

Mei Kwan (LKKAuto)

From: Cecilia Low <cecilia.low@sg.cntaiping.com>
Sent: Wednesday, 13 May 2020 8:49 PM
To: Asher Sng (LKKAuto); Mei Kwan (LKKAuto)
Subject: RE: OUR REF: SNM20D201352/XE3606Y/CECILIA - Accident Involving XE3606Y (OI : CTI - TBA) AND SJD4227Y (TP : LKK REF - CC6/CTI20004110/Kea3) on 14/03/2020
Attachments: SAS - XE3606Y.PDF
Follow Up Flag: Follow up
Flag Status: Completed
Categories: HMK

Hi Asher

Please refer to attached SAS.
Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents.

All correspondences should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Cecilia Low (Ms)
Senior Executive
Claims

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6530 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

From: Asher Sng (LKKAuto) [<mailto:AsherSng@lkkauto.com>]
Sent: Thursday, 2 April 2020 10:18 AM
To: Cecilia Low <cecilia.low@sg.cntaiping.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: OUR REF: SNM20D201352/XE3606Y/CECILIA - Accident Involving XE3606Y (OI : CTI - TBA) AND SJD4227Y (TP : LKK REF - CC6/CTI20004110/Kea3) on 14/03/2020

Hi Cecilia,

Kindly advise if insured reported the accident, if yes please forward us a copy for our necessary action.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Wednesday, 18 March 2020 10:35 PM

To: Cecilia Low <cecilia.low@sg.cntaiping.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: OUR REF: SNM20D201352/XE3606Y/CECILIA - Accident Involving XE3606Y (OI : CTI - TBA) AND SJD4227Y (TP : LKK REF - CC6/CTI20004110/Kea3) on 14/03/2020

Dear Cecilia,

Please revert LKK.

Note : officer in charge – Cecilia 63896530.

*** Kindly quote our reference number when replying.

Thank you,

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Wednesday, March 18, 2020 7:53 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: Direct Settlement - Accident Involving XE3606Y (OI : CTI - TBA) AND SJD4227Y (TP : LKK REF - CC6/CTI20004110/Kea3) on 14/03/2020

Dear Sirs / Madam,

We refer to the above matter.

We have inspected TP vehicle SJD 4227Y at M/s Alan's United Auto Pte Ltd - Sin Ming on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- estimated cost of repair
- preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge Asher and she can be contacted at DID: 6841 6051.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)