

Our Ref : T 0320 / SHA4684A /WT/CK(st)
Your Ref :
Date : 25-Mar-2020

CDGE Taxi Claims Dept
59 Loyang Drive 4th Flr
Singapore 508969

COMFORTDELGRO
ENGINEERING

ComfortDelGro Engineering Pte Ltd
205 Braddell Road Singapore 579701

Mainline +65 6383 6280
Facsimile +65 6280 9755

www.cdge.com.sg

Company Registration No: 199506048W

Workshops

Braddell
205 Braddell Road
Singapore 579701

Loyang
59 Loyang Drive
Singapore 508969

Sin Ming
383 Sin Ming Drive
Singapore 575717

Pandan
45 Pandan Road
Singapore 609286

Ubi
320 Ubi Road 3
Singapore 408649

Sungei Kadut
7 Sungei Kadut Way
Singapore 728791

CHINA TAIPING INSURANCE CO LTD
3 ANSON ROAD
#16-00 SPRINGLEAF TOWER
SINGAPORE 079909

Attn : Motor Claims Department

WITHOUT PREJUDICE

Dear Sir

ACCIDENT INVOLVING OUR TAXI SHA4684A YOUR INSURED PC 7942E
AND OTHER _____ ON 13-Mar-2020

We are the authorised repair workshop for Comfort Transportation Pte Ltd, the owner of motor Vehicle No : SHA4684A which was involved in the captioned accident with your insured vehicle. The vehicle owner and the taxi driver concerned have requested and authorized us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving PC 7942E we are submitting these claims for your consideration on behalf of the claimants.

TAXI OWNER'S CLAIM

1	Cost of Repair	\$ 3,477.50
6	4 days Loss of Rental @ \$ 125.40 per day	\$ 501.60
3	Survey Report Fees (Surveyed by M/s LKK)	\$ -
4	LTA Search Fees	\$ 7.49
5	GIA / Police Report Fees	\$ -
6	Towing Fees	\$ -
Sub Total :		\$ 3,986.59

HIRER'S CLAIM

7	4 days Loss of Income @ \$ 80.00 per days	\$ 320.00
Total Claims :		\$ 4,306.59

We enclose herewith the following documents to support the claims: -

- a) Original repair bill
- b) LTA search slip/s of : PC 7942E
- c) GIA / Police report/s of : SHA4684A
- d) Letter of authority from owner / hirer / operator
 - () Traffic Compound () Towing/Medical bill/receipts () Certificate of Insurance
 - () Tow Fee (x) Downtime/Mileage record (x) Rental Rate letter

Kindly look into the matter and let us hear from you on the settlement of the said claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours faithfully
Catherine Koh
CDGE Claims Department
Tel : 6214 8733 Fax : 6214 1843 Email : catherinekoh@cdge.com.sg

This is a computer generated letter. No signature is required.

A member of

COMFORTDELGRO

LETTER OF AUTHORISATION

(NAF / PAF)

**ACCIDENT INVOLVING
ALONG****TOYOTA PRIUS SHA4684A , PC7942E
1 AYER CHAWAN PLACE****ON 13-Mar-20 07:00**

I / We

CHAN TEOW HAK JOHN... (Hirer) NRIC No.: **SXXXX414E**

and/or

(Relief) NRIC No.: **SXXXX414E**

Taxi Number

SHA4684A

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of income, loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date

13-Mar-2020

Name of Hirer

CHAN TEOW HAK JOHN NOEL

Hirer NRIC

SXXXX414E

Signature :



Address

**347B YISHUN AVENUE 11 #05-525
762347**

Contact No.

96333823

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMB1SNW00000712000

Claim No : SNM20D201349

Claimant : COMFORT TRANSPORTATION PTE LTD

Amount : S\$4,180.00

DOLLARS FOUR THOUSAND ONE HUNDRED AND EIGHTY ONLY.

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SHA 4684A

Insured Vehicle No. : PC 7942E

Date of Loss : 13/03/2020

Place of Accident : 1 AYER CHAWAN PLACE

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : PUVAN TRANSPORT

Driver Name : K BALAKRISHNAN

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) Global Sum	S\$	4,180.00
=====		
TOTAL	S\$	4,180.00
=====		

Claimant Name : COMFORT TRANSPOTATION PTE LTD

NRIC No : 199303821R

Signature :


CLAIMS DEPARTMENT
COMFORTDELGRO ENGINEERING PTE LTD
59 LOYANG DRIVE
SINGAPORE 508969

Date :

21/10/2020

"The contents of this document apply to vehicle damages only
All personal injuries and damages arising therefrom are excluded
from the ambit and application of this document"

Please forward your cheque made payable to:
COMFORTDELGRO ENGINEERING PTE LTD

GST REG. NO. M2-8921817-3

TAX INVOICE

8010012

CHINA TAIPING INSURANCE CO (S)PTE LTD
SPRINGLEAF TOWER

3 ANSON ROAD #16-00
SINGAPORE 079909

CONTACT NO: 62222366

VEHICLE NO
SHA4684A

NO/DATE
91501196 24.03.2020

MAKE
TOYOTA

JOB NO.
305387353

MODEL
PRIUS HYBRID(G4)

ODOMETER READING

DATE OF REG
30.12.2016

CHASSIS CODE
JTDKB3FU003539702

JOB TYPE

Description : 3P 13.03.2020

Invoice for Lump Sum Repair

Total Lump Sum Repair Amt		3,250.00
Add GST @ 7.000 %		227.50
Total Invoice amount		3,477.50

Issued by : CHEWBEELING 24.03.2020 14:24:16
Repair Type : CLSO/57/57
Payment Type/Term : /Credit 30 days

1) WHILST TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE CUSTODY WITH OWNERS' RISK.
2) CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY, NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLE IS WILL BE DEEMED TO HAVE BEEN TAKEN IN GOOD ORDER.
3) INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY 1, DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND UNPAID TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (I.E. AFTER 30 DAYS FROM THE INVOICE DATE) PERIOD OF DEFAULT.
4) PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR OMISSIONS WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THE INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd
A member of COMFORTDELGRO

Head Office:
205 Braddell Road
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.

Our Ref: CT20030214

Date: 24 March 2020



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON 13/03/2020 @ 07:00 hrs
ALONG 1 AYER CHAWAN PLACE
INVOLVING PC7942E

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHA4684A** (the "Taxi"). The Taxi was hired to **CHAN TEOW HAK JOHN NOEL IC NO SXXXX414E** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate \$125.40 per day (inclusive of GST).

Please be advised that the Taxi was insured with **India International Insurance Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay
Manager, Fleet Safety

This is a computer generated letter. No signature is required.

[illegible]

Enquire Vehicle Insurance Details

Vehicle No.	Incident Date/Time	Search Status	Insurance Company Code	Insurance Company Name
-------------	--------------------	---------------	------------------------	------------------------

PC7942E	13 Mar 2020 / 07:00:00	Successful	C01	CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD
---------	------------------------	------------	-----	---

[Previous](#)

[OK](#)



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 67414108

Our Ref: CC3/CTI20004118/Fea3

05 AUG 2020

PUVAN TRANSPORT
308 JURONG EAST STREET 32
#04-254 HONG KAH EAST PLACE
SINGAPORE 600308

Dear Sir/Madam,

ACCIDENT INVOLVING PC 7942E AND SHA 4684A ON 13/03/2020

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,

asher

Asher
Case Handler
DID: 6841 6051
FAX: 6741 4108
Email: ashersng@lkkauto.com

c.c. China Taiping Insurance (Singapore) Pte Ltd
(Motor Claims Dept)

RE: [MANDATE REQUEST] Re: OUR REF: SNM20D201349/C03 - Accident Involving PC7942E (OI : CTI - TBA) and SHA4684A (TP : LKK REF - CC3/CTI20004118/Fea3) on 13/03/2020

Cecilia Low <cecilia.low@sg.cntaiping.com>

Thu 10/15/2020 8:53 PM

To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

[Strictly Confidential]

Hi Asher

Please proceed as proposed in your earlier email;

Amount Revised

1. Cost of Repairs (with GST)	\$ 3,477.50
2. Loss of Rental (4days x \$125.40)	\$ 501.60 (4days x \$125.40)
3. Loss of Income (4days x \$80)	\$ 200.00 (4days x \$50)
4. LTA Search Fee	\$ 2.00

Total \$ 4,181.10

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents.

All correspondences should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Cecilia Low (Ms)

Senior Executive

Claims

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6530 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

From: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Sent: Sunday, 27 September 2020 7:45 PM

To: Cecilia Low <cecilia.low@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: [MANDATE REQUEST] Re: OUR REF: SNM20D201349/C03 - Accident Involving PC7942E (OI : CTI - TBA) and SHA4684A (TP : LKK REF - CC3/CTI20004118/Fea3) on 13/03/2020

Your ref : SNM20D201349

Our ref : CC3/CTI20004118/Fea3n2

Dear Sirs,

We refer to the above matter.

The accident occurred when our insured hit third party stationary vehicle. We are of the opinion that liability is not in our insured's favour.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer repairer "**COMFORTDELGRO ENGINEERING PTE LTD**" at **\$4,181.10 (all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repairs (with GST)	\$ 5,312.71	\$ 3,477.50
2. Loss of Rental (4days x \$125.40)	\$ 501.60	\$ 501.60 (4days x \$125.40)
3. Loss of Income (4days x \$80)	\$ 320.00	\$ 200.00 (4days x \$50)
4. LTA Search Fee	\$ 7.49	\$ 2.00
	Total \$ 6,141.80	\$ 4,181.10

Enclosed here with all the relevant documents for your perusal.

For your approval please.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>

Sent: Friday, August 21, 2020 1:04 AM

To: Cecilia Low <cecilia.low@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: Re: OUR REF: SNM20D201349/C03 - Accident Involving PC7942E (OI : CTI - TBA) and SHA4684A (TP : LKK REF - CC3/CTI20004118/Fea3) on 13/03/2020

Hi Cecilia,

Thank you for the email.

We will prepare our report, shall seek for your approval in due course.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Cecilia Low <cecilia.low@sg.cntaiping.com>

Sent: Friday, August 21, 2020 12:00 AM

To: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: OUR REF: SNM20D201349/C03 - Accident Involving PC7942E (OI : CTI - TBA) and SHA4684A (TP : LKK REF - CC3/CTI20004118/Fea3) on 13/03/2020

Hi Asher

Please proceed to negotiate the matter on Direct Settlement basis.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents.

All correspondences should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Cecilia Low (Ms)

Senior Executive

Claims

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6530 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

From: Asher Sng (LKKAUTO) [mailto:AsherSng@lkkauto.com]

Sent: Wednesday, 22 April 2020 4:13 PM

To: Cecilia Low <cecilia.low@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>

Subject: Re: OUR REF: SNM20D201349/PC7942E/CECILIA - Accident Involving PC7942E (OI : CTI - TBA) and SHA4684A (TP : LKK REF - CC3/CTI20004118/Fea3) on 13/03/2020

'WITHOUT PREJUDICE'

SAVE AS TO COSTS

Hi Cecilia,

We refer to the email below.

Enclosed a copy of the third party video for your easy reference.

Video clearly show that insured move out from stationary hit onto third party stationary vehicle.

We are of the opinion that the liability is not in our insured favor.

Please kindly advise if we can process with direct settlement.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Cecilia Low <cecilia.low@sg.cntaiping.com>

Sent: Thursday, March 26, 2020 3:05 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: RE: OUR REF: SNM20D201349/PC7942E/CECILIA - Accident Involving PC7942E (OI : CTI - TBA) and SHA4684A (TP : LKK REF - CC3/CTI20004118/Fea3) on 13/03/2020

Dear Sirs

Please note that we are not agreeable to Direct Settlement as proposed by TP workshop.

We append our insured's SAS as requested.

Thank you.

Cecilia Low (Ms)

Senior Executive

Claims

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6530 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

From: Claims Dept of CTI

Sent: Friday, 20 March 2020 9:49 AM

To: Cecilia Low <cecilia.low@sg.cntaiping.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: OUR REF: SNM20D201349/PC7942E/CECILIA - Accident Involving PC7942E (OI : CTI - TBA) and SHA4684A (TP : LKK REF - CC3/CTI20004118/Fea3) on 13/03/2020

Dear Cecilia,

Please revert LKK.

Note : officer in charge – Cecilia 63896530.

*** Kindly quote our reference number when replying.

Thank you,

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Thursday, March 19, 2020 5:13 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: Direct Settlement - Accident Involving PC7942E (OI : CTI - TBA) and SHA4684A (TP : LKK REF - CC3/CTI20004118/Fea3) on 13/03/2020

Dear Sirs/ Madam,

We refer to the above matter.

We have inspected TP vehicle SHA 4684A at M/s ComfortDelGro Engineering Pte Ltd (Loyang) on a WP basis and TP repairer proposed for a direct settlement

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Asher and she can be contacted at DID: 6841 6051.

To check availability of the case handler , you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)