

INS. CASE OWNER: **BENNIE**

CC3 / AIG 20063961 / T1ha3

LKK:

IDAC:

Surveyor:

Tan Ahn

DOI:

12/3/2020

Date / Time:

12/3/2020

Registered in Merimen:

13/3/2020

Pre-assign / CCU / FTE



Insured Vehicle No.:

SDH 8381 H

Claim No.:

90A66228A05G

Name of Insured:

Tan Too Kiang Edward

Policy No.:

Insured Tel No.:

HP:

Make / Model:

Excess Sec II :S\$

D.O.A:

13/3/2020

Place of Accident:

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability:

%

Final ? Yes / No

SMJ 1452R

INSRS:

WSP:

Tel:

Liability:

RMKS:

**Volkswagen
Centre**

INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time

SDH 8381H -X**SMJ 1452R -X****16/3/2020**

01 NR. file pass for final to call letter.
RECEIVED OI 4 TP VIDEOS. UPLOADED IN MERIMEN.

23/03/2020

OI CALL IN. RECEIVED LETTER.
OI DID NOT GO REPORT YET. WILL DO REPORT ONLINE. OI SMD BOTH VEHICLE CHANGED LANE.
TP WITHDRAW TP CLAIM, CONVERT TO OI REPORT
EMAIL TO AIG TO SUBMIT WP REPORT

STAGE	DATE / PIC
Non-Reporting ltr (1st):	
Non-Reporting ltr (2nd):	
Non-Reporting ltr (Final):	
Notification ltr (if non-pickup):	
Call OI:	
After call ltr to OI:	
Documentation Check List:	Handler Typist
Notification ltr (if non-pickup)	
After call ltr to OI:	
Authorisation To Act:	
Release Voucher:	
Final Repair Bill:	
Car Rental Invoice:	
Towing Invoice:	
LTA / GIA:	
Medical Bill:	
PIR:	
Mandate/Reject Instruction:	
LOD	
Payment Breakdown Form:	
Post-Repair Photos:	
Others:	

PRELIMINARY ADVICE		Date/Time:	Sent By:	
FINALIZATION		Date/Time:	Confirm with:	
Repair Cost:	S\$	(days)	Reduction:	%
FINAL SETTLEMENT		Date/Time:	Confirm with:	
Final Liability:	%	(Agreed / Assessed) BOLA S/N No.:		If NO or B 28, Ass. Lia.:
Repair Cost:	S\$			
Loss of Rental (LOR):	S\$	(days)		
Loss of Use (LOU):	S\$	(S x days)		
Loss of Income (LOI):	S\$	(S x days)		
LOR only	<input type="checkbox"/>	LOU only	<input type="checkbox"/>	LOR + LOU <input type="checkbox"/> LOR + LOI <input type="checkbox"/> [Tick only one]
GIA/LTA Search	S\$			
Medical:	S\$			
Disbursement:	S\$	(e.g. Tow/ Independent)		
Legal Cost	S\$			
Total:	S\$	Global Sum S\$:		
FINAL PAYMENT		Date/Time:	Confirm with:	
Payee 1:	S\$	Name 1:		
Payee 2: (Strike if N.A.)	S\$	Name 2:		
Payee 3: (Strike if N.A.)	S\$	Name 3:		

COPY SENT
73/3/2020

ASS. REC. BY:

REF: A19

ASSIGNMENT

From:

Date:

12.3.2020

Estimated Cost:

OD ☒ TP ☐ WS ☐ TP RES ☐ OD RES ☐ EVA ☐ INV ☐ MV

To Inspect Vehicle No:

SMJ 1452R

at Workshop m/s

Volvo

of

247 Alexandra Road

Insured:

Policy No.

Claims No.

Sum Insured:

Excess:

(Client's Record)

Make of Veh:

11-30a.m. own waiting

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S

Bal. or Market Value:

A102K

IDAC Accident Rpt:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

6

days

Res.: Yes or No

Lum Sum:

%

3 Val.: Yes or No

CA / REV / REP. / 24 HRS

np

Vehicle: IN / OUT

Date:

Person Contacted:

Veh No:

SMJ 1452R

Yr Regn:

2019, Feb.

Type: ☒ M.Car / ☐ M.Cycle / ☐ Bus / ☐ Van / ☐ Lorry / ☐ Taxi / ☐ Prime Mover /

Truck / Trailer or

Make:

Volvo

c.c.

1325

Colour:

Black

A/C:

Insured / Std / NI / NA

Sp. Reading

5331

T/Radio: Insured / Std / NI / NA

Eng/No:

C/No:

WVW EEZ1A4 EKW063780

Gen. Cond: ☒ Good / ☐ Fair / ☐ Poor / ☐ BurntSteering: ☒ Inorder / ☐ Jammed / ☐ Leaked / ☐ Burnt orBrake: ☒ Inorder / ☐ Jammed / ☐ Leaked / ☐ Burnt orModi: Nil / ☒ S/Rim / ☐ STD A/Rim or

Tyre Size:

F:

225 / 40 R18

R:

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / ☒ PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal.

6

mm

R/Bal.

6

mm

L/Bal.

6

mm

L/Bal.

6

mm

D.O.A.

D.O.I.

12/3/20

Survey held at

VW Alexandra

Des. of Damages: ☐ Frt / ☐ Rear / ☐ O/S / ☐ N/S / ☐ UIC / ☐ Rooftop or

O/S Rear

The UIC / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

P/LP \$8,090.46

CHECK REPAIRS: \$72.76

Date/Time, File Pass to?

☐

Preli. Report

1)

☐

Final Report

Date/Time, File Return to?

2)

Rep. Form(s):

Lump Sum / T.B.J. (P)

Days Of Repair:

Resurvey No. of Trip:

Add Fee:

☐

Site Insp (\$

☐

Interview (\$

☐

Tech. Invs (\$

☐

Week-end (\$

Survey Fee:

Transportation:

S + RS \$

Photos

Others

TOTAL

VOLKSWAGEN CENTRE SINGAPORE

17 Tuas Avenue 9
Singapore 639197
Biz. Reg. No. 199101494Z
GST No. M200985052



Volkswagen



SKODA



Commercial Vehicles

Quotation

Non binding - Preview

Page

1/2

Company
AIG ASIA PACIFIC INSURANCE P/L
78 Shenton Way
#07-16 AIG Building
Singapore 079120

Customer Details:
Ms
DEL
CALLAR MARY ENGEL SAISON
1003 BUKIT TIMAH ROAD
#02-03
Singapore 596299

Document no
Document date 10-03-2020
Customer no. 5211043795
Customer GST-ID 201009404M
Dealer 39999
Job order number 2020000690/ 1
Job order date 10-03-2020
Service Advisor CHARMAINE KONG

License plate	Model code	First registration	VIN	Model	Mileage
SMJ1452R	BQ14HZ	22-02-2019	WVWZZZAUZKW063780	Golf Highline 1.4 I TSI 92kW DSG	4,630

Position no	Description	Quantity	Unit	Unit price excl. GST	Tax code	Total amount excl. GST	Total amount incl. GST
	Diagnostic and Programming	1	pcs	480.00	#1 ✓	480.00	513.60
	Check Short Circuit / Harness Repair	1	pcs	280.00	#1 ✓	280.00	299.60
	WHEEL ALIGNMENT	1	pcs	360.00	#1 ✓	360.00	385.20
	R&R RIM & BALANCE	1	pcs	50.00	#1 ✓	50.00	53.50
5G6807417BQGRU	Cover For Bumper Primed	1	pcs	1,124.14	#1 ✓	1,124.14	1,202.83
5G6807394A	Guide Piece (REAR BUMPER GUIDE RHS)	1	pcs	36.38	#1 ?	36.38	38.93
5G6807394	Guide Piece (REAR BUMPER BRACKET RHS)	1	pcs	36.38	#1 ?	36.38	38.93
311601361	Rubber Valve	1	pcs	3.29	#1 ✓	3.29	3.52
5G0810972J	Wheelhouse Protector	1	pcs	233.93	#1 ✓	233.93	250.31
5G0945208G	Led Tail Light (RHR OUTER TAILLIGHT)	1	pcs	567.32	#1 ✓	567.32	607.03
5G0073148K FZZ	Wheel Disc 'Alum.' With	1	pcs	1,909.39	#1 ✓	1,909.39	2,043.05
5G0919491D	Sensor Bracket	2	pcs	11.90	#1 ✓	23.80	25.47
5G0919491E	Sensor Bracket	1	pcs	11.90	#1 ✓	11.90	12.73
5G0919492D	Sensor Bracket	1	pcs	12.60	#1 ✓	12.60	13.48
D 180KU2A1	2k-Plastic Adhesive	1	pcs	75.94	#1 ✓	75.94	81.26
D 822150A1	Bonding Agent For Plastic	1	pcs	59.40	#1 ✓	59.40	63.56
5G0945106C	Reflector RH	1	pcs	69.38	#1 ✓	69.38	74.24
	LABOUR	2.5	pcs	840.00	#1 1680	4,200.00	4,494.00
	Spray Painting	2.5	pcs	800.00	#1 1600	3,200.00	3,424.00
	R&R REAR LUGGAGE TRIM	0.51	pcs	840.00	#1 420	840.00	898.80

Quotation valid till 17-03-2020

Tax Code	Labour	Material	GST %	GST	Total amount excl. GST	Total amount incl. GST
#1	1,170.00	12,403.85	7%	950.17	13,573.85	14,524.02
Total	1,170.00	12,403.85		950.17	13,573.85	14,524.02

LKK Auto Consultants hence notify
the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis

VISIT OUR WEBSITE: aftersales.vw.com.sg for online service appointments and volkswagen.com.sg and www.skoda.com.sg for additional services, products and promotional offers. Any supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Tan Jiah 97495749
WP 12/3/20 145
Resurvey before paint
tan jiah e lkkauto.com
06 days

Service Advisor

[> Back to OneMotoring](#)**Enquire PARF/COE Rebate for Registered Vehicle****Vehicle Owner Particulars**

Owner ID Type: Singapore NRIC

Owner ID: 499H

Vehicle Details

Vehicle No.: SMJ1452R

Vehicle to be Exported: No

Intended Deregistration Date: 13 Mar 2020

Vehicle Make: VOLKSWAGEN

Vehicle Model: GOLF 1.4 TSI HL

Primary Colour: Grey

Manufacturing Year: 2018

Engine No.: CZC692205

Chassis No.: WVWZZZAUZKW063780

Maximum Power Output: 92.0 kW (123 bhp)

Open Market Value: \$24,708.00

Original Registration Date: 22 Feb 2019

First Registration Date: 22 Feb 2019

Transfer Count: 0

Actual ARF Paid: \$26,592.00

Intended PARF Rebate Details

PARF Eligibility: Yes

PARF Eligibility Expiry Date: 21 Feb 2029

PARF Rebate Amount: \$19,944.00

Intended COE Rebate Details

COE Expiry Date: 21 Feb 2029

COE Category: A - Car up to 1600cc & 97kW (130bhp)

COE Period(Years): 10

QP Paid: \$26,301.00

COE Rebate Amount: \$23,514.00

Total Rebate Amount: \$43,458.00

The information contained herein is correct as at 13 Mar 2020

OK



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC3/AIG20003961/T1ha3

16 March, 2020

Tan Too Kiang Edward

168 Lenton Loop

#13-01

SINGAPORE 789098

Dear Sirs,

**ACCIDENT INVOLVING SDH 8381H AND SMJ 1452R ON 07/03/2020 ALONG/
AT ORCHARD BOULEVARD**

We, LKK Auto Consultants Pte Ltd has been appointed to act on the behalf of your insurer, AIG Asia Pacific Insurance Pte Ltd (AIG) to settle a THIRD PARTY claim against you for an accident which happened on the above-mentioned date and location.

Kindly proceed to lodge your GIA report within five (05) working days of receipt of this letter, giving the version of the accident amongst other things related to the accident. The GIA report can be lodged at any of AIG reporting centres. You may refer to your Certificate of Insurance for the list of the reporting centres.

If you have any information to add or any amendments to make, please contact the undersigned within five days from the date of this letter.

Please note that the standing of your insurance policy such as NCD, premium & etc would be affected.

Yours faithfully,

Vic Alpeh Sanghila

Claims

Tel : 6841 2096

Fax: 6741 4108

Email : vicalpeh@lkkauto.com

c.c. *Claims Manager*
AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)

Vic (LKKAuto)

From: Kong Charmaine (VGS - SG/Singapore) <charmaine.kong@vw.com.sg>
Sent: Monday, 23 March, 2020 3:30 PM
To: Vic (LKKAuto)
Cc: Admin A; Goh Edmund (VGS - SG/Singapore); Wong Mei (VGS - SG/Singapore); Cheong Pearlyn (VGS - SG/Singapore); Tang Shu Shi (VGS - SG/Singapore); Chee Steven (VGS - SG/Singapore)
Subject: RE: [EXT] RE: REQUEST FOR DIRECT SETTLEMENT FOR ACCDT INVOLVING SMJ1452R & SDH8381H ON 7.3.2020 *** LKK REF: CC3/AIG20003961/T1ha3

Dear Vic,

Please note that my client had reverted to OD/Recovery for this claim before her insurance deadline.

Thanks.

Best regards,

Charmaine Kong
Insurance Service Advisor
Aftersales

Volkswagen Group Singapore Pte Ltd
247 Alexandra Road
Singapore 159934

Direct line: +65 6305 7176
Main Line: +65 6305 7299
Main Fax: +65 6474 3643
charmaine.kong@vw.com.sg
<http://www.vw.com.sg>

VOLKSWAGEN
GROUP SINGAPORE



Das **Volk**Auto.



Internal

From: Vic (LKKAuto) <vicalpeh@lkkauto.com>
Sent: Monday, 23 March 2020 3:03 PM
To: Kong Charmaine (VGS - SG/Singapore) <charmaine.kong@vw.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>

Subject: RE: [EXT] RE: REQUEST FOR DIRECT SETTLEMENT FOR ACCDT INVOLVING SMJ1452R & SDH8381H ON 7.3.2020 *** LKK REF: CC3/AIG20003961/T1ha3

Without Prejudice

Dear Charmaine,

We refer further to our below email.

Please be informed that we are still pending for our Insured's GIA report.

Meanwhile, we would like to request for a longer version of the video footage (e.g. 10 seconds before collision).

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Vic (LKKAuto)

Sent: Tuesday, 17 March, 2020 9:42 AM

To: Kong Charmaine (VGS - SG/Singapore); Mei Kwan (LKKAuto)

Cc: Admin A; Vic (LKKAuto)

Subject: RE: [EXT] RE: REQUEST FOR DIRECT SETTLEMENT FOR ACCDT INVOLVING SMJ1452R & SDH8381H ON 7.3.2020 *** LKK REF: CC3/AIG20003961/T1ha3

Without Prejudice

Dear Charmaine,

We refer to your below email.

Please be informed that we are still pending for our Insured's GIA report.

We will continue to follow up and will get back to you for an update.

Thank you.

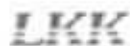
Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

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From: Kong Charmaine (VGS - SG/Singapore) [<mailto:charmaine.kong@vw.com.sg>]

Sent: Monday, 16 March, 2020 3:40 PM

To: Vic (LKKAuto); Mei Kwan (LKKAuto)

Subject: FW: [EXT] RE: REQUEST FOR DIRECT SETTLEMENT FOR ACCDT INVOLVING SMJ1452R & SDH8381H ON 7.3.2020 *** LKK REF: CC3/AIG20003961/T1ha3

Dear Vic,

Scene video rear attached for your perusal. Please revert on liability once your insured report.

Thanks.

Best regards,

Charmaine Kong
Insurance Service Advisor
Aftersales

Volkswagen Group Singapore Pte Ltd
247 Alexandra Road
Singapore 159934

Direct line: +65 6305 7176
Main Line: +65 6305 7299
Main Fax: +65 6474 3643
charmaine.kong@vw.com.sg
<http://www.vw.com.sg>

Vic (LKKAuto)

From: Vic (LKKAuto)
Sent: Monday, 23 March, 2020 3:56 PM
To: Tan, Bennie-WZ
Cc: Admin A; Vic (LKKAuto)
Subject: Your Ref: 90466228405G - ACCIDENT INVOLVING VEHICLES SDH 8381H AND SMJ 1452R ON 07/03/2020 - LKK REF CC3/AIG20003961/T1ha3

Dear Bennie,

We refer to the subject matter.

Please be informed that we had spoken to the Insured where he is in the process of doing an online accident report and provided to us a copy of his video footage (uploaded in merimen).

The Insured told us that both vehicles were likely changing towards the sale lane when the accident happened.

As such, we had requested to the TP repairer for a longer version of their client's video footage.

However, we were informed by the TP repairer that owner decided to convert into OD / Recovery claim instead (please refer to the attached email).

As such, we will close file and submit our WP report in merimen.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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...CLAIM SUBFOLDER...(Pending for Survey Report)
Revoked / No settlement

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	13 Mar 2020 Edit Reg		12 Mar 2020 00:00 Edit Adj Rpt	S\$8,090.46 Edit Estimates	S\$8,090.46 View Rpt		Pending for Survey Report Cancel Case

Main

Reference

Claim Details

Documents

Show All

CLAIM SUBFOLDER DETAILS		[Created by adjuster]	
Insured:	Tan Too Kiang Edward, ID: S11295331		
Main Claimant:	DEL CALLAR MARY ENGEL SAISON		
Vehicle Reg. No.:	SMJ1452R	Date of Loss:	06/03/2020 18:00 - :59 [12 Months and 13 Days From LTA Reg Date (Man Yr)]
Claim Type:	TP / 2846567801SG	Policy/Cover Note No.:	2100507735 (Comprehensive)
Vehicle Reg. No. (Insured):	SDH8381H	Policy No. (Claimant):	MP312036
		Excess:	
Repairer:	Volkswagen Centre Singapore (HQ) 247 Alexandra Road, 159934 Alexandra - Tel: 63057288		
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Chan, Kian-Meng] Kianmeng.Chan1@aig.com		
Claimant's Insurer:	HL Assurance Pte Ltd (HQ) - Tel: 69226030		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD TAUFIKH BIN HAMID] ... [Final Rpt due 24/03/2020]		

ASSOCIATED MAIL RECEIVED

[View All](#)[Compose Case Mail](#)

- AIG_SG (30/03/2020): Conflicting D.O.A.
- AIG_SG (16/03/2020): No OI GIA Report

ALL ASSOCIATED TASKS

[View All](#)[Search Tasks](#)[Create New Task](#)[Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SMJ1452R (2846567801SG)
[SDH8381H]
TP
DEL CALLAR MARY ENGEL SAISON
Mar 6 2020 6:00PM
[Tan Too Kiang Edward]
Volkswagen Centre Singapore

Upload Documents

Upload Photos

Compose New Letter

Upload Video




Upload Audio

View

View in Browser

























Video

1 per page

No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	16/03/20 18:36	Video - Accident TP REAR VIDEO	 Load MP4	
2	16/03/20 18:36	Video - Accident TP FRONT VIDEO	 Load MP4	
3	23/03/20 15:00	Video - Accident OI VIDEO FOOTAGE	 Load MP4	






Photos/Images


3 per page

No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	23/03/20 16:02	Odometer Reading	 Load JPG	<input checked="" type="checkbox"/>
2	23/03/20 16:02	Chassis Number	 Load JPG	<input checked="" type="checkbox"/>
3	23/03/20 16:02	General View	 Load JPG	<input checked="" type="checkbox"/>
4	23/03/20 16:02	General View	 Load JPG	<input checked="" type="checkbox"/>
5	23/03/20 16:02	General View	 Load JPG	<input checked="" type="checkbox"/>
6	23/03/20 16:02	General View	 Load JPG	<input checked="" type="checkbox"/>
7	23/03/20 16:02	General View	 Load JPG	<input checked="" type="checkbox"/>
8	23/03/20 16:02	General View	 Load JPG	<input checked="" type="checkbox"/>
9	23/03/20 16:02	General View	 Load JPG	<input checked="" type="checkbox"/>
10	23/03/20 16:02	General View	 Load JPG	<input checked="" type="checkbox"/>
11	23/03/20 16:02	General View	 Load JPG	<input checked="" type="checkbox"/>
12	23/03/20 16:02	General View	 Load JPG	<input checked="" type="checkbox"/>
13	23/03/20 16:02	General View	 Load JPG	<input checked="" type="checkbox"/>
14	23/03/20 16:02	General View	 Load JPG	<input checked="" type="checkbox"/>
15	23/03/20 16:02	General View	 Load JPG	<input checked="" type="checkbox"/>
16	23/03/20 16:02	General View	 Load JPG	<input checked="" type="checkbox"/>
17	23/03/20 16:02	General View	 Load JPG	<input checked="" type="checkbox"/>
18	23/03/20 16:02	General View	 Load JPG	<input checked="" type="checkbox"/>
19	23/03/20 16:02	General View	 Load JPG	<input checked="" type="checkbox"/>
20	23/03/20 16:02	General View	 Load JPG	<input checked="" type="checkbox"/>
21	23/03/20 16:02	General View	 Load JPG	<input checked="" type="checkbox"/>
22	23/03/20 16:02	General View	 Load JPG	<input checked="" type="checkbox"/>
23	23/03/20 16:02	General View	 Load JPG	<input checked="" type="checkbox"/>
24	23/03/20 16:02	General View	 Load JPG	<input checked="" type="checkbox"/>

Documentation

1 per page

No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	16/03/20 10:10	TP ESTIMATE - MARKED	 Load PDF	
2	16/03/20 15:57	Non reporting letter	 Load PDF	
3	23/03/20 15:35	EMAIL FROM TP	 Load PDF	
4	23/03/20 15:57	EMAIL TO AIG	 Load PDF	
5	30/03/20 15:43	TP GIA REPORT	 Load PDF	

No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)	Thumbnail	Print
1	30/03/20 15:04	OI GIA REPORT	 Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST

Reset

Save

Print

There are no document checklists configured.

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

Show Remarks To: ☐ Handling Insurer

Note: Remarks are private unless you show it to other parties.

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VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/AIG20003961/T1HA3Q2
Date: 01/04/2020

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No: 2100507735
Claimant Vehicle No : SMJ1452R Insured Vehicle No : SDH8381H
Date of Loss: 06/03/2020 Nature of Claim: TP Claim No: 2846567801SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SMJ1452R
Make & Model: VOLKSWAGEN GOLF, 1.4 TSI HL (A) Engine No: CZC692205
Reg. Date: 22/02/2019 (Man. Year: 2018) Chassis No: VWWZZZAUZKW063780
Colour: Black Odometer: 5331 km
Engine Capacity: 1395 cc
Market Value/New Car Price: N/A
Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition: Yes

CONDITION OF TYRES

Front Tyre Size: 225/40 R18 Rear Tyre Size: 225/40 R18
Front Left Side: Pirelli 6 mm Rear Left Side: Pirelli 6 mm
Front Right Side: Pirelli 6 mm Rear Right Side: Pirelli 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	4,163.85	3,220.46	943.39	22.66
Miscellaneous Items	0.00	0.00	0.00	
Labour	9,410.00	4,870.00	4,540.00	48.25
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	13,573.85	8,090.46	5,483.39	40.40
+ GST 7.00/7.00% (S\$)	950.17	566.33	383.84	40.40
Nett Amount (S\$)	14,524.02	8,656.79	5,867.23	40.40
Global Sum Settlement (S\$)		0.00		

INSPECTION

Date of Assignment: 12/03/2020
Date Inspected: 12/03/2020 Inspected At: Volkswagen Centre Singapore (HQ)
247 Alexandra Road
Singapore 159934
Estimated Period of Repair: 6.0 days

Adjuster: MOHD TAUFIKH BIN HAMID Manager: VIC ALPEH

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*COVER FOR BUMPER PRIMED	Deformed	1,124.14 FS	*1,124.14 FS
2	1		*GUIDE PIECE (REAR BUMPER ,GUIDE RHS)	*Check	36.38 FS	*- FS
3	1		*GUIDE PIECE (REAR BUMPER ,BRACKET RHS)	*Check	36.38 FS	*- FS
4	1		*RUBBER VALVE	Necessary	3.29 FS	*3.29 FS
5	1		*WHEELHOUSE PROTECTOR	Not Necessary	233.93 FS	*- FS
6	1		*LED TAIL LIGHT (RHR OUTER TAILLIGHT)	Not Necessary	567.32 FS	*- FS
7	1		*WHEEL DISC ALUM WITH	Cut	1,909.39 FS	*1,909.39 FS
8	2		*SENSOR BRACKET	Necessary	23.80 FS	*23.80 FS
9	1		*SENSOR BRACKET	Necessary	11.90 FS	*11.90 FS
10	1		*SENSOR BRACKET	Necessary	12.60 FS	*12.60 FS
11	1		*2K-PLASTIC ADHESIVE	Necessary	75.94 FS	*75.94 FS
12	1		*BONDING AGENT FOR PLASTIC	Necessary	59.40 FS	*59.40 FS
13	1		*REFLECTOR RH	Not Necessary	69.38 FS	*- FS
Total Parts (\$\$)					4,163.85	3,220.46

F=Franchise part. S=SpcNett.

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Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	DIAGNOSTIC AND PROGRAMMING	New	480.00	480.00
2	CHECK SHORT CIRCUIT /HARNESS REPAIR	New	280.00	280.00
3	WHEEL ALIGNMENT	New	360.00	360.00
4	R&R RIM & BALANCE	New	50.00	50.00
5	LABOUR	New	4,200.00	1,680.00
6	SPRAY PAINTING	New	3,200.00	1,600.00
7	R&R REAR LUGGAGE TRIM	New	840.00	420.00
Gross Labour Cost (\$\$)			9,410.00	4,870.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >