## Mei Kwan (LKKAuto)

From: Mei Kwan (LKKAuto)

**Sent:** Thursday, 19 March, 2020 11:22 AM

To: 'Jaime Tay'

**Cc:** Admin A; Hsiao Tong (LKKAuto)

Subject: RE: (urgent!!!) Pre-repair Inspection for SCA 8388M. Your Insured Vehicle: SLM

5305C // EQI REF: DM20HO00562/JT

Categories: HMK

YOUR REF: DM20H000562/JT LKK REF: CC4/EQI20004124/Apa3

Dear Sir / Madam,

We refer to the above matter.

## Kindly let us have a copy of insured's accident report for our necessary action.

Please take note that the case handler in-charge Hsiao Tong and she can be contacted at DID: 6742 3197.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

### **LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Sent: Tuesday, 17 March, 2020 9:42 AM

To: 'Jaime Tay' <jaime.tay@eqinsurance.com.sg>; assignments <assignments@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: (urgent!!!) Pre-repair Inspection for SCA 8388M. Your Insured Vehicle: SLM 5305C // EQI REF:

DM20HO00562/JT

Dear Sir/Mdm,

Thank you for the assignment.

Best Regards

Shiau Chan

### **LKK Auto Consultants Pte Ltd**

Phone: 6841-1972 | email: <a href="mailto:assignments@lkkauto.com">assignments@lkkauto.com</a> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jaime Tay < jaime.tay@eqinsurance.com.sg>

Sent: Friday, 13 March, 2020 5:25 PM

**To:** Precise Auto Service <<u>Support@preciseauto.sg</u>>; Admin A <<u>admin-a@lkkauto.com</u>>

Subject: RE: (urgent!!!) Pre-repair Inspection for SCA 8388M. Your Insured Vehicle: SLM 5305C // EQI REF:

DM20HO00562/JT

# WITHOUT PREJUDICE SAVE AS TO COSTS

Dear Arine,

Thank you for your email. Arrangement will be made accordingly.

Dear Sirs,

Please assist on PRS and direct settlement.

Regards,

Jaime Tay

Executive | Claims



#### **EQ Insurance Company Limited**

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110 did 65 6496 9882 | tel 65 6223 9433 ext 882 | fax 65 6223 4190 www.eqinsurance.com.sg



A Member of Citystate

you've got a friend

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From: Precise Auto Service [mailto:Support@preciseauto.sg]

Sent: 13 March 2020 14:33

To: Jaime Tay < <a href="mailto:jaime.tay@eqinsurance.com.sg">jaime.tay@eqinsurance.com.sg</a>

Subject: Re: (urgent!!!) Pre-repair Inspection for SCA 8388M. Your Insured Vehicle: SLM 5305C.

Dear Ms. Jamie,

Thanks for your response, we would like to select *Mr. Marcus Chua from LKK Auto Consultants Pte Ltd* as our SJE.

Warm Regards Arine

On Fri, 13 Mar 2020 at 11:42, Jaime Tay < jaime.tay@eqinsurance.com.sg > wrote:

Without Prejudice

**Save As To Costs** 

Dear Sir,

We shall be appointing our surveyor to attend to the pre-repair survey of your client's vehicle.

Below is a list of motor surveyors in our panel. Please <u>revert within **2 working days**</u> if you agree or have any objections to the appointment of any of the motor surveyors. If we do not hear from you, you are deemed to have agreed to the appointment of any of the motor surveyors listed by us. Alternatively, please specify one or more of our proposed motor surveyors to the said assignment.

1) AJAX Inspection Services Pte Ltd	2) Automobile Inspection Services Pte Ltd
Tel: 6255 0808	Tel: 6286 0155
Fax: 6849 9155	Fax: 6284 1539
	Contact Person: Sophia
3) LBS Automotive Appraisal Pte Ltd	4) Priority Services
L.B.S. Auto Consultants Pte Ltd	Tel: 62934822
Tel: 6281 6690 / 62832866	Fax: 62963283
Fax: 6281 8748	Contact Person: Sharon
Contact Person: Amy/ Grace	
5) RT Appraisal Pte Ltd	6) LKK Auto Consultants Pte Ltd
Tel: 67486076	Tel: 6256-3561
Fax: 67480361	Fax: 6741-4108
Contact Person: Elson/Elgene	
7) Kelvin Automotive Appraising Services	8) Automotive Appraiser & Surveying Services
Tel: 81825263	
Fax: 67461148	Tel: 96623655
Contact Person: Kelvin	Fax: 67655662
	Contact Person: Mr Chee

9) JP Knights Pte Ltd	10) Appraisals Associates Pte Ltd
Tel: 63450068	Tel : 67472822
Fax: 63445328	Fax: 67470070
11) Infiniti Appraisal Service	12) Formteam Adjusters Pte Ltd
11) Infiniti Appraisal Service  Tel: 96684818/90099001	12) Formteam Adjusters Pte Ltd Tel: 65091788

If you object to all the motor surveyors as proposed by us, please provide a list of at least 10 motor surveyors whom you consider as suitable to appoint for our consideration. We shall revert to you within 2 working days.

Meanwhile, we reserve our rights on Post-Repair Inspection, kindly contact us or our appointed surveyor before you return your client's vehicle to him/her.

Regards,

Jaime Tay

Executive | Claims



#### **EQ Insurance Company Limited**

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110 did 65 6496 9882 | tel 65 6223 9433 ext 882 | fax 65 6223 4190 www.eqinsurance.com.sg





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**From:** Precise Auto Service [mailto: Support@preciseauto.sg]

Sent: 13 March 2020 10:27

To: EQI PRS < EQIPRS@eqinsurance.com.sg>

Subject: (urgent!!!) Pre-repair Inspection for SCA 8388M. Your Insured Vehicle: SLM 5305C.

Dear Sir,

We refer to the above matter. Herewith enclosed 2 days notice for your attention.
Kindly arrange a date and time to do a PRI for our client vehicle (SCA 8388M) in our workshop ASAP.
Thank You.
Best Regards
Arine
T: 6745 7367   F: 6841 3390
E: support@preciseauto.sg
W: www.preciseauto.sg
A: No.1 Kaki Bukit Ave 6, #02-33/34/36 AutoBay @ Kaki Bukit, Singapore 417883
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T: 6745 7367   F: 6841 3390 E: support@preciseauto.sg W: www.preciseauto.sg A: No.1 Kaki Bukit Ave 6, #02-33/34/36 AutoBay @ Kaki Bukit, Singapore 417883
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