

ASS. REC. BY:

REF:

A19 Cc3/A1420003987/Aqd3

## ASSIGNMENT

Merimen

From:

Date:

13. 3. 2020

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No:

SMH 2956H

at Workshop m/s

Premium

of

55 4b road 1

Insured:

Policy No.

1900010052

Claims No.

5962819029SG

Sum Insured:

Excess:

1600 16/3/20

(Client's Record)

Make of Veh:

3pm

(Policy Condition)

Remark: The veh had commenced its  
repair at the time of inspection.

N/S	O/S

Bal. or Market Value:

IDAC Accident Report:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

6

days

Res.: Yes or No

Lum Sum:

%

3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date:

Person Contacted:

Veh No:

SMH2956H-

Yr Regn:

2019 Jan.

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Audi A4

c.c

1984

Colour

Black

A/C:

Insured / Std / NI / NA

Sp. Reading

34192

T/Radio:

Insured / Std / NI / NA

Eng/No:

C/No:

WAUZZZF47KN000866

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size:

F: 205/60R16

R:

205/60R16

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /  
TOYO / YOKO or

Front

Rear

R/Bal.

06

mm

R/Bal.

06

mm

L/Bal.

06

mm

L/Bal.

06

mm

D.O.A.

D.O.I.

13/03/20

Survey held at

Premium

Des. of Damages: Frt / Rear / O/S / N/S / UIC / Rooftop or

The UIC / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

OD A19

SMH2956H-CC3/A1419003263/Aqd302

20A: 18/03/2019

13/3/20@5.23pm revert to Victor via Merimen.

MV: 1251C

PV: 581C

Net: 67K

16/3/20@2.45pm Victor informed C/A via Merimen.

16/3/20@5.53pm informed Terrence C/A to ex b 1600 by email.

17/06/20@11.59am 2nd revert to Victor via Merimen. (supplementary)

Date/Time, File Pass to?

Preli. Report

Days Of Repair:

6

1)

Final Report

Resurvey No. of Trip:

1

Survey Fee:

Date/Time, File Return to?

2)

Add Fee:

Site Insp

(\$

Interview

(\$

Tech. Invs

(\$

Weekend

(\$

Transportation:

S + RS SI

Photos

Others

TOTAL

Rep. Format:

MER-OD

Lump Sum / L.B.J. (\$

17480.88

22/07/20@12.46pm Victor informed C/A at \$17480.88 via Merimen.

22/07/20@2.29pm confirmed with Mr Boo final fig \$17480.88, 6 days. (Red \$10142.12, 37%)

## Nivitha (LKK Auto)

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**From:** Claims <claims@premiumauto.com.sg>  
**Sent:** Tuesday, 10 March 2020 6:26 PM  
**To:** 'Admin A'; 'Nivitha (LKK Auto)'; 'SUR'  
**Cc:** 'Claims'  
**Subject:** OD CLAIM FOR SMH 2956 H ON 8/3/2020  
**Attachments:** SMH2956H GIA.PDF.pdf

Dear All,

Kindly register OD claim for this vehicle. Attached is the GIA report for your reference.

We will forward you the estimate once it is available.

Kindly arrange for survey on 13/3/2020, 3pm.

Best Regards,  
Syafiq  
Claims Admin Assistant

Premium Automobiles Pte Ltd (Reg No 199902271W)  
55 Ubi Road 1 Road Singapore 408699  
p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183  
e. [claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg) w. [www.audi.com.sg](http://www.audi.com.sg)  
Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



### Email Disclaimer

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If you have received it in error, please notify us immediately by reply email and then delete this message from your system.  
Please do not copy it or use it for any purpose, or disclose its contents or any attachment to any other person. Thank you.

## Shiau Chan (LKKAUTO)

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**From:** Shiau Chan (LKKAUTO)  
**Sent:** Monday, 16 March 2020 5:52 PM  
**To:** Claims; SUR  
**Subject:** RE: OD CLAIM FOR SMH 2956 H ON 8/3/2020

Dear Terrence,

As instructed by our client, please proceed to repair the insured vehicle **SMH 2956H (Excess \$1,600/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

\*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

Best Regards,

**Shiau Chan (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [siewsc@lkkauto.com](mailto:siewsc@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Claims <[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)>  
**Sent:** Monday, 16 March 2020 10:43 AM  
**To:** [claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg); Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Admin-D (LKKAUTO) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Cc:** 'Claims' <[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)>  
**Subject:** RE: OD CLAIM FOR SMH 2956 H ON 8/3/2020

Dear all,

Kindly advise on OD approval.

Thank you.

**Best Regards,**  
**Terrence Tan**  
**Claims Advisor**

**Premium Automobiles Pte Ltd** (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183

e. [claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg) w. [www.audi.com.sg](http://www.audi.com.sg)

**Audi Showroom, Audi Centre** 281 Alexandra Road Singapore 159938 p. +65 6836 2223

## Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	09 Mar 2020 15:23	<b>Clim Veh Model Changed</b>		[ ] Merimen Administrator
2	09 Mar 2020 15:23	<b>Clim Created</b>	Reg No: SMH2956H, Policy No: 1900010052, Acct Date: 2020/03/08, Claim Type: SC, Insurer: AI G Asia Pacific Insurance Pte. Ltd, (SG). Ins.Status => Notification. Created from SAS:MOR120030065	[I] Merimen Administrator
3	12 Mar 2020 16:56	<b>Clim Registration Modified</b>	Acct Time:14:45:00->14:00:00.	[I] Lim, Sheng Yang
4	13 Mar 2020 11:11	<b>Clim Registration Modified</b>	Init.Est.:>5,000 - 6,000.	[I] Subramaniam, Divyashni
5	13 Mar 2020 17:04	<b>Clim Registration Modified</b>	Setl.Type:3->0. Claim Type:SC->OD.	[ ] Nivitha Govindasamy
6	13 Mar 2020 17:04	<b>Adj Clim Retrieved</b>	Adj: LKK Auto Consultants Pte Ltd (HQ)	[ ] Nivitha Govindasamy
7	13 Mar 2020 17:04	<b>Adj Co Assigned</b>	LKK Auto Consultants Pte Ltd (HQ):	[A] Nivitha Govindasamy
8	13 Mar 2020 17:04	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2020/03/24	[A] Nivitha Govindasamy
9	13 Mar 2020 17:04	<b>Adj Mandate Set</b>	Approved:8000.00,Reinsp:Adj decides.	[A] Nivitha Govindasamy
10	13 Mar 2020 17:04	<b>Clim Registration Modified</b>	Rep:1137->200611.	[A] Nivitha Govindasamy
11	13 Mar 2020 17:05	<b>Clim Veh Model Changed</b>	(202153) AUDI A4 2.0 TFSI QU S-TRONIC (A).	[A] Nivitha Govindasamy
12	13 Mar 2020 17:05	<b>Adj Adjuster Assigned</b>	[None] -> ADRIAN LING	[A] Nivitha Govindasamy
13	13 Mar 2020 17:16	<b>Adj Rpt Initiated</b>		[A] SHIAU CHAN
14	13 Mar 2020 17:16	<b>Clim Dtl Modified</b>	Claim Conclusion: -> 3.	[A] SHIAU CHAN
15	13 Mar 2020 17:16	<b>Clim Dtl Modified</b>	JPJ Reg. Date: -> 2019/01/18.	[A] SHIAU CHAN
16	13 Mar 2020 17:16	<b>Clim Details Notified</b>		[A] SHIAU CHAN
17	13 Mar 2020 17:23	<b>Adj Im. Advice Submitted</b>	Next Rpt:Final Rpt.Due Date:2020/03/24	[A] SHIAU CHAN
18	13 Mar 2020 17:23	<b>Adj Mandate Request</b>	Cur.Req:9616.00:DAMAGES CONSISTENT. REPAIR COST ECONOMICAL. WE HAVE NOT AUTHORISE REPAIR.	[A] SHIAU CHAN
19	16 Mar 2020 09:12	<b>Clim Registration Modified</b>	Acct Time:14:00:00->13:00:00.	[I] AIG OneClaim Integration User
20	16 Mar 2020 10:48	<b>Clim Registration Modified</b>	Excess: -> 1600.00, 2F Remarks: -> Not Applicable, GST: -> 7.00.	[I] Nadaraja, Deeban
21	16 Mar 2020 10:48	<b>Label Added</b>	(20226):Coverage Confirmed.	[A] Merimen Administrator
22	16 Mar 2020 14:45	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2020/03/24, Mandate Remarks: Authorise repair. Re-inspection to be done for damage check and supplementary items / labour with clear photos.	[I] Koh, Victor-CK
23	16 Mar 2020 14:45	<b>Adj Mandate Set</b>	Approved:9135.00:Authorise repair, Re-inspection to be done for damage check and supplementary items / labour with clear photos. Reinsp:Yes.	[I] Koh, Victor-CK

Date From



Date To



Audit Type

None

Go

### ACTIVITY

No record

### Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name	Ref 1	Ref 2	Amount
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**Note: This document has not been finalised.****LKK Auto Consultants Pte Ltd** (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: AIG Asia Pacific Insurance Pte. Ltd.  
AIG Building  
78 Shenton Way #08-16  
Singapore 079120

From: LKK Auto Consultants Pte Ltd  
51 Ubi Ave 1 #01-25  
Paya Ubi Industrial Park  
Singapore 408933

Attn: Gan, Hunchung

Date: 13 Mar 2020

**Preliminary Advice**

Vehicle No	: SMH2956H	Accident Date	: 08/03/2020
Make	: AUDI A4	Policy No.	: 1900010052
Assignment Date	: 13/03/2020	Excess	: S\$0.00
Date of Inspection	: 13/03/2020	Est. Duration of Repair	: 4.00
Inspection At	: PREMIUM AUTOMOBILES PTE LTD (UBI) 55 UBI ROAD 1 SINGAPORE 408699		

**Point of Impact / General Description of Damages**

The vehicle sustained impact / damages front portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	23,915.00
Revised Amount	:S\$	9,135.00
Check Items (Estimated)	:S\$	481.00
Total	:S\$	9,616.00

Lump Sum Repair	:S\$	
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**Total Loss Consideration**

New for Old Value	:S\$	
Pre-Accident Value	:S\$	125,000.00
COE / PARF Rebate	:S\$	57,928.00
Salvage Value	:S\$	
Margin for Repair	:S\$	67,072.00

**Remarks**

- ( X ) The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.
- ( ) The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
- ( ) Other comments :