

Vic (LKKAuto)

From: Vic (LKKAuto)
Sent: Wednesday, 15 April, 2020 9:23 AM
To: Lily Loi
Cc: Admin A; Sharon Ten; Ling Ting An; Ong Hock Kong; Vic (LKKAuto); Jasper Chua (LKK Auto)
Subject: RE: LOD - SGW161P CLAIMING AGAINST SJK9794G DOA 11/03/2020 (AIG) *** LKK REF: CC6/AIG20003971/Khs3
Attachments: SGW161P LOD.PDF

Without Prejudice

Dear Lily,

We refer to your below email and the contents were noted.

We will get back to you for an update/offer in due course.

Meanwhile, please furnish us a copy of the finalized marked estimate by our surveyor.

Thank you.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

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From: Lily Loi [mailto:lily.loi@ow.sg]
Sent: Tuesday, 14 April, 2020 6:21 PM
To: Vic (LKKAuto); Admin A; CS A Team
Cc: Admin A; Sharon Ten; Ling Ting An; Ong Hock Kong
Subject: LOD - SGW161P CLAIMING AGAINST SJK9794G DOA 11/03/2020 (AIG) *** LKK REF: CC6/AIG20003971/Khs3

Our Ref : SGW161P / TP#1044
Your Ref : SJK9794G

Without Prejudice

Dear Motor Claims Department,

We refer to the above mentioned accident.

We are claiming as below:

- Cost of Repair (incl. of GST)	S\$2,247.00
- Loss of Use (Private Hirer)	S\$480.00 (S\$120 x 04 Days)
- GIA / LTA Search Fees	S\$2.00
Grand Total	S\$2,729.00

Your prompt attention is most grateful and look forward to your speedy settlement.

Thank you.

--

Best Regards,

Lily Loi (Ms.)

Senior Claims Executive, Motor Claims Department
D: +65 6481 1522 | F: +65 6481 1011

OPTIMA//ERKZ PTE. LTD.

Head office: 6 Kung Chong Road Singapore 159143 Tel: (+65) 6472 1313 Fax: (+65) 6472 2112
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From: Vic (LKKAuto) <vicalpeh@lkkauto.com>

Sent: Wednesday, 18 March 2020 5:30 PM

To: Lily Loi <lily.loi@ow.sg>

Cc: Admin A <admin-a@lkkauto.com>; Sharon Ten <sharon@ow.sg>; Ling Ting An <tingan.ling@ow.sg>; Ong Hock Kong <hockkong.ong@ow.sg>; Vic (LKKAuto) <vicalpeh@lkkauto.com>

Subject: RE: PRI - SGW161P CLAIMING AGAINST SJK9794G DOA 11/03/2020 (AIG) *** LKK REF: CC6/AIG20003971/Khs3

WITHOUT PREJUDICE

Dear Lily,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both party, the liability is clear subject to the BOLA guideline settlement.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle and admission of any liability to our Insured's part. The final repair cost is subjected

to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor and approved by our principal.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Lily Loi [<mailto:lily.loi@ow.sg>]
Sent: Wednesday, 18 March, 2020 5:12 PM
To: Vic (LKKAuto)
Cc: Admin A; Sharon Ten; Ling Ting An; Ong Hock Kong
Subject: RE: PRI - SGW161P CLAIMING AGAINST SJK9794G DOA 11/03/2020 (AIG) *** LKK REF: CC6/AIG20003971/Khs3

Dear Vic,

Please advise on liability (by email)
Thank you.

--
Best Regards,

Lily Loi (Ms.)
Senior Claims Executive, Motor Claims Department
D: +65 6481 1522 | F: +65 6481 1011

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From: Lily Loi
Sent: Monday, 16 March 2020 7:52 PM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; Sharon Ten <sharon@ow.sg>; Ling Ting An <tingan.ling@ow.sg>; Ong Hock Kong <hockkong.ong@ow.sg>

Subject: RE: PRI - SGW161P CLAIMING AGAINST SJK9794G DOA 11/03/2020 (AIG) *** LKK REF: CC6/AIG20003971/Khs3

Dear Mei Kwan,

Attach wrong sketch plan.
My client is SGW161P.
Thank you.

--

Best Regards,

Lily Loi (Ms.)

Senior Claims Executive, Motor Claims Department
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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Monday, 16 March 2020 7:31 PM

To: Lily Loi <lily.loi@ow.sg>; Vic (LKKAuto) <vicalpeh@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Sharon Ten <sharon@ow.sg>; Ling Ting An <tingan.ling@ow.sg>; Ong Hock Kong <hockkong.ong@ow.sg>

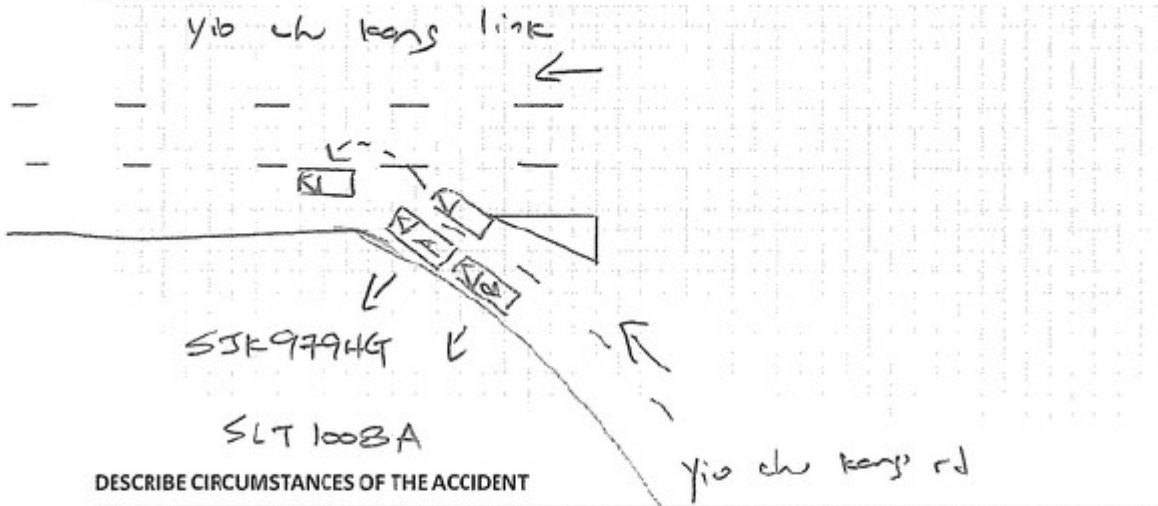
Subject: RE: PRI - SGW161P CLAIMING AGAINST SJK9794G DOA 11/03/2020 (AIG) *** LKK REF: CC6/AIG20003971/Khs3

Dear Sirs / Madam,

We refer to the above matter.

Please be informed OI has reported. Please refer to the below OI's sketch plan and statement.

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

I was taking the main road from the slip road, the car behind my car hit. The car beside my car didn't follow his lane and came to my lane in front of my car which make to apply brake to avoid hitting his car.

Please provide us the following.

- **evidence i.e. video**
- **PIR result (if any)**
- **Estimated cost of repair**

Please note that for liability, claim negotiation and settlement, please contact **Vic at 6841 2096.**

Our respective case handler will look into the matter and get back to you in due course.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Lily Loi <lily.loi@ow.sg>

Sent: Saturday, 14 March, 2020 9:38 AM

To: assignments <assignments@lkkauto.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Sharon Ten <sharon@ow.sg>; Ling Ting An <tingan.ling@ow.sg>; Ong Hock Kong <hockkong.ong@ow.sg>

Subject: RE: PRI - SGW161P CLAIMING AGAINST SJK9794G DOA 11/03/2020 (AIG)

Dear Mei Kwan,

Please advise on liability and who are the officer in charge.

Thank you

--

Best Regards,

Lily Loi (Ms.)

Senior Claims Executive, Motor Claims Department

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From: Lily Loi

Sent: Thursday, 12 March 2020 4:57 PM

To: assignments@lkkauto.com; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Sharon Ten <sharon@ow.sg>; Ling Ting An <tingan.ling@ow.sg>; Ong Hock Kong <hockkong.ong@ow.sg>

Subject: RE: PRI - SGW161P CLAIMING AGAINST SJK9794G DOA 11/03/2020 (AIG)

Dear Mei Kwan,

Please advise on liability and who are the officer in charge.

Thank you.

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Best Regards,

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From: Lily Loi

Sent: Wednesday, 11 March 2020 5:52 PM

To: assignments@lkkauto.com

Cc: Sharon Ten <sharon@ow.sg>; Ling Ting An <tingan.ling@ow.sg>; Ong Hock Kong <hockkong.ong@ow.sg>

Subject: PRI - SGW161P CLAIMING AGAINST SJK9794G DOA 11/03/2020 (AIG)

Dear Summer,

Please arrange PRI at 9A Serangoon North Ave 5

Thank you.

*We will contact Kenneth directly.

--

Best Regards,

Lily Loi (Ms.)

Senior Claims Executive, Motor Claims Department

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