

RE: Direct Settlement - Accident Involving YP5615M (OI : CTI - SNM20D201350) and SHD3350D (TP : LKK REF - CC3/CTI20004177/R1ea3) on 16/03/2020

Adeline Chng <adeline.chng@sg.cntaiping.com>

Thu 4/23/2020 8:19 PM

To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Dear LKK

We agree with your opinion.

Liability is not in our insured favor.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you.

Adeline Chng

Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: Asher Sng (LKKAuto) [mailto:AsherSng@lkkauto.com]

Sent: Wednesday, 22 April 2020 3:53 PM

To: Adeline Chng <adeline.chng@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: Re: Direct Settlement - Accident Involving YP5615M (OI : CTI - SNM20D201350) and SHD3350D (TP : LKK REF - CC3/CTI20004177/R1ea3) on 16/03/2020

Hi Adeline,

We refer to the above matter.

Enclosed a copy of the third party video for your easy reference.

Video clearly show that insured driver encroached into third party lane while making a right turn.

We are of the opinion that the liability is not in our insured favor.

Kindly advise.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Thursday, March 19, 2020 5:44 PM

To: claimsdept@sg.cntaijing.com <claimsdept@sg.cntaijing.com>

Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: Direct Settlement - Accident Involving YP5615M (OI : CTI - TBA) and SHD3350D (TP : LKK REF - CC3/CTI20004177/R1ea3) on 16/03/2020

Dear Sirs/ Madam,

We refer to the above matter.

We have inspected TP vehicle SHD 3350D at M/s ComfortDelGro Engineering Pte Ltd (Loyang) on a WP basis and TP repairer proposed for a direct settlement

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Asher and she can be contacted at DID: 6841 6051.

To check availability of the case handler , you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)