

REG. BY: CASUL

REF:

CC3/ALG 20004200 RIVf3

121A

ASSIGNMENT

From:

Date:

18.3.2020

Veh No:

SKG 20885

Yr Regn:

2019/0CT

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No:

SKG 20885

at Workshop m/s

Premium

of

281 Alexandra Road

Insured:

Policy No.

1900233885

Claims No.

Sum Insured:

Excess:

1600

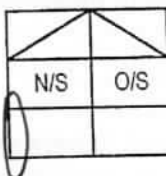
(Client's Record)

Make of Veh:

3p.m. Auro Washing

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.



Bal. or Market Value:

164K

IDAC Accident Rpt:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

11

days

Res.: Yes or No

Lum Sum:

%

3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date:

Person Contacted:

Make:

Audi A5 SPORTBACK 2.0TFSI C.C 1984

Colour

Grey

A/C: Insured / Std / NI / NA

Sp. Reading

8512

T/Radio: Insured / Std / NI / NA

Eng/No:

C/No:

WAU222FS0KA 078860

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size:

F:

245/40R18

R:

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Hankook

Front

Rear

R/Bal.

6

mm

R/Bal.

6

mm

L/Bal.

6

mm

L/Bal.

6

mm

D.O.A.

10/03/2020

D.O.I.

18/03/2020

Survey held at

PREMIUM

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

N/S Rear

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

19/3/20

Revert via merimen

19/3/20

Rece approved \$14,514 from Victor by merimen

24/3/20

Informed George c/A ex \$1600

27/1/20

Final fig \$14,165.40 confirmed by email (Reel 13, 143.60, 491)

Date/Time, File Pass to?



: Preli. Report

1)



: Final Report

Date/Time, File Return to?

2)

2/9/20-Typist

Days Of Repair:

11

Resurvey No. of Trip:

1

Add Fee:



: Site Insp (\$



: Interview (\$



: Tech. Invs (\$



: Weekend (\$

Survey Fee:

Transportation:

\$ + RS. \$

Photos

Others

TOTAL

Rep. Format:

Merimen

Lump Sum / L.B.:

\$14,165.40

MURIMU

CC3 / A1G 20004200 / R1Vf3

ASS. REC. BY:

JASUL

121A

ASSIGNMENT

From:

Date:

18.3.2020

Veh No:

SKG 20885

Yr Regn:

2019 / OCT

Estimated Cost:

Type: ☒ M.Car / ☐ M.Cycle / ☐ Bus / ☐ Van / ☐ Lorry / ☐ Taxi / ☐ Prime Mover /

Truck / Trailer or

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No:

SKG 20885

Make:

Audi A5 SPORTBACK 20TFSI c.c 1984

Colour:

Grey

A/C: Insured / Std / NI / NA

Sp. Reading:

8512

T/Radio: Insured / Std / NI / NA

Insured:

Eng/No:

Policy No.

1900233885

C/No:

WAA222FSOKA 078860

Claims No.

Gen. Cond: Good / ☒ Fair / ☐ Poor / ☐ Burnt

Sum Insured:

Excess:

Steering: ☒ In order / ☐ Jammed / ☐ Leaked / ☐ Burnt or

(Client's Record)

Brake: ☒ In order / ☐ Jammed / ☐ Leaked / ☐ Burnt or

Make of Veh:

3pm Owner Waiting

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size:

F:

245/40R18

R:

(Policy Condition)

Remark: The veh had commenced its

repair at the time of inspection.

N/S	O/S

Bal. or Market Value:

164K

IDAC Accident Report:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

days

Res.: Yes or No

Lum Sum:

%

3 Val.: Yes or No

CA / ☒ REV / REP. / 24 HRS

Vehicle: IN / OUT

Date:

Person Contacted:

☒ BS / ☐ DUN / ☐ EXNOVA / ☐ GY / ☐ FS / ☐ LIZA / ☐ MIC / ☐ OHTSU / ☐ PIR / ☐ SUMI /

TOYO / YOKO or

Hankook

Front

Rear

R/Bal.

6

mm

R/Bal.

6

mm

L/Bal.

6

mm

L/Bal.

6

mm

D.O.A.

10/03/2020

D.O.I.

18/03/2020

Survey held at

PREMIUM

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

N/S Rear

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

SKG 20885 - CS1AXA1304003/T19m3K3 D.M - 06/11/2013

Date/Time, File Pass to?

☐

: Prel. Report

1)

☐

: Final Report

Date/Time, File Return to?

2)

Days Of Repair:

Resurvey No. of Trip:

Survey Fee:

Transportation:

Add Fee:

☐

: Site Insp (\$

☐

: Interview (\$

☐

: Tech. Invs (\$

☐

: Weekend (\$

) \$ + RS. \$

) Photos

) Others

TOTAL

Rep. Format:

Lump Sum / I.B.I. (%)

Veron Chen (LKKAUTO)

From: Veron Chen (LKKAUTO)
Sent: Tuesday, 24 March 2020 3:20 PM
To: Claims; SUR
Cc: (boojohnny@gmail.com); (nora.khai@premiumauto.com.sg)
Subject: RE: OD CLAIMS FOR SKG 2088 S -DOA: 10/3/2020

Dear George,

As instructed by our client , please proceed to repair the **insured vehicle SKG 2088S, (Excess \$1600/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

NOTE: Please provides the following to justified for spray painting.

Part diagram for what is door entrances.

Parts diagram what is roof channel and drain channel?

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>
Sent: Thursday, 12 March 2020 2:09 PM
To: SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>
Cc: 'Claims' <claims@premiumauto.com.sg>
Subject: OD CLAIMS FOR SKG 2088 S

Dear all,

Please assist to register the own policy claims for the above mentioned vehicle.

Attached is the CI, DL and GIA report for your reference.

Kindly arrange survey on 18 of March @ 3pm , owner waiting.

Address : 281 Alexandra Road Singapore 159938

Thank you.

Best Regards,
George Wong
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

281 Alexandra Road Singapore 159938

p. +65 6366 2323, option 1

e. Claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom 281 Alexandra Road Singapore 159938 p. +65 68362223



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Celine Fong (LKKAUTO)

From: Koh, Victor-CK <Victor-CK.Koh@aig.com>
Sent: Friday, 20 March 2020 2:37 PM
To: Veron Chen (LKKAUTO)
Subject: RE: SKG 2088S-DOA: 10/3/2020 (AIG REF:7303441221SG)

Hi Veron,

Sill panel and door entrances is one whole panel why 2 spray labour for it. Or provide part diagram for what is door entrances.

Provide parts diagram what is roof channel and drain channel? Normal replacement of rear fender the cutting point is at the C pillar so blending is for the ~~side~~ roof panel.

Thanks & Regards

Victor Koh
AIG
Claims Technical Controller
Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #08-16 Singapore 079120
Tel +65 6419 1785 | Fax +65 68357416
Victor-ck.koh@aig.com | www.aig.com

From: Veron Chen (LKKAUTO) [mailto:veronchen@lkkauto.com]
Sent: Thursday, March 19, 2020 3:44 PM
To: Nadaraja, Deeban; Koh, Victor-CK; SUR
Subject: [EXTERNAL] SKG 2088S-DOA: 10/3/2020 (AIG REF:7303441221SG)

This message is from an external sender; be cautious with links and attachments.

Dear Sir/Madam,

We refer to the above mentioned.

Spray painting at 4 panels (fender, bumper, end panel, roof panel-0.5, side sill/ door entrances (0.5) to re-adjust.

According to surveyor, With regards to this case, Premium unwilling to accept the spray paint amount of 4 panels. Premium recommended that these panels are to be sprayed.

Rear bumper (1 panel), LH rear fender (1 panel), LH sill panel (1 panel), Door entrances (0.5), Roof channel (0.5), Drain channel (0.5), Rear end panel (1 panel).

Total no of panels are to be sprayed is 5.5

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Shirley Hiew (LKK Auto)

From: Koh, Victor-CK <Victor-CK.Koh@aig.com>
Sent: Friday, 20 March 2020 2:37 pm
To: Veron Chen (LKKAuto)
Subject: RE: SKG 2088S-DOA: 10/3/2020 (AIG REF:7303441221SG)

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Thanks & Regards

Victor Koh
AIG
Claims Technical Controller
Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #08-16 Singapore 079120
Tel +65 6419 1785 | Fax +65 68357416
Victor-ck.koh@aig.com | www.aig.com

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Total no of panels are to be sprayed is 5.5

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

View Sent Message

This mail is associated with :

***SKG2088S (7303441221SG)**

OD

Mar 10 2020 6:45PM

[CHUA KIAN WEE]

Premium Automobiles Pte Ltd

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From LKK Auto Consultants Pte Ltd (LKK_HQ), sent on **19/03/2020 15:24 PM**.
To AIG_SG; Deebanalnadaraja.Nadaraja@aig.com; Victor_KohCK
Subject **Re: Alert - Adj Mandate Approved (S\$14514.00) - SKG2088S - Claim Handler: Nadaraja, Deeban**

Dear Sir/Madam,

Spray painting at 4 panels(fender, bumper, end panel, roof panel-0.5, side sill/door entrance- 0.5) to re-adjust.

According to surveyor, With regards to this case, Premium unwilling to accept the spray paint amount of 4 panels. Premium recommended that these panels are to be sprayed.

Rear bumper (1 panel), LH rear fender (1 panel), LH sill panel (1 panel), Door entrances (0.5), Roof channel (0.5), Drain channel (0.5)

Rear end panel (1 panel).

Total no of panels are to be sprayed is 5.5

Best Regards,
Veron Chen

<-- Original Message -->

From: AIG_SG

To: LKK_HQ

Sent On: 19/03/2020 01:19 PM

Subject: Alert - Adj Mandate Approved (S\$14514.00) - SKG2088S - Claim Handler: Nadaraja, Deeban

Approved:14514.00:Authorise repair. Spray painting at 4 panels(fender, bumper, end panel, roof panel-0.5, side sill/door entrance- 0.5) to re-adjust. Re-inspection to be done for damage check and supplementary items / labour with clear photos.

DOCUMENTS SUMMARY

There are no documents.

View Received Message

This mail is associated with :

***SKG2088S (7303441221SG)**

OD

Mar 10 2020 6:45PM

[CHUA KIAN WEE]

Premium Automobiles Pte Ltd

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From AIG Asia Pacific Insurance Pte. Ltd. (AIG_SG), sent on 19/03/2020 13:19 PM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$14514.00) - SKG2088S - Claim Handler: Nadaraja, Deeban

Approved:14514.00:Authorise repair. Spray painting at 4 panels(fender, bumper, end panel, roof panel-0.5, side sill/door entrance- 0.5) to re-adjust. Re-inspection to be done for damage check and supplementary items / labour with clear photos.

DOCUMENTS SUMMARY

There are no documents.

With regards to this case, premium unwilling to accept the spray paint amount of 4 panels. Premium recommended that these panels are to be sprayed.

- i- Rear bumper (1 panel)
- LH Rear fender (1 panel)
- LH sill panel (1 panel)
- door entrances (0.5)
- roof channel (0.5)
- drain channel (0.5)
- Rear end panel (1 panel)

Total no. of panels are to be sprayed is 5.5

Note: This document has not been finalised.**LKK Auto Consultants Pte Ltd** (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

To: AIG Asia Pacific Insurance Pte. Ltd.
AIG Building
78 Shenton Way #08-16
Singapore 079120

From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn: Nadaraja, Deeban

Date: 18 Mar 2020

Preliminary Advice

Vehicle No	: SKG2088S	Accident Date	: 10/03/2020
Make	: AUDI A5	Policy No.	: 1900233885
Assignment Date	: 18/03/2020	Excess	: S\$0.00
Date of Inspection	: 18/03/2020	Est. Duration of Repair	: 11.00
Inspection At	: PREMIUM AUTOMOBILES PTE LTD (UBI) 55 UBI ROAD 1 SINGAPORE 408699		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages n/s rear portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	27,909.00
Revised Amount	:S\$	14,514.00
Check Items (Estimated)	:S\$	1,166.00
Total	:S\$	15,680.00

Lump Sum Repair	:S\$	
-----------------	------	--

Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	164,000.00
COE / PARF Rebate	:S\$	74,655.00
Salvage Value	:S\$	
Margin for Repair	:S\$	89,345.00

Remarks

- (X) The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.
- () The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
- () Other comments :

Nivitha (LKK Auto)

From: Claims <claims@premiumauto.com.sg>
Sent: Thursday, 12 March 2020 2:09 PM
To: 'SUR'; 'assignments'
Cc: 'Claims'
Subject: OD CLAIMS FOR SKG 2088 S
Attachments: SKG 2088 S GIA REPORT 10032020.pdf; SKM_364e20031214060.pdf

Dear all,

Please assist to register the own policy claims for the above mentioned vehicle.

Attached is the CI, DL and GIA report for your reference.

Kindly arrange survey on 18 of March @ 3pm , owner waiting.

Address : 281 Alexandra Road Singapore 159938

Thank you.

Best Regards,
George Wong
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)
281 Alexandra Road Singapore 159938
p. +65 6366 2323, option 1
e. Claims@premiumauto.com.sg w. www.audi.com.sg
Audi Showroom 281 Alexandra Road Singapore 159938 p. +65 68362223



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> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	121A
Vehicle Details	
Vehicle No.:	SKG2088S
Vehicle to be Exported:	No
Intended Deregistration Date:	18 Mar 2020
Vehicle Make:	AUDI
Vehicle Model:	A5 SB 2.0 TFSI S TRONIC (DESIGN)
Primary Colour:	Grey
Manufacturing Year:	2019
Engine No.:	CVK088136
Chassis No.:	WAUZZZF50KA078860
Maximum Power Output:	140.0 kW (187 bhp)
Open Market Value:	\$38,532.00
Original Registration Date:	31 Oct 2019
First Registration Date:	31 Oct 2019
Transfer Count:	0
Actual ARF Paid:	\$45,945.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	30 Oct 2029
PARF Rebate Amount:	\$34,458.00
Intended COE Rebate Details	
COE Expiry Date:	30 Oct 2029
COE Category:	B - Car above 1600cc or 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$41,805.00
COE Rebate Amount:	\$40,197.00
Total Rebate Amount:	\$74,655.00

The information contained herein is correct as at 18 Mar 2020

OK

**Audi A5 Sportback 2.0A TFSI S-tronic Design****\$160,000**

(60% loan at \$1,381/mth)

24-Jun-2019 (9yrs 3mths COE left)

11,321 km

DEPRE \$14,740 / yr

Direct Owner

Audi A5 Sportback 2.0A TFSI S-tronic Design

28-Feb-2019 (8yrs 11mths COE left)

-

DEPRE -

Premium Ad

Audi A5 Cabriolet 2.0A TFSI S-tronic Design

31-Jul-2019 (9yrs 4mths COE left)

-

DEPRE -

Premium Automobiles

Premium Ad

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14-22 March 2020

*Terms and conditions apply.

Find out more >

**Audi A5 Sportback 2.0A TFSI S-tronic Design**

30-Sep-2019 (9yrs 6mths COE left)

-

DEPRE -

Premium Automobiles

Premium Ad

Audi A5 Sportback 2.0A TFSI S-tronic Design

-





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1 vehicles

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Audi A5

Advanced Search

Search

View All

Make

Model

Price

Depreciation

Reg Date

Eng Cap

Mileage

Veh Type

Status

Search Selection

Audi A5

Any

Any

2019

Any

Any

Any

Available



☐ Audi A5 Sportback 2.0A TFSI
S-tronic Design

\$160,000

\$14,740 /yr

24-Jun-2019

1,984 cc

11,321 km

Luxury

Available

Beautifully Maintained Customized A5 Sportsback. Selling Due To Job Relocation. 100% Accident Free. Direct Owner Sale 1 Owner Only. 5 Years Free Servicing And 5 Years (yes 5 Years) Warranty By Premium Automobiles. Low Mileage Of 11k Km. Excellent Fuel Efficiency Of...

DIRECT OWNER

Posted: 10-Mar-2020 Tags: 2019 Audi A5, Audi A5, Audi, A5

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Make

Model

Price

Depreciation

Reg Date

Eng Cap

Mileage

Veh Type

Status

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SHORTLISTED

HISTORY

Compare





CERTIFICATE OF INSURANCE

AUDI AUTO PROTECTOR PRIVATE VEHICLE

Name of Policyholder : CHUA KIAN WEE (CAI JIANWEI)
Period of Insurance : 31 Oct 2019 To 30 Oct 2021
Engine No. : CVK 088136
Chassis No. : WAUZZZF50KA078860

Vehicle No. : SKG2088S
Policy No. : 1900233885
Endorsement No. :
Issued Date : 06 Nov 2019

ABOUT THE COVER

Make/Model : AUDI A5 Sportback 2.0TFSI S Tronic (Design)
Engine Capacity/Tonnage : 1,984.00 CC
Driver Restriction : NA
Person or Classes of Persons Entitled to Drive* :
Sum Insured : Market Value
Off Peak Car : No
First Year of Registration : 2019
Insuring with COE/PAFF : Yes

a) The Policyholder
b) Any other person who is driving on the Policyholder's order or with his/her permission.
This Policy will indemnify the Policyholder or any authorised driver only if he/she meets the specified age condition.

You have to pay an additional sum of \$3,000 as "Young and/or Inexperienced Driver Excess" ("YIDR") if You are or Your Authorised Driver (named or unnamed) is under the age of 23 and/or has less than 2 years' driving experience.

Age Condition : All Age Condition
Limitation as to use* :

Use only for social, domestic and pleasure purposes and for the Policyholder's business.
This Policy does not cover use for hire or reward, driving tuition, driving test, racing, pace-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

Loss of Use 1800cc - 2000cc Optional

* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189), Section 95 of the Road Transport Act, 1987 (Malaysia) and Road Transport (Amendment) Act 2019, are not to be included under these headings.

EXCESS

Section 1
Fire - \$0 Own Damage - \$1600 Theft - \$0 Flood Cover - \$1600

Section 2
Property Damage - \$0

Windscreen : \$100

Named Driver and Excess (where applicable)

CHUA KIAN WEE (CAI JIANWEI) - \$1600 (Own Damage), \$1600 (Flood Cover)

APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

1. Audi Customer Service Center Add: 55 Ubi Road 1 Singapore 408699 63662323

For other Approved Reporting Centres/AIG Authorised Repairers, please contact our 24-hour accident emergency hotline at +65 6338 6200. Alternatively, you may refer to AIG website www.aig.com.sg or AIG SG Mobile App. Simply search and download "AIG SG" from iTunes or Google Play.

IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: United Overseas Bank Limited

We hereby certify that the policy to which this Certificate of Insurance relates is issued in accordance with the provisions of the Motor Vehicles (Third Party Risks and Compensation) Act (Cap. 189), Part IV of the Road Transport Act, 1987 (Malaysia), Road Transport (Amendment) Act 2019 and Motor Vehicles (Third Party Risks) Rules, 1959 (Malaysia).

0504125207

PREMIUM LEASING - SLEE

281 ALEXANDRA ROAD AUDI CUSTOMER SERVICE CENTRE
SINGAPORE 159938

Underwritten by AIG Asia Pacific Insurance Pte. Ltd.

M. J. J. J.
AIG Asia Pacific Insurance Pte. Ltd.
AUTHORISED REPRESENTATIVE

Stedman L

AIG AUTO HOTLINE: +65 6338 6200

: KEEP THIS DOCUMENT IN YOUR CAR AT ALL TIMES.

24-hour AIG Auto Emergency Hotline provide for you?

• Immediate assistance after an accident
• Emergency breakdown service
• 24-hour service (accident or non-accident related)
• Information on Motor Claims procedures
• Referral Assistance

What should I do in the event of an accident?

What should I do in the event of an accident?

- Keep calm and move your car to a safe place.
- Do not admit or discuss fault or blame with the other party(ies).
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.
- Submit Writ/Summons/Correspondences from third party(ies) to AIG immediately.

What should I do in the event of an accident?

• You are not required to make any police report.
• Provide vehicle number, name and address, insurance company and policy number of the other driver(s) and vehicle(s).
• Provide details (name, address and contact number) of witnesses and/or try to take photographs of the scene of the accident.
• Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.

What should I do in the event of an accident?

• If the accident involves injuries or damage to government property & vehicles, foreign registered vehicles or non-injury hit & run case:
• Report the accident to the police, providing full details of the circumstances of the accident.
• Provide vehicle number, name and address, insurance company and policy number of the other driver(s) and vehicle(s), if applicable.
• Provide details (name, address and contact number) of witnesses and/or try to take photographs of the scene of the accident.
• Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.

LOSS OF USE CAR REPLACEMENT BENEFIT

only if this benefit is included in your motor insurance. Please refer to your Policy Schedule for details. Policy terms and conditions apply. Please call our customer service hotline number (65) 6419-3000 for assistance.

The Certificate of Insurance (CI) should be produced without demand when collecting the Rental Car and the Rental Car Company has the right to verify the identity of the holder. The CI is the property of AIG and its use is subject to the terms and conditions of the Loss of Use Endorsement under the policy issued to the policyholder.

Private Loss of Use Car Replacement Benefit and Important Information

To activate your loss of use car replacement, please contact the Rental Car Company (listed below) after filing/reporting your claim.

A rental car will be made available within 5 working hours of activation with the Rental Car Company. At the time of collection of the Rental Car, the original insurance policy and schedule issued by AIG, a copy of the Accident Report from Audi Customer Service Centre must be produced.

The number of days is based on the period your vehicle is in the repair workshop unless the number of days of loss of use benefit is stated in the Policy.

Rental cars are strictly for use in Singapore only.

Extension of rental beyond repair period approved by AIG surveyor will be chargeable by the Rental Car Company on per day basis.

A Rental Car is available upon request subject to additional charges by the Rental Car Company.

Company: Popular Rent A Car Pte. Ltd.

Hotline: 67428888

Hard Road Singapore 399840

Hours: Monday to Friday: 9am to 6pm Saturday (Half Day): 9am to 4pm

Company's Terms & Conditions apply (i.e., refundable security deposit, excess liability for the Rental Car, Collision Damage Waiver, etc).

NOTICE

For your motor vehicle, this Notice is IMPORTANT and MUST be complied with. Policyholders are hereby warned that under the Motor Vehicle Third Party Risks and Compensation Act (Cap.99), it shall be unlawful for any person to use or cause or permit any person to use a motor vehicle without a valid policy of insurance under the Act.

Policyholder is further warned that on the sale of a motor vehicle, they must surrender the Certificate of Insurance and the Policy to the insurance company. If the Certificate of Insurance has been lost or destroyed, a Statutory Declaration to that effect must be made. Non-compliance with this obligation is an offence under the Motor Vehicles (Third Party Risks and Compensation) Act (Cap.88).

The insurance policy will cease to be valid once the motor vehicle has been sold to another person unless the transfer of interest has been duly approved by the insurance company concerned. If the insurance company agrees to cover the new owner, they will issue a new policy.

REPUBLIC OF SINGAPORE DRIVING LICENCE

License Number: S8724121A

Name:

CHUA KIAN WEE
(CAIJIANWEI)



Birth Date: 13 Aug 1987

Issue Date: 12 Jun 2007



YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASSES

CLASS

Class 3A Motor cars without closed bodies (A1) <= 2000cc 12 Jun 2007
with <= 2 passenger seats, exclusive of the driver, and
other motor vehicles without closed bodies <= 2000cc



License No: S8724121A

MP KSA

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	11/03/2020 11:37
Date Of Accident	10/03/2020 18:45
Exact Location Of Accident	UPPER BUKIT TIMAH ROAD (CLOSE TO ROAD JUNCTION)
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SKG2088S
Insured/Policyholder	
Name Of Registered Owner	CHUA KIAN WEE
NRIC No	SXXXX121A
Email Address	CHUA.KIANWEE@GMAIL.COM
Mobile Phone No	(LOCAL) +65-91731655
Alternative Phone No	OTHERS-67771234

Vehicle Particulars

Manufacturer	AUDI
Model	A5 SPORTBACK 2.0TFSI S TRONIC (DESIGN)
Exact Purpose for which vehicle was being used at time of accident	
Are you claiming under your own insurance policy for repair to your vehicle?	YES
If No, Please state action to be taken	
Vehicle Category	PRIVATE CAR

Insurance Company

Name of Insurance Company	AIG ASIA PACIFIC INSURANCE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	1900233885
Cover Note Number	

Driver

Name of Driver	CHUA KIAN WEE
NRIC No	SXXXX121A
Date Of Birth	13/08/1987
Occupation	OUTDOOR
Date Of Driving Pass	12/06/2007
Driving Experience	12 YEARS AND 8 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-91731655
Fax Number	
Contact Number	OTHERS-67771234
Email Address	CHUA.KIANWEE@GMAIL.COM

Address	BLK 117 JURONG EAST STREET 13 #08-149
Postcode	600117
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	COLLISION - CHANGE/CROSS LANE
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

REFER TO ATTACHMENT

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SLQ573G
Vehicle Make/Model/Colour	HONDA VEZEL/WHITE
Details Of Properties	SLIGHT DENT ON RIGHT FRONT AREA OF CHASSIS
Vehicle Category	PRIVATE CAR
Name of Driver	
NRIC/Passport Number	
Contact Number	
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	SLIGHT DENT
No. Of Passenger (Including Driver)	

Sketch Plan


SKETCH PLAN


IMPORTANT NOTICE


1. Please report **correctly** the details of the accident to speed up the claims process.
2. This Form must be **completed by the Policyholder and/or the Authorised Driver**.
3. Information provided must be as **truthful and accurate as possible**. Any wilful misrepresentation or withholding of material facts may allow insurance companies to **repudiate policy liability**.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims. (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

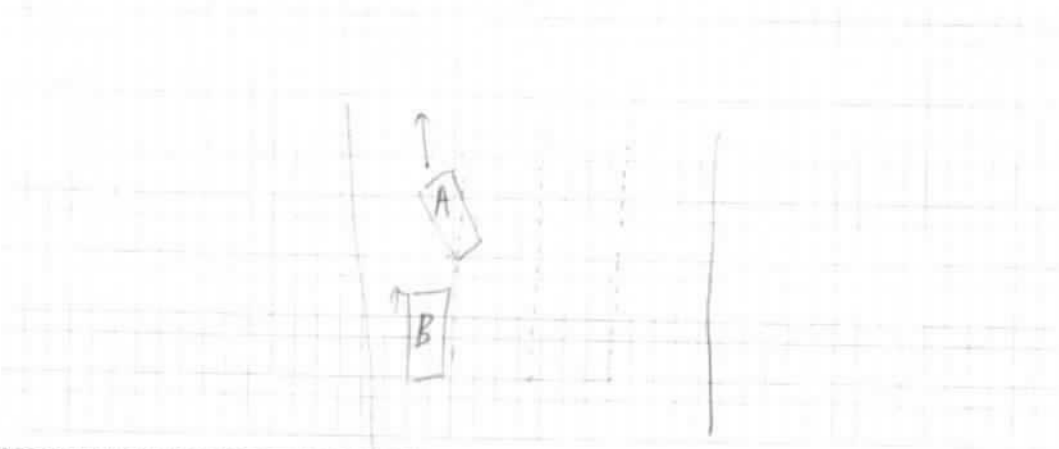

Policyholder's Signature
Date & Time:


Driver's Signature
(If driver is not the policyholder)
Date & Time:


Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:

Sketch Plan #2

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

I was in the second leftmost lane of Upper Bukit Timah Road towards Clementi Road attempting to keep left into the leftmost lane. My left signal was perpetually on as I attempted to shift into the leftmost lane. After I checked my ~~left~~ left side mirror and I saw that the third party vehicle was a long distance away, I ~~merged~~ my vehicle into the leftmost lane from the second leftmost lane. Shortly thereafter, I heard the third party vehicle collide into my vehicle. We then drove off to the ~~area~~ ~~front~~ as a safe area to exchange particulars.

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature
Date & Time:

Driver's Signature
(If driver is not the policyholder)
Date & Time:

Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:

Accident Photo



Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

WIP : 33058

Telefax

Estimate	:	Accident Repairs
Workshop	:	Ubi Road 1
Contact No	:	6366 2323
Fax No	:	6841 1183
Reference	:	PA/OD/0293/2020/NS
Date	:	17-Mar-20

Vehicle NOT IN workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name	:	Mr Chua Kian Wee
Address	:	Blk 117 Jurong East Street 13 #08-149 Singapore 648927
Telephone	:	(HP) +65 91731655
Type of Claim	:	Own Damage Claims
Policy No.	:	1900233885
Vehicle No	:	SKG 2088 S
Model Code	:	Audi A5 SB 2.0 TFS
Model / Year	:	31/10/2019
Engine No	:	CVK 088136
Chassis No	:	WAUZZZF50KA078860
Mileage	:	-
Date In	:	-
Estimated By	:	Johnny Boo / Allan Wu
Accident Date	:	10-Mar-20
Place of Accident	:	Upper Bukit Timah Road (Close To Road Junction)

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SKG 2088 S

S/n	Nature of Jobs		Estimated Charges	Surveyor's Recommendations
1	To remove and reinstall rear parking aid and rear lid kick sensor. Check function and renew according to damage.	S/N	\$ 360.00 ✓	✓
2	To renew lhs 1/4 glass to facilitate fender renewal.	S/N	\$ 300.00 ✓	✓
3	To install 1/4 glass solar film.	S/N	\$ 400.00 ? ✗	✗
4	To dislodge and reinstall rear wire harness for lights, battery manager, fuse and relay trays, electrical and audio equipment.	S/N	\$ 1,400.00 ✓	✓
5	To remove and reinstall rear seat, back rest, hat tray, abcd pillar trims, luggage compartment trims. Dislodge roof liner and disengage curtain airbag etc.	S/N	\$ 1,400.00 ✓	✓
SUB TOTAL LABOUR CHARGES		:	<u>\$ 3,860.00</u>	

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SKG 2088 S

S/n	Nature of Jobs	Estimated Charges	Surveyor's Recommendations
6	To dismantle rear bumper, rear lid and lhs sill panel trim. Cut out and weld lhs rear fender. To renew rear bumper. Re-organise crash management components. Reinstall all parts removed. (5 days)	\$ 7,200.00	2500 3000
7	To respray rear bumper, lhs rear fender, lhs sill panel, door entrances, roof channel, drain panel and end panelling. To carry out stone chip treatment and joint sealer works. (5.5)	\$ 5,500.00	3025 ✓
8	To renew lhs rear rim and carry out wheel alignment.	S/N \$ 280.00	X
9	To carry out diagnostic check.	S/N \$ 192.00	✓ ✓
TOTAL LABOUR CHARGES		: \$ 17,032.00	

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SKG 2088 S

S/N	Parts Description	Damaged Parts & Prices	
		S/Nett	Remarks
1	REAR BUMPER <i>repair</i>	\$	2,385.00
2	REAR BUMPER FIXING PARTS <i>? X SVC</i>	\$	156.00
3	REAR BUMPER SECURING STRIP <i>? X SVC</i>	\$	210.00
4	TRIM MOLDING <i>X SVC</i>	\$	958.00
5	REAR LIGHT REFLECTOR - LH <i>X SVC</i>	\$	39.00
6	LED TAIL LIGHT - LH <i>scr /</i>	\$	1,076.00 <i>860.80</i>
7	TAIL LIGHT TRIM - LH <i>na /</i>	\$	28.00 <i>22.16</i>
8	REAR BUMPER GUIDE SECTION - LH <i>X ✓ Cfg</i>	\$	41.00 <i>32.80</i>
9	REAR BUMPER GUIDE SECTION - LH / RH <i>X SVC 2</i>	\$	42.00
10	SIDE PANEL - LH <i>bt /</i>	\$	2,354.00 <i>1883.20</i>
11	SIDE WINDOW - LH <i>na /</i>	\$	676.00 <i>540.40</i>
12	SILL PANEL ATTACHMENT PARTS <i>na /</i>	\$	123.00 <i>98</i>
13	SILL PANEL ADHESIVE TAPES <i>na /</i>	\$	200.00 <i>159.60</i>
14	WHEEL HOUSING LINER - LH <i>X SVC</i>	\$	259.00
15	WHEEL HOUSING LINER ATTACHMENT PARTS <i>X SVC</i>	\$	86.00
16	REAR ALUMINIUM RIM - LH <i>X SVC</i>	\$	964.00
17	1/4 GLASS SEALANT <i>na /</i>	S/N \$	100.00 <i>100</i>
18	ACRYLIC SEALANT <i>na /</i>	S/N \$	180.00 <i>180</i>
19	CAVITY WAX <i>na /</i>	S/N \$	140.00 <i>140</i>
20	STONE CHIP <i>na /</i>	S/N \$	180.00 <i>180</i>
21	METAL FILLER POWDER <i>na /</i>	S/N \$	280.00 <i>280</i>
22	SUNDRIES <i>? ✓ RCL</i>	\$	400.00 <i>11.44</i>
TOTAL SPARE PARTS CHARGES		\$	10,877.00
TOTAL LABOUR CHARGES		:	\$ 17,032.00
GRAND TOTAL		\$	27,909.00

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Name


Surveyed Date

Authorised Date

Excess Cost

Liability

Remarks


: Rasul - Hp 90010068
: 18/03/2020 @ 1445
: 11 days
: EXCESS: TBA

REVERT

Resurvey before paint

LKK Auto Consultants hence notify
the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and
is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Please Note

- : This estimate is based on visual inspection of the affected vehicle.
Should we require further labour charges and spare parts in the
progress of repair, we shall inform you accordingly.
For inspection of vehicle, please refer to Ms Norah Khai at
Tel: 6768 9828 for appointment.

Yours faithfully,

Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant