

22/03/2002

ASS. REC. BY:

REF: CS/CT1 20004060/Ey f3

Special Instruction:

Surveyor: Steve

ASSIGNMENT (Office)

From (Person): Ben Tang

of CT1

Date/Time: 16.3.2020 3.19p.m

Estimated Cost:

Bill to:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No: GBG 9027D

Insured: SMC 9347X

at Workshop m/s Hitachi Capital Asia Pacific

Tel: 68336282

of 8 Fourth Lor yang road

Policy No:

Claim No: SNM 200201250 / SMC 9347X / BEV

Sum Insured:

Excess:

Make of Veh:

D.O.A. 9.3.2020

(Client's Record)

17.3.2020

CA / REV / REP. / REV 24 HRS

mup1

H.O.D. Endorsement:

Date/Time: 16.3.2020 4.19p.m

Person Contacted:

Jiang How

Vehicle IN/OUT

Date/Time	Action/Instruction (✓) Estimate
	GBG 9027D - X
	SMC 9347X - X

ASS. REC. BY: Steve

REF: C11

ASSIGNMENT

From: _____ Date: 17.3.2020

Estimated Cost: _____

OD (TP / WS / TP RES / OD RES / EVA / INV / MV)

To Inspect Vehicle No: GBG 90270

at Workshop m/s Hitachi Capital Asia Pacific

of 8 Faah Lok Yang Road

Insured: _____

Policy No. _____

Claims No. _____

Sum Insured: _____ Excess: _____

(Client's Record)

Make of Veh: 1 pm own warranty

Veh No: GBG 90270 Yr Regn: 27/11/17

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or _____

Make: Nissan Cabstar c.c. _____

Colour: Silver A/C: Insured / Std / NI / NA

Sp. Reading: 49503 T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: JNISC 2F 24Z 0860395

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or _____

Brake: Inorder / Jammed / Leaked / Burnt or _____

Modi: Nil / S/Rim / STD / R/Rim or _____

Tyre Size: F: 185/80R15

R: 11

X	X
N/S	O/S
X	X

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

Bal. or Market Value: _____

IDAC Accident Rpt: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est. Repairs: _____ days Res.: Yes or No

Lum Sum: _____ % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS *ny*

Date: _____ Person Contacted: _____ Vehicle: IN / OUT

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI / TOYO / YOKO or _____

Front		Rear	
R/Bal. 6 mm		R/Bal. 6 mm	
L/Bal. 6 mm		L/Bal. 6 mm	
D.O.A. 9/3/20		D.O.I. 17/3/20	
Survey held at	Hitachi Capital		
Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or			

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
	MV - 47,000
	PV - 39,912
	NV - 7088
	PIP \$6405-29 (Red \$5496-99, 85%)

Date/Time, File Pass to? : Preli. Report

1) : Final Report

Days Of Repair: 8

Resurvey No. of Trip: 2

Date/Time, File Return to?

2) 21/7/20 Typist

Add Fee: : Site Insp (\$ _____)

: Interview (\$ _____)

: Tech. Invs (\$ _____)

: Weekend (\$ _____)

Survey Fee:	
Transportation:	
S + RS. SI	
Photos	
Others	
TOTAL	

Report Format: _____

Lump Sum / I.B.I. (\$) _____

PIP \$6405-29

Nivitha (LKK Auto)

From: Ben Tang <Ben.Tang@sg.cntaiping.com>
Sent: Monday, 16 March 2020 3:19 PM
To: assignments
Subject: FW: OUR REF: SNM20D201250/SMC9347X/BEN - GBG9027D / SMC9347X

Dear Sirs

Please assist to arrange for survey of TP vehicle GBG9027D.

Thank you.

Best Regards
Ben Tang
Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #XX-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6175 | F: (65) 6222 1033

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: JiongHow, Ng <jionghow.ng@hcspl.com.sg>
Sent: Monday, March 16, 2020 3:05 PM
To: Ben Tang <Ben.Tang@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: OUR REF: SNM20D201250/SMC9347X/BEN - GBG9027D / SMC9347X

Dear Ben,

Please appoint Kenneth Kong for the pre-repair survey

Regards

Ng Jiong How
Motor Claims Advisor
Auto Servicing
Total Vehicle Solutions Department

Hitachi Capital Asia Pacific Pte. Ltd.
Jun Taiyo Service Centre (Automobile Leasing & Workshop)
8 Fourth Lok Yang Road Singapore 629705
t: 6833 6282

e: jionghow.ng@hcspl.com.sg
w: www.hitachi-capital.com.sg

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From: Ben Tang <Ben.Tang@sg.entaiping.com>
Sent: Monday, March 16, 2020 2:58 PM
To: JiongHow, Ng <jionghow.ng@hcspl.com.sg>
Cc: Claims Dept of CTI <claimsdept@sg.entaiping.com>
Subject: RE: OUR REF: SNM20D201250/SMC9347X/BEN - GBG9027D / SMC9347X

Dear Sirs

We refer to your email dated 16 March 2020.

We intend to conduct a pre-repair survey of the damage to your client's vehicle jointly with your client/your motor workshop. We propose to use one of the following motor surveyors to conduct the joint pre-repair survey as a single joint expert.

LKK / LBS / STA

ADRIAN LING
Kelvin Ang
SEE CHEW SENG
MOHD FADHILAH BIN OSMAN
XING QUO QIANG
KENNETH KONG
SIMON HO
CHUA WEIJIE
MARCUS CHUA
HENRY NG

You may select one of the listed motor surveyors and we will bear the cost of the pre-repair survey carried out by the single joint expert.

If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

Thank you.

Best Regards
Ben Tang
Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #XX-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6175 | F: (65) 6222 1033

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Claims Dept of CTI
Sent: Monday, March 16, 2020 2:53 PM
To: Ben Tang <Ben.Tang@sg.cntaiping.com>; jionghow.ng@hcspl.com.sg
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: OUR REF: SNM20D201250/SMC9347X/BEN - GBG9027D / SMC9347X

Dear Ben,

Please conduct PRS for GBG9027D.

Note : officer in charge – Ben Tang 63896175.

*** Kindly quote our reference number when replying.

Thank you

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: JiongHow, Ng <jionghow.ng@hcspl.com.sg>
Sent: Monday, March 16, 2020 10:34 AM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Vonn, LM Siow <vonnlm.siow@hcspl.com.sg>; Jamilah, Binte MohdKassim <jamilahbegum@hcspl.com.sg>
Subject: GBG9027D / SMC9347X

Dear all,

As refer to the subject above.

Please register the claim.

I would like to arrange tomorrow morning survey @ 10.00am

Owner waiting

Regards

Ng Jiong How
Motor Claims Advisor
Auto Servicing
Total Vehicle Solutions Department

Hitachi Capital Asia Pacific Pte. Ltd.
Jun Taiyo Service Centre (Automobile Leasing & Workshop)
8 Fourth Lok Yang Road Singapore 629705
t: 6833 6282
e: jionghow.ng@hcspl.com.sg
w: www.hitachi-capital.com.sg

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If you have received this email in error, please notify the sender immediately by email and delete it from your system.

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	10/03/2020 17:34
Date Of Accident	09/03/2020 18:50
Exact Location Of Accident	WOODLANDS AVE 3
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	GBG9027D
-----------------------------	----------

Insured/Policyholder

Name Of Registered Owner	SANKYU (SINGAPORE) PTE LTD
Co Reg No	1XXXXX116E
Email Address	NOEMAIL
Mobile Phone No	
Alternative Phone No	OFFICE-64693911

Vehicle Particulars

Manufacturer	NISSAN
Model	CABSTAR-3.0 5M/T ABS 2DR 2WD EURO 5 (A)

Exact Purpose for which vehicle was being used at time of accident

Are you claiming under your own insurance policy for repair to your vehicle? NO

If No, Please state action to be taken THIRD PARTY

Vehicle Category GOODS VEHICLE

Insurance Company

Name of Insurance Company	TOKIO MARINE INSURANCE SINGAPORE LTD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	20-MB000007-R10
Cover Note Number	

Driver

Name of Driver	G SELVARAJU
NRIC No	SXXXX879I
Date Of Birth	08/04/1965
Occupation	OUTDOOR
Date Of Driving Pass	27/07/1985
Driving Experience	34 YEARS AND 7 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-91442707
Fax Number	
Contact Number	
EMail Address	NOEMAIL

Address	BLK 687C WOODLANDS DRIVE 75 #06-57
Postcode	733687
Was driver an employee of the Insured's Company	YES
If No, Relationship of the Driver with the Insured	
Vehicle Registration Number of Driver's Own Vehicle	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	CHAIN COLLISION
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	3
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

PLEASE REFER TO ATTACHMENT

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SMC9347X
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	LEE KUI TIANG
NRIC/Passport Number	
Contact Number	96313365
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

DETAILS OF OTHER VEHICLE PROPERTY 2

Vehicle Registration Number	YQ790S
-----------------------------	--------

Vehicle Make/Model/Colour

Details Of Properties

Vehicle Category

GOODS VEHICLE

Name of Driver

THANGARASU DHARMARAJ

NRIC/Passport Number

Contact Number

Address

Postcode

Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
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4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.



[Handwritten Signature]

[Handwritten Initials]

[Handwritten Signature]

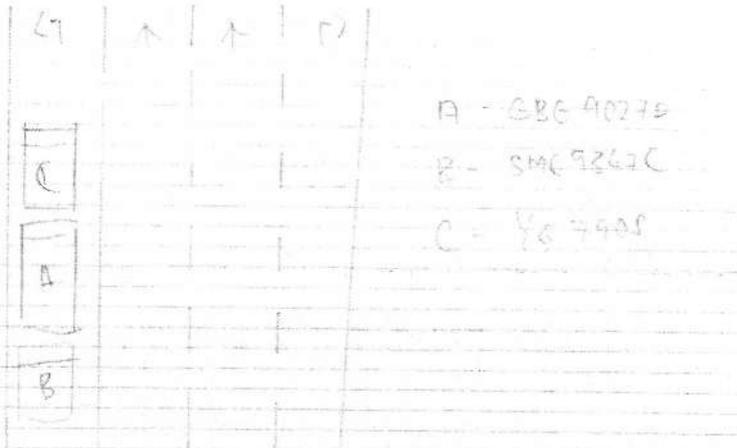


Policyholder's Signature
Date & Time:

Driver's Signature
(If driver is not the policyholder)
Date & Time:

Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

On the 09/03/2020 at about 1850hrs, I was stationary along Woodland Ave 3. At the point of time, all vehicles are waiting for turning left. Suddenly I felt an impact from my rear and which caused my vehicle to move forward and hit onto vehicle C (YQ 790S) rear portion. After the accident, I went down to check and realized I was engaged into a chain collision between vehicle B (SMC 9267C) and vehicle C.

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature
Date & Time:



Driver's Signature
(If driver is not the policyholder)
Date & Time:

[Handwritten Signature]



Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Company
Owner ID:	116E
Vehicle Details	
Vehicle No.:	GBG9027D
Vehicle to be Exported:	No
Intended Deregistration Date:	17 Mar 2020
Vehicle Make:	NISSAN
Vehicle Model:	CABSTAR 3.0 5M/T ABS 2DR 2WD EURO 5
Primary Colour:	Silver
Manufacturing Year:	2017
Engine No.:	ZD30026565N
Chassis No.:	JN15C2F24Z0860395
Maximum Power Output:	-
Open Market Value:	\$27,176.00
Original Registration Date:	27 Nov 2017
First Registration Date:	27 Nov 2017
Transfer Count:	1
Actual ARF Paid:	\$1,359.00
Intended PARF Rebate Details	
PARF Eligibility:	No
PARF Eligibility Expiry Date:	-
PARF Rebate Amount:	\$0.00
Intended COE Rebate Details	
COE Expiry Date:	26 Nov 2027
COE Category:	C - Goods Vehicle & Bus
COE Period(Years):	10
QP Paid:	\$51,890.00
COE Rebate Amount:	\$39,912.00
Total Rebate Amount:	\$39,912.00

The information contained herein is correct as at 17 Mar 2020

OK

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3 vehicles

Nissan Cabstar

Advanced Search 

	Make	Model	Price	Depreciation	Reg Date	Eng Cap	Mileage	Veh Type	Status
Search Selection	Nissan Cabstar		Any	Any	2017	Any	Any	Any	Availabl
	Nissan Cabstar		\$44,800	\$6,250 /yr	19-May-2017	2,953 cc	-	Truck	Availabl
	<p>Fuel Type: Diesel</p> <p>Why Still Go For Rental ? 70% Loan And Monthly Instalment Pay \$611 Only! Class 3 License Can Handle! Come With LTA Approved Sliding Canopy And Full Checker Plate! Free New Paint Work And New Leather Seat Cover! 100% In-House Loan Available! Call For Viewing And...</p> <p>ABWIN (1994) Pte Ltd</p> <p>Posted: 09-Mar-2020 Tags: 2017 Nissan Cabstar, Nissan Cabstar, Nissan, Cabstar</p>								
	Nissan Cabstar		\$48,800	\$6,770 /yr	31-May-2017	2,953 cc	50,000 km	Truck	Availabl
	<p>Fuel Type: Diesel</p> <p>1 Owner! AA Trust Certified Quality Pre-Owned Vehicle! Reliable And Responsive Engine! Smooth Transmission! Very Well Maintained By One Single Owner Only! Seldom Driven! Genuine Low Mileage Done At 50000km! 100% Accident Free! Flexible Bank Or In House Loan...</p> <p>AA Trust Automotive</p> <p>Posted: 21-Feb-2020 Tags: 2017 Nissan Cabstar, Nissan Cabstar, Nissan, Cabstar</p>								
	Nissan Cabstar		\$46,800	\$6,180 /yr	13-Oct-2017	2,953 cc	-	Truck	Availabl
	<p>Fuel Type: Diesel</p> <p>Posted: 03-Mar-2020 Tags: 2017 Nissan Cabstar, Nissan Cabstar, Nissan, Cabstar</p>								

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Handwritten signature and date: 18/3/2020

**Hitachi Capital Asia Pacific Pte. Ltd.
Jun Taiyo Service Centre**

No. 8 Fourth Lok Yang Road Singapore 629705
Tel : 64663022 Fax : 68966591
Co. Reg.No. 199400399N GST Reg.No. M2-011899-3

*Steve CLKKJ
8392 8813*

VEHICLE ESTIMATE

CHINA TAIPING

ATTN: MOTOR CLAIMS DEPT

*17/3/20, 1.00pm
8 days
P/P
Ry Bol by*

QUOTE NO :
ACCIDENT DATE : 09/03/2020@1850HRS
VRN : GBG9027D
MODEL : Nissan Cabstar
TP VRN : SMC9347X

<u>PARTS REPLACEMENT</u>	<u>Qty</u>	<u>S\$ Unit</u>	<u>S\$ Amt</u>	<u>S\$ Labor</u>
--------------------------	------------	-----------------	----------------	------------------

1. Body Repair

1 Front Bumper W Reinforcement * / cut	1	\$ 945.10	\$ 945.10	
2 Front Bumper Clips / Mc	10	\$ 5.00	\$ 50.00	20
3 Front Bumper Bolt X	2	\$ 18.00	\$ 36.00	
4 Front Centre Panel / DD	1	\$ 600.00	\$ 600.00	
5 Front Radiator Grille / CRU	1	\$ 280.00	\$ 280.00	
6 Front Radiator Grille Spacer / Mc	1	\$ 25.00	\$ 25.00	10
7 Centre Upper Finisher X	1	\$ 300.00	\$ 300.00	
8 Upper Finisher LH/RH X	2	\$ 20.00	\$ 40.00	
9 Front Fender Undercover LH/RH X	2	\$ 165.00	\$ 330.00	
10 Front Protector Corner Panel LH/RH X	2	\$ 65.00	\$ 130.00	
11 Front Corner Panel LH/RH X	2	\$ 220.00	\$ 440.00	
12 Rear Gate X R	1	\$ 650.00	\$ 650.00	
13 Rear Body Side X DD R	1	\$ 300.00	\$ 300.00	
14 Rear Reverse Sensor - DR	1	\$ 105.00	\$ 105.00	
15 Taillamp LH/RH cut / DR	2	\$ 75.00	\$ 150.00	
16 Front License Plate / DD s/nett	1	\$ 45.00	\$ 45.00	

List - 30% \$ (1,314.30)

TOTAL \$ 3,066.70

2. Labor Charges

1 Remove & repair & replace parts for the affected areas	\$ 1,200.00	1000
2 Spray paint on the affected areas	\$ 1,200.00	600
3 check wiring, re-align taillamps & ensure proper functioning	\$ 100.00	30
4 Remove & Refit Dashboard & related parts	\$ 200.00	150
5 Remove & reinstall 2 pieces of bumper sensors	\$ 150.00	30
Sub Total :	\$ 2,850.00	

Grand Total : \$ 5,916.70
Add 7% GST : \$ 414.17
Nett Total : \$ 6,330.87

No. of repair days: 1

CUSTOMER SIGNATURE

HITACHI CAPITAL ASIA PACIFIC PTE LTD
(MANAGER)

**LKK Auto Consultants hence notify
the Repairer of the following:**

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and
is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date: