

## Mei Kwan (LKKAuto)

---

**From:** Mei Kwan (LKKAuto)  
**Sent:** Friday, 18 September, 2020 12:14 PM  
**To:** GERALD POH WEE BIN  
**Cc:** MT\_Claim\_SG; Asher Sng (LKKAuto); Admin A  
**Subject:** RE: Fwd: Accident Involving SJM 753 Z and GBA 6930 Y on 10 Mar 2020 \*\*\* LKK REF; CC4/LPC20004075/Kea3 [External Confidential]  
**Attachments:** TP ESTIMATE - MARKED.pdf; Preliminary Advice.pdf

**YOUR REF: 19/20/20/VC06/023201**  
**LKK REF: CC4/LPC20004075/Kea3**

Dear Sir / Madam,

We refer to the above matter.

We had inspected TP vehicle SJM 753Z on a WP basis and TP repairer proposed for direct settlement.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

Please take note that the case handler in-charge is Asher and she can be contacted at DID: 6841 6051.

*To check availability of the case handler, you may contact the undersigned.*

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted**

---

**From:** GERALD POH WEE BIN <geraldpoh@lonpac.com>

**Sent:** Wednesday, 8 April, 2020 8:15 AM

**To:** Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

**Cc:** MT\_Claim\_SG <mt\_claim@lonpac.com>

**Subject:** RE: Fwd: Accident Involving SJM 753 Z and GBA 6930 Y on 10 Mar 2020 \*\*\* LKK REF; CC4/LPC20004075/ea3 [External Confidential]

**Lonpac External - Confidential**

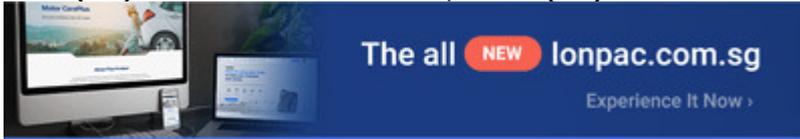
Our Ref : 19/20/20/VC06/023201

Dear Mei Kwan,

Attached copy of insured's report for your attention.

Best Regards  
Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road, #17-04/07 The Concourse, Singapore 199555  
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



*Lonpac External - Confidential data is for use by authorised external parties only.*

---

**From:** Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]  
**Sent:** Tuesday, 7 April 2020 7:50 pm  
**To:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>  
**Subject:** Re: Fwd: Accident Involving SJM 753 Z and GBA 6930 Y on 10 Mar 2020 [External Confidential] \*\*\* LKK REF; CC4/LPC20004075/ea3

Dear Gerald,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>  
**Sent:** Tuesday, 7 April 2020 7:44 PM  
**To:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>  
**Subject:** Re: Fwd: Accident Involving SJM 753 Z and GBA 6930 Y on 10 Mar 2020 [External Confidential] \*\*\* LKK REF; CC4/LPC20004075/ea3

Dear Gerald,

Noted.

**Hi assignment team,**

**Kindly assist.**

*To check availability of the case handler, you may contact the undersigned.*

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>

**Sent:** Tuesday, 7 April 2020 5:34 PM

**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Subject:** FW: Fwd: Accident Involving SJM 753 Z and GBA 6930 Y on 10 Mar 2020 [External Confidential]

**Lonpac External - Confidential**

Dear Mei Kwan,

Please arrange with the workshop for the survey.

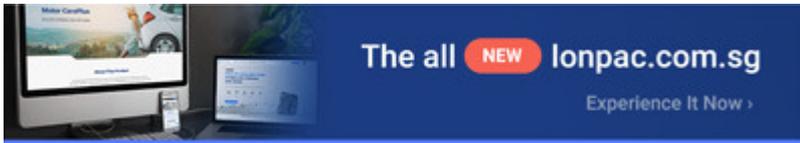
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



*Lonpac External - Confidential data is for use by authorised external parties only.*

**From:** service [<mailto:service@kkimhin.com.sg>]  
**Sent:** Tuesday, 7 April 2020 5:21 pm  
**To:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>  
**Cc:** [service@kkimhin.com.sg](mailto:service@kkimhin.com.sg); Sandra (Gmail) <[sandrakhong@gmail.com](mailto:sandrakhong@gmail.com)>  
**Subject:** re: Fwd: Accident Involving SJM 753 Z and GBA 6930 Y on 10 Mar 2020 [External General]

Dear Gerald

Good day to you.

Enclosed the estimate SJM 753 Z. Our client will be coming in to leave car for survey and repair tomorrow (8 Apr - Wed).

Surveyor previously appointed by Lonpac is LKK. I have informed Kenneth LKK.

Can you confirm the liability?

Thank you.

Best Regards

Sandra

6452 7018

9622 2116

K. Kim Hin Auto Pte Ltd

----- Forwarded message -----

**From:** service <[service@kkimhin.com.sg](mailto:service@kkimhin.com.sg)>

**Date:** Mon, Mar 16, 2020 at 11:14 AM

**Subject:** RE: Accident Involving SJM 753 Z and GBA 6930 Y on 10 Mar 2020 [External General]

**To:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>, <[service@kkimhin.com.sg](mailto:service@kkimhin.com.sg)>, Sandra (Gmail) <[sandrakhong@gmail.com](mailto:sandrakhong@gmail.com)>

Dear Gerald

Good day to you. Thank you for your reply.

Could you let us know which surveyor will be appointed so that we can arrange?

Thank you.

Best Regards

Sandra

6452 7018

9622 2116

K. Kim Hin Auto Pte Ltd

---

**From:** "GERALD POH WEE BIN" <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>

**Sent:** Monday, March 16, 2020 11:11 AM

**To:** "[service@kkimhin.com.sg](mailto:service@kkimhin.com.sg)" <[service@kkimhin.com.sg](mailto:service@kkimhin.com.sg)>

**Cc:** "MT\_Claim\_SG" <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Subject:** RE: Accident Involving SJM 753 Z and GBA 6930 Y on 10 Mar 2020 [External General]

**Lonpac External - General**

WITHOUT PREJUDICE

Our Ref : 19/20/20/VC06/023201

Dear Sandra,

Our insured has yet to lodge the accident report and we have no comments on liability as these are usually handled by our surveyors.

Kindly let us know if your client's vehicle require to be survey.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road, #17-04/07 The Concourse, Singapore 199555  
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

*Lonpac External - General data is for internal / external use.*

**From:** service [mailto:[service@kkimhin.com.sg](mailto:service@kkimhin.com.sg)]

**Sent:** Saturday, 14 March 2020 10:27 am

**To:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Cc:** [service@kkimhin.com.sg](mailto:service@kkimhin.com.sg); Sandra (Gmail) <[sandrakhong@gmail.com](mailto:sandrakhong@gmail.com)>

**Subject:** Accident Involving SJM 753 Z and GBA 6930 Y on 10 Mar 2020

Dear Claims Team

Good day to you.

Enclosed the GIA report of SJM 753 Z who was hit by your insured GBA 6930 Y on 10 March 2020.

Can you let us know if your insured has reported the accident and the liability of the case?

Many thanks

Sandra

64527018

96222116

K. Kim Hin Auto Pte Ltd