

Our Ref : T 0320 / SHD3350D /WT/CK(st)
Your Ref :
Date : 31-Mar-2020

COMFORTDELGRO
ENGINEERING

CDGE Taxi Claims Dept
59 Loyang Drive 4th Flr
Singapore 508969

ComfortDelGro Engineering Pte Ltd
205 Braddell Road Singapore 579701

Mainline +65 6383 6280
Facsimile +65 6280 9755

www.cdge.com.sg

Company Registration No: 199506048W

Workshops

Braddell
205 Braddell Road
Singapore 579701

Loyang
59 Loyang Drive
Singapore 508969

Sin Ming
383 Sin Ming Drive
Singapore 575717

Pandan
45 Pandan Road
Singapore 609286

Ubi
320 Ubi Road 3
Singapore 408649

Sungei Kadut
7 Sungei Kadut Way
Singapore 728791

CHINA TAIPING INSURANCE CO LTD
3 ANSON ROAD
#16-00 SPRINGLEAF TOWER
SINGAPORE 079909

Attn : Motor Claims Department **WITHOUT PREJUDICE**

Dear Sir

ACCIDENT INVOLVING OUR TAXI SHD3350D YOUR INSURED YP 5615M
AND OTHER ON 16-Mar-2020

We are the authorised repair workshop for Comfort Transportation Pte Ltd, the owner of motor Vehicle No : **SHD3350D** which was involved in the captioned accident with your insured vehicle. The vehicle owner and the taxi driver concerned have requested and authorized us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving **YP 5615M** we are submitting these claims for your consideration on behalf of the claimants.

TAXI OWNER'S CLAIM

1	Cost of Repair	\$ 2,675.00
6	4 days Loss of Rental @ \$ 112.67 per day	\$ 450.68
3	Survey Report Fees (Surveyed by M/s LKK)	\$ -
4	LTA Search Fees	\$ 7.49
5	GIA / Police Report Fees	\$ -
6	Towing Fees	\$ -
Sub Total :		\$ 3,133.17

HIRER'S CLAIM

7	4 days Loss of Income @ \$ 80.00 per days	\$ 320.00
Total Claims :		\$ 3,453.17

We enclose herewith the following documents to support the claims: -

- a) Original repair bill
 - b) LTA search slip/s of : YP 5615M
 - c) GIA / Police report/s of : SHD3350D
 - d) Letter of authority from owner / hirer / operator
- () Traffic Compound () Towing/Medical bill/receipts () Certificate of Insurance
() Tow Fee (x) Downtime/Mileage record (x) Rental Rate letter

Kindly look into the matter and let us hear from you on the settlement of the said claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours faithfully
Catherine Koh
CDGE Claims Department
Tel : 6214 8733 Fax : 6214 1843 Email : catherinekoh@cdge.com.sg

This is a computer generated letter. No signature is required.

A member of

COMFORTDELGRO

ACCIDENT INVOLVING YP 5615M AND SHD 3350D ON 16/03/2020

Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Fri 4/24/2020 9:10 AM

To: SUZZENTAN@HENGKEE.COM.SG <SUZZENTAN@HENGKEE.COM.SG>

Our Ref: CC3/CTI20004177/R1ea3

24 APR 2020

HENG KEE FRESH FROZEN FOOD PTE LTD

Dear Sir/Madam,

ACCIDENT INVOLVING YP 5615M AND SHD 3350D ON 16/03/2020

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,

Asher

Case Handler

DID: 6841 6051

FAX: 6741 4108

Email: ashersng@lkkauto.com

*c.c. China Taiping Insurance (Singapore) Pte Ltd
(Motor Claims Dept)*

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

LETTER OF AUTHORISATION

(NAF / PAF)

**ACCIDENT INVOLVING i 40 SHD3350D , YP5615M
ALONG RAFFLES BLVD**

ON 16-Mar-20 09:10

I / We **TAN CHIN TECK** (Hirer) NRIC No.: **SXXXX541C**

and/or (Relief) NRIC No.: **SXXXX541C**

Taxi Number **SHD3350D**

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

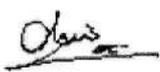
1. To submit my/our claims for damages, costs and expense, including loss of income, loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date **16-Mar-2020**

Name of Hirer **TAN CHIN TECK**

Hirer NRIC **SXXXX541C**

Signature :



Address **103 ALJUNIED CRESCENT #08-291
380103**

Contact No. **98137573**

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMCVSN3067401901 Claim No : SNM20D201350
Claimant : COMFORT TRANSPORTATION PTE LTD
Amount : S\$3,170.00
DOLLARS THREE THOUSAND ONE HUNDRED AND SEVENTY ONLY.

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SHD 3350D
Insured Vehicle No. : YP 5615M

Date of Loss : 16/03/2020
Place of Accident : RAFFLES BLVD

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : HENG KEE FRESH FROZEN FOOD PTE LTD
Driver Name : JIANG ZUOQUAN

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) Global Sum	S\$ 3,170.00
TOTAL	S\$ 3,170.00

Claimant Name : COMFORT TRANSPOTATION PTE LTD NRIC No : 199303821R

Signature : _____ Date : 6/6/2020
CLAIMS DEPARTMENT
COMFORTDELGRO ENGINEERING PTE LTD
59 LOYANG DRIVE
SINGAPORE 508369

Please forward your cheque made payable to:
COMFORTDELGRO ENGINEERING PTE LTD

"The contents of this document apply to vehicle damages only.
All personal injuries and damages arising therefrom are excluded
from the ambit and application of this document"

GST REG. NO. M2-8921817-3

TAX INVOICE

8010012

CHINA TAIPING INSURANCE CO (S)PTE LTD
SPRINGLEAF TOWER

3 ANSON ROAD #16-00
SINGAPORE 079909

CONTACT NO: 62222366

VEHICLE NO
SHD3350D

MAKE
HYUNDAI

MODEL
I-40

DATE OF REG
21.07.2016

CHASSIS CODE
KMHLB41UMGU092192

NO/DATE
91501440 25.03.2020

JOB NO.
305387829

ODOMETER READING

JOB TYPE

Description : 3P 16.03.2020

Invoice for Lump Sum Repair

Total Lump Sum Repair Amt		2,500.00
Add GST @	7.000 %	175.00
Total Invoice amount		2,675.00

Issued by : CHEWBEELENG 25.03.2020 16:13:39
Repair Type : CLSO/57/57
Payment Type/Term : /Credit 30 days

- 1) WHILST TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE USED AT OWNERS' RISK
- 2) CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY, ADVISE THE COMPANY IN WRITING TO THE COMPANY OF ANY COMPLAINTS, OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN RECEIVED IN GOOD ORDER.
- 3) INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT I.E. AFTER 30 DAYS FROM THE INVOICE DATE PERIOD OF DEFAULT.
- 4) PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd
A member of **COMFORTDELGRO**

Head Office:
205 Braddell Road
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.

Our Ref: CT20030272

Date: 25 March 2020



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON 16/03/2020 @ 09:10 hrs
ALONG RAFFLES BLVD
INVOLVING YP5615M

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHD3350D** (the "Taxi"). The Taxi was hired to **TAN CHIN TECK IC NO SXXXX541C** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$112.67** per day (inclusive of GST).

Please be advised that the Taxi was insured with **MS First Capital Insurance Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay
Manager, Fleet Safety

This is a computer generated letter. No signature is required.

DATE	NAME OF DRIVER	MILEAGE READING				MILEAGE TRAVELLED (KM)	HOURS OPERATED (TIME)		NAME OF DRIV
		START	END	START	END		FROM	TO	
		STAD 3250 D							
11 03 20	C T TAN	5987	09	188	0600	1755			
12 03 20	C T TAN	5988	72	167	0600	1800			
12/03/20	Ry	5990	83	211	610PM	130AM			
13 03 20	C T TAN	5992	78	195	0600	1800			
14 03 20	C T TAN	5994	50	172	0800	1700			
15 03 20	C T TAN	5995	83	133	0750	1730			
16 03 20	C T TAN	5996	37	54	0730	1330			
16/13	Accident			JA	1325	-			
19/13	Repair			Out	-	1145			

Chun

Enquire Vehicle Insurance Details

Vehicle No. Incident Date/Time Search Status Insurance Company Code Insurance Company Name

YP5615M 16 Mar 2020 / 09:10:00 Successful C01 CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD

[Previous](#)

[OK](#)

RE: [MANDATE REQUEST] Re: Direct Settlement - Accident Involving YP5615M (OI : CTI - SNM20D201350) and SHD3350D (TP : LKK REF - CC3/CTI20004177/R1ea3) on 16/03/2020

Adeline Chng <adeline.chng@sg.cntaiping.com>

Thu 5/28/2020 6:25 PM

To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>

 6 attachments (4 MB)

LKK RESURVEY PHOTO.pdf; LKK SURVEY PHOTO.pdf; LKK ADJUSTMENT.pdf; LKK INSPECTION.pdf; LETTER TO OI.pdf; LETTER OF DEMAND.pdf;

Dear Asher

Please proceed to offer at \$3,170.50 (all-in).

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you.

Adeline Chng

Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6155 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Sent: Wednesday, 27 May 2020 4:43 PM

To: Adeline Chng <adeline.chng@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>

Subject: [MANDATE REQUEST] Re: Direct Settlement - Accident Involving YP5615M (OI : CTI - SNM20D201350) and SHD3350D (TP : LKK REF - CC3/CTI20004177/R1ea3) on 16/03/2020

Your ref : SNM20D201350

Our ref : CC3/CTI20004177/R1ea3q2

Dear Sirs,

We refer to the above matter.

The accident occurred when our insured encroached third party lane while making a right turn hit third party vehicle. We are of the opinion that liability is not in our insured's favour.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer repairer " **COMFORTDELGRO ENGINEERING PTE LTD**" at **\$3,170.50 (all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repairs (with GST)	\$ 4,816.88	\$ 2,675.00
2. Loss of Rental (4days x \$112.67)	\$ 450.68	\$ 338.01 (3days x \$112.67)
3. Loss of Income (4days x \$80)	\$ 400.00	\$ 150.00 (3days x \$50)
3. LTA Search Fee	\$ 7.49	\$ 7.49
Total		\$ 3,170.50

Enclosed here with all the relevant documents for your perusal.

For your approval please.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Adeline Chng <adeline.chng@sg.cntaiping.com>
Sent: Thursday, April 23, 2020 8:19 PM
To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: Direct Settlement - Accident Involving YP5615M (OI : CTI - SNM20D201350) and SHD3350D (TP : LKK REF - CC3/CTI20004177/R1ea3) on 16/03/2020

Dear LKK

We agree with your opinion.

Liability is not in our insured favor.

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Thank you.

Adeline Chng
Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6155 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Asher Sng (LKKAuto) [<mailto:AsherSng@lkkauto.com>]
Sent: Wednesday, 22 April 2020 3:53 PM
To: Adeline Chng <adeline.chng@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: Re: Direct Settlement - Accident Involving YP5615M (OI : CTI - SNM20D201350) and SHD3350D (TP : LKK REF - CC3/CTI20004177/R1ea3) on 16/03/2020

Hi Adeline,

We refer to the above matter.

Enclosed a copy of the third party video for your easy reference.

Video clearly show that insured driver encroached into third party lane while making a right turn.

We are of the opinion that the liability is not in our insured favor.

Kindly advise.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Thursday, March 19, 2020 5:44 PM

To: claimsdept@sg.cntaiping.com <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: Direct Settlement - Accident Involving YP5615M (OI : CTI - TBA) and SHD3350D (TP : LKK REF - CC3/CTI20004177/R1ea3) on 16/03/2020

Dear Sirs/ Madam,

We refer to the above matter.

We have inspected TP vehicle SHD 3350D at M/s ComfortDelGro Engineering Pte Ltd (Loyang) on a WP basis and TP repairer proposed for a direct settlement

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Asher and she can be contacted at DID: 6841 6051.

To check availability of the case handler , you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)