

Veron Chen (LKKAuto)

From: Daniel Jude <danieljude@motorimage.net>
Sent: Wednesday, 13 May 2020 11:31 AM
To: Veron Chen (LKKAuto); SUR
Cc: TPY Insurance Team; Ooi Siow Hooi
Subject: RE: SLF 4769R-DOA: 12/3/2020 (AIG OD)

Hi Veron,

We will revert back to you once the car is completed.

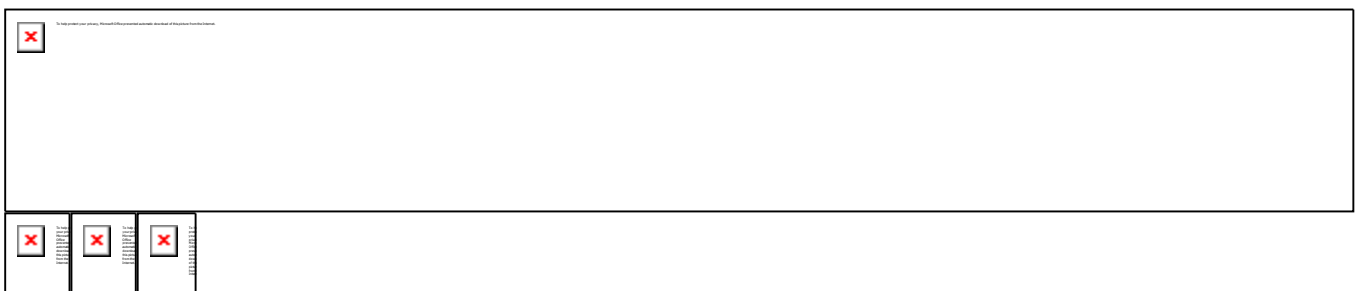
As per mentioned, we are not fully operating our services due to the "CB" period.

Kindly await my good office to revert to you once repairs are completed and case is ready to be finalized.

Take care, stay safe and stay healthy always!!

Thank You.

Best Regards
Daniel A Jude
Service Executive
Motor Image Enterprises Pte Ltd
19 Lorong 8 Toa Payoh Singapore 319255
HP: 8611 3195
Email: danieljude@motorimage.net
Website: www.tanchong.com : www.motorimage.net



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From: [Veron Chen \(LKKAuto\)](#)
Sent: Wednesday, May 13, 2020 10:16 AM
To: [Daniel Jude](#); [SUR](#)

Cc: [TPY Insurance Team](#); [Ooi Siow Hooi](#)

Subject: RE: SLF 4769R-DOA: 12/3/2020 (AIG OD)

Dear Daniel,

Any update for the finalize?

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Daniel Jude [mailto:danieljude@motorimage.net]

Sent: Monday, 27 April 2020 11:45 AM

To: Veron Chen (LKKAuto) <veronchen@lkkauto.com>; SUR <sur@lkkauto.com>

Cc: TPY Insurance Team <tpyinstead@tanchong.org>; Ooi Siow Hooi <hooi@motorimage.net>

Subject: Re: SLF 4769R-DOA: 12/3/2020 (AIG OD)

Hi All,

car is on repair.

we are closed for CB.

we will revert back soonest.

Thank You.

Best Regards

Daniel A Jude

Service Executive

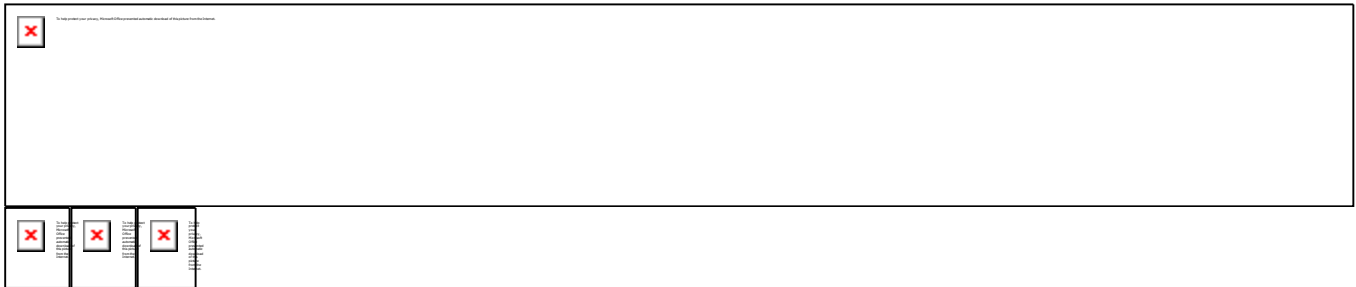
Motor Image Enterprises Pte Ltd

19 Lorong 8 Toa Payoh Singapore 319255

HP: 8611 3195

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Website: www.tanchong.com : www.motorimage.net



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From: Veron Chen (LKKAuto) <veronchen@lkkauto.com>

Sent: Monday, April 27, 2020 10:23 AM

To: Daniel Jude <danieljude@motorimage.net>; SUR <sur@lkkauto.com>

Cc: TPY Insurance Team <tpyinsteam@tanchong.org>; Ooi Siow Hooi <hooi@motorimage.net>

Subject: RE: SLF 4769R-DOA: 12/3/2020 (AIG OD)

Dear Daniel,

Kindly advised vehicle status.

If vehicle repair, please forward us finalize.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAUTO)
Sent: Monday, 23 March 2020 4:09 PM
To: Daniel Jude (danieljude@motorimage.net) <danieljude@motorimage.net>; SUR <sur@lkkauto.com>
Cc: TPY Insurance Team <tpyinstead@tanchong.org>; Ooi Siow Hooi <hooi@motorimage.net>
Subject: SLF 4769R-DOA: 12/3/2020 (AIG OD)

Dear Daniel,

As instructed by our client , please proceed to repair the **insured vehicle SLF 4769R, based on surveyor's marking or whichever lower, (Excess \$800/-).**

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)