

Vic (LKKAUTO)

From: Vic (LKKAUTO)
Sent: Monday, 27 April, 2020 8:53 AM
To: Lily Loi
Cc: Admin A; Sharon Ten; Ling Ting An; Adeline Lim; Vic (LKKAUTO); Jasper Chua (LKK Auto)
Subject: RE: LOD - SGW161P CLAIMING AGAINST SJK9794G DOA 11/03/2020 (AIG) *** LKK
REF: CC6/AIG20003971/Khs3

Without Prejudice

Dear Lily,

We refer to your below email.

Please be informed that we are currently seeking for our principal's mandate.

We will get back to you for an update/offer in due course.

Thank you.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

"Please note that our above offer and any settlement arising from the above offer are made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our Insured Driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Lily Loi [mailto:lily.loi@ow.sg]
Sent: Saturday, 25 April, 2020 6:22 PM
To: Vic (LKKAUTO); Admin A; CS A Team
Cc: Admin A; Sharon Ten; Ling Ting An; Adeline Lim
Subject: RE: LOD - SGW161P CLAIMING AGAINST SJK9794G DOA 11/03/2020 (AIG) *** LKK
REF: CC6/AIG20003971/Khs3

Dear Vic,

Please let us have your proposed offer without further delay.
Thank you.

--

Best Regards,

Lily Loi (Ms.)

Senior Claims Executive, Motor Claims Department
D: +65 6481 1522 | F: +65 6481 1011

OPTIMA//ERKZ™ PTE. LTD.

Head office: 6 Kung Chong Road Singapore 159143

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From: Lily Loi

Sent: Tuesday, 14 April 2020 6:21 PM

To: Vic (LKKAuto) <vicalpeh@lkkauto.com>; Admin A <admin-a@lkkauto.com>; cs-a@lkkauto.com

Cc: Admin A <admin-a@lkkauto.com>; Sharon Ten <sharon@ow.sg>; Ling Ting An

<tingan.ling@ow.sg>; Ong Hock Kong <hockkong.ong@ow.sg>

Subject: LOD - SGW161P CLAIMING AGAINST SJK9794G DOA 11/03/2020 (AIG) *** LKK REF: CC6/AIG20003971/Khs3

Our Ref : SGW161P / TP#1044

Your Ref : SJK9794G

Without Prejudice

Dear Motor Claims Department,

We refer to the above mentioned accident.

We are claiming as below:

- Cost of Repair (incl. of GST)	S\$2,247.00
- Loss of Use (Private Hirer)	S\$480.00 (S\$120 x 04 Days)
- GIA / LTA Search Fees	S\$2.00
Grand Total	S\$2,729.00

Your prompt attention is most grateful and look forward to your speedy settlement.

Thank you.

--

Best Regards,

Lily Loi (Ms.)

Senior Claims Executive, Motor Claims Department
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From: Vic (LKKAuto) <vicalpeh@lkkauto.com>

Sent: Wednesday, 18 March 2020 5:30 PM

To: Lily Loi <lily.loi@ow.sg>

Cc: Admin A <admin-a@lkkauto.com>; Sharon Ten <sharon@ow.sg>; Ling Ting An <tingan.ling@ow.sg>; Ong Hock Kong <hockkong.ong@ow.sg>; Vic (LKKAuto) <vicalpeh@lkkauto.com>

Subject: RE: PRI - SGW161P CLAIMING AGAINST SJK9794G DOA 11/03/2020 (AIG) *** LKK REF: CC6/AIG20003971/Khs3

WITHOUT PREJUDICE

Dear Lily,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both party, the liability is clear subject to the BOLA guideline settlement.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle and admission of any liability to our Insured's part. The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor and approved by our principal.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
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From: Lily Loi [<mailto:lily.loi@ow.sg>]

Sent: Wednesday, 18 March, 2020 5:12 PM

To: Vic (LKKAuto)

Cc: Admin A; Sharon Ten; Ling Ting An; Ong Hock Kong

Subject: RE: PRI - SGW161P CLAIMING AGAINST SJK9794G DOA 11/03/2020 (AIG) *** LKK REF: CC6/AIG20003971/Khs3

Dear Vic,

Please advise on liability (by email)

Thank you.

--

Best Regards,

Lily Loi (Ms.)

Senior Claims Executive, Motor Claims Department

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From: Lily Loi

Sent: Monday, 16 March 2020 7:52 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Sharon Ten <sharon@ow.sg>; Ling Ting An <tingan.ling@ow.sg>; Ong Hock Kong <hockkong.ong@ow.sg>

Subject: RE: PRI - SGW161P CLAIMING AGAINST SJK9794G DOA 11/03/2020 (AIG) *** LKK REF: CC6/AIG20003971/Khs3

Dear Mei Kwan,

Attach wrong sketch plan.

My client is SGW161P.

Thank you.

--

Best Regards,

Lily Loi (Ms.)

Senior Claims Executive, Motor Claims Department

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Monday, 16 March 2020 7:31 PM

To: Lily Loi <lily.loi@ow.sg>; Vic (LKKAuto) <vicalpeh@lkkauto.com>

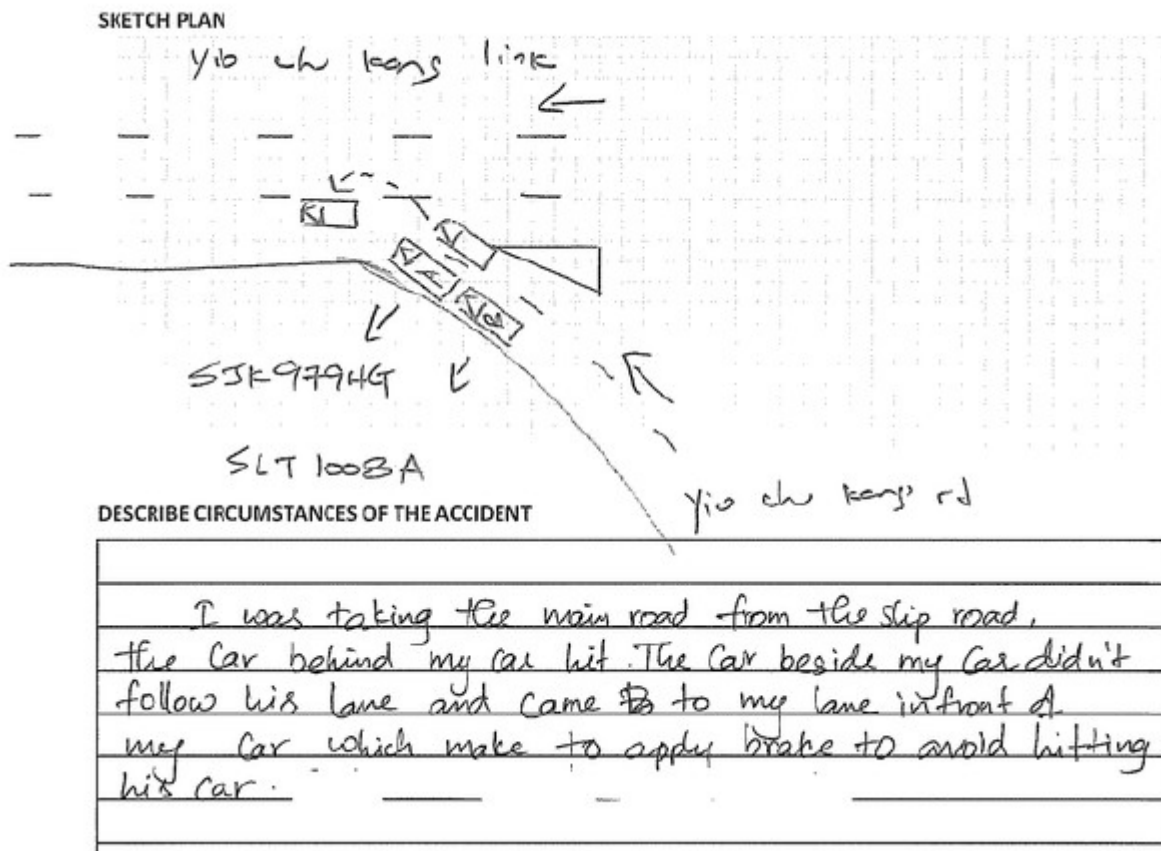
Cc: Admin A <admin-a@lkkauto.com>; Sharon Ten <sharon@ow.sg>; Ling Ting An <tingan.ling@ow.sg>; Ong Hock Kong <hockkong.ong@ow.sg>

Subject: RE: PRI - SGW161P CLAIMING AGAINST SJK9794G DOA 11/03/2020 (AIG) *** LKK REF: CC6/AIG20003971/Khs3

Dear Sirs / Madam,

We refer to the above matter.

Please be informed OI has reported. Please refer to the below OI's sketch plan and statement.



Please provide us the following.

- evidence i.e. video
- PIR result (if any)
- Estimated cost of repair

Please note that for liability, claim negotiation and settlement, please contact **Vic at 6841 2096.**

Our respective case handler will look into the matter and get back to you in due course.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

From: Lily Loi <lily.loi@ow.sg>
Sent: Saturday, 14 March, 2020 9:38 AM
To: assignments <assignments@lkkauto.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Cc: Sharon Ten <sharon@ow.sg>; Ling Ting An <tingan.ling@ow.sg>; Ong Hock Kong <hockkong.ong@ow.sg>
Subject: RE: PRI - SGW161P CLAIMING AGAINST SJK9794G DOA 11/03/2020 (AIG)

Dear Mei Kwan,

Please advise on liability and who are the officer in charge.
Thank you

--

Best Regards,

Lily Loi (Ms.)

Senior Claims Executive, Motor Claims Department
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From: Lily Loi
Sent: Thursday, 12 March 2020 4:57 PM
To: assignments@lkkauto.com; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Cc: Sharon Ten <sharon@ow.sg>; Ling Ting An <tingan.ling@ow.sg>; Ong Hock Kong <hockkong.ong@ow.sg>
Subject: RE: PRI - SGW161P CLAIMING AGAINST SJK9794G DOA 11/03/2020 (AIG)

Dear Mei Kwan,

Please advise on liability and who are the officer in charge.
Thank you.

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Best Regards,

Lily Loi (Ms.)

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From: Lily Loi
Sent: Wednesday, 11 March 2020 5:52 PM
To: assignments@lkkauto.com
Cc: Sharon Ten <sharon@ow.sg>; Ling Ting An <tingan.ling@ow.sg>; Ong Hock Kong <hockkong.ong@ow.sg>
Subject: PRI - SGW161P CLAIMING AGAINST SJK9794G DOA 11/03/2020 (AIG)

Dear Summer,

Please arrange PRI at 9A Serangoon North Ave 5
Thank you.

*We will contact Kenneth directly.

--

Best Regards,

Lily Loi (Ms.)
Senior Claims Executive, Motor Claims Department
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