

Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K

Our Ref : AAD2003-090

Your Ref : GBD1157E, YK3721D

Date : 06.April 2020

LONPAC INSURANCE BERHAD

Dear Sir/Madam,

**ACCIDENT INVOLVING SHC5458U AND GBD1157E, YK3721D ON 16/03/20 01:55 PM
ALONG PIE TOWARDS CHANGI AIRPORT**

It appears that the above accident was caused by your insured's negligence. We, therefore seeking compensation from you for our financial loss as itemized below :-

1.	Cost of Repair (inclusive of 7% GST)	\$	5,029.00
2.	Loss of Rental for <u>5</u> days @ \$ <u>95.04</u> per day	\$	475.20
3.	Loss of Income for _____ days @ \$_____ per day	\$	0.00
4.	LTA Search Fee	\$	7.49
5.	Survey Fee	\$	0.00
	Total	\$	5,511.69

We enclose a copy of the following documents for your consideration :-

GIA report lodged by our driver

Rental rate and mileage records

Certificate of Insurance

Authorization To Act

Original final repair bill

LTA Search Fee

Kindly let us have the discharge voucher within the next 14 days, failing which we shall proceed to hand over the conduct of this matter to our solicitors without further reference to you.

Yours Faithfully

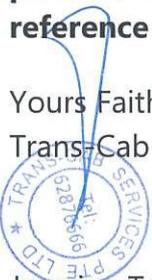
Trans-Cab Services Pte Ltd

Jasmine Tan

General Manager

Tel No. : 6603 1250 (DID)

Note : Please email any further correspondence to claims@transcab.com.sg (6603 1259)



Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K

Authorization To Act

We, Trans-cab Services Pte Ltd of Company Registration No. 200303878K hereby authorize Trans-cab Auto Services Pte Ltd to act on behalf to claim for all losses incurred for the accident involving SHC5458U and GBD1157E, YK3721D along PIE TOWARDS CHANGI AIRPORT on 16/03/20 01:55 PM.

In addition, we also hereby authorize the above payment to be made in favour of Trans-cab Auto Services Pte Ltd upon settlement.

Dated this 6 (day) of April 2020

Yours Faithfully

Trans-Cab Services Pte Ltd

Jasmine Tan

General Manager





LONPAC INSURANCE BHD

CLAIM NO : 19/20/20/VC00/023210

DATE : 08 JUNE 2020

DISCHARGE VOUCHER

I/We, TRANS-CAB SERVICES PTE LTD confirmed acceptance from **M/s LONPAC INSURANCE BHD** and/or owner of GBD 1157E the sum of Singapore Dollar Five Thousand Five Hundred Eleven and Cents Sixty Nine Only (\$5,511.69) in full and final satisfaction, liquidation and discharge of all property losses competent to me/us upon the said M/s **LONPAC INSURANCE BHD** in respect of all property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving SHC 5458U and GBD 1157E on 16 March 2020 along PIE TOWARDS CHANGI AIRPORT.

I /We hereby agree to indemnify and keep indemnify (**LONPAC INSURANCE BHD/ HYLAND HOLDINGS PTE LTD AND/OR MIA MOHAMMAD TOUFIQUE**) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to **TRANS-CAB AUTO SERVICES PTE LTD.**

I/We hereby acknowledged that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.

lay



.....
Signature of vehicle owner/Date

Amanda Tay 09/06/20

.....
Name of vehicle owner /Date

Trans-Cab Auto Services Pte Ltd

No. 2 Ang Mo Kio Street 63 Singapore 569111

Tel: 6287 6666

Fax: 6287 7764

Co. Reg. No.: 201019626G

GST Reg. No.: 201019626G

Tax Invoice / Debit Note

TO: LONPAC INSURANCE BERHAD THE CONCOURSE #17-04/07 300 BEACH ROAD 199555 Singapore ATTENTION:	INVOICE NO. : INV2003-122 DATE : 20. March 2020 REFERENCE NO : AAD2003-090 TERMS : DUE DATE : 20. March 2020 PAGE : 1
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NO.	CODE	DESCRIPTION	QTY	UNIT PRICE	AMOUNT
1.	6050101	REPAIR-SHC5458U; DOA 16.03.20(LUMP SUM-20)	1	5,029.00	5,029.00

Total SGD Excl. GST : 4,700.00
7% GST : 329.00
Total SGD Incl. GST : 5,029.00

**** FIVE THOUSAND TWENTY NINE SGD ONLY ****

- 1) All cheques should be crossed and made payable to "Trans-Cab Auto Services Pte Ltd"
- 2) Please quote our Invoice Number during payment.
- 3) We reserve the right to charge interest @ 1.5% per month on overdue invoice.
- 4) Any dispute as to the accuracy, charges etc of this invoice must be communicated within 10 days from the date hereof failing which it shall be deemed to have been unconditionally accepted.

E. & O. E.

THIS IS A COMPUTER GENERATED INVOICE WHICH REQUIRES NO SIGNATURE

Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K

06 April, 2020

To Whom It May Concern

Dear Sir / Madam,

Accident on 16/03/20 01:55 PM at PIE TOWARDS CHANGI AIRPORT

1. We refer to the above-mentioned accident and wish to inform that Trans-Cab Services Pte Ltd is the registered owner of the taxi bearing vehicle registration no. SHC5458U. The taxi was hired to CHANG KENG YONG a registered hirer-operator of Trans-Cab Services Pte Ltd at the time of occurrence of the aforementioned accident at a rental rate \$95.04 per day (inclusive of GST).
2. Please be advised that the Taxi is insured with AXA INSURANCE PTE LTD on a third party basis at the material time of the accident.
3. Please liaise with us directly for any settlement of claims in respect of the said accident.

Yours faithfully,

Jasmine Tan
General Manager

Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K

16-03-2020

Dear Sir/Madam,

Please be informed that the taxi was undergo accident repair in the workshop as follow:

Date In	Date Out	Vehicle No.	
Accident No.	AAD2003-090		Accident Date 16-03-2020
3/16/2020 14:50	3/20/2020 13:00	SHC5458U	

Yours Faithfully,

Trans-Cab Services Pte Ltd



Jasmine Tan

General Manager

> Back to OneMotoring



Land Transport Authority
10 Sin Ming Drive
Singapore 575701
GST Registration No. : M4-0006529-2

Print Date/Time : 16 Mar 2020 / 17:44:55

Receipt Date/Time : 16 Mar 2020 / 17:44:55

Tax Invoice/Receipt

Receipt No. : ITNET-00000-200316-003084

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - GBD1157E As at 16 Mar 2020/13:55:00 Insurance Co: LONPAC INSURANCE BHD				
1	Insurance Enquiry - GBD1157E Enquiry Fee 20200316174336401077	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Result of Insurance Enquiry - FBN5281A As at 13 Mar 2020/17:30:00 Insurance Co: SOMPO INSURANCE SINGAPORE PTE. LTD.				
2	Insurance Enquiry - FBN5281A Enquiry Fee 20200316174336436966	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Result of Insurance Enquiry - PC8031C As at 14 Mar 2020/13:45:00 Insurance Co: NTUC INCOME INS CO-OP LTD				
3	Insurance Enquiry - PC8031C Enquiry Fee 20200316174336473117	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Result of Insurance Enquiry - SGC8756B As at 14 Mar 2020/11:45:00 Insurance Co: AXA INSURANCE PTE LTD				
4	Insurance Enquiry - SGC8756B Enquiry Fee 20200316174336507385	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Total Before Rounding		28.00	1.96	29.96
Rounding Difference				0.01
Total Amount Payable				29.95
Paid By				
	xxxxxxxxxxxx5467	Credit Card: Visa/MasterCard		29.95
Total				29.95
Cash Change				0.00
Tendered Amount				29.95
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Jia Le (LKK Auto)

From: KENNY LIM CHING GHEE <kennylim@lonpac.com>
Sent: Monday, 8 June 2020 12:15 PM
To: Jia Le (LKK Auto); MT_Claim_SG
Cc: Admin A
Subject: RE: Direct Settlement - Accident Involving GBD1157E (OI : LPC - 19/20/20/VC00/023210) and SHC5458U (TP : LKK REF - CC3/LPC20004184/Kda3) on 16/03/2020 [External Confidential]

Lonpac External - Confidential

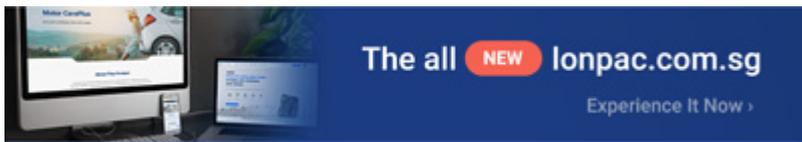
Dear Jia Le

Please proceed as recommended.

Thank you.

Best Regards

Kenny Lim
Asst. Claims Manager | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
DID: 6279 9256 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

Lonpac External - Confidential data is for use by authorised external parties only.

From: Jia Le (LKK Auto) <JiaLe@lkkauto.com>
Sent: Wednesday, 3 June 2020 5:54 pm
To: KENNY LIM CHING GHEE <kennylim@lonpac.com>; MT_Claim_SG <mt_claim@lonpac.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: Direct Settlement - Accident Involving GBD1157E (OI : LPC - TBA) and SHC5458U (TP : LKK REF - CC3/LPC20004184/Kda3) on 16/03/2020 [External Confidential]

Lonpac Ref: **TBA**

LKK Ref: CC3/LPC20004184/Kda3

Dear Sirs/Madam,

We refer to the above matter.

We have highlighted to your good office on 19/03/2020 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

The said chain collision involved 3 vehicles whereby our insured was the 2nd vehicle. In accordance to the MCF guideline for chain collision, we have to settle the front vehicle's claim at 100%.

Summary to offer to third party repairer, "TRANS-CAB AUTO SERVICES PTE LTD" is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$ 26,529.38	\$ 5,029.00
2. Loss of Rental (5days x \$95.04)	\$ 475.20	\$ 475.20 (5days x \$95.04)
3. LTA/ GIA Search Fee	\$ 7.49	\$ 7.49
Total	\$ 27,012.07	\$ 5,511.69

**05days recommendation for repair

Relevant supporting claim documents are attached herewith for your perusal and reference.

The above is for your approval.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: KENNY LIM CHING GHEE [<mailto:kennylim@lonpac.com>]

Sent: Wednesday, 15 April 2020 12:01 PM

To: Mei Kwan (LKKAuto); MT_Claim_SG

Cc: Admin A; Jia Le (LKK Auto)

Subject: RE: Direct Settlement - Accident Involving GBD1157E (OI : LPC - TBA) and SHC5458U (TP : LKK REF - CC3/LPC20004184/Kda3) on 16/03/2020 [External Confidential]

Lonpac External - Confidential

Dear Mei Kwan

Please see attachment for the LOD from Trans Cab services.

Appreciate if you can let us have your breakdown for direct settlement.

Thank you.

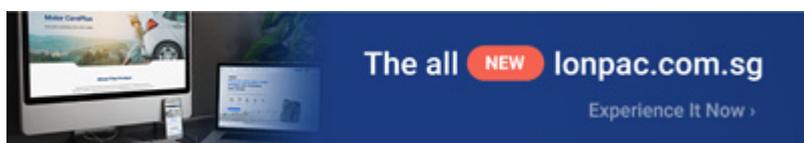
Best Regards

Kenny Lim

Asst. Claims Manager | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

DID: 6279 9256 | Fax: (65) 6296 2706



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From: KENNY LIM CHING GHEE
Sent: Friday, 20 March 2020 11:37 am
To: 'Mei Kwan (LKKAuto)' <Meikwan@lkkauto.com>; MT_Claim_SG <mt_claim@lonpac.com>
Cc: Admin A <admin-a@lkkauto.com>; Jia Le (LKK Auto) <JiaLe@lkkauto.com>
Subject: RE: Direct Settlement - Accident Involving GBD1157E (OI : LPC - TBA) and SHC5458U (TP : LKK REF - CC3/LPC20004184/Kda3) on 16/03/2020 [External Confidential]

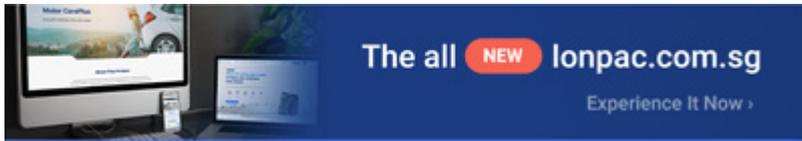
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Dear Mei Kwan

Report as attached.

Best Regards

Kenny Lim
Asst. Claims Manager | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
DID: 6279 9256 | Fax: (65) 6296 2706



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From: KENNY LIM CHING GHEE
Sent: Friday, 20 March 2020 11:36 am
To: 'Mei Kwan (LKKAuto)' ; MT_Claim_SG
Cc: Admin A ; Jia Le (LKK Auto)
Subject: RE: Direct Settlement - Accident Involving GBD1157E (OI : LPC - TBA) and SHC5458U (TP : LKK REF - CC3/LPC20004184/Kda3) on 16/03/2020 [External Confidential]

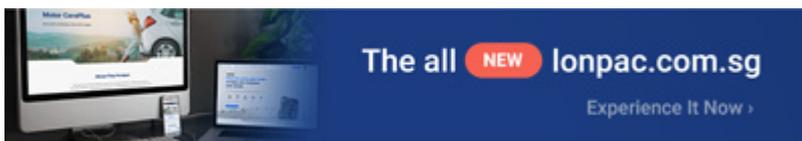
Lonpac External - Confidential

Dear Mei Kwan

Please see attachment for a copy of our Insured's GIA report.

Best Regards

Kenny Lim
Asst. Claims Manager | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
DID: 6279 9256 | Fax: (65) 6296 2706



Lonpac External - Confidential data is for use by authorised external parties only.

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Thursday, 19 March 2020 5:29 pm

To: MT_Claim_SG <mt_claim@lonpac.com>

Cc: Admin A <admin-a@lkkauto.com>; Jia Le (LKK Auto) <JiaLe@lkkauto.com>

Subject: Direct Settlement - Accident Involving GBD1157E (OI : LPC - TBA) and SHC5458U (TP : LKK REF - CC3/LPC20004184/Kda3) on 16/03/2020

Dear Sirs / Madam,

We refer to the above matter.

We have inspected TP vehicle SHC 5458U at M/s Trans-cab Auto Services Pte Ltd - Ang Mo Kio on a WP basis and TP repairer proposed for a direct settlement

Kindly verify validity of our insured's policy and let us have a copy of insured's accident report for our necessary action.

Enclosed for your perusal is:

- TP's GIA report
- Estimated cost of repair
- Preliminary Advice

Kindly take note that the case handler in-charge is Jia Le and she can be contacted at DID: 6749 5792.

To check availability of the case handler , you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

PHOTOGRAPHS FOR VEHICLE NO. SHC 5458U

INSPECTION





LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R





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