

## Mei Kwan (LKKAuto)

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**From:** Mei Kwan (LKKAuto)  
**Sent:** Monday, 3 October 2022 12:13 PM  
**To:** wenzheng.moo@eurokars.com.sg  
**Cc:** CS A Team; Admin A  
**Subject:** RE: ACCIDENT INV SGA 6488Z AND SHC 1637X ON 01.03.2020 \*\*\* LKK REF: CC4/FCI20004196/Era3

**Follow Up Flag:** Follow up  
**Flag Status:** Flagged

**Categories:** HMK

Dear Wen Zheng,

Any update?

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Mei Kwan (LKKAuto)  
**Sent:** Wednesday, 21 September 2022 5:06 PM  
**To:** wenzheng.moo@eurokars.com.sg  
**Cc:** CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>  
**Subject:** ACCIDENT INV SGA 6488Z AND SHC 1637X ON 01.03.2020 \*\*\* LKK REF: CC4/FCI20004196/Era3

Dear Wen Zheng,

As spoken, kindly advise whether your client is still pursuing this third-party claim against SHC 1637X.

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

## Mei Kwan (LKKAuto)

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**From:** Mei Kwan (LKKAuto)  
**Sent:** Tuesday, 4 October 2022 8:13 PM  
**To:** Karen Tan  
**Cc:** Admin A; CS A Team  
**Subject:** RE: REQUEST FOR STATUS: SURVEY ASSESSMENT FOR SGA6488Z - D20001288MFSH /1  
// EXPRESS SETTLEMENT \*\*\* LKK REF: CC4/FCI20004196/Era3  
**Attachments:** EMAIL TO WKSP.pdf

Dear Karen,

We refer to our tele-conversation this afternoon.

As spoken, TP did not response to our email and no record/email for DS found at their end.

We will proceed to close the file and submit survey report to your good office.

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Karen Tan <karentan@msfirstcapital.com.sg>  
**Sent:** Wednesday, 21 September 2022 5:02 PM  
**To:** Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>  
**Cc:** Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>  
**Subject:** RE: REQUEST FOR STATUS: SURVEY ASSESSMENT FOR SGA6488Z - D20001288MFSH /1 // EXPRESS SETTLEMENT  
\*\*\* LKK REF: CC4/FCI20004196/Era3

Dear Sirs/Madam,

Please let us have your Survey Report and bill soonest.

*Best Regards,*

*Karen Tan*

Motor Claims Dept.

MS First Capital Insurance Ltd | 36 Robinson Road #16-01 City House Singapore 068877 | DID : 6507 3582 | Fax No. :  
6507 3849 | Company Regn. No. 195000106C

A Member of **MS&AD** INSURANCE GROUP

Personal Data Protection Act 2012 ("PDPA"):

Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to <http://www.msfirstcapital.com.sg> for details of PDPA Personal Data Collection Statement.

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**From:** Mei Kwan (LKKAUTO) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>  
**Sent:** Wednesday, September 21, 2022 4:59 PM  
**To:** Karen Tan <[karentan@msfirstcapital.com.sg](mailto:karentan@msfirstcapital.com.sg)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; CS A Team <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>  
**Subject:** RE: REQUEST FOR STATUS: SURVEY ASSESSMENT FOR SGA6488Z - D20001288MFSH /1 // EXPRESS SETTLEMENT  
\*\*\* LKK REF: CC4/FCI20004196/Era3

Dear Karen,

Survey done.

We will check and update the status by this month.

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Karen Tan <[karentan@msfirstcapital.com.sg](mailto:karentan@msfirstcapital.com.sg)>  
**Sent:** Wednesday, 21 September 2022 2:25 PM  
**To:** Mei Kwan (LKKAUTO) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; JiaLe (LKKAUTO) <[JiaLe@lkkauto.com](mailto:JiaLe@lkkauto.com)>  
**Subject:** REQUEST FOR STATUS: SURVEY ASSESSMENT FOR SGA6488Z - D20001288MFSH /1 // EXPRESS SETTLEMENT

Dear Sirs/Madam,

We refer to the captioned matter.

Kindly advise any survey done for SGA6488Z?

*Best Regards,*

*Karen Tan*

Motor Claims Dept.

MS First Capital Insurance Ltd | 36 Robinson Road #16-01 City House Singapore 068877 | DID : 6507 3582 | Fax No. : 6507 3849 | Company Regn. No. 195000106C

A Member of  **INSURANCE GROUP**

Personal Data Protection Act 2012 ("PDPA"):

Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to <http://www.msfirstcapital.com.sg> for details of PDPA Personal Data Collection Statement.

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**From:** Joanne Yong  
**Sent:** Wednesday, April 1, 2020 9:33 AM  
**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Jia Le (LKK Auto) <[JiaLe@lkkauto.com](mailto:JiaLe@lkkauto.com)>  
**Subject:** RE: SURVEY ASSESSMENT - D20001288MFSH /1 // EXPRESS SETTLEMENT

Dear All,

Please find the attached GIA report.

Thank you

Regards,

Joanne Yong  
Motor Claim Department



**Change of email address**  
[joannejong@msfirstcapital.com.sg](mailto:joannejong@msfirstcapital.com.sg)

**MS First Capital Insurance Limited**  
A Member of **MS&AD Insurance Group**  
36 Robinson Road  
#16-01 City House  
Singapore 068877  
Tel: 6507 3846  
Fax: 6507 3849

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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>  
**Sent:** Thursday, March 19, 2020 9:29 AM  
**To:** Joanne Yong <[Joannejong@msfirstcapital.com.sg](mailto:Joannejong@msfirstcapital.com.sg)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Jia Le (LKK Auto) <[JiaLe@lkkauto.com](mailto:JiaLe@lkkauto.com)>  
**Subject:** RE: SURVEY ASSESSMENT - D20001288MFSH /1 // EXPRESS SETTLEMENT

**YOUR REF: D20001288MFSH**  
**LKK REF: CC4/FCI20004196/da3**

Dear Sir / Madam,

We refer to the above matter.

**Kindly let us have a copy of insured's accident report for our necessary action.**

Please take note that the case handler in-charge Jia Le and she can be contacted at DID: 6749 5792.

***To check availability of the case handler, you may contact the undersigned.***

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Admin-D (LKKAuto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>

**Sent:** Tuesday, 17 March, 2020 2:09 PM

**To:** 'CWS Motor Claims' <[cwsmotorclaims@msfirstcapital.com.sg](mailto:cwsmotorclaims@msfirstcapital.com.sg)>; assignments  
<[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Cc:** 'Joanne Yong' <[JoanneYong@msfirstcapital.com.sg](mailto:JoanneYong@msfirstcapital.com.sg)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: SURVEY ASSESSMENT - D20001288MFSH /1

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed that vehicle is not in the workshop, repairer will arrange.

Best Regards

**G.NIVITHA**

**LKK Auto Consultants Pte Ltd**

Phone: 6841-1972 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** CWS Motor Claims <[cwsmotorclaims@msfirstcapital.com.sg](mailto:cwsmotorclaims@msfirstcapital.com.sg)>

**Sent:** Tuesday, 17 March 2020 11:44 AM

**To:** [ASSIGNMENTS@LKKAUTO.COM](mailto:ASSIGNMENTS@LKKAUTO.COM); [admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)

**Cc:** Joanne Yong <[JoanneYong@msfirstcapital.com.sg](mailto:JoanneYong@msfirstcapital.com.sg)>; CWS Motor Claims  
<[cwsmotorclaims@msfirstcapital.com.sg](mailto:cwsmotorclaims@msfirstcapital.com.sg)>

**Subject:** PRI: SURVEY ASSESSMENT - D20001288MFSH /1

Please find below link to download document

[Jobsheet\\_D20001288MFSH\\_TPD1.pdf](#)

Dear Sir/Mdm,

We refer to the above reference.

Please find attached the necessary documents for survey.

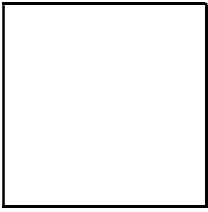
Kindly submit your report via CWS within the next 14 days.

**Note: All the accident reports are uploaded into CWS for your perusal.**

Best Regards,

Admin Team  
Claim Workflow System  
Motor Claims Department  
MS First Capital Insurance Limited  
Tel : 6507 3848  
Fax : 6507 3849

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