Veron Chen (LKKAuto)

From: Claims Dept <claims@premiumauto.com.sg>

Sent: Monday, 6 April 2020 4:53 PM **To:** Veron Chen (LKKAuto); SUR

Cc: boojohnny@gmail.com; nora.khai@premiumauto.com.sg; claims@premiumauto.com.sg

Subject: RE: OD CLAIMS FOR SKG 2088 S -DOA: 10/3/2020

Dear Veron.

Noted on the repair approval and AIG request can check with surveyor.

Thank you.

Best Regards, Tony Foong Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Singapore 408699 **p.** +65 6366 2323, **d.** +65 67689911

e.mailto:claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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From: Veron Chen (LKKAuto) [mailto:veronchen@lkkauto.com]

Sent: Tuesday, 24 March 2020 3:20 PM

To: Claims; SUR

Cc: (boojohnny@gmail.com); (nora.khai@premiumauto.com.sg) **Subject:** RE: OD CLAIMS FOR SKG 2088 S -DOA: 10/3/2020

Dear George,

As instructed by our client, please proceed to repair the insured vehicle SKG 2088S, (Excess \$1600/-).

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

NOTE: Please provides the following to justified for spray painting.

Part diagram for what is door entrances.

Parts diagram what is roof channel and drain channel?

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>
Sent: Thursday, 12 March 2020 2:09 PM

To: SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>

Cc: 'Claims' <claims@premiumauto.com.sg>

Subject: OD CLAIMS FOR SKG 2088 S

Dear all,

Please assist to register the own policy claims for the above mentioned vehicle.

Attached is the CI, DL and GIA report for your reference.

Kindly arrange survey on 18 of March @ 3pm, owner waiting.

Address: 281 Alexandra Road Singapore 159938

Thank you.

Best Regards, George Wong Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

281 Alexandra Road Singapore 159938

p. +65 6366 2323, option 1

e. Claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom 281 Alexandra Road Singapore 159938 p. +65 68362223



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