

Mei Kwan (LKKAuto)

From: Joanne Yong <JoanneYong@msfirstcapital.com.sg>
Sent: Tuesday, 31 March, 2020 4:56 PM
To: Mei Kwan (LKKAuto)
Cc: Admin A; Jia Le (LKK Auto)
Subject: RE: SURVEY ASSESSMENT - D20001288MFSH /1 // EXPRESS SETTLEMENT
Attachments: MCD620027244-SHC1637X.pdf

Dear All,

Refer to your email below.

Please proceed express settlement. We have attached the GIA report as per your requested.

Thank you

Regards,

Joanne Yong
Motor Claim Department



Change of email address
joanneYong@msfirstcapital.com.sg

MS First Capital Insurance Limited

A Member of **MS&AD** Insurance Group

36 Robinson Road
#16-01 City House
Singapore 068877
Tel: 6507 3846
Fax: 6507 3849

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Friday, March 27, 2020 7:38 PM
To: Joanne Yong <JoanneYong@msfirstcapital.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; Jia Le (LKK Auto) <JiaLe@lkkauto.com>
Subject: RE: SURVEY ASSESSMENT - D20001288MFSH /1 // EXPRESS SETTLEMENT

YOUR REF: D20001288MFSH

LKK REF: CC4/FCI20004196/Eda3

Dear Sir / Madam,

We refer to the above matter.

We had inspected TP vehicle SGA 6488Z on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

Kindly let us have a copy of insured's accident report for our necessary action.

Please take note that the case handler in-charge is Jia Le and she can be contacted at DID: 6749 5792.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Thursday, 19 March, 2020 9:29 AM

To: 'Joanne Yong' <Joanneyong@msfirstcapital.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; Jia Le (LKK Auto) <JiaLe@lkkauto.com>

Subject: RE: SURVEY ASSESSMENT - D20001288MFSH /1 // EXPRESS SETTLEMENT

YOUR REF: D20001288MFSH

LKK REF: CC4/FCI20004196/da3

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Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Sent: Tuesday, 17 March, 2020 2:09 PM

To: 'CWS Motor Claims' <cwsmotorclaims@msfirstcapital.com.sg>; assignments
<assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: 'Joanne Yong' <Joanneyong@msfirstcapital.com.sg>; Admin A <admin-a@lkkauto.com>

Subject: RE: SURVEY ASSESSMENT - D20001288MFSH /1

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed that vehicle is not in the workshop, repairer will arrange.

Best Regards

G.NIVITHA

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: CWS Motor Claims <cwsmotorclaims@msfirstcapital.com.sg>

Sent: Tuesday, 17 March 2020 11:44 AM

To: ASSIGNMENTS@LKKAUTO.COM; admin-a@lkkauto.com

Cc: Joanne Yong <Joanneyong@msfirstcapital.com.sg>; CWS Motor Claims <cwsmotorclaims@msfirstcapital.com.sg>

Subject: PRI: SURVEY ASSESSMENT - D20001288MFSH /1

Please find below link to download document

[Jobsheet_D20001288MFSH_TPD1.pdf](#)

Dear Sir/Mdm,

We refer to the above reference.

Please find attached the necessary documents for survey.

Kindly submit your report via CWS within the next 14 days.

Note: All the accident reports are uploaded into CWS for your perusal.

Best Regards,

Admin Team

Claim Workflow System

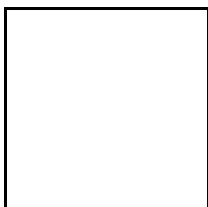
Motor Claims Department

MS First Capital Insurance Limited

Tel : 6507 3848

Fax : 6507 3849

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