Asher Sng (LKKAuto)

From: Asher Sng (LKKAuto)

Sent: Friday, 20 March 2020 9:19 AM

To: Claims

Cc: Admin A; assignments

Subject: RE: ACCIDENT BETWEEN SGY 7740 L AND SKM 2696 E ON 16/3/2020 *** LKK REF:

CC3/AIG20004157/ea3

<u>'WITHOUT PREJUDICE'</u> SAVE AS TO COSTS

Hi Sir/Mdm,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will base on the number of days of repair as recommended by our surveyor.

Kindly take note that the case handler in-charge is Asher and she can be contacted at her DID 6841 6051

In order to expedite the claim process, please forward all relevant documents to us (LKK) to proceed on negotiate settlement.

**LOU/LOR rate subject to prinicipal approval.

Thank You.

Best Regards,

Asher Sng | Case Handler LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: <u>ashersng@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | \$(408933)

From: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com>

Sent: Thursday, 19 March 2020 7:40 PM **To:** Claims <claims@premiumauto.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; assignments

<assignments@lkkauto.com>

Subject: RE: ACCIDENT BETWEEN SGY 7740 L AND SKM 2696 E ON 16/3/2020 *** LKK REF: CC3/AIG20004157/ea3

Dear Sirs / Madam,

Thank you for your email.

Our respective case handler will look into the matter and get back to you in due course.

Hi Asher,

Kindly assist.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims < claims@premiumauto.com.sg>
Sent: Wednesday, 18 March, 2020 2:31 PM

To: Admin A <admin-a@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; SUR <sur@lkkauto.com>

Cc: 'Claims' < claims@premiumauto.com.sg>

Subject: RE: ACCIDENT BETWEEN SGY 7740 L AND SKM 2696 E ON 16/3/2020

Dear all,

Attached is the estimate for your reference.

Best Regards,
Syafiq

Claims Admin Assistant

Premium Automobiles Pte Ltd (Reg No 199902271W) 55 Ubi Road 1 Road Singapore 408699 p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183 e. claims@premiumauto.com.sg w. www.audi.com.sg

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From: Claims < claims@premiumauto.com.sg>

Sent: Tuesday, 17 March 2020 2:45 PM

To: 'Admin A' admin-a@lkkauto.com">admin-a@lkkauto.com; 'SUR' sur@lkkauto.com; 'Nivitha (LKK Auto)' admin-a@lkkauto.com; 'SUR' sur@lkkauto.com; 'Nivitha (LKK Auto)' admin-a@lkkauto.com; 'SUR' sur@lkkauto.com; 'Nivitha (LKK Auto)' admin-a@lkkauto.com; 'SUR' sur@lkkauto.com; 'SUR' sur@lkkauto.com; 'SUR' sur@lkkauto.com; 'SUR' sur@lkkauto.com; 'SUR' sur@lkkauto.com;

Cc: 'Claims' < claims@premiumauto.com.sg>

Subject: ACCIDENT BETWEEN SGY 7740 L AND SKM 2696 E ON 16/3/2020

Dear all,

Kindly assist in the liability clearance for above mentioned case. We propose for a 100% direct settlement in our client's favour

Please advise who is the officer in-charge we shall liaise with. To avoid dispute during finalisation, we propose for LOU/R at \$100/180 per day.

Attached is the GIA report for your reference and we will send you the estimate once it is ready.

Kindly arrange survey on 24/03/2020, 10AM. Owner waiting.

Best Regards, Syafiq Claims Admin Assistant

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