

Veron Chen (LKKAUTO)

From: Claims <claims@premiumauto.com.sg>
Sent: Wednesday, 2 September 2020 3:37 PM
To: Veron Chen (LKKAUTO); Admin A; Rasul (LKKAUTO); Adrian Ling (LKKAUTO)
Cc: claims@premiumauto.com.sg
Subject: RE: LOD - FINAL REVISION - SKG2088S - OD AIG - SURVEYED 18 MAR 20
Attachments: SKG 2088 S - LOD.pdf

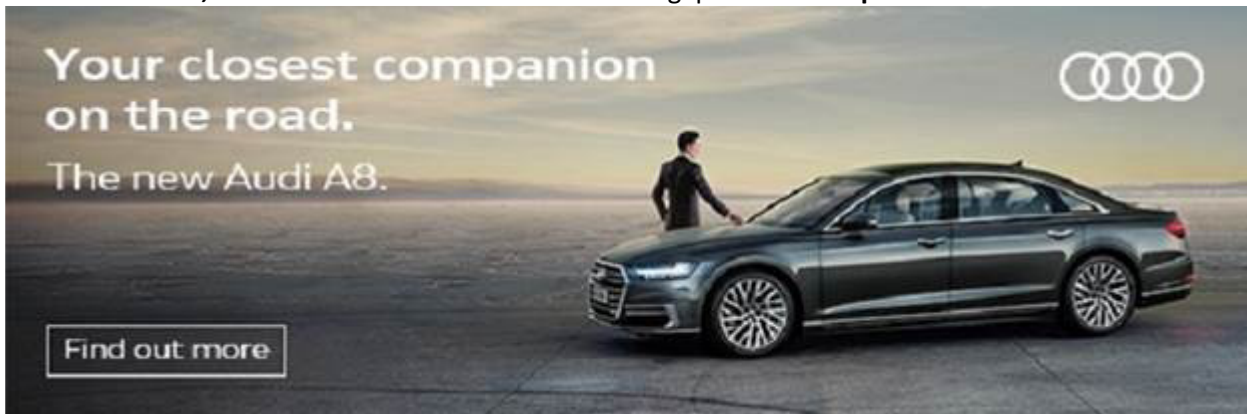
Dear Veron,

Kindly refer to amended cover letter.

Thank you.

Best Regards,
Nadia
Claims Administrator

Premium Automobiles Pte Ltd (Reg No 199902271W)
55 Ubi Road 1 Road Singapore 408699
p. +65 8826 8736 **p.** +65 6388 2323 **d.** +65 6768 9911 **f.** +65 6841 1183
e. claims@premiumauto.com.sg **w.** www.audi.com.sg
Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 **p.** +65 6836 2223



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From: Claims [mailto:claims@premiumauto.com.sg]
Sent: Wednesday, 2 September, 2020 3:34 PM
To: 'Veron Chen (LKKAUTO)' <veronchen@lkkauto.com>; 'Admin A' <admin-a@lkkauto.com>; 'Rasul (LKKAUTO)' <Rasul@lkkauto.com>; 'Adrian Ling (LKKAUTO)' <adrianling@lkkauto.com>
Cc: claims@premiumauto.com.sg
Subject: RE: LOD - FINAL REVISION - SKG2088S - OD AIG - SURVEYED 18 MAR 20

Dear Veron,

Attached LOD for your perusal. We will submit over original documents by hand to Adrian.

Kindly keep a look out and arrange for settlement upon receiving.

Thank you.

Best Regards,
Nadia
Claims Administrator

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From: Veron Chen (LKKAUTO) [<mailto:veronchen@lkkauto.com>]

Sent: Monday, 27 July, 2020 2:07 PM

To: Boo seng yak <boojohnny@gmail.com>; Rasul (LKKAUTO) <Rasul@lkkauto.com>; Carrine Leong <carrine.leong@premiumauto.com.sg>; jiayee.yap@premiumauto.com.sg; claims@premiumauto.com.sg; SUR <sur@lkkauto.com>

Subject: RE: FINAL REVISION - SKG2088S - OD AIG - SURVEYED 18 MAR 20

Dear Mr Boo,

Confirm repair cost of \$14,165.40 before excess \$1600 and GST @ 11 days

Dear Nadia,

Kindly send us invoice and discharge voucher for us to close file.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Boo seng yak [<mailto:boojohnny@gmail.com>]

Sent: Wednesday, 17 June 2020 4:16 PM

To: Veron Chen (LKKAuto) <veronchen@lkkauto.com>

Subject: Re: FINAL REVISION - SKG2088S - OD AIG - SURVEYED 18 MAR 20

Hi Veron,

I have spoken to Adrian yesterday and he did mention that there was some diagrams being forwarded to AIG previously.

Please refer to Adrian for references. Thank you!

Best regards

Jb

On Wed, 17 Jun 2020, 15:01 Veron Chen (LKKAuto), <veronchen@lkkauto.com> wrote:

Dear Mr Boo,

Kindly provide part diagram for what is door entrances and parts diagram what is roof channel and drain channel.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Boo seng yak [mailto:boojohnny@gmail.com]

Sent: Tuesday, 16 June 2020 4:16 PM

To: Rasul (LKKAuto) <Rasul@lkkauto.com>; Veron Chen (LKKAuto) <veronchen@lkkauto.com>; SUR <sur@lkkauto.com>; Carrine Leong <carrine.leong@premiumauto.com.sg>; jiayee.yap@premiumauto.com.sg; Chang Chee Sing <claims@premiumauto.com.sg>

Subject: FINAL REVISION - SKG2088S - OD AIG - SURVEYED 18 MAR 20

Hi Rasul and all,

Revised estimate and photographs is attached.

Please confirm repair cost of \$14,165.40 @ 11 days exclude 1 Sunday and 1 PH.

Your early closure is well appreciated.

Best regards - jb