

ASS. REC. BY:

REF: CS/CTI 20004037/Evf3n2

Special Instruction: ✓

Survey: Steve

ASSIGNMENT (Office)

From (Person): Chang born Sen of CTI Date/Time: 16/03/20 @ 10.11a

Estimated Cost: Bill to:

OD/TP/WS/TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No: XE 1779U Insured: YN 9495B

at Workshop m/s ASM Automotive Tel: 9236 8218 / 6265 0026

of NO. 13 Pioneer Sector 1

Policy No: DMCVSH 30744519000

Claim No: SNM 200 201060 602

Sum Insured: Excess:

Make of Veh: (Client's Record) D.O.A. 24/02/2020

CA / REV / REP. / REV 24 HRS

lwp

Date/Time: 16/03/20 @ 11.4am

Person Contacted: Jaclyn Lai

H.O.D. Endorsement:

Vehicle IN/OUT

Date/Time	Action/Instruction	Estimate
	XE 1779U - X	✓
	YN 9495B CS/CTI 20004037/35/T16f3	D.O.A: 24/02/20

ASS. REC. BY:

Steve

REF:

ETI

ASSIGNMENT

From:

Date:

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No:

at Workshop m/s

of

Insured:

Policy No.

Claims No.

Sum Insured:

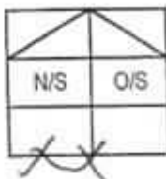
Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.



Bal. or Market Value:

IDAC Accident Report: Consistent? : Yes or No

GIA / PR Seen: Consistent? : Yes or No

Est. Repairs: days Res.: Yes or No

Lum Sum: % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date:

Person Contacted:

Veh No:

XE 1779U

Yr Regn:

26/5/16

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

SUZUKI CYH52T

c.c.

15.681

Colour:

Silver

A/C: Insured / Std / NI / NA

Sp. Reading

158108

T/Radio: Insured / Std / NI / NA

Eng/No:

C/No:

JALCYH52T67000158

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD / R/Rim or

Tyre Size:

F:

315/80R15

R:

11

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Advance

Front

Rear

R/Bal.

5

mm

R/Bal.

5

mm

L/Bal.

5

mm

L/Bal.

5

mm

D.O.A.

24/2/20

D.O.I.

16/3/20

Survey held at

ASM Automotive

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

30/3/20

Final \$1200, 3 days (Jedlyn) (Recd 16/5, 5/17)

RECEIVED 27 MAR 2020

Date/Time, File Pass to?

☐

Prel. Report

1)

☐

Final Report

Date/Time, File Return to?

2)

30/3 - typist

Rep. Format:

menmen

Lump Sum / LBJ:

1200p

Days Of Repair:

3

Resurvey No. of Trip:

1

Add Fee:

☐

Site Insp (\$

☐

Interview (\$

☐

Tech. Invs (\$

☐

Weekend (\$

Survey Fee:

Transportation:

\$ + RS. \$

Photos

Others

TOTAL

220

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	30 Mar 2020		30 Mar 2020 10:45 Edit Adj Rpt				Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by insurer]									
Insured:									
Main Claimant:	BUILDING RESOURCES INDUSTRIES PTE LTD , Co. Reg. No.: 199805045Z								
Vehicle Reg. No.:	XE1779U	Date of Loss:	24/02/2020 15:00 - :59						
Claim Type:	TP / SNM20D201060C02	Policy/Cover Note No.:	DMCVSN30744519000						
Vehicle Reg. No. (Insured):	YN9495B	Policy No. (Claimant):	VCA/P1795531						
		Excess:	S\$0.00						
Repairer:	ASM Automotive Services Pte Ltd (HQ) No.13 Pioneer Sector 1, 628424 Pioneer - Tel: 62658806/62650980								
Handling Insurer:	China Taiping Insurance (Singapore) Pte. Ltd. (HQ) - Tel: 6389 6111 ... [Handled by Chong Boon Sen]								
Claimant's Insurer:	AXA Insurance Pte Ltd (HQ) - Tel: 6880 4888								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by CHEN TSUE YEE] ... [Final Rpt due 08/04/2020]								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
There are no mail for this case.									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results,									

Nivitha (LKK Auto)

From: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>
Sent: Monday, 16 March 2020 10:11 AM
To: ASM Jaclyn
Cc: Tan Kah Leong; 'assignments'; Chong Boon Sen
Subject: RE: OUR REF: c/ YN9495B/TKL - Third Party Claim: XE1779U and YN9495B (your ref.); DOA: 24.02.2020

WITHOUT PREJUDICE

Dear Sir,

We will be assigning M/s **LKK** Auto Consultants Pte Ltd to survey your client's vehicle.

;b

Aside to **LKK**,

Please proceed to survey the third party vehicle on WP basis.

Thank you.

Self note,

To put pri in system.

*rel = in
h = 16/3/20 @ 11.49am
E = ✓
Jaclyn*

Chong Boon Sen

Claims Executive
Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909
DID: (65) 63896171 | M: (65) XXXX XXXX | F: (65) 6222 1033

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG 3 Anson Road
#16-00 Springleaf Tower Singapore 079909
DID: (65) 63896171 | M: (65) XXXX XXXX | F: (65) 6222 1033

From: ASM Jaclyn [mailto:jaclynlai@asmauto.com.sg]
Sent: Monday, March 16, 2020 9:42 AM
To: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>
Cc: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>
Subject: RE: OUR REF: c/ YN9495B/TKL - Third Party Claim: XE1779U and YN9495B (your ref.); DOA: 24.02.2020

Dear Boon Sen,

Is this case have been assigned to LKK? We have yet to receive their call.

Best Regards,
Jaclyn Lai

Assistant Manager
Claims & Operation

ASM Automotive Services Pte Ltd

No. 13, Pioneer Sector 1, Singapore 628424.
Hp: 9236 8218 | DID: 6265 0026 | Fax: 6265 6068
Web: www.asmauto.com.sg

From: ASM Jaclyn
Sent: Friday, 13 March 2020 4:14 PM
To: Chong Boon Sen
Cc: Tan Kah Leong
Subject: RE: OUR REF: SNM20D201060/ YN9495B/TKL - Third Party Claim: XE1779U and YN9495B (your ref.); DOA: 24.02.2020

Dear Boon Sen,

We would like to choose LKK.

Thank you

Best Regards,

Jaclyn Lai

Assistant Manager
Claims & Operation

ASM Automotive Services Pte Ltd

No. 13, Pioneer Sector 1, Singapore 628424.
Hp: 9236 8218 | DID: 6265 0026 | Fax: 6265 6068
Web: www.asmauto.com.sg

From: Chong Boon Sen [<mailto:boonsen.chong@sg.cntaiping.com>]
Sent: Friday, 13 March 2020 3:46 PM
To: ASM Jaclyn
Cc: Tan Kah Leong
Subject: Re: OUR REF: SNM20D201060/ YN9495B/TKL - Third Party Claim: XE1779U and YN9495B (your ref.); DOA: 24.02.2020

Without prejudice
Save as to costs

Dear Sir,
LKK
LBS
STA

ACCIDENT INVOLVING ____
We refer to your letter of ____.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We do not agree to the list of surveyors nominated by you.
3. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-
 1. ADRIAN LING 6. KENNETH KONG
 2. Kelvin Ang 7. SIMON HO
 3. SEE CHEW SENG 8. CHUA WEIJIE
 4. MOHD FADHILAH BIN OSMAN 9. MARCUS CHUA
 5. XING QUO QIANG 10. HENRY NG
4. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
5. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
6. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed. If you have any queries, please contact _____ at _____ and email us at _____.

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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jaclynlai@asmauto.com.sg

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: OUR REF: SNM20D201060/ YN9495B/TKL - Third Party Claim: XE1779U and YN9495B (your ref.); DOA: 24.02.2020

Dear Kah Leong,

Please conduct PRS for XE1779U.

Note : officer in charge – Kah Leong 63896193.

*** Kindly quote our reference number when replying.

Thank you

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: ASM Jaclyn <jaclynlai@asmauto.com.sg>

Sent: Friday, March 13, 2020 11:09 AM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: Third Party Claim: XE1779U and YN9495B (your ref.); DOA: 24.02.2020

Dear Sir / Madam,

Our client, the owner of XE 1779 U wishes to file claim for the damages sustained from the above-stated accident, against your insured, YN 9495 B.

We hereby append a copy of our estimate and SAS for your kind perusal.

Kindly advise on liability and arrange for survey. Thank you.

Best Regards,

Jaclyn Lai

Assistant Manager
Claims & Operation

ASM Automotive Services Pte Ltd

No. 13, Pioneer Sector 1, Singapore 628424.

Hp: 9236 8218 | DID: 6265 0026 | Fax: 6265 6068

Web: www.asmauto.com.sg

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3 vehicles

Isuzu CYH52T

Advanced Search

Make	Model	Price	Depreciation	Reg Date	Eng Cap	Mileage	Veh Type	Status
Search Selection								
Isuzu CYH52T		Any	Any	Any	Any	Any	Any	Available
	Isuzu CYH52T (New 10-yr COE)	\$135,800	\$13,570 /yr	02-Mar-2010	15,681 cc	-	Truck	Available
Fuel Type: Diesel Only 1 Previous Owner! 21 Tonnage FASSI Crane Lorry! Powerful, Durable Efficient. Call Now For An No Obligations Discussion! Net Link Partners Pte Ltd Posted: 05-Mar-2020 Tags: 2010 Isuzu CYH52T, Isuzu CYH52T, Isuzu, CYH52T								
	ISUZU CYH52T	\$108,600	N/A	10-Jun-2010	15,681 cc	-	Truck	Available
Fuel Type: Diesel Posted: 18-Feb-2020 Tags: 2010 Isuzu CYH52T, Isuzu CYH52T, Isuzu, CYH52T								
	ISUZU CYH52T	\$94,800	\$18,700 /yr	10-Apr-2015	15,681 cc	-	Truck	Available
Fuel Type: Diesel Please Contact For Viewing. Posted: 09-Feb-2020 Tags: 2015 Isuzu CYH52T, Isuzu CYH52T, Isuzu, CYH52T								

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Make Model Price Depreciation Reg Date Eng Cap Mileage Veh Type Status

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Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Company
Owner ID:	045Z
Vehicle Details	
Vehicle No.:	XE1779U
Vehicle to be Exported:	No
Intended Deregistration Date:	16 Mar 2020
Vehicle Make:	ISUZU
Vehicle Model:	CYH52T
Primary Colour:	Silver
Manufacturing Year:	2015
Engine No.:	6WG1427103
Chassis No.:	JALCYH52TG7000158
Maximum Power Output:	-
Open Market Value:	\$94,150.00
Original Registration Date:	26 May 2016
First Registration Date:	26 May 2016
Transfer Count:	0
Actual ARF Paid:	\$4,708.00
Intended PARF Rebate Details	
PARF Eligibility:	No
PARF Eligibility Expiry Date:	-
PARF Rebate Amount:	\$0.00
Intended COE Rebate Details	
COE Expiry Date:	25 May 2026
COE Category:	C - Goods Vehicle & Bus
COE Period(Years):	10
PQP Paid:	\$37,258.00
COE Rebate Amount:	\$23,065.00
Total Rebate Amount:	\$23,065.00

The information contained herein is correct as at 16 Mar 2020

OK



ASM Automotive Services Pte Ltd

No 13, Pioneer Sector 1, Singapore 628424
Main Line: 6265 0980 Fax: 6265 6068
Email: enquiry@asmauto.com.sg
Co. / GST Reg. No.: 201203813C



FROM : Jaclyn Lai
TEL. NO. : 6265-0026 / 9236-8218
EMAIL : jaclynlai@asmauto.com.sg

TO : China Taiping Insurance (Sg) P/L
ATTN : Motor Claim Department
TEL. NO. : 6389-6111 (main)
EMAIL : claimsdept@sg.cntaiping.com

CC : Building Resources Industries P/L
ATTN : Ms. Yen Yen

DATE : 13.03.2020

VEHICLE NO. : XE 1779 U
MODEL NO. : ISUZU CYH52T
CHASSIS NO. : JALCYH52TG7000158
ENGINE NO. : 6WG1427103
LTA REG DATE : 26/5/2016 - 25/5/2026

CLAIM TYPE : Third Party - YN 9495 B
D.O.A : 24.02.2020
CLAIM REF NO. : asm/AC20023/JL

Quotation for Accident Repair

S/N	SPARE PARTS (SPECIAL NETT)	QUANTITY	UNIT PRICE	AMOUNT
1	Rear number plate lamp ✓ DR	2	\$ 45.00	\$ 90.00 ✓
2	Rear number plate ✓ OT	1	\$ 15.00	\$ 15.00 ✓
3	Rear number plate bracket ✓ OT	1	\$ 35.00	\$ 35.00 ✓
4	Rear crossmember x R	1	\$ 420.00	\$ 420.00 X
5	Rear underun bumper ✓ OD	1	\$ 500.00	\$ 500.00 ✓
6	Tailamp assy, RH x NC (Bro) - 576	1	\$ 55.00	\$ 55.00 X
SUB-TOTAL :				\$ 1,115.00
LABOUR CHARGES				
1	To remove and replace damaged parts. (\$350 x 4 days)			\$ 1,400.00 700
2	Spray painting			\$ 300.00 150
TOTAL LABOUR :				\$ 1,700.00
GRAND TOTAL :				\$ 2,815.00

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer
Signature:
Date:

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS/CTI20004032/EVF3N2
Date: 31/03/2020

REFERENCE

Handling Insurer:	China Taiping Insurance (Singapore) Pte. Ltd.	Policy No:	DMCVSN30744519000
Claimant Vehicle No :	XE1779U	Insured Vehicle No :	YN9495B
Date of Loss:	24/02/2020	Nature of Claim:	TP
		Claim No:	SNM20D201060C02

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	XE1779U	Engine No:	6WG1427103
Make & Model:	ISUZU CYH52T, 15.7 D (M)	Chassis No:	JALCYH52TG7000158
Reg. Date:	26/05/2016 (Man. Year: 2015)	Odometer:	158108 km
Colour:	Silver		
Engine Capacity:	15681 cc		
Market Value/New Car Price:	N/A		
Sum Insured (S\$):	Market Value/New Car Price		

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size:	315/80R22.5	Rear Tyre Size:	315/80R22.5
Front Left Side:	ADVANCE 5 mm	Rear Left Side:	ADVANCE 5 mm
Front Right Side:	ADVANCE 5 mm	Rear Right Side:	ADVANCE 5 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	1,115.00	576.00	539.00	48.34
Miscellaneous Items	0.00	0.00	0.00	
Labour	1,700.00	950.00	750.00	44.12
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	2,815.00	1,526.00	1,289.00	45.79
Approved Total (Overridden) (S\$)		1,200.00		
(S\$)	2,815.00	1,200.00	1,615.00	57.37
+ GST 7.00/7.00% (S\$)	197.05	84.00	113.05	57.37
Nett Amount (S\$)	3,012.05	1,284.00	1,728.05	57.37

INSPECTION

Date of Assignment:	30/03/2020	
Date Inspected:	16/03/2020	Inspected At: ASM Automotive Services Pte Ltd (HQ) No.13 Pioneer Sector 1 Singapore 628424
Estimated Period of Repair:	3.0 days	

Adjuster: CHEN TSUE YEE

Manager: VERON CHEN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference		
Part Source:	(Last Synchronised: 31 Mar 2020)	
Parts:	N/A	ISUZU CYH52T 15.7 D (M) (Model not available in database)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for XE1779U)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	2		*REAR NUMBER PLATE LAMP	Broken	90.00 F	*90.00 FL
2	1		*REAR NUMBER PLATE	Bent	15.00 F	*15.00 FL
3	1		*REAR NUMBER PLATE BRACKET	Bent	35.00 F	*35.00 FL
4	1		*REAR CROSSMEMBER	Repair	420.00 F	*- FL
5	1		*REAR UNDERUN BUMPER	Dented	500.00 F	*500.00 FL
6	1		*TAILLAMP ASSY,RH (BROKEN)	Not Consistent With The Impact	55.00 F	*- FL
					Sub Total (S\$)	1,115.00 640.00
					- List Item Discount on L Items 0.00/10.00% (S\$)	0.00 64.00
					Total Parts (S\$)	1,115.00 576.00

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	TO REMOVE AND REPLACE DAMAGED PARTS	New	1,400.00	700.00
2	SPRAY PAINTING	New	300.00	250.00
Gross Labour Cost (\$\$)			1,700.00	950.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >