

Jasper Chua (LKK Auto)

From: Claims Dept <claims_ltr@bifrostauto.com>
Sent: Saturday, 15 August 2020 10:44 AM
To: Jasper Chua (LKK Auto)
Cc: Claims Dept; Joseph Koh; Admin A; Claims Dept
Subject: Re: LOD for SH 9922M - DV & Final Invoice
Attachments: SH 9922 M DV & Final Inv.pdf

Dear Jasper, please find attached DV & Final Invoice for your kind perusal and next follow up action.

I'm looking forward to the payment as soonest, please.

Thanks & Regards

Mr Lee, PBM
Bifrost Auto Pte Ltd
Accident Claims Dept

On Fri, 7 Aug 2020 at 16:35, Jasper Chua (LKK Auto) <jasperchua@lkkauto.com> wrote:

Without Prejudice

Dear Sirs/Mdm,

Thank you for acceptance.

Please duly sign the **DV** enclosed and return together with the following document to **us (LKK)** for our necessary action:

1. Original Repair Tax Invoice.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

Best Regards,

Jasper Chua | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2928 | email: jasperchua@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept <claims_ltr@bifrostauto.com>

Sent: Friday, 7 August 2020 3:26 PM

To: Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>

Cc: Claims Dept <claims_ltv@bifrostauto.com>; Joseph Koh <joseph.koh@bifrostauto.com>; Admin A <admin-a@lkkauto.com>

Subject: Re: LOD for SH 9922M , follow up 04

Without Prejudice

Dear Jasper, we accepted your offer as per your email to me on Fri, 7 Aug 2020 at 14:08.

Kindly forward me your DV and thereafter I will issue you my final invoice for this closure.

Thanks & Regards

Mr Lee, PBM

Bifrost Auto Pte Ltd

Accident Claims Dept

On Fri, 7 Aug 2020 at 14:08, Jasper Chua (LKK Auto) <jasperchua@lkkauto.com> wrote:

Without Prejudice

Dear Sirs/Mdm,

Thank you for your email.

We have our principal 's instructions to improve our offer for a settlement at **\$16,200.00(all-in)**.

Please confirm acceptance.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

Best Regards,

Jasper Chua | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2928 | email: jasperchua@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept <claims_ltr@bifrostauto.com>

Sent: Wednesday, 5 August 2020 1:34 PM

To: Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>

Cc: Claims Dept <claims_ltv@bifrostauto.com>; Joseph Koh <joseph.koh@bifrostauto.com>

Subject: Re: LOD for SH 9922 M , follow up 03

WITHOUT PREJUDICE

Dear Jasper,

Please reconsider the offer and talk to your principle that closes it @ \$16,500.00 (all in)

Looking forward to your reply as soonest, please.

Thanks & Regards

Mr Lee, PBM

Bifrost Auto Pte Ltd

Accident Claims Dept

On Wed, 15 Jul 2020 at 15:46, Jasper Chua (LKK Auto) <jasperchua@lkkauto.com> wrote:

WITHOUT PREJUDICE

Dear Sir /Mdm,

I send u an offer on the 07 July 2020.

Kindly confirm acceptance of **\$15,000.00(all in)**.

Thanks

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Jasper Chua | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2928 | email: jasperchua@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept <claims_ltr@bifrostauto.com>

Sent: Wednesday, 15 July, 2020 3:02 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>

Cc: Claims Dept <claims_ltv@bifrostauto.com>; Claims Dept <claims_ltr@bifrostauto.com>; Joseph Koh <joseph.koh@bifrostauto.com>

Subject: Fwd: LOD for SH 9922 M , follow up 02

Dear Mei, we have not heard any news from you since my email on Thu, 28 May 2020 at 11:40

Appreciate your response to finalise this case as soonest, please.

Thanks & Regards

Mr Lee, PBM

Bifrost Auto Pte Ltd

Accident Claims Dept

----- Forwarded message -----

From: Claims Dept <claims_ltr@bifrostauto.com>

Date: Thu, 28 May 2020 at 11:40

Subject: Re: LOD for SH 9922 M , follow up

To: CS A Team <cs-a@lkkauto.com>

Cc: Claims Dept <claims_ltm@bifrostauto.com>, Claims Dept <claims_ltv@bifrostauto.com>, Joseph Koh <joseph.koh@bifrostauto.com>, Bryan Ang (LKKAuto) <bryanang@lkkauto.com>

WITHOUT PREJUDICE

Dear Sir/Mdm,

Enclosed herewith our client's letter of demand with supporting documents.

Kindly let us have your reply within the next **14 days** upon receipt of this letter.

If you have any inquiries, please contact us @ 9648-8228 or you may email to us at claims@bifrotauto.com

Thanks & Regards

Mr Lee, PBM

Bifrost Auto Pte Ltd

Accident Claims Dept

On Tue, 26 May 2020 at 18:24, Bryan Ang (LKKAuto) <bryanang@lkkauto.com> wrote:

Dear Mr Lee

Please submit your LOD accordingly to LKK's office for further handling of the claim.

Please note that all finalization is subject to insurer's approval.

Best Regards,

Bryan Ang

LKK Auto Consultants Pte Ltd

phone: 6256-3561 | email: bryanang@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept <claims_ltr@bifrostauto.com>

Sent: Tuesday, 26 May 2020 5:09 PM

To: Bryan Ang (LKKAuto) <bryanang@lkkauto.com>

Cc: Claims Dept <claims_ltm@bifrostauto.com>; Claims Dept <claims_ltv@bifrostauto.com>; Joseph Koh <joseph.koh@bifrostauto.com>

Subject: LOD for SH 9922 M

Without Prejudice

Dear Bryan,

As spoken, I accepted your offer for SH 9922 M of COR L/S \$13,000.00 with 09 days.

Kindly let me know where should to send my LOD, please?

Thanks & Regards

Mr Lee, PBM

Bifrost Auto Pte Ltd

Accident Claims Dept