

Mei Kwan (LKKAuto)

From: Adeline Chng <adeline.chng@sg.cntaiping.com>
Sent: Sunday, 22 March, 2020 7:57 PM
To: Claims Dept of CTI; Mei Kwan (LKKAuto)
Subject: RE: OUR REF: SNM20D201350/YP5615M /ADELINE - Accident Involving YP5615M (OI : CTI - TBA) and SHD3350D (TP : LKK REF - CC3/CTI20004177/R1ea3) on 16/03/2020
Attachments: TP GIA REPORT.PDF; TP ESTIMATE - MARKED.PDF; Preliminary Advice.pdf; YP5615M SAS report.pdf

Dear Asher

Attached herewith our insured SAS report for your perusal.

There was conflicting version of both party report.

Please assist to provide Third Party video footage for us to review.

Thank you.

Adeline Chng

Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6155 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Claims Dept of CTI
Sent: Thursday, 19 March 2020 10:36 PM
To: Adeline Chng <adeline.chng@sg.cntaiping.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: OUR REF: SNM20D201350/YP5615M /ADELINE - Accident Involving YP5615M (OI : CTI - TBA) and SHD3350D (TP : LKK REF - CC3/CTI20004177/R1ea3) on 16/03/2020

Dear Adeline,

Please revert LKK.

Note : officer in charge – Adeline 63896155.

*** Kindly quote our reference number when replying.

Thank you,
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Thursday, March 19, 2020 5:44 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Subject: Direct Settlement - Accident Involving YP5615M (OI : CTI - TBA) and SHD3350D (TP : LKK REF - CC3/CTI20004177/R1ea3) on 16/03/2020

Dear Sirs/ Madam,

We refer to the above matter.

We have inspected TP vehicle SHD 3350D at M/s ComfortDelGro Engineering Pte Ltd (Loyang) on a WP basis and TP repairer proposed for a direct settlement

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Asher and she can be contacted at DID: 6841 6051.

To check availability of the case handler , you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)