3759G on 13/11/2015

Your Ref: **SJS 3759G**

Our Ref: **SKB 5155M**

Dear Sir/Madam,

Please find attached our LOD for your onward action. Original Copy will send to you by **Post**.

Please feel free to contact the under mentioned should you require any further information.

Your prompt action will be greatly appreciated.

Best Regards,

JACK LI

MG Solution Pte Ltd

No 23 Kaki Bukit Avenue 4

Singapore 415933

Tel: (+65) 6243 1373 | Fax: (+65) 6243 1376

LETTER OF AUTHORITY

Name : SUSAN KOH
Address : APT BIK 319C ANCHORVALE
ROAD #107-64 S(543319)
Contact No : _____

TO: AIG ASIA PACIFIC INSURANCE PTE LTD

Dear Sirs,

ACCIDENT INVOLVING SKB 5155M AND SJS 3759G ON 13/11/2015
AT/ALONG ORCHARD ROAD

I/We, SUSAN KOH, am/are the registered owner of
motor car no. SKB 5155M

Please note that I have assigned all compensations monies due to me/us in the above said accident
to **M/S MG SOLUTION PTE LTD.**

I/We, hereby authorize you to release all compensation monies pertaining to the above-mentioned
accident to **M/S MG SOLUTION PTE LTD** and forward your settlement cheque to **M/S MG
SOLUTION PTE LTD** whom I had authorized to collect the said compensation monies.

Thank you



Signature of Claimant



Witness By



MG SOLUTION PTE LTD

23 Kaki Bukit Ave 4, AAS Kaki Bukit Centre #02-03 Singapore 415933

Tel: 6243 1373 Fax: 6243 1376

(GST Reg. No. 20-1427944-N)

TAX INVOICE

Bill To:

AIG ASIA PACIFIC INSURANCE PTE LTD

78 SHENTON WAY

#07-12 AIG BUILDING

SINGAPORE 079120

INVOICE No : TI 209086

PB No : 168027

Date : 19-March-2020

ATTN : MOTOR CLAIMS DEPARTMENT

Vehicle Number : SKB 5155M

QTY	DESCRIPTION	AMOUNT
1	To carried out accident repair as per surveyor's recommendation (Lump Sum)	\$ 900.00
BEFORE GST		900.00
7% GST		63.00
TOTAL		\$ 963.00

Cheque should be made payable to MG Solution Pte Ltd



Co's stamp & Authorised Signature

...CLAIM SUBFOLDER...(Pending for Survey Report)
Fastlane

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	24 Nov 2015 17:29 Edit Reg		24 Nov 2015 00:00 Edit Adj Rpt	S\$1,800.00 Edit Estimates	S\$1,800.00 View Rpt		Pending for Survey Report Cancel Case

MainReferenceClaim DetailsDocumentsShow All

CLAIM SUBFOLDER DETAILS

[Created by adjuster]

Insured:	Micky Tham Wing Loong, ID: S1230369F		
Main Claimant:	KOH SUSAN, ID: S7341269B		
Vehicle Reg. No.:	SKB5155M	Date of Loss:	13/11/2015 16:00 - :59 [53 Months and 6 Days From LTA Reg Date (Man Yr)]
Claim Type:	TP / 2638399372SG	Policy/Cover Note No.:	2100156406 (Comprehensive) Coverage: 13/08/2015 - 12/08/2016
Vehicle Reg. No. (Insured):	SJ53759G	Policy No. (Claimant):	M4718585
		Excess:	
Reparer:	MG Solution Pte Ltd (HQ) 23 Kaki Bukit Avenue 4 #02-03B, VICOM Inspection Centre, 415933 Kaki Bukit - Tel: 91886931		
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (SG) - Tel: 65-6419-3000 ... [Handled by Lim, Sheng Yang] ShengYang.Lim@aig.com		
Claimant's Insurer:	India International Insurance Pte Ltd (HQ) - Tel: 63476100		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by ADRIAN LING] ... [Final Rpt due 18/03/2020]		

ASSOCIATED MAIL RECEIVED

[View All](#)[Compose Case Mail](#)

- AIG_SG (16/03/2020): Report Send Back Alerts - SKB5155M (TP)
- AIG_SG (14/07/2016): Claim status
- AIG_SG (21/06/2016): Claim Status
- AIG_SG (26/11/2015): < No subject >

ALL ASSOCIATED TASKS

[View All](#)[Search Tasks](#)[Create New Task](#)[Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SKB5155M (2638399372SG)
[SJS3759G]
TP
KOH SUSAN
Nov 13 2015 4:00PM
[Micky Tham Wing Loong]
MG Solution Pte Ltd

Upload Documents

Upload Photos

Compose New Letter

Upload Video

Upload Audio

View

View in Browser

Letters/Correspondences

1 per page

No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	(Draft)	Third Party Express Settlement – Payment Breakdown		Edit

Photos/Images

3 per page

No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	03/03/16 15:16	General View	Load JPG	<input checked="" type="checkbox"/>
2	03/03/16 15:16	Chassis Number	Load JPG	<input checked="" type="checkbox"/>
3	03/03/16 15:16	General View	Load JPG	<input checked="" type="checkbox"/>
4	03/03/16 15:16	General View	Load JPG	<input checked="" type="checkbox"/>
5	03/03/16 15:16	General View	Load JPG	<input checked="" type="checkbox"/>
6	03/03/16 15:16	General View	Load JPG	<input checked="" type="checkbox"/>
7	03/03/16 15:16	General View	Load JPG	<input checked="" type="checkbox"/>
8	03/03/16 15:16	General View	Load JPG	<input checked="" type="checkbox"/>
9	03/03/16 15:16	General View	Load JPG	<input checked="" type="checkbox"/>
10	03/03/16 15:16	General View	Load JPG	<input checked="" type="checkbox"/>

Documentation

1 per page

No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	25/11/15 11:34	TP GIA REPORT	Load PDF	
2	15/07/16 14:45	email to AIG submit WP report	Load PDF	
3	15/07/16 14:52	email to AIG submit WP report	Load PDF	
4	15/07/16 14:52	Estimate	Load PDF	
5	20/07/16 09:19	LETTER TO OI	Load PDF	
6	27/03/20 17:18	WORKSHOP INVOICE	Load PDF	
7	27/03/20 17:18	AUTHORISATION TO ACT FORM	Load PDF	
8	27/03/20 17:18	Release Voucher	Load PDF	
9	27/03/20 17:18	GIA SEARCH	Load PDF	
10	27/03/20 17:18	LOD	Load PDF	

No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)	Thumbnail	Print
1	26/11/15 10:48	OI GIA REPORT	Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST

Reset

Save

Print

There are no document checklists configured.

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

Show Remarks To:

☐ Handling Insurer

Note: Remarks are private unless you show it to other parties.

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

**AIG THIRD PARTY EXPRESS SETTLEMENT
FOR ACCIDENTS ON OR AFTER 1ST JUNE 2008
(PAYMENT BREAKDOWN)**

Vehicle No:	SJS3759G (Insd veh)	Model:	HYUNDAI ELANTRA 1.6 (A)
	SKB5155M (TP veh)		
Date of Accident:	13/11/2015		

Global Sum Settlement	:	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No
Repair Estimate	:	\$	4,013.00
Final Repair Cost	:	\$	900.00
Loss of Use	:	\$	90.00
			3.00 days at \$60.00 per day
Rental (if any)	:	\$	0.00
			days
LTA / GIA Search Fee	:	\$	29.00
Others:	:	\$	0.00
	:	\$	
Final Settlement Sum	:	\$	1,019.00
Is Third Party Workshop GIA Registered? <input type="checkbox"/> YES <input checked="" type="checkbox"/> NO (Kindly indicate below)			
A) For <u>Non GIA Registered Workshop</u> :		Agreed Liability 50 (%)	
B) For <u>GIA Registered Workshop</u> :		BOLA Applicable: Yes/ No BOLA Scenario No:	
BOLA Liability: (%)		Assessed Liability (*): (%)	
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.			
Remarks _____			

Payment Instruction: Payee's Breakdown			
1)	MG Solution Pte Ltd	:	\$ 1,019.00
2)		:	\$
3)		:	\$

JOANNE LEE KHANG MIN

LKK Auto Consultants Pte Ltd

27 Mar 2020

Date

Please attach all the supporting documents to the form.
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC6/AIG15019963/APA3Q2-1
Date: 27/03/2020

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No: 2100156406
Claimant
Vehicle No : SKB5155M **Insured Vehicle No :** SJS3759G
Date of Loss: 13/11/2015 **Nature of Claim:** TP **Claim No:** 2638399372SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SKB5155M**
 Make & Model: HYUNDAI ELANTRA, 1.6 (A) Engine No: G4FGBU236749
 Reg. Date: 07/06/2011 (Man. Year: 2011) Chassis No: KMHDH41CMCU172356
 Colour: Red Odometer: 84526 km
 Engine Capacity: 1591 cc
 Market Value/New Car Price: N/A
 Sum Insured (\$\$): **Market Value/New Car Price**

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition: Yes

CONDITION OF TYRES

Front Tyre Size: 225/45 R17 Rear Tyre Size: 225/45 R17
 Front Left Side: Bridgestone 6 mm Rear Left Side: Bridgestone 6 mm
 Front Right Side: Bridgestone 6 mm Rear Right Side: Bridgestone 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	2,513.00	1,422.40	1,090.60	43.40
Miscellaneous Items	0.00	0.00	0.00	
Labour	1,500.00	860.00	640.00	42.67
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (\$\$)	4,013.00	2,282.40	1,730.60	43.12
Approved Total (Overridden) (\$\$)		1,800.00		
Nett Amount (\$\$)	4,013.00	1,800.00	2,213.00	55.15
+ Loss of Use (3.0 x S\$60.00/day) (\$\$)		180.00		
		(S\$) 1,980.00		
Liabe Amount (50.00%) (\$\$)		990.00		
+ Doc/Search Fee (\$\$)		29.00		
Nett Liability (\$\$)		1,019.00		

INSPECTION

Date of Assignment: 24/11/2015
 Date Inspected: 24/11/2015 Inspected At: MG Solution Pte Ltd (HQ)
 23 Kaki Bukit Avenue 4 #02-03B,
 VICOM Inspection Centre
 Singapore 415933
 Estimated Period of Repair: 3.0 days

Adjuster: ADRIAN LING**Manager:** CHEW HSIAO TONG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR LH DOOR	Dented	1,278.00 F	*1,278.00 FL
2	1		*REAR LH DOOR LOCK	Not Necessary	354.00 F	*- FL
3	1		*REAR LH WHEEL RIM	Cut	700.00 FS	*400.00 FS
4	1		*REAR LH DOOR WEATHERSTRIPE	Not Necessary	181.00 F	*- FL

F=Franchise part. S=SpcNett. L=ListItemDisc.

Sub Total (S\$)	2,513.00	1,678.00
- List Item Discount on L Items 0.00/20.00% (S\$)	0.00	255.60
Total Parts (S\$)	2,513.00	1,422.40

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	PANEL BEATING	New	600.00	300.00
2	SPRAY PAINTING	New	600.00	400.00
3	TO TRANSFER DOOR FITTING	New	150.00	80.00
4	TO PERFORM WHEEL ALIGNMENT	New	150.00	80.00
Gross Labour Cost (S\$)			1,500.00	860.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >