

Jasper Chua (LKK Auto)

From: Karen Tan <karentan@msfirstcapital.com.sg>
Sent: Tuesday, 7 July 2020 11:05 AM
To: Jasper Chua (LKK Auto)
Cc: Admin A
Subject: MANDATE: SURVEY ASSESSMENT - D20001455MFSH/1 // EXPRESS SETTLEMENT
Attachments: 1 LKK INSPECTION REPORT.pdf; 2 LKK ADJUSTMENT REPORT.pdf; 3 LKK INSPECTION PHOTOS.pdf; 4 LKK REINSPECTION PHOTOS 1.pdf; 4 LKK REINSPECTION PHOTOS.pdf; TP_LOD.pdf

Dear Jasper,

Please see our mandate below.

Please also request for a copy of the **Final repair bill**. The copy submitted is a Proforma Invoice.

Best Regards,

Karen Tan

Motor Claims Dept.

MS First Capital Insurance Ltd | 36 Robinson Road #16-01 City House Singapore 068877 | DID : 6507 3582 | Fax No. : 6507 3849 | Company Regn. No. 195000106C

A Member of 

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As a response to the COVID19 outbreak, we are observing staggered working hours and some of us are on Work From Home arrangement. However, we are actively working to support our clients and partners. We have access to e-mails and will work to respond in a timely manner.

We appreciate your kind understanding. Stay safe.

From: Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>
Sent: Friday, 3 July 2020 12:56 pm
To: Karen Tan <karentan@msfirstcapital.com.sg>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: SURVEY ASSESSMENT - D20001455MFSH/1 // EXPRESS SETTLEMENT

Dear Sir/Mdm,

We refer to the subject matter.

It was reported that Insured driver cut lane.

Summary to offer to repairer **BIFROST AUTO SERVICES PTE LTD** is as follows:

TP CLAIMED	REVISED -TO OFFER	MSFC MANDATE
Cost of Repair (w/gst)	\$ 25,945.34	\$ 13,910.00

Loss of Income (\$80.00 x 14 days)	\$ 1,120.00	\$ 700.00 (14 days X \$50.00)	\$ 550.00 To 700.00 (11-1 X \$50.00)
Loss of Rental (\$117.95 x 14 days) (w/gst)	\$ 1,766.89	\$ 1,766.89	\$ 1,287.00 To 1,638.00 (1 days X \$117.00 excl GST)
Proposed Total	\$ 28,832.23	\$ 16,376.89	\$ 15,747.00 to 16,248.00

Breakdown of days is as follows:

Recommended days	9 Days
Weekends / Downtime	5 Days
TOTAL DAYS	14 Days

For your approval and/or further instruction please.

Thank you.

Best Regards,

Jasper Chua | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2928 | email: jasperchua@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Karen Tan [<mailto:karentan@msfirstcapital.com.sg>]

Sent: Wednesday, 25 March, 2020 9:36 AM

To: Mei Kwan (LKKAuto); Vic (LKKAuto)

Cc: Admin A

Subject: SURVEY ASSESSMENT - D20001455MFSH/1 // EXPRESS SETTLEMENT

Dear Sirs/Madam,

You may proceed with Express Settlement.

Best Regards,

Karen Tan

Motor Claims Dept.

MS First Capital Insurance Ltd | 36 Robinson Road #16-01 City House Singapore 068877 | DID : 6507 3582 | Fax No. : 6507 3849 | Company Regn. No. 195000106C

A Member of **MS&AD** INSURANCE GROUP

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Wednesday, March 25, 2020 9:20 AM

To: Karen Tan <karentan@msfirstcapital.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>

Subject: RE: SURVEY ASSESSMENT - D20001455MFSH/1 // EXPRESS SETTLEMENT

YOUR REF: D20001455MFSH
LKK REF: CC4/FCI20004040/Dha3

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SH 9922M on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice
- Wheel alignment report

Please take note that the case handler in-charge is Vic and he can be contacted at DID: 6841 2096.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Sent: Monday, 16 March, 2020 12:51 PM

To: 'CWS Motor Claims' <cwsmotorclaims@msfirstcapital.com.sg>; assignments <assignments@lkkauto.com>

Cc: 'Karen Tan' <karentan@msfirstcapital.com.sg>; Admin A <admin-a@lkkauto.com>

Subject: RE: SURVEY ASSESSMENT - D20001455MFSH/1

Dear Sir/Madam,

Thank you for the assignment.

Best Regards

Shiau Chan

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: CWS Motor Claims <cwsmotorclaims@msfirstcapital.com.sg>

Sent: Monday, 16 March 2020 12:42 PM

To: ASSIGNMENTS@LKKAUTO.COM

Cc: CWS Motor Claims <cwsmotorclaims@msfirstcapital.com.sg>; Karen Tan <karentan@msfirstcapital.com.sg>

Subject: PRI: SURVEY ASSESSMENT - D20001455MFSH/1

Dear Sir/Mdm,

We refer to the above reference.

Please find attached the necessary documents for survey.

Kindly submit your report via CWS within the next 14 days.

Note: All the accident reports are uploaded into CWS for your perusal.

Best Regards,

Admin Team

Claim Workflow System

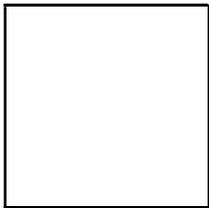
Motor Claims Department

MS First Capital Insurance Limited

Tel : 6507 3848

Fax : 6507 3849

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