

## Jia Le (LKK Auto)

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**From:** Jia Le (LKK Auto)  
**Sent:** Friday, 13 November 2020 1:38 PM  
**To:** kelvintan1@gmail.com  
**Subject:** ACCIDENT INVOLVING SGH 6054E & SLE 5298G ALONG/AT JALAN BUKIT MERAH X CTE CROSS JUNCTION ON 14/03/2020

Our Ref: CC4/AIG20004056/Bda3

**LIM KIM GOH**  
[POLICYHOLDER]

Dear Sir/Madam,

**ACCIDENT INVOLVING SGH 6054E & SLE 5298G ALONG/AT JALAN BUKIT MERAH X CTE CROSS JUNCTION ON 14/03/2020**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SLE 5298G against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour as your vehicle was making a right turn. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

***Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Best Regards,

**Chan Jia Le** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6749 5792 | email: [Jiale@lkkauto.com](mailto:Jiale@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**RE: AIG REF: 0352411205SG-003 || TP claim: SLE5298G**

Tan, Bennie-WZ <Bennie-WZ.Tan@aig.com>

Thu 7/29/2021 10:41 PM

To: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Dear Jaslin

Thank you for prompt reply.

Kindly send a reminder and KIV till 16/09/2021. Should there be no developments/response from TP repairer then, please close off this matter at your end.

Best Regards

**Bennie Tan**

Senior Complex Claims Examiner - Auto Property Damage Claims  
AIG Asia Pacific Insurance Pte. Ltd.

AIG Building  
78 Shenton Way, Level 10  
Singapore 079120  
Tel +(65) 6419 1718  
[Bennie-WZ.Tan@aig.com](mailto:Bennie-WZ.Tan@aig.com) | [www.AIG.sg](http://www.AIG.sg)

*Advanced Leave Notification:*

*If you have received this message outside of your usual work hours, I do not expect that you will read, respond to or action it until appropriate for you.*

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**From:** Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>  
**Sent:** Thursday, 29 July 2021 4:14 pm  
**To:** Tan, Bennie-WZ <Bennie-WZ.Tan@aig.com>  
**Cc:** Admin A <admin-a@lkkauto.com>  
**Subject:** [EXTERNAL] Re: AIG REF: 0352411205SG-003 || TP claim: SLE5298G

**This message is from an external sender; be cautious with links and attachments.**

Dear Bennie

Offer was made on 17/03/2021.

We are currently pending for Workshop to accept offer.

Correspondence email uploaded in merimen.

Thank you.

Best Regards,

**Jaslin Kok** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841 2157 | email: [JaslinKok@lkkauto.com](mailto:JaslinKok@lkkauto.com) | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Tan, Bennie-WZ <[Bennie-WZ.Tan@aig.com](mailto:Bennie-WZ.Tan@aig.com)>  
**Sent:** Thursday, July 29, 2021 3:33 PM  
**To:** Jaslin Kok (LKK Auto) <[jaslinkok@lkkauto.com](mailto:jaslinkok@lkkauto.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: AIG REF: 0352411205SG-003 || TP claim: SLE5298G

Dear Jaslin

Reference to the above matter.

Without following up with TP repairer at this juncture, kindly let us have an update on any respond from TP repairer on our offer dd 17/03/2021 / last developments with TP to said matter.

Best Regards

**Bennie Tan**

Senior Complex Claims Examiner - Auto Property Damage Claims  
AIG Asia Pacific Insurance Pte. Ltd.

AIG Building  
78 Shenton Way, Level 10  
Singapore 079120  
Tel +(65) 6419 1718  
[Bennie-WZ.Tan@aig.com](mailto:Bennie-WZ.Tan@aig.com) | [www.AIG.sg](http://www.AIG.sg)

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**From:** Jaslin Kok (LKK Auto) <[jaslinkok@lkkauto.com](mailto:jaslinkok@lkkauto.com)>  
**Sent:** Thursday, 22 April 2021 8:40 am  
**To:** Tan, Bennie-WZ <[Bennie-WZ.Tan@aig.com](mailto:Bennie-WZ.Tan@aig.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** [EXTERNAL] RE: AIG REF: 0352411205SG-003 || TP claim: SLE5298G

**This message is from an external sender; be cautious with links and attachments.**

Dear Bennie

We made an offer of \$11,000.00 to TP on 17/03/2021, but yet to receive any reply.

Thank you.

Best Regards,

**Jaslin Kok** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841 2157 | email: [JaslinKok@lkkauto.com](mailto:JaslinKok@lkkauto.com) | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Tan, Bennie-WZ <[Bennie-WZ.Tan@aig.com](mailto:Bennie-WZ.Tan@aig.com)>  
**Sent:** Wednesday, 21 April 2021 11:35 PM  
**To:** Jaslin Kok (LKK Auto) <[jaslinkok@lkkauto.com](mailto:jaslinkok@lkkauto.com)>  
**Subject:** AIG REF: 0352411205SG-003 || TP claim: SLE5298G

Dear Jaslin

Reference to above subject matter.

Without following up with TP repairer at this juncture, kindly let us have an update on status / last developments with TP to said matter.

Thanks!

Best Regards

**Bennie Tan**

Senior Complex Claims Examiner - Auto Property Damage Claims  
AIG Asia Pacific Insurance Pte. Ltd.

AIG Building  
78 Shenton Way, Level 10  
Singapore 079120  
Tel +(65) 6419 1718  
[Bennie-WZ.Tan@aig.com](mailto:Bennie-WZ.Tan@aig.com) | [www.AIG.sg](http://www.AIG.sg)

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**Re: LOD - Our Ref: SLE 5298G and Your Ref: SGH 6054E (AIG) / DOA: 14-03-2020 \*\*\***  
**LKK REF: CC4/AIG20004056/Bra3**

Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Fri 7/30/2021 7:07 PM

To: TeamAuto Pro <teamautooffice@gmail.com>

Cc: Admin A <admin-a@lkkauto.com>

**WITHOUT PREJUDICE**

Dear Sir/Madam,

We refer to our offer on 17/03/2021.

Please confirm acceptance.

Thank you.

Best Regards,

**Jaslin Kok** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841 2157 | email: [JaslinKok@lkkauto.com](mailto:JaslinKok@lkkauto.com) | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Jaslin Kok (LKK Auto)

**Sent:** Wednesday, March 17, 2021 11:59 AM

**To:** TeamAuto Pro <teamautooffice@gmail.com>

**Cc:** Admin A <admin-a@lkkauto.com>

**Subject:** RE: LOD - Our Ref: SLE 5298G and Your Ref: SGH 6054E (AIG) / DOA: 14-03-2020 \*\*\* LKK REF: CC4/AIG20004056/Bra3

**WITHOUT PREJUDICE**

Dear Sir/Madam,

Police Investigation Result shows that no action is taken against anyone. In view of that we have our principal instructions to propose 50/50

We propose settlement at a global sum of **\$11,000.00 (all-in)**.

Please confirm acceptance.

Thank you.

Best Regards,

**Jaslin Kok** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841 2157 | email: [JaslinKok@lkkauto.com](mailto:JaslinKok@lkkauto.com) | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

**Sent:** Monday, 18 January 2021 12:38 PM

**To:** TeamAuto Pro <teamautooffice@gmail.com>; Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

**Cc:** Admin A <admin-a@lkkauto.com>

**Subject:** RE: LOD - Our Ref: SLE 5298G and Your Ref: SGH 6054E (AIG) / DOA: 14-03-2020 \*\*\* LKK REF: CC4/AIG20004056/Bra3

Dear Sir / Madam,

Thank you for your email.

Case reassign to Jaslin.

Our respective case handler will look into the matter and get back to you in due course.

**Hi Jaslin,**

**Kindly assist.**

***To check availability of the case handler, you may contact the undersigned.***

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** TeamAuto Pro <[teamautooffice@gmail.com](mailto:teamautooffice@gmail.com)>

**Sent:** Monday, 18 January, 2021 12:35 PM

**To:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** Re: LOD - Our Ref: SLE 5298G and Your Ref: SGH 6054E (AIG) / DOA: 14-03-2020

Dear Sir/Mdm,

**Without Prejudice**

With reference to our LOD submitted 07-11-2020, kindly be informed that our company has been officially GST registered dated 13-01-202 as such all COR will be subjected to a 7% GST, pls refer to earlier-sent letter from The Inland Revenue Authority of Singapore (**IRAS**) confirming our GST status.

Also attached herewith is our revised LOD with GST for your reference and soonest settlement.

Thank you.

\*The above settlement is in respect of our client for damage pertaining to his motor vehicle and shall not prejudice our client's claim in respect of damages and consequential loss in relation to his personal injuries.\*

**Note:** Dear all, please note that Team AutoPro will be subjected to GST from 13th January 2021. We would appreciate your kind prioritization on pending cases to avoid revision on final payment. Thank you.

---

Cheers,

Adel

**Team AutoPro Pte Ltd**

Tel: 6258 1955

Fax: 6258 1956

**Main Office:** 160 Sin Ming Dr, #02-12 Sin Ming AutoCity Singapore 575722

**Workshop/Survey Venue: 160 Sin Ming Dr, #01-14 Sin Ming AutoCity Singapore 575722**

On Sat, Nov 7, 2020 at 12:34 PM TeamAuto Pro <[teamautoffice@gmail.com](mailto:teamautoffice@gmail.com)> wrote:

**BY EMAIL**

**WITHOUT PREJUDICE**

Our Ref: SLE 5298G

Your Ref: SGH 6054E

Dear Sir/Mdm,

**Accident Involving:** SLE 5298G and SGH 6054E

**Date of Accident:** 14 March 2020

**Location of Accident:** Jalan Bukit Merah Junction

We refer to the above-mentioned accident and hereby submit our claim as below, with the relevant documents attached.

Cost of Repair as agreed	\$ 21,000.00
Add Loss of Rental	\$ 2,280.00 19 Days - Inv#TAP5298G-254/0841
**ACTUAL: 16 Days** 2 Days PRS (16/17 Mar) + 12 Repair Days Agreed (18/19/20/21/23/24/25/26/27/28/30/31 Mar) + 2 Sunday (22/29 Mar)	
Total	\$ 23,280.00
Add Tow Fee	\$ 90.00
	\$
Add LTA Search Fee	7.45
<b>GRAND TOTAL</b>	<b>\$ 23,377.45</b>

Please feel free to contact us if you have any query otherwise kindly pay the Grand Total Amount to :

**Team AutoPro Pte Ltd**  
160 Sin Ming Drive #02-12  
Sin Ming AutoCity  
Singapore 575722

Thank you.

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*\*The above settlement is in respect of our client for damage pertaining to his motor vehicle and shall not prejudice our client's claim in respect of damages and consequential loss in relation to his personal injuries.\**

**Note: Dear all, do note that Team AutoPro will be subjected to GST filing within the next 2 months.** We would appreciate your kind prioritization on pending cases to avoid revision on final payment. Thank you and do let us know if you have further query.

-----  
Cheers,

Adel

**Team AutoPro Pte Ltd**

Tel: 6258 1955

Fax: 6258 1956

**Main Office: 160 Sin Ming Dr, #02-12 Sin Ming AutoCity Singapore 575722**

**Workshop/Survey Venue: 160 Sin Ming Dr, #01-14 Sin Ming AutoCity Singapore 575722**

## ----- Forwarded message -----

From: TeamAutoPro North <[teamautopl@gmail.com](mailto:teamautopl@gmail.com)>

Date: Mon, Mar 16, 2020 at 2:28 PM

Subject: 2 Days Notice: Accident Involving SLE 5298 G (Our Ref) and SGH 6054 E (Your Ref) Dated 14TH MARCH 2020

To: Chan, Yoke Shi <[yokeshi.chan@aig.com](mailto:yokeshi.chan@aig.com)>, Chin, Lee-Ying <[Lee-Ying.Chin@aig.com](mailto:Lee-Ying.Chin@aig.com)>, Fong, Andy-SY <[Andy-SY.Fong@aig.com](mailto:Andy-SY.Fong@aig.com)>, Kaur, Baljit <[Baljit.Kaur@aig.com](mailto:Baljit.Kaur@aig.com)>, Lim, Sheng Yang <[ShengYang.Lim@aig.com](mailto:ShengYang.Lim@aig.com)>, Noor Mariesa <[NoorMariesa.AbuKassim@aig.com](mailto:NoorMariesa.AbuKassim@aig.com)>, Supramaniam, Darshene <[Darshene.Supramaniam@aig.com](mailto:Darshene.Supramaniam@aig.com)>, Tan, Lily (AIG) <[Lily.Tan@aig.com](mailto:Lily.Tan@aig.com)>, Vivian Yin Ru <[yinrul.hor@aig.com](mailto:yinrul.hor@aig.com)>

Dear Sir/Madam,

**Road Traffic Accident Involving SLE 5298 G (Our Ref) and SGH 6054 E (Your Ref)**

**Dated 14<sup>TH</sup> MARCH 2020, Time around 15:05HRS**

**@ JALAN BUKIT MERAH**

We represent our client; OR THAIM HOCK to notify you of the aforesaid road traffic accident involving our client's vehicle registration number: SLE 5298 G and your insured's vehicle registration number: SGH 6054 E.

For efficiency purpose, we are agreeable with the appointment of **Mr Lim - LKK** as the SJE for subject claim. Please let us know within **2 working days** from today your agreeing to the above otherwise kindly send us your list of at least **ten (10) motor surveyors, via email to the following personnel:-**

Contact Person	Eric Lee	8269 9999
Email Address	<a href="mailto:teamautopl@gmail.com">teamautopl@gmail.com</a>	
Survey Address	160 Sin Ming Dr, #01-14 Sin Ming AutoCity Singapore 575722	

Thank you for your attention to this email and we look forward to your earliest reply.

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\*The above settlement is in respect of our client for damage pertaining to his motor vehicle and shall not prejudice our client's claim in respect of damages and consequential loss in relation to his personal injuries.\*

Peach Ang

**Team AutoPro Pte Ltd**



Tel: 6258 1955 Fax: 6258 1956

**(Newly Shifted) Main Office:** 160 Sin Ming Dr, #02-12 Sin Ming AutoCity Singapore 575722

**Workshop/Survey Venue:** 160 Sin Ming Dr, #01-14 Sin Ming AutoCity Singapore 575722