

## Veron Chen (LKKAUTO)

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**From:** Ben Tang <Ben.Tang@sg.cntaiping.com>  
**Sent:** Wednesday, 20 May 2020 12:15 PM  
**To:** Veron Chen (LKKAUTO); SUR; Claims Dept of CTI  
**Subject:** RE: OUR REF: SNM20D201293/GBE2278C/BEN - FW: 3rd party survey for SLK8709L

Dear Veron

Claim created in Merimen.

### **NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted

Best Regards  
Ben Tang  
Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6175 | F: (65) 6222 1033

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平狮城 Taiping SG

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**From:** Veron Chen (LKKAUTO) <veronchen@lkkauto.com>  
**Sent:** Wednesday, May 20, 2020 11:52 AM  
**To:** Ben Tang <Ben.Tang@sg.cntaiping.com>; SUR <sur@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>  
**Subject:** RE: OUR REF: SNM20D201293/GBE2278C/BEN - FW: 3rd party survey for SLK8709L

Dear Ben,

Kindly create claim in merimen, need to submit report.

**WORKSHOP DETAILS**  
**LION CITY RENTALS PTE LTD**  
**60 JALAN LAM HUAT# 04-01**  
**CARROS CENTRE, 728862**  
**SINGAPORE.**

**MODEL**  
**HONDA VEZEL 1.5X CVT**  
**2017, 1496 cc**

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

Best Regards,  
Veron Chen | Case Handler  
LKK Auto Consultants Pte Ltd  
Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Veron Chen (LKKAuto)  
**Sent:** Thursday, 19 March 2020 11:05 AM  
**To:** 'Ben Tang' <[Ben.Tang@sg.cntaiping.com](mailto:Ben.Tang@sg.cntaiping.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Subject:** RE: OUR REF: SNM20D201293/GBE2278C/BEN - FW: 3rd party survey for SLK8709L

Dear Ben,

Kindly create claim in merimen

**WORKSHOP DETAILS**  
**LION CITY RENTALS PTE LTD**  
**60 JALAN LAM HUAT# 04-01**  
**CARROS CENTRE, 728862**  
**SINGAPORE.**

**MODEL**  
**HONDA VEZEL 1.5X CVT**  
**2017, 1496 cc**

Best Regards,  
Veron Chen | Case Handler  
LKK Auto Consultants Pte Ltd  
Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Admin-D (LKKAuto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>  
**Sent:** Tuesday, 17 March 2020 4:51 PM  
**To:** 'Ben Tang' <[Ben.Tang@sg.cntaiping.com](mailto:Ben.Tang@sg.cntaiping.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Subject:** RE: OUR REF: SNM20D201293/GBE2278C/BEN - FW: 3rd party survey for SLK8709L

Dear Sir/Madam,

Thank you for the assignment.

Repairer arrange on 18/03/20.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Ben Tang <[Ben.Tang@sg.cntaiping.com](mailto:Ben.Tang@sg.cntaiping.com)>

**Sent:** Tuesday, 17 March, 2020 4:40 PM

**To:** 'assignments' <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Subject:** FW: OUR REF: SNM20D201293/GBE2278C/BEN - FW: 3rd party survey for SLK8709L

Dear Sirs

Please assist to arrange for survey of TP vehicle SLK8709L.

Thank you.

Best Regards

Ben Tang

Executive

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #XX-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6175 | F: (65) 6222 1033

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**From:** Siak Tong Sim <[siaktong@lioncityrentals.com.sg](mailto:siaktong@lioncityrentals.com.sg)>

**Sent:** Tuesday, March 17, 2020 4:07 PM

**To:** Ben Tang <[Ben.Tang@sg.cntaiping.com](mailto:Ben.Tang@sg.cntaiping.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** Re: OUR REF: SNM20D201293/GBE2278C/BEN - FW: 3rd party survey for SLK8709L

Dear sir

2nd reminder

Please arrange surveyor and we are still awaiting for survey.

**Thanks & Best Regards**  
**S.T.Sim**  
**Manager**  
**Accident Reporting Center**  
60 Jalan Lam Huat  
#04-35/36 Carros Centre  
Singapore 737869



On Mon, Mar 16, 2020 at 2:49 PM Siak Tong Sim <[siaktong@lioncityrentals.com.sg](mailto:siaktong@lioncityrentals.com.sg)> wrote:

Dear sir  
We would like LKK to survey the car

**Thanks & Best Regards**  
**S.T.Sim**  
**Manager**  
**Accident Reporting Center**  
60 Jalan Lam Huat  
#04-35/36 Carros Centre  
Singapore 737869



On Mon, Mar 16, 2020 at 2:44 PM Ben Tang <[Ben.Tang@sg.cntaiping.com](mailto:Ben.Tang@sg.cntaiping.com)> wrote:

Dear Sirs

We refer to your email dated 14 March 2020.

We intend to conduct a pre-repair survey of the damage to your client's vehicle jointly with your client/your motor workshop. We propose to use one of the following motor surveyors to conduct the joint pre-repair survey as a single joint expert.

LKK / LBS / STA

ADRIAN LING
Kelvin Ang
SEE CHEW SENG
MOHD FADHILAH BIN OSMAN
XING QUO QIANG
KENNETH KONG
SIMON HO
CHUA WEIJIE
MARCUS CHUA

HENRY NG

You may select one of the listed motor surveyors and we will bear the cost of the pre-repair survey carried out by the single joint expert.

If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

Thank you.

Best Regards

Ben Tang

Executive

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #XX-00 Springleaf Tower Singapore 079909

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**From:** Claims Dept of CTI

**Sent:** Monday, March 16, 2020 2:25 PM

**To:** Ben Tang <[Ben.Tang@sg.cntaiping.com](mailto:Ben.Tang@sg.cntaiping.com)>; Siak Tong Sim <[siaktong@lioncityrentals.com.sg](mailto:siaktong@lioncityrentals.com.sg)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** OUR REF: SNM20D201293/GBE2278C/BEN - FW: 3rd party survey for SLK8709L

Dear Ben,

Please conduct PRS for SLK8709L.

Note : officer in charge – Ben Tang 63896175.

\*\*\* Kindly quote our reference number when replying.

Thank you

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平獅城 Taiping SG

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**From:** Siak Tong Sim <[siaktong@lioncityrentals.com.sg](mailto:siaktong@lioncityrentals.com.sg)>  
**Sent:** Saturday, March 14, 2020 9:12 AM  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Cc:** Lion City Rentals ARC <[lcrarc@lioncityrentals.com.sg](mailto:lcrarc@lioncityrentals.com.sg)>  
**Subject:** Re: 3rd party survey for SLK8709L

Dear sir

Please arrange 3rd party survey for the following car

Our Insured: SLK8709L

Your Insured: GBE2278C

Date of accident: 12/03/2020

Please give us a list of surveyors for PRS

***Thanks & Best Regards***

***S.T.Sim***

**Manager**

**Accident Reporting Center**

**60 Jalan Lam Huat**

**#04-35/36 Carros Centre**

**Singapore 737869**

