

Su Li (LKK Auto)

From: Venessa Chan - SGUser <venessa.chan@fwd.com>
Sent: Tuesday, 17 March 2020 4:55 PM
To: sutapack@yahoo.co.uk
Cc: Motor Claims SG - SG Common; Eileen Bay - SGUser; CRM and all customer engagements - SG Common
Subject: ACCIDENT INVOLVING SLB6250C & SJH8315D ON 16.03.2020

Dear Ms Sutapa Basu,

We'd like to let you know a third-party claim was lodged against your policy for the alleged accident on 16.03.2020 at/along Fernvale Link Slip Road / Seng Kang West Way.

As FWD has yet to receive your accident report, we'd like to gently remind you that according to the General Insurance Association (GIA) Motor Claims Framework (MCF), a policyholder must report an accident to the insurance company within 24 hours of the accident, or next working day.

Please bring your vehicle to our nearest Approved Reporting Centre to make a report (which includes taking photograph) within two working days from the date of this e-mail. Any reporting delay might affect your claim outcome.

Simply click here [link](#) for the list of FWD's Approved Reporting Centres.

Thank you.

Best Regards,

Venessa Chan

Administrative Assistant, Claims

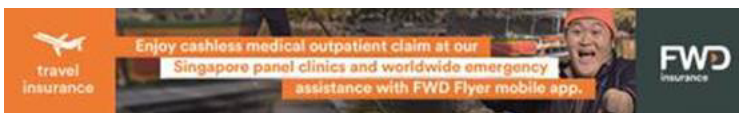


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