

ASS. REC. BY:

REF: C4/MSC 20004033/KF3

Special Instructions:

Surveyor: LennettASSIGNMENT (Office)

From (Person):

Onp Zi Hui

of

MSC

Date/Time:

16/03/20 @ 11.11am

Estimated Cost:

Bill to:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

SJU 6100B

Insured:

SLP 4231Y

at Workshop m/s

E M SOLUTION

Tel:

6456 0776 Bernard

of

460 SLM DRIVE #03 - 15/19 SLM AUTHORITY

Policy No:

2941713 MKF

Claim No:

621682

Sum Insured:

Excess:

Make of Vehr:

(Client's Record)

D.O.A

12/3/2020

CA / REV / REP. / REV 24 HRS

1wp

H.O.D. Endorsement:

Date/Time:

16/03/20 @ 11.30am

Person Contacted:

JosephineVehicle IN/OUT

Date/Time

Action/Instruction

Estimate (✓)SJU 6100B - XSLP 4231YNA/INCLAND 9427/24DOA: 04/6/1917/3/20Revised via menimen19/311Lry @ 2000 email & confirm (Red: 5258.25 : 72%)

ASS. REC. BY:

REF: MSG/

Kenneth

## ASSIGNMENT

From: \_\_\_\_\_ Date: \_\_\_\_\_

Estimated Cost: \_\_\_\_\_

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: \_\_\_\_\_

at Workshop m/s \_\_\_\_\_

of \_\_\_\_\_

Insured: \_\_\_\_\_

Policy No. \_\_\_\_\_

Claims No. \_\_\_\_\_

Sum Insured: \_\_\_\_\_

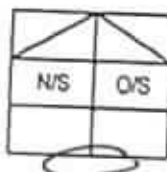
Excess: \_\_\_\_\_

(Client's Record)

Make of Veh: \_\_\_\_\_

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.



Bal. or Market Value: \_\_\_\_\_

IDAC Accident Report: \_\_\_\_\_

Consistent? : Yes or No

GIA / PR Seen: \_\_\_\_\_

Consistent? : Yes or No

Est. Repairs: \_\_\_\_\_

4-5 days

Res.: Yes or No

Lum Sum: \_\_\_\_\_

20 %

3 Val.: Yes or No

CA / REV / REP. / 24 HRS

12/09

Date: \_\_\_\_\_

Person Contacted: \_\_\_\_\_

Vehicle: IN / OUT

Veh No: \_\_\_\_\_

STU 6100B

Yr Regn: \_\_\_\_\_

12, 09

Type: ☒ M.Car / ☐ M.Cycle / ☐ Bus / ☐ Van / ☐ Lorry / ☐ Taxi / ☐ Prime Mover /

Truck / Trailer or

Make: \_\_\_\_\_

Toy Camry

c.c.

1998

Colour

M. Grey

A/C: Insured / Std / NI / NA

Sp. Reading

199216

T/Radio: Insured / Std / NI / NA

Eng/No: \_\_\_\_\_

C/No: \_\_\_\_\_

NR053BK4107051346

Gen. Cond: ☒ Good / ☐ Fair / ☐ Poor / ☐ BurntSteering: ☒ In order / ☐ Jammed / ☐ Leaked / ☐ Burnt orBrake: ☒ In order / ☐ Jammed / ☐ Leaked / ☐ Burnt orModl: ☒ NII / ☐ S/Rim / ☐ STD / ☐ R/Rim or

Tyre Size: \_\_\_\_\_

F: \_\_\_\_\_

R: \_\_\_\_\_

215/80R16

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

YOYO / YOKO or

Front

Rear

R/Bal. \_\_\_\_\_

P

mm

R/Bal. \_\_\_\_\_

7

mm

L/Bal. \_\_\_\_\_

P

mm

L/Bal. \_\_\_\_\_

7

mm

D.O.A. \_\_\_\_\_

12/3/20

D.O.I. \_\_\_\_\_

16/3/2020

Survey held at \_\_\_\_\_

Des. of Damages: ☒ Frt / ☒ Rear / ☐ O/S / ☐ N/S / ☐ UIC / ☐ Rooftop or

The UIC / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

RECEIVED 20 MAR 2020

  
19/3/2020

Date/Time, File Pass to?

19/3 Typist



: Prel. Report



: Final Report

Date/Time, File Return to?

2)

Report Format: \_\_\_\_\_

TP

Lump Sum / I.B.I. (\$) \_\_\_\_\_

2000/-

Days Of Repair: \_\_\_\_\_

4

Resurvey No. of Trip: \_\_\_\_\_

Add Fee: \_\_\_\_\_



: Site Insp (\$ \_\_\_\_\_)



: Interview (\$ \_\_\_\_\_)



: Tech Invs (\$ \_\_\_\_\_)



: Weekend (\$ \_\_\_\_\_)

Survey Fee: \_\_\_\_\_

Transportation: \_\_\_\_\_

E-RS \$ \_\_\_\_\_

: Fuel \$ \_\_\_\_\_

: Others \$ \_\_\_\_\_

TOTAL

USD

11

161

**Note: This document has not been finalised.**  
**LKK Auto Consultants Pte Ltd** (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: MSIG Insurance (Singapore) Pte. Ltd.  
4 Shenton Way  
#21-01 SGX Centre 2  
Singapore 068807

From: LKK Auto Consultants Pte Ltd  
51 Ubi Ave 1 #01-25  
Paya Ubi Industrial Park  
Singapore 408933

Attn: Chhia Nyuk Pui

Date: 17 Mar 2020

**Preliminary Advice**

Insured Vehicle No	: SLP4231Y		
TP Vehicle No	: SJU6100B	Accident Date	: 12/03/2020
Make	: TOYOTA CAMRY	Assignment Date	: 16/03/2020
Date of Inspection	: 16/03/2020	Est. Duration of Repair	: 5.00
Inspection At	: E M SOLUTION PTE LTD (HQ) 160 SIN MING DRIVE,, #03-18, SIN MING AUTOCITY SINGAPORE 575722		

**Point of Impact / General Description of Damages**

The vehicle sustained impact / damages ..... portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	7,258.25
Revised Amount	:S\$	1,127.06
Check Items (Estimated)	:S\$	2,423.60
Total	:S\$	3,550.66
Lump Sum Repair	:S\$	

**Total Loss Consideration**

New for Old Value	:S\$
Pre-Accident Value	:S\$
COE / PARF Rebate	:S\$
Salvage Value	:S\$
Margin for Repair	:S\$

**Remarks**

- ( ) The vehicle is economical/not economical for repair.
- ( x ) The above survey was conducted on a 'without prejudice' basis.

## Nivitha (LKK Auto)

---

**From:** Ong Zi Hui <zihui\_ong@sg.msig-asia.com>  
**Sent:** Monday, 16 March 2020 11:11 AM  
**To:** assignments; Admin-D (LKKAuto)  
**Cc:** Crystal Lee  
**Subject:** Survey Request - Manual Assigned

**OUR REF.: E21-113111.20 (SJU6100B @ 12.03.2020)**

**MSIG REF NO : SLP4231Y (GRAB)**

### Manual Assigned

Dear LKK,

Refer to the email below, please survey the vehicle.

We'll assign via Merimen once we receive the assignment from Motor Team.

Please contact us ASAP if you cannot attend this assignment

Thank you.

Ong Zi Hui  
Admin Officer, Claims Services  
D: +65 6643 1320 | F: +65 6225 7402 | [zihui\\_ong@sg.msig-asia.com](mailto:zihui_ong@sg.msig-asia.com)



MSIG Insurance (Singapore) Pte Ltd 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | T: +65 6220 9644 | F: +65 6225 6371 | Co. Reg. No. 200412212G | [msig.com.sg](http://msig.com.sg)



A Member of **MS&AD** INSURANCE GROUP

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**From:** Helene Phua  
**Sent:** Monday, 16 March 2020 10:28 AM  
**To:** Sally Chong <[sallychong@visionlawllc.com](mailto:sallychong@visionlawllc.com)>  
**Cc:** Winnie Chua <[pingping\\_chua@sg.msig-asia.com](mailto:pingping_chua@sg.msig-asia.com)>  
**Subject:** RE: OUR REF.: E21-113111.20 (SJU6100B @ 12.03.2020) MSIG REF NO : SLP4231Y (GRAB)

Hi,

Thank you for your selection.

We will proceed to assign **Kenneth Kong from LKK Auto Consultants Pte Ltd** via Merimen at our end and update you upon confirmation.

*D: 16/3/20 @ 11.31 AM*  
*Josephine*  
*Uchi: 74*

Please do not contact them directly to prevent confusion. Any arrangement or appointment of surveyor must come from MSIG.

Please be informed that our surveyor will also be conducting a post repair inspection within the stipulated timeline under the protocol.

Have a great week ahead!

**Helene Phua**

Admin Assistant, Claims Services

D: +65 6594 2493 | F: +65 6225 7402 | [helene\\_phua@sg.msig-asia.com](mailto:helene_phua@sg.msig-asia.com)



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In view of the current Covid-19 situation, we have started to implement business contingency plans to ensure the continuity of our services and operations.

Please bear with us should there be some service delay during this period.

**From:** Sally Chong <[sallychong@visionlawllc.com](mailto:sallychong@visionlawllc.com)>

**Sent:** Monday, 16 March 2020 9:24 AM

**To:** Winnie Chua <[pingping\\_chua@sg.msig-asia.com](mailto:pingping_chua@sg.msig-asia.com)>

**Cc:** Helene Phua <[helene\\_phua@sg.msig-asia.com](mailto:helene_phua@sg.msig-asia.com)>; 'EM Solution Pte Ltd' <[emautosolution@singnet.com.sg](mailto:emautosolution@singnet.com.sg)>; 'Judy Soh' <[judysoh@visionlawllc.com](mailto:judysoh@visionlawllc.com)>; [derekkeh@singnet.com.sg](mailto:derekkeh@singnet.com.sg); [Tanvin13@yahoo.com.sg](mailto:Tanvin13@yahoo.com.sg)

**Subject:** RE: OUR REF.: E21-113111.20 (SJU6100B @ 12.03.2020) MSIG REF NO : SLP4231Y (GRAB)

**EXTERNAL EMAIL:** Be careful when you click any links or open any attachment(s).

**URGENT**

Dear Winnie,

**NOTICE TO INSURERS TO CONDUCT PRE-REPAIR SURVEY WITHIN 2 WORKING DAYS PURSUANT TO PARAGRAPH 2 OF PRE-ACTION PROTOCOL FOR NIMA CASES**

**CLAIMANT: SHI XINGRUI**

**ACCIDENT INVOLVING SJU 6100B & SLP 4231Y ON 12 MAR 2020 ALONG PIE EXIT CTE/SLE 14.5 KM AT ABOUT 17:45 HRS**

We refer to your email of even date below and your list of surveyors therein.

Our client now confirms the appointment of **KENNETH KONG- LKK Auto Consultants Pte Ltd** as the Single Joint Expert for this matter.

Please be informed that the said vehicle can be inspected at :

Venue : E M SOLUTION PTE LTD  
160, Sin Ming Drive, #03-18/19, Sin Ming Autocity,  
Singapore 575722  
Contact : Mr. Bernard (Tel.: 6456-0226 / 9101-8302)

If you fail to conduct the pre-repair survey within the next 2 working days excluding any intervening Saturday, Sunday or Public Holiday, the said workshop will commence repairs thereafter without further reference to you.

Thank you.

**Sally Chong**

(Secretary)

VISION LAW LLC

133 NEW BRIDGE ROAD,

#18-01/02, CHINATOWN POINT,

SINGAPORE 059413

TEL.: 6534-2811 (ext 115)

FAX : 6535-6802

---

**From:** Winnie Chua [[mailto:pingping\\_chua@sg.msig-asia.com](mailto:pingping_chua@sg.msig-asia.com)]

**Sent:** Friday, 13 March, 2020 4:54 PM

**To:** Sally Chong

**Cc:** Helene Phua; 'EM Solution Pte Ltd'; 'Judy Soh'; [derekkeh@singnet.com.sg](mailto:derekkeh@singnet.com.sg)

**Subject:** FW: OUR REF.: E21-MISC.20 (SJU6100B @ 12.03.2020) MSIG REF NO : SLP4231Y (GRAB)

**Importance:** High

Hi,

We refer to your email/faxed dated 13/03/20.

Please choose one surveyor from the list that you wish for us to appoint to conduct the pre-repair inspection:

- 1) LKK Auto Consultants Pte Ltd
- 2) Formteam Consultancy Pte Ltd
- 3) A-Pac Adjusters & Surveyors Pte Ltd
- 4) STA Inspection Pte Ltd
- 5) Appraisal VP Pte Ltd
- 6) AutoProbe Consultants
- 7) **MSIG In-House Surveyors**

\*This Fast-Lane settlement option is for clear-cut liability which MSIG will expedite offer @ 100% with express payment. Priority will be given to those opted for our in-house surveyor\*

To facilitate an expeditious claim settlement, we hope you are agreeable for the above surveyor to be the SJE (Single Joint Expert).

If not, you may wish to nominate any of the 10 surveyors listed below as the SJE, depending on their availability:

1) Xing Guo Qiang	6) Chow Bo Xiong
2) Kenneth Kong	7) Siew Meng Hui
3) Marcus Chua	8) Daniel Chan
4) Ng You Han	9) Victor Png

5) Gary Soon

10) Samuel Phun

In your response, please also provide us a list of 10 surveyors as your nominated SJE, regardless of whether you agree or disagree to our above nominated SJE. We may consider appointing one of your nominated SJE in case of any of our nominated SJE is not available.

NB:

- (a) **\*Fast lane settlement is not applicable for cases that liability is in dispute\***
- (b) If both of us could not agree with each other's list of nominated SJE, we may still proceed to appoint a motor surveyor to conduct a pre repair survey & post repair inspection within the timeline stipulated under the NIMA protocol.

**We have created a dedicated motor survey mailbox for your motor survey request and pre-repair inspection. Please contact us (MSIG) by clicking this link: [motorsurvey@sg.msig-asia.com](mailto:motorsurvey@sg.msig-asia.com)**

Best Regards

Winnie Chua

Senior Admin Officer, Claims Services (In-House Survey)

Direct line +65 6594 2556 | Direct fax +65 6225 7402 | [pingping\\_chua@sg.msig-asia.com](mailto:pingping_chua@sg.msig-asia.com)



**MSIG**

MSIG Insurance (Singapore) Pte Ltd 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | T: +65 6220 9644 | F: +65 6225 6371 | Co. Reg. No. 200412212G | [msig.com.sg](http://msig.com.sg)



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**From:** Sally Chong <[sallychong@visionlawllc.com](mailto:sallychong@visionlawllc.com)>

**Sent:** Friday, 13 March 2020 2:50 PM

**To:** Claims <[claims@sg.msig-asia.com](mailto:claims@sg.msig-asia.com)>; Jowyn Tay <[jowyn\\_tay@sg.msig-asia.com](mailto:jowyn_tay@sg.msig-asia.com)>

**Cc:** 'EM Solution Pte Ltd' <[emautosolution@singnet.com.sg](mailto:emautosolution@singnet.com.sg)>; 'Judy Soh' <[judysoh@visionlawllc.com](mailto:judysoh@visionlawllc.com)>; [derekkeh@singnet.com.sg](mailto:derekkeh@singnet.com.sg)

**Subject:** OUR REF.: E21-MISC.20 (SJU 6100B @ 12.03.2020) MSIG REF NO : SLP 4231Y

**Importance:** High

**EXTERNAL EMAIL:** Be careful when you click any links or open any attachment(s).

**VERY URGENT**

Dear Sir,

**NOTICE TO INSURERS TO CONDUCT PRE-REPAIR SURVEY WITHIN 2 WORKING DAYS PURSUANT TO PARAGRAPH 2 OF PRE-ACTION PROTOCOL FOR NIMA CASES**

**CLAIMANT: SHI XINGRUI**

**ACCIDENT INVOLVING SJU 6100B & SLP 4231Y ON 12 MAR 2020 ALONG PIE EXIT CTE/SLE 14.5 KM AT ABOUT 17:45 HRS**

We are instructed by **SHI XINGRUI** to notify you of a road traffic accident **ON 12 MAR 2020 ALONG PIE EXIT CTE/SLE 14.5 KM AT ABOUT 17:45 HRS** involving our client's vehicle registration number **SJU 6100B** and vehicle registration number **SLP 4231Y** driven by you/your insured at the material time.

As a result of the accident, our client's vehicle has been damaged. Before our client proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you or your insurers would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client shall proceed to repair the vehicle without reference to you.

Thank you.

***Sally Chong***

(Secretary)

VISION LAW LLC

133 NEW BRIDGE ROAD,

#18-01/02, CHINATOWN POINT,

SINGAPORE 059413

TEL.: 6534-2811 (ext 115)

FAX : 6535-6802

C.c.: **VEHICLE OWNER OF SLP 4231Y**

**GRAB RENTALS PTE LTD**

6 Shenton Way,

#38-01, OUE Downtown,

Singapore 068809

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VISION LAW LLC

Advocates & Solicitors

(Incorporated with limited liability)

Unique Entity No. 200721148H

Address : 133 New Bridge Road #18-01/02 Chinatown Point, Singapore 059413

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VISION LAW LLC  
Advocates & Solicitors  
(Incorporated with limited liability)  
Unique Entity No. 200721148H  
Address : 133 New Bridge Road #18-01/02 Chinatown Point, Singapore 059413

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## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

### ACCIDENT STATEMENT

Date Of Report	13/03/2020 12:58
Date Of Accident	12/03/2020 17:45
Exact Location Of Accident	ALONG PIE EXIT CTE/SLE 14.5KM
Country/State of Loss	SINGAPORE

### DETAILS OF OWN VEHICLE

Vehicle Registration Number	SJU6100B
<b>Insured/Policyholder</b>	
Name Of Registered Owner	SHI XINGRUI
NRIC No	SXXXX819F
Email Address	NOEMAIL
Mobile Phone No	(LOCAL) +65-81685048
Alternative Phone No	OFFICE-81685048

### Vehicle Particulars

Manufacturer	TOYOTA
Model	CAMRY
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	PRIVATE CAR

### Insurance Company

Name of Insurance Company	TOKIO MARINE INSURANCE SINGAPORE LTD
Type Of Coverage	THIRD PARTY
Fleet Policy	NO
Policy Number	19-MT111205-R01
Cover Note Number	

### Driver

Name of Driver	SHI XINGRUI
NRIC No	SXXXX819F
Date Of Birth	11/03/1973
Occupation	INDOOR
Date Of Driving Pass	19/10/2009
Driving Experience	10 YEARS AND 4 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-81685048
Fax Number	
Contact Number	OFFICE-81685048
Email Address	NOEMAIL

Address	BLK 522 WOODLANDS DRIVE 14 #05-375 SINGAPORE
Postcode	730522
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

#### General Information of the Accident

Type Of Accident	COLLISION - HEAD TO REAR
Weather Conditions	CLEAR
Road Surface	DRY

#### Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

#### Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

#### Circumstances of Accident

REFER ATTACHED

#### Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

#### DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SLP4231U
Vehicle Make/Model/Colour	
Details Of Properties	REFER ATTACHED
Vehicle Category	PRIVATE CAR
Name of Driver	
NRIC/Passport Number	
Contact Number	
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

**SKETCH PLAN**


**IMPORTANT NOTICE**

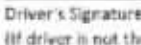
1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

**8. Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
  - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
  - (i) to all Insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
  - (ii) for complying with requirements under any regulations, laws or court orders.

  
Policyholder's Signature  
Date & Time:

  
Driver's Signature  
(If driver is not the policyholder)  
Date & Time:

  
Reporting Centre Personnel's Signature  
Name:  
NRIC/FIN No.:

SKETCH PLAN



A - SJU 6100B  
B - SLP 4231Y

DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

On 12/03/2020 @ 1745 hours, my vehicle was behind other vehicles due to heavy traffic. Vehicle behind me collided onto my vehicle rear portion.

DECLARATION

I/We declare the foregoing particulars are true in every respect.

  
Policyholder's Signature  
Date & Time:

Driver's Signature  
(if driver is not the policyholder)  
Date & Time:

  
Reporting Centre Personnel's Signature  
Name:  
NRIC/FIN No.:

# E M SOLUTION PTE LTD

160, Sin Ming Drive, #03-18/19, Sin Ming Autocity, Singapore 575722

Tel: 64560226

Fax:

64584500

Registration No: 201016308K

16.03.2020

Shi Xingrui

## REPAIR ESTIMATE FOR TOYOTA CAMRY - SJU 6100 B

1 pc.	rear bumper fascia	532.56	892.20	✓	4-5 days
2 pcs.	rear bumper reflectors		86.50	✓	
2 pcs.	rear bumper side retainers		32.90	✓	
1 pc.	rear bumper reinforcement		397.80	✓	
2 pcs.	rear bumper brackets		87.60	✓	
1 pc.	boot lid		957.00	✓	
1 pc.	boot lid "Camry" badge		48.65	✓	
1 pc.	boot lid "2.0" badge		42.50	✓	
1 pc.	boot lid emblem		58.50	✓	
1 pc.	boot lid outer garnish		358.50	✓	
1 pc.	boot lid inner lock		591.30	✓	
1 pc.	boot lid rubber		231.40	✓	
2 pcs.	tail lamps assy	474.10	572.80	✓	
1 pc.	rear end panel		639.30	✓	
1 pc.	rear end panel top garnish		434.25	✓	
1 pc.	rear exhaust silencer		952.10	✓	
2 pcs.	rear exhaust mountings		48.50	✓	
			6,211.00		
			Less 25%		
			1,552.75		
			4,658.25		
1 set.	rear bumper clips		45.00	✓	
1 set.	rear end panel top garnish clips		25.00	✓	
1 set.	reverse sensors		270.00	✓	
1)	Check electrical wirings.		60.00	✓	
2)	Renew rear exhaust silencer		80.00	✓	
3)	Repair accident damages and renew above parts.		980.00	✓	
4)	Spray paint on accident affected portions.		980.00	✓	
5)	Renew reverse sensors		80.00	✓	
6)	Rust proofing on accident affected portions.		80.00	✓	
			<b>\$ 7,258.25</b>		

LRC Auto Consultants hereby notify the Repairer of the following:

- To remedy before/after spray painting
- To display damaged part(s) during remedy
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be reviewed and is subject to final approval from Insurance Company

Acknowledged by Repairer:

Signature:

Date:

## LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS/MSG20004033/KTF3N2  
Date: 24/03/2020

REFERENCE

Handling Insurer:	MSIG Insurance (Singapore) Pte. Ltd.	Policy No:	29141713MKF
Claimant Vehicle No :	SJU6100B	Insured Vehicle No :	SLP4231Y
Date of Loss:	12/03/2020	Nature of Claim:	TP
		Claim No:	621682

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	SJU6100B	Engine No:	1AZE153190
Make & Model:	TOYOTA CAMRY, 2.0 ABS AIRBAG (A)	Chassis No:	MR053BK4107051346
Reg. Date:	17/12/2009 (Man. Year: 2009)	Odometer:	199216 km
Colour:	Metallic Grey		
Engine Capacity:	1998 cc		
Market Value/New Car Price:	N/A		
Sum Insured (\$\$):	Market Value/New Car Price		

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size:	215/60R16	Rear Tyre Size:	215/60R16
Front Left Side:	Toyo 8 mm	Rear Left Side:	Toyo 7 mm
Front Right Side:	Toyo 8 mm	Rear Right Side:	Toyo 7 mm

The above values represent the remaining tyre tread depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	5,785.07	1,435.21	4,349.86	75.19
Miscellaneous Items	0.00	0.00	0.00	
Labour	2,260.00	1,070.00	1,190.00	52.65
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Calculated Gross Total (\$\$)</b>	<b>8,045.07</b>	<b>2,505.21</b>	<b>5,539.86</b>	<b>68.86</b>
<b>Approved Total (Overridden) (\$\$)</b>		<b>2,000.00</b>		
<b>(\$\$)</b>	8,045.07	2,000.00	6,045.07	75.14
<b>+ GST 7.00/7.00% (\$\$)</b>	563.15	140.00	423.15	75.14
<b>Nett Amount (\$\$)</b>	<b>8,608.22</b>	<b>2,140.00</b>	<b>6,468.22</b>	<b>75.14</b>

INSPECTION

Date of Assignment:	16/03/2020	
Date Inspected:	16/03/2020	Inspected At: E M Solution Pte Ltd (HQ) 160 Sin Ming Drive,, #03-18, Sin Ming Autocity Singapore 575722
Estimated Period of Repair:	4.0 days	

Adjuster: KENNETH KONG

Manager: DENISE TAY KWEE CHENG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

## REPAIR DETAILS

## Reference

<b>Part Source:</b>	MRM-SG	Version: 1.0 (Last Synchronised: 24 Mar 2020)
<b>Parts:</b>	143	TOYOTA CAMRY 2.0 ABS AIRBAG (A) (Catalogue:Merimen Singapore 1.0)
<b>Labour:</b>	Repairer's	(Price-denominated Standard List)
<b>Print Code:</b>	(Unsubmitted, no print-code for SJU6100B)	
<b>Validity:</b>	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
<b>Further Info:</b>	Items/values not in reference catalogue are prefixed with an asterisk *.	

## Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR BUMPER FASCIA	Buckled	892.20 FL	*532.50 FL
2	2		*REAR BUMPER REFLECTORS	Serviceable	173.00 FL	*- FL
3	1		*REAR BUMPER SIDE RETAINERS	N/s Distorted	65.80 FL	*32.90 FL
4	1		*REAR BUMPER REINFORCEMENT	Bent	397.80 FL	*397.80 FL
5	2		*REAR BUMPER BRACKETS	Repair	175.20 FL	*- FL
6	1		*BOOT LID	Repair	957.00 FL	*- FL
7	1		*BOOT LID CAMRY BADGE	Necessary	48.65 FL	*48.65 FL
8	1		*BOOT LID 2.0 BADGE	Necessary	42.50 FL	*42.50 FL
9	1		*BOOT LID EMBLEM	Necessary	58.50 FL	*58.50 FL
10	1		*BOOT LID OUTER GARNISH	Serviceable	358.50 FL	*- FL
11	1		*BOOT LID INNER LOCK	Repair	591.30 FL	*- FL
12	1		*BOOT LID RUBBER	Serviceable	231.40 FL	*- FL
13	1		*TAIL LAMPS ASSY	Ns Mtg Cracked/Os Serviceable	1,145.60 FL	*474.10 FL
14	1		*REAR END PANEL	Repair	639.30 FL	*- FL
15	1		*REAR END PANEL TOP GARNISH	Serviceable	434.25 FL	*- FL
16	1		*REAR EXHAUST SILENCER	Repair	952.10 FL	*- FL
17	2		*REAR EXHAUST MOUNTINGS	Serviceable	97.00 FL	*- FL
18	1		*SET REAR BUMPER CLIPS	Necessary	45.00 FS	*45.00 FS
19	1		*SET REAR END PANEL TOP GARNISH CLIPS	Not Necessary	25.00 FS	*- FS
20	1		*SET REVERSE SENSORS	Dented	270.00 FS	*200.00 FS

F=Franchise part. S=SpcNett. L=ListItemDisc.

<b>Sub Total (S\$)</b>	<b>7,600.10</b>	<b>1,831.95</b>
<b>- List Item Discount on L Items 25.00/25.00% (S\$)</b>	<b>1,815.03</b>	<b>396.74</b>
<b>Total Parts (S\$)</b>	<b>5,785.07</b>	<b>1,435.21</b>

Report was unsubmitted during this print-out.



Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<b>Labour Items</b>				
1	CHECK ELECTRICAL WIRINGS	New	60.00	20.00
2	RENEW REAR EXHAUST SILENCER	New	80.00	0.00
3	REPAIR ACCIDENT DAMAGES AND RENEW ABOVE PARTS	New	980.00	400.00
4	SPRAY PAINT ON ACCIDENT AFFECTED PORTIONS	New	980.00	600.00
5	RENEW REVERSE SENSORS	New	80.00	50.00
6	RUST PROOFING ON ACCIDENT AFFECTED PORTIONS	New	80.00	0.00
Gross Labour Cost (S\$)			2,260.00	1,070.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >