

RE: OUR REF: SNM20D201349/C03 - Accident Involving PC7942E (OI : CTI - TBA) and SHA4684A (TP : LKK REF - CC3/CTI20004118/Fea3) on 13/03/2020

Cecilia Low <cecilia.low@sg.cntaiping.com>

Fri 8/21/2020 12:00 AM

To: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Hi Asher

Please proceed to negotiate the matter on Direct Settlement basis.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents.

All correspondences should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Cecilia Low (Ms)

Senior Executive

Claims

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6530 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

From: Asher Sng (LKKAUTO) [mailto:AsherSng@lkkauto.com]

Sent: Wednesday, 22 April 2020 4:13 PM

To: Cecilia Low <cecilia.low@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>

Subject: Re: OUR REF: SNM20D201349/PC7942E/CECILIA - Accident Involving PC7942E (OI : CTI - TBA) and SHA4684A (TP : LKK REF - CC3/CTI20004118/Fea3) on 13/03/2020

'WITHOUT PREJUDICE'

SAVE AS TO COSTS

Hi Cecilia,

We refer to the email below.

Enclosed a copy of the third party video for your easy reference.

Video clearly show that insured move out from stationary hit onto third party stationary vehicle.

We are of the opinion that the liability is not in our insured favor.

Please kindly advise if we can process with direct settlement.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Cecilia Low <cecilia.low@sg.cntaiping.com>

Sent: Thursday, March 26, 2020 3:05 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: RE: OUR REF: SNM20D201349/PC7942E/CECILIA - Accident Involving PC7942E (OI : CTI - TBA) and SHA4684A (TP : LKK REF - CC3/CTI20004118/Fea3) on 13/03/2020

Dear Sirs

Please note that we are not agreeable to Direct Settlement as proposed by TP workshop.

We append our insured's SAS as requested.

Thank you.

Cecilia Low (Ms)

Senior Executive

Claims

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6530 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

From: Claims Dept of CTI

Sent: Friday, 20 March 2020 9:49 AM

To: Cecilia Low <cecilia.low@sg.cntaiping.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: OUR REF: SNM20D201349/PC7942E/CECILIA - Accident Involving PC7942E (OI : CTI - TBA) and SHA4684A (TP : LKK REF - CC3/CTI20004118/Fea3) on 13/03/2020

Dear Cecilia,

Please revert LKK.

Note : officer in charge – Cecilia 63896530.

*** Kindly quote our reference number when replying.

Thank you,
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城
Taiping SG

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Thursday, March 19, 2020 5:13 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Subject: Direct Settlement - Accident Involving PC7942E (OI : CTI - TBA) and SHA4684A (TP : LKK REF - CC3/CTI20004118/Fea3) on 13/03/2020

Dear Sirs/ Madam,

We refer to the above matter.

We have inspected TP vehicle SHA 4684A at M/s ComfortDelGro Engineering Pte Ltd (Loyang) on a WP basis and TP repairer proposed for a direct settlement

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Asher and she can be contacted at DID: 6841 6051.

To check availability of the case handler , you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)