

22/03/2002

ASS. REC. BY:

REF: CS/1M120004064/ Ps f3<sup>27</sup>

Special Instruction:

Surveyor: Ram

ASSIGNMENT (Office)

From (Person): Jeffrey Tay of TM1 Date/Time: 16.3.2020 16.45p.m

Estimated Cost: Bill to:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No: SHD 44855 Insured: SMC 3536G

at Workshop m/s Comfortdelgro Tel: 614 8300

of 59 loyang Drive

Policy No: MT 103703 Claim No: M 2001904

Sum Insured: Excess:

Make of Veh: D.O.A. 13.3.2020  
(Client's Record)

CA / REV / REP. / REV 24 HRS

Date/Time: 16.3.2020 4.50pm Person Contacted: Juman Vehicle: IN/OUT

Date/Time	Action/Instruction (✓) Estimate
	SHD 44855 - NSI INC 19003250 / L150352 D.O.A - 15/03/2019
	SMC 3536G - X
18/03/20	@ 16:42 pm revised PA to Jeffrey via meimer.

WSS REC BY: Ram

REF:

## ASSIGNMENT

From: \_\_\_\_\_ Date: \_\_\_\_\_

Estimated Cost: \_\_\_\_\_

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: \_\_\_\_\_

at Workshop m/s \_\_\_\_\_

of \_\_\_\_\_

Insured: \_\_\_\_\_

Policy No. \_\_\_\_\_

Claims No. \_\_\_\_\_

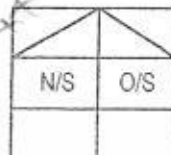
Sum Insured: \_\_\_\_\_

Excess: \_\_\_\_\_

(Client's Record)

Make of Veh: \_\_\_\_\_

(Policy Condition)

Remark: The veh had commenced its  
repair at the time of inspection.

Bal. or Market Value: \_\_\_\_\_

IDAC Accident Rpt: \_\_\_\_\_ Consistent?: Yes or No

GIA / PR Seen: \_\_\_\_\_ Consistent?: Yes or No

Est. Repairs: \_\_\_\_\_ days Res.: Yes or No

Lum Sum: \_\_\_\_\_ % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: \_\_\_\_\_ Person Contacted: \_\_\_\_\_

Vehicle: IN / OUT

Veh No: SHD 44853

Yr Regn: 28/01/2012

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or \_\_\_\_\_

Make: Hyundai

Santia

c.c 1991

Colour: blue

A/C: Insured / Std / NI / NA

Sp. Reading: 485681

T/Radio: Insured / Std / NI / NA

Eng/No: \_\_\_\_\_

C/No: KMHET41VMCA830409

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 215/60 R16

R: \_\_\_\_\_

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Hankook

Front

Rear

R/Bal. 6 mm

R/Bal. 6 mm

L/Bal. 6 mm

L/Bal. 6 mm

D.O.A. 13/03/2020

D.O.I. 16/03/2020

Survey held at

comfortable/pro (Loyale)

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

RECEIVED 26 MAR 2020

LIS: \$3150/- with 3 Repair days

(confirm on 25/03/2020 with LIMITS)

(\$ 3,762.20 Redr 54%)

Date/Time, File Pass to?

26/03/20

1) Typist

Date/Time, File Return to?

2)



: Prel. Report



: Final Report

Days Of Repair: 3

Resurvey No. of Trip: 1

Add Fee:



: Site Insp (\$)



: Interview (\$)



: Tech. Invs (\$)



: Weekend (\$)

Survey Fee: 250

Transportation: \$ + RS \$

Photos

Others

TOTAL

Report Formed:

Lump Sum / L.D. /

\$ 3,150/- 4s

# COMFORTDELGRO ENGINEERING

Our Job Ref No : 305387732

Date : 19/03/20

ComfortDelGro Engineering Pte Ltd  
59 Loyang Drive Singapore 508969  
Fax: 6546 8156

## FINALIZATION FORM

To : LKK

Fax :

Attn : RAM

Vehicle Reg No. : SHD4485S

Date of Accident : 13-Mar-20

The survey and estimates of the repairs of the above-mentioned vehicle are as follows:-

1. The repair job shall bill to: TOKIO MARINE --- SMC3536G

2. The finalized amount shall be:

(a) Spare Parts after List discount

(b) Labour Charges

**Total for Part-By-Part Repair Cost**

(c) Lumpsum Repair (if applicable)

Total for Lumpsum repair cost after Less: 20%

**Final Lumpsum Repair cost**

\$3,150.00

**\$3,150.00**

3. Estimated normal period for repairs: 3 working days.

4. We shall treat the above amount as Correct and Confirmed if there is no reply from you within 7 working days

5. Thank you for your assistance.

We confirm the estimates and finalized amount.

Signature : 

Name : LIM T S

Tel : 62148398

Fax : 65468156

Signature : 

Name : RAM

Date : 25/03/2020

### For Official Use Only

Item	Amount	Document Attached Yes or No	Confirm By (Signature)	Remarks
1. Rental Rate P/Day		YES		
2. Loss of Income Paid		NO		
3. Survey Fees	-----			
4. LTA Search Fee	\$7.49			
5. Medical Fees (on behalf of driver, if applicable)				
6. Overrun				

Remarks:

## ...CLAIM SUBFOLDER...(New Assignment)

### CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	16 Mar 2020 13:44 <a href="#">Sendback Est</a>	16 Mar 2020 14:10 <b>S\$6,912.20</b>	16 Mar 2020 16:25 <a href="#">Assign</a>				<b>New Assignment</b> <a href="#">Cancel Case</a>

Main

Reference

Claim Details

Documents

[Show All](#)

### CLAIM SUBFOLDER DETAILS

Insured:	CTPL, Co. Reg. No.: 1XXXXX821R		
Main Claimant:	CTPL		
Vehicle Reg. No.:	SHD4485S	Date of Loss:	13/03/2020 21:00 - :59 [89 Months and 14 Days From LTA Reg Date (Man Yr)]
Claim Type:	TP / M2001904	Policy/Cover Note No.:	MT103703 (Comprehensive) Coverage: 29/06/2018 - 28/06/2020
Vehicle Reg. No. (Insured):	SMC3536G	Policy No. (Claimant):	
		Excess:	S\$25,000.00
Repairer:	ComfortDelGro Engineering Pte Ltd (Loyang) 59 Loyang Drive, 508969 Loyang - Tel: 6214 8300		
Handling Insurer:	Tokio Marine Insurance Singapore Ltd (HQ) - Tel: 6221 6111 ... [Handled by Jeffrey Tay - 65926413]		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Final Rpt due 25/03/2020]		

### ASSOCIATED MAIL RECEIVED

[View All](#) [Compose Case Mail](#)

There are no mail for this case.

### ALL ASSOCIATED TASKS

[View All](#) [Search Tasks](#) [Create New Task](#) [Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
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No results.

JOB CARD

JC NO.:

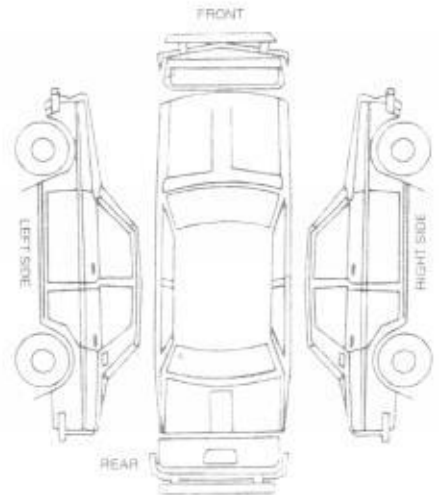
CUSTOMER		Date/Time: 16.03.2020 10:02		MILEAGE: Page : 1	
Team: ARC Repair TP(CLSO)		Sales Order:		FUEL 305387/32	
CUSTOMER NO.		MODEL SHD4485S		E.....1/2.....F	
ADDRESS		YR OF MANU. HYUNDAI		DATE/TIME IN	
COMFORT TRANSPORTATION PTE LTD		CHASSIS CODE SONATA		TARGET DATE	
(R) 7010045 (O)				13.03.2020 21:25	
(P) 383 SIN MING DRIVE				COMPLETION DATE/TIME	
Singapore SINGAPORE 575717					
COUNT CARD NO. 95908755					

JOB DESCRIPTION

28.09.2012  
KMHET41VMCA830409

Accident Date: 13.03.2020  
NATURE: 3P 13.03.20

S/NO      LABOR CODE      DESCRIPTION



CHECKED & PASSED OUT BY: \_\_\_\_\_

\_\_\_\_\_  
SERVICE ADVISOR      CUSTOMER'S SIGNATURE

Acknowledgement Slip		Exit Pass	
K:		Vehicle No.:	
D.:			
Le No.:			
SHD4485S		SHD4485S	
Signature/Date		Signature/Date	
Name of Service Advisor		Name of Service Advisor	
Date		Date	
To be returned to Service Reception upon collection		To be kept by Security Guard	

# LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park  
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: Tokio Marine Insurance Singapore Ltd  
20 McCallum Street  
#09-01 Tokio Marine Centre  
Singapore 069046

From: LKK Auto Consultants Pte Ltd  
51 Ubi Ave 1 #01-25  
Paya Ubi Industrial Park  
Singapore 408933

Attn: Jeffrey Tay

Date: 18 Mar 2020

## Preliminary Advice

Insured Vehicle No	: SMC3536G	Accident Date	: 13/03/2020
TP Vehicle No	: SHD4485S	Assignment Date	: 16/03/2020
Make	: HYUNDAI SONATA	Est. Duration of Repair	: 3 days
Date of Inspection	: 16/03/2020		
Inspection At	: ComfortDelGro Engineering Pte Ltd (Loyang) 59 Loyang Drive Singapore 508969		

### Point of Impact / General Description of Damages

The vehicle sustained impact / damages n/s front & front n/s portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	6,912.20
Revised Amount	:S\$	3,100.84
Check Items (Estimated)	:S\$	2,195.04
Total	:S\$	5,295.88
Lump Sum Repair	:S\$	

### Total Loss Consideration

New for Old Value	:S\$
Pre-Accident Value	:S\$
COE / PARF Rebate	:S\$
Salvage Value	:S\$
Margin for Repair	:S\$

### Remarks

- ( ) The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.
- ( ) The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
- ( X ) Other comments : TP : WP

## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

### ACCIDENT STATEMENT

Date Of Report	14/03/2020 10:44
Date Of Accident	13/03/2020 21:25
Exact Location Of Accident	ALONG ANG MO KIO AVE 3 OUTSIDE AMK HUB
Country/State of Loss	SINGAPORE

### DETAILS OF OWN VEHICLE

Vehicle Registration Number	SHD4485S
<b>Insured/Policyholder</b>	
Name Of Registered Owner	COMFORT TRANSPORTATION PTE LTD
Co Reg No	1XXXXX821R
Email Address	FLEETSAFETY@CDGETAXI.COM.SG
Mobile Phone No	
Alternative Phone No	OFFICE-65508768

### Vehicle Particulars

Manufacturer	HYUNDAI
Model	SONATA-2.0 (A)

Exact Purpose for which vehicle was being used at time of accident

Are you claiming under your own insurance policy for repair to your vehicle? NO

If No, Please state action to be taken THIRD PARTY

Vehicle Category TAXI

### Insurance Company

Name of Insurance Company	INDIA INTERNATIONAL INSURANCE PTE LTD
Type Of Coverage	THIRD PARTY FIRE AND/OR THEFT
Fleet Policy	YES
Policy Number	MCOM0015
Cover Note Number	

### Driver

Name of Driver	NGUEE KHOY CHAN
NRIC No	SXXXX714I
Date Of Birth	02/04/1956
Occupation	OUTDOOR
Date Of Driving Pass	01/01/1987
Driving Experience	33 YEARS AND 2 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-98830328
Fax Number	
Contact Number	
EMail Address	NOEMAIL

Address	BLK 453 HOUGANG AVENUE 10 #06-581
Postcode	530453
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OTHER - NOEMAIL
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

#### General Information of the Accident

Type Of Accident	SIDE SWIPE
Weather Conditions	CLEAR
Road Surface	DRY

#### Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

#### Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

#### Circumstances of Accident

REFER ATTACHED

#### Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	YES
Remarks/ Reasons:	-
Was there any audio recorded?	NO

#### DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SMC3536G
Vehicle Make/Model/Colour	HONDA
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	ANUKKAVOOR VEDAM SUBRAMANIA RAMESH
NRIC/Passport Number	
Contact Number	
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	RH FRONT
No. Of Passenger (Including Driver)	



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7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
  - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
  - (i) to all Insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
  - (ii) for complying with requirements under any regulations, laws or court orders.

COMFORT TRANSPORTATION PTE LTD  
CO. REG. NO. 198303821R

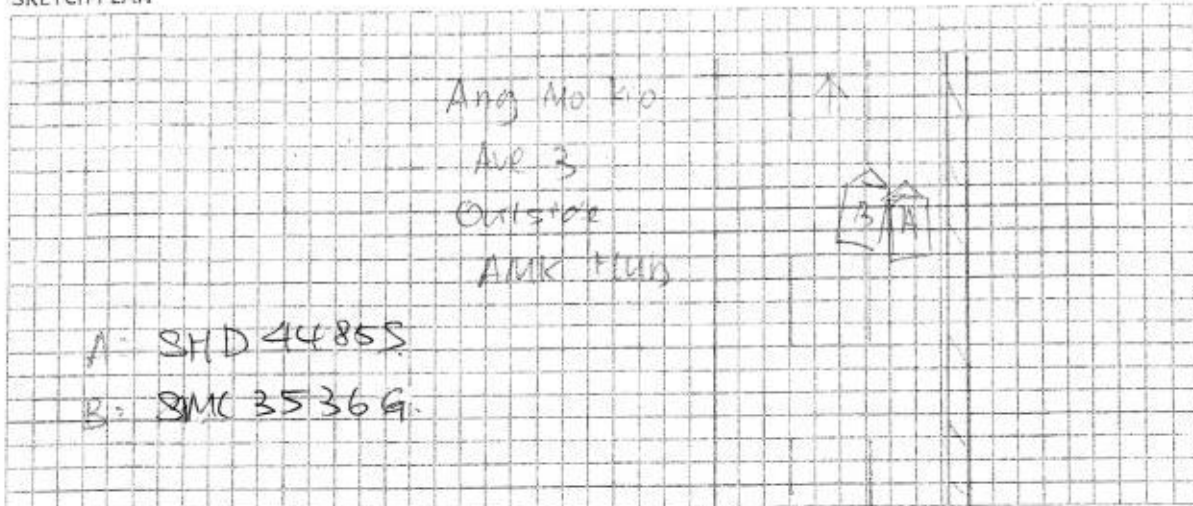
Policyholder's Signature  
Date & Time:

Driver's Signature  
(If driver is not the policyholder)  
Date & Time:

Reporting Centre Personnel's Signature  
Name: Loke Wei Yang  
NRIC/FIN No: \_\_\_\_\_

# Sketch Plan Pg. 2

## SKETCH PLAN



## DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

On 13/3/2020 at about 21:25 hrs, I veh A was driving at above said location without passenger. Suddenly veh B cut into my lane from middle lane and it right front portion collided onto the left front portion of my taxi. Scene photo taken. No injury at the point of accident.

## DECLARATION

I/We declare the foregoing particulars are true in every respect.

COMFORT TRAVEL INSURANCE PTE LTD  
CO. REG. NO. 199303821R

Policyholder's Signature  
Date & Time:

Driver's Signature  
(If driver is not the policyholder)  
Date & Time:

Reporting Centre Personnel's Signature  
Name:  
NRIC/FIN No.:

Loke Wei Yieng

GINFIAC SketchPlanForm\_V3

> Back to OneMotoring

## Enquire PARF/COE Rebate for Registered Vehicle

<b>Vehicle Owner Particulars</b>	
Owner ID Type:	Company
Owner ID:	821R
<b>Vehicle Details</b>	
Vehicle No.:	SHD44855
Vehicle to be Exported:	Yes
Intended Deregistration Date:	16 Mar 2020
Vehicle Make:	HYUNDAI
Vehicle Model:	SONATA NF 2.0 CRDI AT ABS 2WD 4DR TURBO
Primary Colour:	Blue
Manufacturing Year:	2012
Engine No.:	D4EAC196466
Chassis No.:	KMHET41VMCA830409
Maximum Power Output:	110.0 kW (147 bhp)
Open Market Value:	\$14,230.00
Original Registration Date:	28 Sep 2012
First Registration Date:	28 Sep 2012
Transfer Count:	0
Actual ARF Paid:	\$14,230.00
<b>Intended PARF Rebate Details</b>	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	27 Sep 2020
PARF Rebate Amount:	\$8,538.00
<b>Intended COE Rebate Details</b>	
COE Expiry Date:	27 Sep 2020
COE Category:	A - Car (1600cc & below)
COE Period(Years):	8
QP Paid:	\$45,201.00
COE Rebate Amount:	\$2,997.00
<b>Total Rebate Amount:</b>	<b>\$11,535.00</b>
<b>Message</b>	
Please note that the 8-year COE for this vehicle cannot be further renewed. The vehicle must be de-registered upon COE expiry or when the vehicle reaches its statutory lifespan (if applicable), whichever is earlier.	

The information contained herein is correct as at 16 Mar 2020

OK

## ComfortDelGro Engineering Pte Ltd (Co.Reg.No:199506048W)

59 Loyang Drive  
Singapore 508969  
Tel: 6214 8300

**TP INSURER:** Tokio Marine Insurance Singapore Ltd (HQ)  
**CTPL**

Singapore

**PARTICULARS OF CLAIM**

Claim Type:	THIRD PARTY	Ref. No:	
Policy No:		Date of Loss:	13/03/2020
Vehicle Reg. No.:	<b>SHD4485S</b>	Driveable?	NO
Party At Fault:	UNKNOWN		
Make/Model:	HYUNDAI SONATA, 2.0 D CRDI TURBO (NF) (A)	Vehicle Reg. Date:	28/09/2012
Vehicle Colour:	BLUE	Gen Condition:	GOOD
Engine No:	D4EAC196466	Chassis No:	KMHET41VMCA830409
Odometer:	0 KM		
Paint Type:			
List Item Discount:	20.00 %		
Total Loss?	<b>NO</b>		
Est. Duration of Repair (day)	5		
Present Location:	COMFORTDELGRO ENGINEERING PTE LTD (LOYANG)		

**COST OF CLAIMS**

	<b>Amount</b>
Parts	5,041.20
Miscellaneous Items	11.00
Labour	1,860.00
Paintwork Labour	0.00
Towing	0.00
<b>Gross Total (S\$)</b>	<b>6,912.20</b>
<b>+ GST 7.00% (S\$)</b>	<b>483.85</b>
<b>Nett Amount (S\$)</b>	<b>7,396.05</b>

**This claim is handled by: CHIANG LIAT CHOON**

Generated using Merimen e-Claims Internet Estimation & Adjusting System

**REPAIR DETAILS****Reference****Part Source:** MRM-SG Version: 1.0 (Last Synchronised: 16 Mar 2020)**Parts:** 143 HYUNDAI SONATA 2.0 D CRDi Turbo (NF) (A) (Catalogue:Merimen Singapore 1.0)**Labour:** Repairer's (Price-denominated Standard List)**Print Code:** ComfortDelGro Engineering Pte Ltd/SHD4485S/16/03/2020 14:10**Validity:** These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page**Further Info:** Items/values not in reference catalogue are prefixed with an asterisk \*.**Estimates on Parts**

No.	Qty	Part No.	Particulars	%Disc	%Depr	Amount
1	1		*FRONT BUMPER COVER Br	20.00	0.00	*538.80 FL
2	1		*FRONT BUMPER REINFORCEMENT xnn	20.00	0.00	*504.10 FL
3	1		*FRONT BUMPER GRILLE LH xnn	20.00	0.00	*17.60 FL
4	1		*FRONT BUMPER MOULDING LH Scr	20.00	0.00	*29.20 FL
5	1		*FRONT BUMPER BRACKET TOP LH Br	20.00	0.00	*22.40 FL
6	1		*FRONT BUMPER BRACKET LH xnn	20.00	0.00	*20.10 FL
7	1		*HEADLAMP LH Scr	20.00	0.00	*797.90 FL
8	1		*HEADLAMP SUPPORT PANEL ASSY xnn	20.00	0.00	*1,023.00 FL
9	1		*FRONT FENDER LH Br	20.00	0.00	*593.00 FL
10	1		*FRONT FENDER SHIELD LH LCA/REF	20.00	0.00	*86.00 FL
11	1		*FRONT WHEEL HUB CAP LH Scr	20.00	0.00	*145.00 FL
12	1		*FRONT WHEEL RIM LH 80	20.00	0.00	*284.70 FL
13	1		*FRONT WHEEL BEARING LH Rxnn	20.00	0.00	*258.50 FL
14	1		*FRONT SHOCK ABORBER LH Rxnn	20.00	0.00	*203.70 FL
15	1		*FRONT SHOCK ABORBE RMTG LH Rxnn	20.00	0.00	*72.00 FL
16	1		*FRONT SUSPENSION UPPER ARM LH Rxnn	20.00	0.00	*240.00 FL
17	1		*FRONT SUSPENSION LOWER ARM LH Br	20.00	0.00	*685.20 FL
18	1		*FRONT KNUCKLE ARM BRG LH Rxnn	20.00	0.00	*558.60 FL
19	1		*STRG TIE ROD Rxnn	20.00	0.00	*155.20 FL
20	1		*STRG TIE END Br	20.00	0.00	*66.50 FL

F=Franchise part. L=ListItemDisc.

Sub Total (S\$) 6,301.50

- List Item Discount on L Items (S\$) 1,260.30

Total Parts (S\$) 5,041.20

ComfortDelGro Engineering Pte Ltd/SHD4485S/16/03/2020 14:10. Not valid without Reference section.  
Generated using Merimen e-Claims IEAS

## Estimates on Miscellaneous Items

No	Qty	Particulars	Amount
<b>Miscellaneous Items</b>			
1	1	OD/TP Case (Insurer)	11.00
<b>Sub Total (S\$)</b>			<b>11.00</b>

## Estimates on Labour

No	Particulars	Lab.Type	Amount
<b>Labour Items</b>			
1	PANEL BEATING	New	720.00 <sup>1600</sup>
2	SPRAY PAINTING	New	600.00 <sup>800</sup>
3	CHECKING WIRING	New	60.00 <sup>80</sup>
4	REMOVE./REFIX AIRCON 7 CHARGE IN GAS	New	120.00 <sup>200</sup>
5	REMOVE./REFIX FRT SUSPENSION UNDER CARRIAGE	New	120.00
6	REALIGNMENT FRONT WHEEL	New	90.00 <sup>160</sup>
7	TUFF KOTE	New	90.00 <sup>150</sup>
8	TOWING FEES	New	60.00
<b>Gross Labour Cost (S\$)</b>			<b>1,860.00</b>

ComfortDelGro Engineering Pte Ltd/SHD4485S/16/03/2020 14:10. Not valid without Reference section.  
Generated using Merimen e-Claims IEAS

< END OF ESTIMATES >

**LKK Auto Consultants** hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer  
Signature:  
Date:

*19/3/2020*  
*Ram (LKK)*  
*16/03/2020 1515*  
*ParaSugan@kando.com*  
*88622279*  
*(1/3) aft repair photo*  
*(3) repair days*  
*Requesting book value*

## ...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	16 Mar 2020 13:44 <a href="#">Sendback Est</a>	16 Mar 2020 14:10 <b>S\$6,912.20</b>	16 Mar 2020 16:25 <a href="#">Edit Adj Rpt</a>	<b>S\$3,150.00</b> <a href="#">Edit Estimates</a>	<b>S\$3,150.00</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

Main	Reference	Claim Details	Documents	<a href="#">Show All</a>
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### CLAIM SUBFOLDER DETAILS

Insured:	CTPL, Co. Reg. No.: 1XXXXX821R		
Main Claimant:	CTPL		
Vehicle Reg. No.:	SHD4485S	Date of Loss:	13/03/2020 21:00 - :59 [89 Months and 14 Days From LTA Reg Date (Man Yr)]
Claim Type:	TP / M2001904	Policy/Cover Note No.:	MT103703 (Comprehensive) Coverage: 29/06/2018 - 28/06/2020
Vehicle Reg. No. (Insured):	SMC3536G	Policy No. (Claimant):	
		Excess:	S\$25,000.00
Repairer:	ComfortDelGro Engineering Pte Ltd (Loyang) 59 Loyang Drive, 508969 Loyang - Tel: 6214 8300		
Handling Insurer:	Tokio Marine Insurance Singapore Ltd (HQ) - Tel: 6221 6111 ... [Handled by Jeffrey Tay - 65926413]		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by PARASURAM SHANMUGAM] ... [Final Rpt due 25/03/2020]		

### ASSOCIATED MAIL RECEIVED

[View All](#)
[Compose Case Mail](#)

There are no mail for this case.

### ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									






























## Claim Documents

SHD4485S (M2001904)  
[SMC3536G]  
TP  
CTPL  
Mar 13 2020 9:00PM  
[CTPL]  
ComfortDelGro Engineering Pte Ltd

<a href="#">Upload Documents</a> <a href="#">Upload Photos</a> <a href="#">Compose New Letter</a>			<b>View</b> <a href="#">View in Browser</a>	
<b>Assessment Reports</b>			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	ComfortDelGro Engineering Pte Ltd (Loyang)		<b>Thumbnail</b> <b>Print</b>
1	16/03/20 14:10	<b>Repairer Estimates</b>	1	Load HTM
No	Finalized On	Tokio Marine Insurance Singapore Ltd (HQ)		<b>Thumbnail</b> <b>Print</b>
1	16/03/20 16:25	<b>Accident Statement</b> From:OD - Reg. No: SMC3536G, Claimant: ANUKKAVOOR VEDAM SUBRAMANIA RAMESH	1	Load HTM
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)		<b>Thumbnail</b> <b>Print</b>
1	18/03/20 16:42	<b>Adjuster Immediate Advice</b>	1	Load HTM
<b>Photos/Images</b>			3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		<b>Thumbnail</b> <b>Print</b>
1	26/03/20 16:44	<b>General View</b>	1	Load JPG
2	26/03/20 16:44	<b>General View</b>	1	Load JPG
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21	26/03/20 16:44	<b>General View</b>	1	Load JPG
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24	26/03/20 16:44	<b>General View</b>	1	Load JPG
25	26/03/20 16:44	<b>General View</b>	1	Load JPG
26	26/03/20 16:44	<b>General View</b>	1	Load JPG
27	26/03/20 16:44	<b>General View</b>	1	Load JPG
28	26/03/20 16:44	<b>General View</b>	1	Load JPG

Assessment Reports			1 per page ▾	<input checked="" type="checkbox"/>
No	Finalized On	ComfortDelGro Engineering Pte Ltd (Loyang)	Thumbnail	Print
29	26/03/20 16:44	General View	 Load JPG	<input checked="" type="checkbox"/>
30	26/03/20 16:44	General View	 Load JPG	<input checked="" type="checkbox"/>
31	26/03/20 16:44	General View	 Load JPG	<input checked="" type="checkbox"/>
32	26/03/20 16:44	General View	 Load JPG	<input checked="" type="checkbox"/>
33	26/03/20 16:44	General View	 Load JPG	<input checked="" type="checkbox"/>
34	26/03/20 16:44	General View	 Load JPG	<input checked="" type="checkbox"/>
35	26/03/20 16:44	General View	 Load JPG	<input checked="" type="checkbox"/>
36	26/03/20 16:44	General View	 Load JPG	<input checked="" type="checkbox"/>
37	26/03/20 16:44	General View	 Load JPG	<input checked="" type="checkbox"/>
38	26/03/20 16:44	General View	 Load JPG	<input checked="" type="checkbox"/>
39	26/03/20 16:44	General View	 Load JPG	<input checked="" type="checkbox"/>
40	26/03/20 16:44	General View	 Load JPG	<input checked="" type="checkbox"/>
41	26/03/20 16:44	General View	 Load JPG	<input checked="" type="checkbox"/>
42	26/03/20 16:44	General View	 Load JPG	<input checked="" type="checkbox"/>
43	26/03/20 16:44	General View	 Load JPG	<input checked="" type="checkbox"/>
44	26/03/20 16:44	General View	 Load JPG	<input checked="" type="checkbox"/>
45	26/03/20 16:45	After Repair Photo	 Load JPG	<input checked="" type="checkbox"/>
46	26/03/20 16:45	After Repair Photo	 Load JPG	<input checked="" type="checkbox"/>
47	26/03/20 16:45	After Repair Photo	 Load JPG	<input checked="" type="checkbox"/>
48	26/03/20 16:45	After Repair Photo	 Load JPG	<input checked="" type="checkbox"/>
49	26/03/20 16:45	After Repair Photo	 Load JPG	<input checked="" type="checkbox"/>
50	26/03/20 16:45	After Repair Photo	 Load JPG	<input checked="" type="checkbox"/>
51	26/03/20 16:45	After Repair Photo	 Load JPG	<input checked="" type="checkbox"/>
52	26/03/20 16:45	After Repair Photo	 Load JPG	<input checked="" type="checkbox"/>
53	26/03/20 16:45	After Repair Photo	 Load JPG	<input checked="" type="checkbox"/>
54	26/03/20 16:45	After Repair Photo	 Load JPG	<input checked="" type="checkbox"/>
55	26/03/20 16:45	After Repair Photo	 Load JPG	<input checked="" type="checkbox"/>
56	26/03/20 16:45	After Repair Photo	 Load JPG	<input checked="" type="checkbox"/>

## Documents Checklist

<b>DOCUMENTS CHECKLIST</b>	Reset	Save	Print
There are no document checklists configured.			

### Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

Show Remarks To: ☐ Repairer ☐ Handling Insurer  
 Note: Remarks are private unless you show it to other parties.

## LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS/TMI20004064/FSF3S2  
Date: 03/04/2020

## REFERENCE

Handling Insurer: Tokio Marine Insurance Singapore Ltd

Policy No: MT103703

Claimant Vehicle No: SHD4485S

Insured Vehicle No: SMC3536G

Date of Loss: 13/03/2020

Nature of Claim: TP Claim No: M2001904

## DESCRIPTION &amp; IDENTIFICATION OF VEHICLE

Reg No: SHD4485S

Make &amp; Model: HYUNDAI SONATA, 2.0 D CRDi Turbo (NF) (A)

Engine No: D4EAC196466

Reg. Date: 28/09/2012 (Man. Year: 2012)

Chassis No: KMHET41VMCA830409

Colour: Blue

Odometer: 485681 km

Engine Capacity: 1991 cc

Market Value/New Car Price: N/A

Sum Insured (S\$): Market Value/New Car Price

## CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Fair Steering (Serviceable):

Yes Footbrake (Serviceable):

Yes

Handbrake (Serviceable): Yes Engine Modification:

No Pre-accident Condition:

Good

## CONDITION OF TYRES

Front Tyre Size: 215/60 R16

Rear Tyre Size: 215/60 R16

Front Left Side: Hankook 6 mm

Rear Left Side: Hankook 6 mm

Front Right Side: Hankook 6 mm

Rear Right Side: Hankook 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	5,041.20	2,598.96	2,442.24	48.45
Miscellaneous Items	11.00	11.00	0.00	0.00
Labour	1,860.00	1,320.00	540.00	29.03
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Calculated Gross Total (S\$)</b>	<b>6,912.20</b>	<b>3,929.96</b>	<b>2,982.24</b>	<b>43.14</b>
<b>Approved Total (Overridden) (S\$)</b>		<b>3,150.00</b>		
<b>(S\$)</b>	6,912.20	3,150.00	3,762.20	54.43
<b>+ GST 7.00/7.00% (S\$)</b>	483.85	220.50	263.35	54.43
<b>Nett Amount (S\$)</b>	<b>7,396.05</b>	<b>3,370.50</b>	<b>4,025.55</b>	<b>54.43</b>

## INSPECTION

Date of Assignment: 16/03/2020 Present Location:

ComfortDelGro Engineering Pte Ltd (Loyang)

Date Inspected: 16/03/2020 Inspected At:

ComfortDelGro Engineering Pte Ltd (Loyang)

59 Loyang Drive

Singapore 508969

Estimated Period of Repair: 3.0 days

Adjuster: PARASURAM SHANMUGAM

Manager: Hiew May Fung

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but

[https://singapore.merimen.com/claims/index.cfm?fusebox=MTRadjuster&fuseaction=gen\\_printprt&caseid=925304&extid=334141&CFID=69603712&C...](https://singapore.merimen.com/claims/index.cfm?fusebox=MTRadjuster&fuseaction=gen_printprt&caseid=925304&extid=334141&CFID=69603712&C...) 1/4

4/3/2020

## Adjuster Report

*any other liability under any other circumstances is hereby expressly excluded.*

## REPAIR DETAILS

## Reference

Part Source: MRM-SG Version: 1.0 (Last Synchronised: 03 Apr 2020)

Parts: 143 HYUNDAI SONATA 2.0 D CRDi Turbo (NF) (A) (Catalogue:Merimen Singapore 1.0)

Labour: Repairer's (Price-denominated Standard List)

Print Code: (Unsubmitted, no print-code for SHD4485S)

Validity: These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page

Further Info: Items/values not in reference catalogue are prefixed with an asterisk \*.

## Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Reference	Amount
1	1		*FRONT BUMPER COVER	Broken	538.80 FL	-	*538.80 FL
2	1		*FRONT BUMPER REINFORCEMENT	Not Necessary	504.10 FL	-	*- FL
3	1		*FRONT BUMPER GRILLE LH	Not Necessary	17.60 FL	-	*- FL
4	1		*FRONT BUMPER MOULDING LH	Scratched	29.20 FL	-	*29.20 FL
5	1		*FRONT BUMPER BRACKET TOP LH	Broken	22.40 FL	-	*22.40 FL
6	1		*FRONT BUMPER BRACKET LH	Not Necessary	20.10 FL	-	*- FL
7	1		*HEADLAMP LH	Scratched	797.90 FL	-	*797.90 FL
8	1		*HEADLAMP SUPPORT PANEL ASSY	Not Necessary	1,023.00 FL	-	*- FL
9	1		*FRONT FENDER LH	Buckled	593.00 FL	-	*593.00 FL
10	1		*FRONT FENDER SHIELD LH	Cut / Deformed	86.00 FL	-	*86.00 FL
11	1		*FRONT WHEEL HUB CAP LH	Scratched	145.00 FL	-	*145.00 FL
12	1		*FRONT WHEEL RIM LH	Dented	284.70 FL	-	*284.70 FL
13	1		*FRONT WHEEL BEARING LH	Not Necessary	258.50 FL	-	*- FL
14	1		*FRONT SHOCK ABORBER LH	Not Necessary	203.70 FL	-	*- FL
15	1		*FRONT SHOCK ABORBE RMTG LH	Not Necessary	72.00 FL	-	*- FL
16	1		*FRONT SUSPENSION UPPER ARM LH	Not Necessary	240.00 FL	-	*- FL
17	1		*FRONT SUSPENSION LOWER ARM LH	Bent	685.20 FL	-	*685.20 FL
18	1		*FRONT KNUCKLE ARM BRG LH	Not Necessary	558.60 FL	-	*- FL
19	1		*STRG TIE ROD	Not Necessary	155.20 FL	-	*- FL
20	1		*STRG TIE END	Bent	66.50 FL	-	*66.50 FL

F=Franchise part. L=ListItemDisc.

Sub Total (\$\$)	6,301.50	3,248.70
- List Item Discount on L Items 20.00/20.00% (\$\$)	1,260.30	649.74
Total Parts (\$\$)	5,041.20	2,598.96

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

No	Qty	Particulars	Repairer's	Amount
<b>Miscellaneous Items</b>				
1	1	OD/TP Case (Insurer)	11.00	11.00
<b>Sub Total (\$\$)</b>			<b>11.00</b>	<b>11.00</b>

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<b>Labour Items</b>				
1	PANEL BEATING	New	720.00	600.00
2	SPRAY PAINTING	New	600.00	400.00
3	CHECKING WIRING	New	60.00	30.00
4	REMOVE./REFIX AIRCON 7 CHARGE IN GAS	New	120.00	0.00
5	REMOVE./REFIX FRT SUSPENSION UNDER CARRIAGE	New	120.00	120.00
6	REALIGNMENT FRONT WHEEL	New	90.00	60.00
7	TUFF KOTE	New	90.00	50.00
8	TOWING FEES	New	60.00	60.00
<b>Gross Labour Cost (\$\$)</b>			<b>1,860.00</b>	<b>1,320.00</b>

Report was unsubmitted during this print-out.

< END OF ESTIMATES >