

Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K

Our Ref : AAD2003-068

Your Ref : SKM288M

Date : 30.March 2020

CHINA TAIPING INSURANCE (S) PTE LTD

Dear Sir/Madam,

ACCIDENT INVOLVING SHD9505K AND SKM288M ON 10/03/20 10:35 PM ALONG TAMPINES ROAD

It appears that the above accident was caused by your insured's negligence. We, therefore seeking compensation from you for our financial loss as itemized below :-

1.	Cost of Repair (inclusive of 7% GST)	\$	2,413.20
2.	Loss of Rental for <u>2</u> days @ \$ <u>96.30</u> per day	\$	192.60
3.	Loss of Income for <u>2</u> days @ \$ <u>50</u> per day	\$	100.00
4.	LTA Search Fee	\$	7.49
5.	Survey Fee	\$	0.00
	Total	\$	2,713.29

We enclose a copy of the following documents for your consideration :-

GIA report lodged by our driver

Rental rate and mileage records

Certificate of Insurance

Authorization To Act

Original final repair bill

LTA Search Fee

Kindly let us have the discharge voucher within the next 14 days, failing which we shall proceed to hand over the conduct of this matter to our solicitors without further reference to you.

Yours Faithfully

Trans-Cab Services Pte Ltd



Jasmine Tan

General Manager

Tel No. : 6603 1250 (DID)

Note : Please email any further correspondence to claims@transcab.com.sg (6603 1259)

Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K

Authorization To Act

We, Trans-cab Services Pte Ltd of Company Registration No. 200303878K hereby authorize Trans-cab Auto Services Pte Ltd to act on behalf to claim for all losses incurred for the accident involving SHD9505K and SKM288M along TAMPINES ROAD on 10/03/20 10:35 PM.

In addition, we also hereby authorize the above payment to be made in favour of Trans-cab Auto Services Pte Ltd upon settlement.

Dated this 30 (day) of March 2020

Yours Faithfully

Trans-Cab Services Pte Ltd



Jasmine Tan
General Manager

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMPCSN1928701900 Claim No : SNM20D201268/SKM288M/IRENE
 Claimant : TRANS-CAB SERVICES PTE LTD
 Amount : **S\$2,713.25**
 SINGAPORE DOLLARS TWO THOUSAND SEVEN HUNDRED THIRTEEN AND
 CENTS TWENTY FIVE Only

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SHD9505K
 Insured Vehicle No. : SKM288M

Date of Loss : 10/03/2020
 Place of Accident : TAMPINES ROAD

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : FUJI REIKI (S'PORE) PTE LTD
 Driver Name : NG CHYE LIANG

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) General Damages	S\$	
(2) Cost of Repair/ Excess	S\$	2,413.20
(3) Loss of Use /Rental/Earning	S\$	292.60
(4) GIA/Police Reports/ Investigation Results/Search Fees	S\$	7.45
(5) Medical Reports/Expenses	S\$	
(6) Survey Fees/P.T. Fees	S\$	
(7) Cost including Disbursement	S\$	
TOTAL		S\$ 2,713.25

Claimant Name : TRANS-CAB SERVICES PTE LTD

NRIC No : **NG WA1 YIN**

Signature : 

Date : **15 JAN 2021**

Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K

30 March, 2020

To Whom It May Concern

Dear Sir / Madam,

Accident on 10/03/20 10:35 PM at TAMPINES ROAD

1. We refer to the above-mentioned accident and wish to inform that Trans-Cab Services Pte Ltd is the registered owner of the taxi bearing vehicle registration no. SHD9505K. The taxi was hired to HIOK YUAN CHOON a registered hirer-operator of Trans-Cab Services Pte Ltd at the time of occurrence of the aforementioned accident at a rental rate \$96.3 per day (inclusive of GST).
2. Please be advised that the Taxi is insured with AXA INSURANCE PTE LTD on a third party basis at the material time of the accident.
3. Please liaise with us directly for any settlement of claims in respect of the said accident.

Yours faithfully,

Jasmine Tan

General Manager

This is a computer generated print-out. No signature is required.

Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K

10-03-2020

Dear Sir/Madam,

Please be informed that the taxi was undergo accident repair in the workshop as follow:

Date In	Date Out	Vehicle No.
Accident No.	AAD2003-068	Accident Date 10-03-2020
3/12/2020 13:00	3/13/2020 15:00	SHD9505K

Yours Faithfully,

Trans-Cab Services Pte Ltd**Jasmine Tan****General Manager**



Land Transport Authority
10 Sin Ming Drive
Singapore 575701
GST Registration No. : M4-0006529-2

Print Date/Time : 11 Mar 2020 / 16:42:00

Receipt Date/Time : 11 Mar 2020 / 16:42:00

Tax Invoice/Receipt

Receipt No. : ITNET-00000-200311-002597

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - SJN8735T				
As at 10 Mar 2020/12:50:00				
Insurance Co: NTUC INCOME INS CO-OP LTD				
1	Insurance Enquiry - SJN8735T Enquiry Fee 20200311164054629394	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Result of Insurance Enquiry - SHF1547G				
As at 10 Mar 2020/23:05:00				
Insurance Co: MS FIRST CAPITAL INSURANCE LIMITED				
2	Insurance Enquiry - SHF1547G Enquiry Fee 20200311164054674316	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Result of Insurance Enquiry - SKM288M				
As at 10 Mar 2020/22:35:00				
Insurance Co: CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD				
3	Insurance Enquiry - SKM288M Enquiry Fee 20200311164054794644	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Total Before Rounding		21.00	1.47	22.47
Rounding Difference				0.02
Total Amount Payable				22.45
Paid By				
		xxxxxxxxxxxx5467	Credit Card: Visa/MasterCard	22.45
Total				22.45
Cash Change				0.00
Tendered Amount				22.45
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC3/CTI20003973/Kka3

03 AUGUST 2020

FUJI REIKI (S'PORE) PTE LTD
20F LOWLAND ROAD
SINGAPORE 547399
Attn: The Management

Dear Sir/Madam,

ACCIDENT INVOLVING SHD 9505K & SKM 288M ON 10/03/2020

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,

Khanchna

Case Handler
DID: 6841 2360
FAX: 6741 4108
EMAIL: khanchna@lkkauto.com

c.c. *China Taiping Insurance (Singapore) Pte Ltd*
(Motor Claims Dept)

Hsiao Tong (LKKAUTO)

From: Irene Tay <irene.tay@sg.cntaiping.com>
Sent: Wednesday, 13 January 2021 6:57 AM
To: Hsiao Tong (LKKAUTO)
Cc: Admin A
Subject: RE: [SEEK MANDATE] OUR REF : SNM20D201268/SKM288M/IRENE - Accident Involving SKM288M (OI : CTI - TBA) AND SHD9505K (TP : LKK REF - CC3/CTI20003973/Kka3) on 10/03/2020

Dear Sir/Mdm,

We refer to the above captioned matter.

Please proceed to offer to TP as proposed \$2,713.25.

Regards,

Irene Tay
Executive
Claims Department (Motor Division)

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896192 | F:(65) 62247478/62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Sent: Monday, January 11, 2021 10:08 AM
To: Irene Tay <irene.tay@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: [SEEK MANDATE] OUR REF : SNM20D201268/SKM288M/IRENE - Accident Involving SKM288M (OI : CTI - TBA) AND SHD9505K (TP : LKK REF - CC3/CTI20003973/Kka3) on 10/03/2020

Your ref : **SNM20D201268/SKM288M/IRENE**
LKK ref : CC3/CTI20003973/Kpa3n2

Dear Sirs/Madam,

ACCIDENT INVOLVING SKM288M(CTI) AND SHD9505K ON 10/03/2020

We refer to the above matter.

The accident occurred when our insured driver came out from slip road and collided with third party who was on main road. Liability is not in our driver's favour. We did clarify with insured the nature of the accident and he/she is aware that NCD (if any) may be affected.

Hence, we seek your approval to offer Third Party repairer "TRANS-CAB AUTO SERVICES PTE LTD" at **\$2,713.25(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 22,391.89	\$ 2,413.20
2. Loss of Rental (2days x \$96.30)	\$ 192.60	\$ 192.60 (2days x \$96.30)
3. Loss of Income (2days x \$50.00)	\$ 100.00	\$ 100.00 (2days x \$50.00)
4. LTA/GIA Search Fee	\$ 7.49	\$ 7.45
Total	\$ 22,691.98	<u>\$ 2,713.25</u>

Surveyor recommended 3 days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: 26 May 2020 11:36 AM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Irene Tay <irene.tay@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Khanchna (LKK Auto) <khanchna@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>

Subject: RE: OUR REF : SNM20D201268/SKM288M/IRENE - Accident Involving SKM288M (OI : CTI - TBA) AND SHD9505K (TP : LKK REF - CC3/CTI20003973/Kka3) on 10/03/2020

Dear All,

Please find enclosed GIA report.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Tuesday, May 26, 2020 11:22 AM

To: Irene Tay <irene.tay@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Khanchna (LKK Auto) <khanchna@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: OUR REF : SNM20D201268/SKM288M/IRENE - Accident Involving SKM288M (OI : CTI - TBA) AND SHD9505K (TP : LKK REF - CC3/CTI20003973/Kka3) on 10/03/2020

Dear Sirs / Madam,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Wednesday, 15 April, 2020 12:07 PM

To: Irene Tay <irene.tay@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Khanchna (LKK Auto) <khanchna@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: OUR REF : SNM20D201268/SKM288M/IRENE - Accident Involving SKM288M (OI : CTI - TBA) AND SHD9505K (TP : LKK REF - CC3/CTI20003973/Kka3) on 10/03/2020

Dear Sirs / Madam,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept of CTI [<mailto:claimsdept@sg.cntaiping.com>]
Sent: Tuesday, 17 March 2020 5:48 PM
To: Irene Tay; Mei Kwan (LKKAuto); Khanchna (LKK Auto)
Cc: Claims Dept of CTI
Subject: OUR REF : SNM20D201268/SKM288M/IRENE - Accident Involving SKM288M (OI : CTI - TBA) AND SHD9505K (TP : LKK REF - CC3/CTI20003973/Kka3) on 10/03/2020

Dear Irene,

Please revert LKK.

Note : officer in charge – Irene Tay 63896192.

*** Kindly quote our reference number when replying.

Thank you,
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城
Taiping SG

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Tuesday, March 17, 2020 3:57 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Khanchna (LKK Auto) <khanchna@lkkauto.com>
Subject: Direct Settlement - Accident Involving SKM288M (OI : CTI - TBA) AND SHD9505K (TP : LKK REF - CC3/CTI20003973/Kka3) on 10/03/2020

Dear Sirs / Madam,

We refer to the above matter.

We have inspected TP vehicle SHD 9505K at M/s Trans Cab Auto Services Pte Ltd on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Khanchna and she can be contacted at DID: 6841 2360.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)