

**Jia Le (LKK Auto)**

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**From:** chan pick yuen [[mailto:chris\\_chanbebe@hotmail.com](mailto:chris_chanbebe@hotmail.com)]

**Sent:** Tuesday, 28 April 2020 8:51 PM

**To:** Admin A

**Cc:** Mei Kwan (LKKAuto)

**Subject:** SMM1787J & SJF243R DOA 14.3.20

Dear Sir / Mdm ,

Enclosed is invoice , GIA report , LOA ,invoice & Ita .

As request following :

1. RC                \$3905.50(\$3650+7% GST - AS AGREED )
2. Loss of use \$640 ( \$80   x 8 days ( 1500CC Years OF 2019 ) -6 days recommend + 1 day waiting PRS  
+ 1 days weekend
3. Ita                \$7.45

@ 100 % TOTAL    \$ 4552.95

( slip rd from behind WITH SCENE PHOTO )

Please let us have your offer soon . Thanks

Regards,  
Chris Chan Pick Yuen  
GREEN FOREST AUTOMOBOLIE PTE LTD  
HP: 92712214



Our Ref: CC6/QBE20004121/Ada3

24 MARCH 2020

**CHUA MENG KOK**  
BLK 13 HOLLAND DRIVE  
#14-50  
SINGAPORE 271013

Dear Sir/Madam,

**ACCIDENT INVOLVING SJF 243R AND SMM 1787J ON 14/03/2020**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, QBE INSURANCE (SINGAPORE) PTE LTD to deal with the third party claim against your policy.

We have received a claim from SMM 1787J against your motor insurance policy.

Based on the accident report and accident scenario, liability is not in your favour. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

CHAN JIA LE  
*Case Handler*  
DID: 6749 5792  
FAX: 6741 4108  
Email: [jjale@lkkauto.com](mailto:jjale@lkkauto.com)

c.c. QBE Insurance (Singapore) Pte Ltd  
(Motor Claims Dept)

## AUTHORISATION TO ACT

I/We, CARRO LEASING PTE LTD of \_\_\_\_\_

\_\_\_\_\_, owner of SMM1787J hereby

authorize Green Forest Automobile Pte Ltd, ("The Workshop") to act for me/us with respect to my/our claim for the repair costs and/or rental and/or loss of use for my/our vehicle SMM1787J that was damaged pursuant to the accident occurred on 14.03.2020 at COMMONWEALTH AVE WEST / NTH BUONA VISTA involving vehicle number SJK243R.

I/We further authorize the Workshop to settle my/our above mentioned claim in a manner that they deem fit and The Workshop is further authorized to receive payment further to settlement of my/our claim with payment cheque being made in favor of Green Forest Automobile Pte Ltd.

The settlement The Workshop may reach on my/our behalf is on without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Pursuant to Personal Data Protection Act 2012, I/We hereby agree that The Workshop may disclose or share my personal data to any authorized service providers whom The Workshop would necessarily need to cooperate, interact or work in one way or another in serving me or meeting my requests.

If I/we are not able to recover full amount for the repair cost from the third Party's Insurance Company in 6 (six) months' time from invoice date, Green Forest Automobile Pte Ltd shall bill to you/your Company for the balance/full amount of the repair cost. The Workshop will close this case without prior notice if we are unable to recover within 2 years.

I/We CARRO LEASING PTE LTD understand the above explanation by Green Forest Automobile Pte Ltd.

Dated this 28 day of 04 (month) 2020 (year)

  
Claimant's Signature  
(Company's stamp for company vehicle)

  
Green Forest Automobile Pte Ltd

## DISCHARGE VOUCHER

Without Prejudice  
Save As to Costs

Your Reference : SMM 1787J  
Our Reference : VC013579

I/We, **CARRO LEASING PTE LTD** do hereby acknowledge the sum of Singapore Dollars: **Four Thousand Four Hundred Seventy Two and Cents Ninety Five only (\$\$4,472.95)** being full discharge and satisfaction of all claims against QBE Insurance (Singapore) Pte Ltd and their Insured, '**CHUA MENG KOK**', over damage to my/our vehicle **SMM 1787J** from an accident involving **SMM 1787J** and **SJF 243R** at/along **COMMONWEALTH AVENUE WEST / NORTH BUONA VISTA ROAD**, which occurred on **14 MARCH 2020** at about **14:45hrs**.

Further, I/we hereby acknowledge and accept that the above said sum paid to me is 'strictly on a without admission of liability basis' and I/we hereby discharge and release the said QBE Insurance (Singapore) Pte Ltd and their Insured '**CHUA MENG KOK**', from all claims, demands or action of damages as a result of the said accident.

Also, I/we hereby agree to indemnify and keep indemnified the said QBE Insurance (Singapore) Pte Ltd against all and any claims whatsoever made or to be made by any person or persons on my/our behalf in respect of the said accident.

Dated this (day) 29 of (month) MAY (year) 2020

  
Signature

KEANE EOH  
Claimant's Name

S9416823F  
FIN/NRIC No.

c/o 26 SIN MING LANE  
#01-111 MIDVIEW CITY  
S(573971)

Address



Company stamp if applicable

  
Witness's Signature

EILEEN TAN  
Witness's Name

S7004290H  
FIN/NRIC No.

c/o. 8 KAKI BUKIT AVE 4  
#05-25 PREMIEC @ KAKI BUKIT  
SINGAPORE 415875

Address

Please return to:  
General Claims Department  
QBE Insurance (Singapore) Pte Ltd  
1 Raffles Quay  
#29-10 South Tower  
Singapore 048583  
(By Fax: 6534 5356)

2017

# GREEN FOREST AUTOMOBILE PTE LTD

8 Kaki Bukit Avenue 4, #05-25 Premier @ Kaki Bukit Singapore 415875

## INVOICE

CARRO LEASING PTE LTD  
8 Kaki Bukit Avenue 4  
#05-25 Premier @ Kaki Bukit  
Singapore 415875

Date: 28<sup>th</sup> April 20  
GST Reg.No: 201723238H

Accident date: 14<sup>th</sup> March 2020

Final Bill For Vehicle No: SMM1787J HONDA Vezel 1.5A 2019

| Descriptions                                                                                   | AMOUNT     |
|------------------------------------------------------------------------------------------------|------------|
| Lump Sum repair cost as recommended by<br>LKK AUTO CONSULTANTS PTE LTD<br>Surveyor : Mr Adrian | \$3,650.00 |
| Total                                                                                          | \$3,650.00 |
| GST 7%                                                                                         | \$255.50   |
| Grand Total                                                                                    | \$3,905.50 |

S/ DLRS : THREE THOUSAND NINE HUNDRED FIVE AND CENTS FIFTY ONLY



Land Transport Authority  
10 Sin Ming Drive  
Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 16 Mar 2020 / 12:45:06

Receipt Date/Time : 16 Mar 2020 / 12:45:05

**Tax Invoice/Receipt**

Receipt No. : ITNET-00000-200316-001608

Previous Receipt No. :

| S/N                                                                                                                    | Item Description/<br>Business Transaction Reference<br>No.         | Amount<br>Before<br>GST (S\$) | GST<br>Amount<br>(S\$) | Amount<br>After GST<br>(S\$) |
|------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------|-------------------------------|------------------------|------------------------------|
| Result of Insurance Enquiry - SJF243R<br>As at 14 Mar 2020/14:45:00<br>Insurance Co: QBE INSURANCE (SINGAPORE) PTE LTD |                                                                    |                               |                        |                              |
| 1                                                                                                                      | Insurance Enquiry - SJF243R<br>Enquiry Fee<br>20200316124407889305 | 7.00                          | 0.49                   | 7.49                         |
| <b>Sub-Total</b>                                                                                                       |                                                                    | 7.00                          | 0.49                   | 7.49                         |
| <b>Total Before Rounding</b>                                                                                           |                                                                    | 7.00                          | 0.49                   | 7.49                         |
| <b>Rounding Difference</b>                                                                                             |                                                                    |                               |                        | 0.04                         |
| <b>Total Amount Payable</b>                                                                                            |                                                                    |                               |                        | 7.45                         |
| Paid By                                                                                                                |                                                                    |                               |                        |                              |
|                                                                                                                        | 20200316124430155 Direct Debit: eNETS Debit<br>(Internet Banking)  |                               |                        | 7.45                         |
| Total                                                                                                                  |                                                                    |                               |                        | 7.45                         |
| Cash Change                                                                                                            |                                                                    |                               |                        | 0.00                         |
| Tendered Amount                                                                                                        |                                                                    |                               |                        | 7.45                         |
| Excess Refundable Amount                                                                                               |                                                                    |                               |                        | 0.00                         |

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.



## Jia Le (LKK Auto)

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**From:** Andrew Lim <andrew.lim@qbe.com>  
**Sent:** Monday, 18 May 2020 5:28 PM  
**To:** Jia Le (LKK Auto)  
**Cc:** Admin A; Jenny Toh; claims-singapore  
**Subject:** RE: Direct Settlement - Accident Involving SJF243R (OI : QBE - VC013579) AND SMM1787J (TP : LKK REF - CC6/QBE20004121/Ada3) on 09/03/2020

Hi Jia Le,

Please proceed as advised.

Thank you.

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### Andrew Lim

Executive

Claims | Asia

1 Raffles Quay, #29-10 South Tower, Singapore 048583

+65 6477 1243 | +65 6224 6633

[Website](#)

[LinkedIn](#)

[Twitter](#)



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**From:** Jia Le (LKK Auto) <JiaLe@lkkauto.com>  
**Sent:** Monday, 18 May 2020 3:34 PM  
**To:** Andrew Lim <andrew.lim@qbe.com>  
**Cc:** Admin A <admin-a@lkkauto.com>; Jenny Toh <jenny.toh@qbe.com>; claims-singapore <claims-singapore@qbe.com>  
**Subject:** RE: Direct Settlement - Accident Involving SJF243R (OI : QBE - VC013579) AND SMM1787J (TP : LKK REF - CC6/QBE20004121/Ada3) on 09/03/2020

QBE Ref: **VC013579**

LKK Ref: CC6/QBE20004121/Ada3q2

Dear Sirs/Madam,

### **ACCIDENT INVOLVING SJF 243R(OI) AND SMM 1787J(TP) ON 09/03/2020**

We refer to the above matter.

It is a head to rear collision. Liability is not in our driver's favour.

We did clarify with insured the nature of the accident and he is aware that NCD (if any) would be affected.

We seek your approval to offer to Third Party repairer, **"GREEN FOREST AUTOMOBILE PTE LTD"** is as follows: -

|                               | Claimed Amount      | Revised Amount           |
|-------------------------------|---------------------|--------------------------|
| 1. Cost of Repair (w/GST)     | \$ 11,249.34        | \$ 3,905.50              |
| 2. Loss of Use (8days x \$80) | \$ 640.00           | \$ 560.00 (8days x \$70) |
| 3. LTA/ GIA Search Fee        | \$ 7.45             | \$ 7.45                  |
| <b>Total</b>                  | <b>\$ 11,896.79</b> | <b>\$ 4,472.95</b>       |

\*\*06days recommendation for repair + 1Sun + 1PRS = 8days.

**For your approval please.**

***Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Best Regards,

**Chan Jia Le** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6749 5792 | email: [Jiale@lkkauto.com](mailto:Jiale@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Andrew Lim [<mailto:andrew.lim@qbe.com>]

**Sent:** Thursday, 19 March 2020 9:51 AM

**To:** Mei Kwan (LKKAuto)

**Cc:** Jia Le (LKK Auto); Admin A; Jenny Toh; claims-singapore

**Subject:** RE: Direct Settlement - Accident Involving SJF243R (OI : QBE - VC013579) AND SMM1787J (TP : LKK REF - CC6/QBE20004121/Ada3) on 09/03/2020

Dear Mei Kwan,

As requested.

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**Andrew Lim**

Executive

Claims | Asia

1 Raffles Quay, #29-10 South Tower, Singapore 048583

+65 6477 1243 | +65 6224 6633

[Website](#) [LinkedIn](#) [Twitter](#)




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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Sent:** Wednesday, 18 March 2020 7:45 PM

**To:** Andrew Lim <[andrew.lim@qbe.com](mailto:andrew.lim@qbe.com)>; Jenny Toh <[jenny.toh@qbe.com](mailto:jenny.toh@qbe.com)>

**Cc:** Jia Le (LKK Auto) <[JiaLe@lkkauto.com](mailto:JiaLe@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** Direct Settlement - Accident Involving SJF243R (OI : QBE - TBA) AND SMM1787J (TP : LKK REF - CC6/QBE20004121/Ada3) on 09/03/2020



Dear Sir/Madam,

We refer to the above matter.

We had inspected TP vehicle SMM 1787J at M/s Green Forest Automobile Pte Ltd - Kaki Bukit on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report

Please be informed that estimated cost of repair and preliminary advice is not ready yet.

We will revert to you on preliminary advice in due course.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge Jia Le and she can be contacted at DID: 6749 5792.

***To check availability of the case handler , you may contact the undersigned.***

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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