

Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6287 7764

Co./GST Reg. No. 200303878K

Our Ref : AAD2003-075

Your Ref : SH8773H

Date : 08.July 2021

INDIA INTERNATIONAL INSURANCE PTE LTD

Dear Sir/Madam,

ACCIDENT INVOLVING SHB9988K AND SH8773H ON 11/03/20 08:50 PM ALONG CHANGI AIRPORT TERMINAL 3 TAXI QUEUE

It appears that the above accident was caused by your insured's negligence. We, therefore seeking compensation from you for our financial loss as itemized below :-

1.	Cost of Repair (inclusive of 7% GST)	\$	5,900.43
2.	Loss of Rental for <u>12</u> days @ \$ <u>159.43</u> per day	\$	1,913.16
3.	Loss of Income for ____ days @ \$ ____ per day	\$	0.00
4.	LTA Search Fee	\$	0.00
5.	Survey Fee	\$	0.00
	Total	\$	7,813.59

We enclose a copy of the following documents for your consideration :-

GIA report lodged by our driver

Rental rate and mileage records

Certificate of Insurance

Authorization To Act

Original final repair bill

LTA Search Fee

Kindly let us have the discharge voucher within the next 14 days, failing which we shall proceed to hand over the conduct of this matter to our solicitors without further reference to you.

Yours Faithfully

Trans-Cab Services Pte Ltd

Jasmine Tan
General Manager

Tel No. : 6603 1250 (DID)

Note : Please email any further correspondence to claims@transcab.com.sg (6603 1259)

Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K

Authorization To Act

We, Trans-cab Services Pte Ltd of Company Registration No. 200303878K hereby authorize Trans-cab Auto Services Pte Ltd to act on behalf to claim for all losses incurred for the accident involving SHB9988K and SH8773H along CHANGI AIRPORT TERMINAL 3 TAXI QUEUE on 11/03/20 08:50 PM.

In addition, we also hereby authorize the above payment to be made in favour of Trans-cab Auto Services Pte Ltd upon settlement.

Dated this 22 (day) of May 2020

Yours Faithfully

Trans-Cab Services Pte Ltd



Jasmine Tan

General Manager

EXPRESS SETTLEMENT

DISCHARGE VOUCHER III-Direct Settlement (PODS)

India Ref: MCT20030195

Claimant Ref: AAD2003-075 (SHB9988K)

We/I, Trans Cab Auto Services Pte Ltd ("the workshop") hereby confirm that we/I have reached an agreement with the appointed Surveyor of India International Insurance Pte Ltd LKK Auto Consultants Pte Ltd (name of Surveyor) with respect to the amount claimed for S\$ 7,300.00 (Global Sum) ~~(repair cost), S\$ _____ (loss of accidental), S\$ _____ (search fee)~~, vehicle no. SHB9988K that was damaged pursuant to the accident which occurred on 11/03/2020 (date) at Changi Airport Terminal 3 Taxi Queue (location) involving vehicle no. SH8773H (insured vehicle). This is pursuant to the inspection conducted on 16/03/2020 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner Trans-cab Services Pte Ltd ("the third party claimant") of vehicle no. SHB9988K to make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify India International Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to cost of repairs and/or rental and/or loss of use pursuant to the damage to SHB9988K (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of all claims of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

We/I authorize you to pay the total amount of S\$ 7,300.00 to Trans Cab Auto Services Pte Ltd.

Dated this 18 day of OCT 2021

CLAIMANT:

Signature: _____

Signed by "the workshop" (with chop)

Name: _____

NRIC: _____

Address: _____

Nationality: _____

Occupation: _____

NG WAI YIN
TRANS-CAB SERVICES PTE LTD
No. 2 Ang Mo Kio Street 63
Singapore 569111
Tel: 6297 6665 Fax: 6297 7764
MISIAN
ACCT. OFFICER

WITNESS:

Signature: _____

Name: _____

NRIC: _____

Address: _____

Nationality: _____

Occupation: _____

Signed by appointed Surveyor

LKK Auto Consultants Pte Ltd

199607198R

51 Ubi Avenue 1

#01-25 Paya Ubi Ind. Park S(408933)

Trans-Cab Auto Services Pte Ltd

No. 2 Ang Mo Kio Street 63 Singapore 569111

Tel: 6287 6666

Fax: 6287 7764

Co. Reg. No.: 201019626G

GST Reg. No.: 201019626G

Tax Invoice / Debit Note

TO: INDIA INTERNATIONAL INSURANCE PTE LTD 64 CECIL STREET #05-00 IOB BUILDING 049711 Singapore ATTENTION:	INVOICE NO. : INV2107-019 DATE : 8. July 2021 REFERENCE NO : AAD2003-075 TERMS : DUE DATE : 8. July 2021 PAGE : 1
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NO.	CODE	DESCRIPTION	QTY	UNIT PRICE	AMOUNT
		Invoice No. INV2004-060:			
1.	6050101	REPAIR-SHB9988K; DOA 11.03.20(PART-BY-PART-20)	1	5,900.43	5,900.43

Total SGD Excl. GST :	5,514.42
7% GST :	386.01
Total SGD Incl. GST :	5,900.43

****** FIVE THOUSAND NINE HUNDRED AND FORTY THREE SGD ONLY ******

- 1) All cheques should be crossed and made payable to "Trans-Cab Auto Services Pte Ltd"
- 2) Please quote our Invoice Number during payment.
- 3) We reserve the right to charge interest @ 1.5% per month on overdue invoice.
- 4) Any dispute as to the accuracy, charges etc of this invoice must be communicated within 10 days from the date hereof failing which it shall be deemed to have been unconditionally accepted.

E. & O. E.**THIS IS A COMPUTER GENERATED INVOICE WHICH REQUIRES NO SIGNATURE**

Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K

22 May, 2020

To Whom It May Concern

Dear Sir / Madam,

Accident on 11/03/20 08:50 PM at CHANGI AIRPORT TERMINAL 3 TAXI QUEUE

1. We refer to the above-mentioned accident and wish to inform that Trans-Cab Services Pte Ltd is the registered owner of the taxi bearing vehicle registration no. SHB9988K. The taxi was hired to WONG YEOW THONG a registered hirer-operator of Trans-Cab Services Pte Ltd at the time of occurrence of the aforementioned accident at a rental rate \$159.43 per day (inclusive of GST).
2. Please be advised that the Taxi is insured with AXA INSURANCE PTE LTD on a third party basis at the material time of the accident.
3. Please liaise with us directly for any settlement of claims in respect of the said accident.

Yours faithfully,

Jasmine Tan

General Manager

Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K

11-03-2020

Dear Sir/Madam,

Please be informed that the taxi was undergo accident repair in the workshop as follow:

Date In	Date Out	Vehicle No.
Accident No.	AAD2003-075	Accident Date 11-03-2020
3/12/2020 14:00	3/23/2020 23:59	SHB9988K

Yours Faithfully,

Trans-Cab Services Pte Ltd**Jasmine Tan****General Manager**

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	18 Mar 2020 09:08	Clm Dtl Modified	Claimant's Name: -> TRANS-CAB SERVICES PTE LTD.	[A] Diana Bte Raimy
2	18 Mar 2020 09:08	Clm Veh Model Changed	(205669) TOYOTA ALPHARD 2.5 X CVT (A).	[A] Diana Bte Raimy
3	18 Mar 2020 09:08	Clm Created	Reg No: SHB9988K. Acct Date: 2020/03/11. Claim Type: TP. Insurer: India International Insurance Pte Ltd (HQ). TP Insurer: AXA Insurance Pte Ltd (HQ). Workshop: Trans Cab Auto Services Pte Ltd - Amk (HQ)	[A] Diana Bte Raimy
4	18 Mar 2020 09:08	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] Diana Bte Raimy
5	18 Mar 2020 09:08	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2020/03/27	[A] Diana Bte Raimy
6	18 Mar 2020 09:08	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] Diana Bte Raimy
7	18 Mar 2020 09:08	Label Added	(30653):Direct Settlement.	[A] Diana Bte Raimy
8	18 Mar 2020 09:08	Adj Adjuster Assigned	[None] -> KENNETH KONG	[A] Diana Bte Raimy
9	19 Mar 2020 08:53	Adj Mandate Request	Cur.Req:0.00:PODS Liability:100% (BOLA 27) Remarks: Insured driver rear-ended 3rd party.	[A] CHUA ZHEN LI
10	19 Mar 2020 09:50	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2020/03/27. Mandate Remarks: Agreed to do direct settlement. Revert with your quantum advice.	[I] Sundari Nagarajan
11	19 Mar 2020 09:50	Adj Mandate Set	Approved:0.00:Agreed to do direct settlement. Revert with your quantum advice.	[I] Sundari Nagarajan
12	08 Jul 2020 11:13	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
13	08 Jul 2020 11:13	Clm Dtl Modified	Insured Name: -> -. Insured ID: -> -. Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
14	08 Jul 2020 11:13	Clm Dtl Modified	JPJ Reg. Date: -> 2019/11/22.	[A] JOANNE LEE KHANG MIN
15	08 Jul 2020 11:13	Clm Details Notified		[A] JOANNE LEE KHANG MIN
16	21 Jul 2020 16:37	Adj Mandate Request	Cur.Req:6267.44:PODS Liability: 100% *Quantum: (a)CORw/GST: \$5,151.43 + (b)LOR(7days x \$159.43): \$1,116.01 = Total: \$6,267.44 *Vehicle Model: Toyota Alphard (2493cc) *5 recommendation repair days + 1Sunday + 1PRS = 7days *For your approval pleas	[A] CHEW HSIAO TONG
17	21 Jul 2020 17:16	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2020/03/27. Mandate Remarks: Request TP WS to issue Tax invoice for Repairs in III's favour	[I] Sundari Nagarajan
18	21 Jul 2020 17:16	Adj Mandate Set	Approved:6267.44:Request TP WS to issue Tax invoice for Repairs in III's favour	[I] Sundari Nagarajan
19	04 Sep 2020 16:29	Video Downloaded	Downloaded Video - Accident-IV	[I] Sundari Nagarajan
20	21 Sep 2020 15:32	Video Downloaded	Downloaded Video - Accident-IV	[I] Sundari Nagarajan
21	21 Sep 2020 15:34	Video Downloaded	Downloaded Video - Accident-IV	[I] Sundari Nagarajan
22	21 Sep 2020 15:50	Video Downloaded	Downloaded Video - Accident-IV	[I] Sundari Nagarajan
23	21 Oct 2020 15:02	Video Downloaded	Downloaded Video - Accident-IV	[I] Sundari Nagarajan

AUDIT TRAIL				
No.	On	Audit	Remarks	By
24	21 Oct 2020 15:15	Video Downloaded	Downloaded Video - Accident-IV	[I] Sundari Nagarajan
25	05 Jul 2021 17:01	Adj Mandate Request	Cur.Req:7016.44:Hi, We have omitted for labour item 2 in our previous mandate request. Re-seek mandate at \$7,016.44[CORw/GST:\$5,900.43 + LOR(7days x\$159.43):\$1,116.01]	[A] CHEW HSIAO TONG
26	06 Jul 2021 09:02	Video Downloaded	Downloaded Video - Accident-IV	[I] Sundari Nagarajan
27	06 Jul 2021 09:03	Video Downloaded	Downloaded Video - Accident-IV	[I] Sundari Nagarajan
28	06 Jul 2021 09:03	Video Downloaded	Downloaded Video - Accident-IV	[I] Sundari Nagarajan
29	06 Jul 2021 09:06	Video Downloaded	Downloaded Video - Accident-IV	[I] Sundari Nagarajan
30	06 Jul 2021 09:09	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2020/03/27. Mandate Remarks: Request TP WS to issue Tax invoice for Repairs in III's favour	[I] Sundari Nagarajan
31	06 Jul 2021 09:09	Adj Mandate Set	Approved:7016.44:Request TP WS to issue Tax invoice for Repairs in III's favour	[I] Sundari Nagarajan
32	06 Jul 2021 14:51	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2020/03/27. Mandate Remarks: Request TP WS to issue Tax invoice for Repairs in III's favour	[I] Sundari Nagarajan
33	06 Jul 2021 14:51	Adj Mandate Set	Approved:7016.44:Request TP WS to issue Tax invoice for Repairs in III's favour	[I] Sundari Nagarajan
34	05 Oct 2021 16:03	Adj Mandate Request	Cur.Req:7500.00:Hi, 3rd party proposed \$7,500.00 as taxi in workshop on 12/3(Thu), survey on 16/3(Mon), repair crossover 2 weekend). For your further mandate.	[A] CHEW HSIAO TONG
35	06 Oct 2021 13:05	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2020/03/27. Mandate Remarks: Request TP WS to issue Tax invoice for Repairs in III's favour	[I] Sundari Nagarajan
36	06 Oct 2021 13:05	Adj Mandate Set	Approved:7500.00:Request TP WS to issue Tax invoice for Repairs in III's favour	[I] Sundari Nagarajan

Date From   Date To   Audit Type 

ACTIVITY

No record

Merimen Billing for this case - Transaction History								
Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2471478	18 Mar 2020 09:33:00	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	India International Insurance Pte Ltd (HQ)	SHB9988K	SH8773H	11.77
2534200	08 Jul 2020 11:13:51	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SHB9988K	SH8773H	11.00
2545458	24 Jul 2020 21:59:56	Video Upload	Motor	India International Insurance Pte Ltd (HQ)	India International Insurance Pte Ltd (HQ)	SHB9988K	Sundari Nagarajan	xx.xx

