

2/23/2020

ASS. REC. BY:

REF:

CTI 120083955/Kvd312

Special Instruction:

✓

Surveyor: Kenneth

ASSIGNMENT (Office)

From (Person): Irene Tay

of

CTI

Date/Time: 12/3/2020 5:26pm

Estimated Cost:

Bill to:

OD/TP/WS/TP RES/OD RES/EVA/INV/MV/CS

To Inspect Vehicle No:

SMC 9148D

Insured:

SLR 8977S

at Workshop m/s

EM Solution

Tel:

6456 0226

of

160 Sin Ming Drive #03-18/19

Policy No:

DMPCSN30498019011

Claim No:

SNM20D201212/SLR 8977S/IRENE

Sum Insured:

Excess:

Make of Veh:

D.O.A.

09/03/2020

(Client's Record)

CA / REV / REP. / REV 24 HRS

(wp)

H.O.D. Endorsement:

Date/Time:

10:29am 13/3/2020

Person Contacted:

Bernard

Vehicle IN/OUT

| Date/Time | Action/Instruction | Estimate |
|-----------|-------------------------------|--------------------|
| | SMC 9148D-X | ✓ |
| | SLR 8977S | |
| 26/3 | 11 Lm @ 1900h email & confirm | (Red 3686.56, 66%) |

ASS. REC. BY:

REF: CTZ/

Kenneth

ASSIGNMENT

From:

Date:

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No:

at Workshop m/s

of

Insured:

Policy No.

Claims No.

Sum Insured:

Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

| | |
|-----|-----|
| | |
| N/S | O/S |
| | |

Bal. or Market Value:

IDAC Accident Rpt:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

03

days

Res.: Yes or No

Lum Sum:

20

%

3 Val.: Yes or No

CA / REV / REP 24 HRS

Date:

Person Contacted:

Vehicle: IN / OUT

Veh No:

SMC 9148D

Yr Regn: 01, 10

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Toy Wish

Colour

M. Blue

Sp. Reading

126816

A/C: Insured / Std / NI / NA

T/Radio: Insured / Std / NI / NA

Eng/No:

C/No:

JTDGJ20W 205001505

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: Nil / STRlm / STD A/Rlm or

Tyre Size:

F: Nexen 225/45ZR17

R: Nexen

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

R/Bal.

7

mm

Rear

R/Bal.

P

mm

L/Bal.

7

mm

L/Bal.

P

mm

D.O.A.

9/13/20

D.O.I.

13/3/2020

Survey held at

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

Rm 015

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

Date/Time, File Pass to?

☐

: Prel. Report

1)

☐

: Final Report

Date/Time, File Return to?

2) 27/3 - typist

Days Of Repair: 3

Resurvey No. of Trip: 1

Add Fee:

☐

: Site Insp (\$

☐

: Interview (\$

☐

: Tech Invs (\$

☐

: Weekend (\$

Survey Fee:

Transportation:

S + RS \$

Fees:

Others

TOTAL

Report Format:

merimen

Lump Sum / I.B.I. (\$

1900/-

220

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING

| Case | Notified | Est Submitted | Adj Assigned | Adj Rpt | Adj Submitted | Ins Auth'd | Status |
|------|-------------|---------------|--|---------|---------------|------------|---|
| Main | 27 Mar 2020 | | 27 Mar 2020 15:39 Edit Adj Rpt | | | | Pending for Survey Report Cancel Case |

| | | | | |
|------|-----------|---------------|-----------|--------------------------|
| Main | Reference | Claim Details | Documents | Show All |
|------|-----------|---------------|-----------|--------------------------|

CLAIM SUBFOLDER DETAILS [Created by insurer]

| | |
|-----------------------------|---|
| Insured: | |
| Main Claimant: | SENTOSA LIMOUSINE , Co. Reg. No.: 53350233X |
| Vehicle Reg. No.: | SMC9148D |
| Claim Type: | TP / SNM20D201212C02 |
| Vehicle Reg. No. (Insured): | SLR8977S |
| Date of Loss: | 09/03/2020 18:00 - :59 |
| Policy/Cover Note No.: | DMPCSN30498019011 |
| Policy No. (Claimant): | 5111217081 |
| Excess: | S\$0.00 |
| Repairer: | E M Solution Pte Ltd (HQ) 160 Sin Ming Drive,, #03-18, Sin Ming Autocity, 575722 Sin Ming - Tel: 64560226 |
| Handling Insurer: | China Taiping Insurance (Singapore) Pte. Ltd. (HQ) - Tel: 6389 6111 ... [Handled by Chong Boon Sen] |
| Claimant's Insurer: | NTUC Income Insurance Co-operative Ltd (HQ) - Tel: |
| Adjuster: | LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by KENNETH KONG] ... [Final Rpt due 07/04/2020] |

ASSOCIATED MAIL RECEIVED [View All](#) [Compose Case Mail](#)

There are no mail for this case.

ALL ASSOCIATED TASKS [View All](#) [Search Tasks](#) [Create New Task](#) [Complete](#)

| Due Date | Priority | Type | Task Group | Subject | Handler | Assigned By | Completed On | Created On | Done? |
|-------------|----------|------|------------|---------|---------|-------------|--------------|------------|-------|
| No results. | | | | | | | | | |

Nivitha (LKK Auto)

From: Irene Tay <irene.tay@sg.cntaiping.com>
Sent: Thursday, 12 March 2020 5:26 PM
To: assignments; 甯珺 ©; Sally Chong
Subject: FW: OUR REF: SNM20D201212/ SLR8977S/IRENE - YOUR REF.: E21.113088.20 (SMC 9148D @09/03/2020) // CHINA TAIPING REF NO : SLR 8977S

Importance: High

Dear Sir,

We refer to the above matter.

Please get your surveyor to liaise with EM SOLUTION to conduct survey.

Regards,

Irene Tay

Executive

Claims Department (Motor Division)

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896192 | F:(65) 62247478/62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Sally Chong [mailto:sallychong@visionlawllc.com]

Sent: Thursday, March 12, 2020 5:01 PM

To: Irene Tay <irene.tay@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: 'EM Solution Pte Ltd' <emautosolution@singnet.com.sg>; derekkeh@singnet.com.sg; 'Judy Soh' <judysoh@visionlawllc.com>; Tanvin13@yahoo.com.sg

Subject: OUR REF: SNM20D201212/ SLR8977S/IRENE - YOUR REF.: E21.113088.20 (SMC 9148D @09/03/2020) // CHINA TAIPING REF NO : SLR 8977S

Importance: High

URGENT

Dear Irene,

NOTICE TO INSURERS TO CONDUCT PRE-REPAIR SURVEY WITHIN 2 WORKING DAYS PURSUANT TO
PARAGRAPH 2 OF PRE-ACTION PROTOCOL FOR NIMA CASES

CLAIMANT: SENTOSA LIMOUSINE

ACCIDENT INVOLVING SMC 9148D & SLR 8977S ON 9 MAR 2020 ALONG BLK 808, WOODLANDS STREET
81 CARPARK AT ABOUT 18:20 HRS

We refer to your email of even date below and your list of surveyors therein.

Our client now confirms the appointment of KENNETH KONG- LKK Auto Consultants Pte Ltd as the Single Joint Expert for this matter.

Please be informed that the said vehicle can be inspected at :

| | | |
|---------|---|---|
| Venue | : | E M SOLUTION PTE LTD 160, Sin Ming Drive, #03-18/19, Sin Ming Autocity, Singapore 575722 |
| Contact | : | Mr. Bernard (Tel.: 6456-0226 / 9101-8302) |

If you fail to conduct the pre-repair survey within the next 2 working days excluding any intervening Saturday, Sunday or Public Holiday, the said workshop will commence repairs thereafter without further reference to you.

Thank you.

Sally Chong

(Secretary)
VISION LAW LLC
133 NEW BRIDGE ROAD,
#18-01/02, CHINATOWN POINT,
SINGAPORE 059413
TEL.: 6534-2811 (ext 115)
FAX : 6535-6802

From: Irene Tay [<mailto:irene.tay@sg.cntaiping.com>]

Sent: Thursday, 12 March, 2020 3:50 PM

To: Sally Chong; Claims Dept of CTI

Cc: 'EM Solution Pte Ltd'; derekkeh@singnet.com.sg; 'Judy Soh'

Subject: RE: OUR REF: SNM20D201212/ SLR8977S/IRENE - YOUR REF.: E21.MISC.20 (SMC 9148D @09/03/2020) // CHINA TAIPING REF NO : SLR 8977S

WITHOUT PREJUDICE

Dear Sir,

We intend to conduct a pre-repair survey of the damage to your client's vehicle jointly with your client/your motor workshop. We propose to use one of the following motor surveyors to conduct the joint pre-repair survey as a single joint expert.

LKK / LBS / STA
ADRIAN LING
Kelvin Ang
SEE CHEW SENG
MOHD FADHILAH BIN OSMAN
XING QUO QIANG
KENNETH KONG

SIMON HO
CHUA WEIJIE
MARCUS CHUA
HENRY NG

Please let us know within two(2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert.
You may select one of the listed motor surveyors and we will bear the cost of the pre-repair survey carried out by the single joint expert.

Thank you.

Irene Tay

Executive
Claims Department (Motor Division)

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896192 | F:(65) 62247478/62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Sally Chong [<mailto:sallychong@visionlawllc.com>]

Sent: Wednesday, March 11, 2020 9:45 AM

To: Irene Tay <irene.tay@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Irene Tay <irene.tay@sg.cntaiping.com>

Cc: 'EM Solution Pte Ltd' <emautosolution@singnet.com.sg>; derekkeh@singnet.com.sg; 'Judy Soh' <judysoh@visionlawllc.com>

Subject: RE: OUR REF: SNM20D201212/ SLR8977S/IRENE - YOUR REF.: E21.MISC.20 (SMC 9148D @09/03/2020) // CHINA TAIPING REF NO : SLR 8977S

URGENT-REMINDER

Dear Irene,

NOTICE TO INSURERS TO CONDUCT PRE-REPAIR SURVEY WITHIN 2 WORKING DAYS PURSUANT TO PARAGRAPH 2 OF PRE-ACTION PROTOCOL FOR NIMA CASES

CLAIMANT: SENTOSA LIMOUSINE

ACCIDENT INVOLVING SMC 9148D & SLR 8977S ON 9 MAR 2020 ALONG BLK 808, WOODLANDS STREET 81 CARPARK AT ABOUT 18:20 HRS

We are instructed by SENTOSA LIMOUSINE to notify you of a road traffic accident ON 9 MAR 2020 ALONG BLK 808, WOODLANDS STREET 81 CARPARK AT ABOUT 18:20 HRS involving our client's vehicle registration number SMC 9148D and vehicle registration number SLR 8977S driven by you/your insured at the material time.

As a result of the accident, our client's vehicle has been damaged. Before our client proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you or your insurers would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client shall proceed to repair the vehicle without reference to you.

Thank you.

Sally Chong

(Secretary)

VISION LAW LLC

133 NEW BRIDGE ROAD,

#18-01/02, CHINATOWN POINT,

SINGAPORE 059413

TEL.: 6534-2811 (ext 115)

FAX : 6535-6802

From: Claims Dept of CTI [<mailto:claimsdept@sg.cntaiping.com>]

Sent: Tuesday, 10 March, 2020 5:07 PM

To: Sally Chong; Irene Tay

Cc: 'EM Solution Pte Ltd'; derekkeh@singnet.com.sg; 'Judy Soh'; Claims Dept of CTI

Subject: OUR REF: SNM20D201212/ SLR8977S/IRENE - YOUR REF.: E21.MISC.20 (SMC 9148D @09/03/2020) // CHINA TAIPING REF NO : SLR 8977S

Dear Irene,

Please conduct PRS for SMC9148D.

Note : officer in charge – Irene Tay 63896192.

***** Kindly quote our reference number when replying.**

Thank you,
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Sally Chong <sallychong@visionlawllc.com>

Sent: Tuesday, March 10, 2020 3:47 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; 'Lucas Lee' <lucas.lee@sg.cntaiping.com>; Chong Boon Sen <boonsen.chong@sg.cntaiping.com>; Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>

Cc: 'EM Solution Pte Ltd' <emaautosolution@singnet.com.sg>; derekkeh@singnet.com.sg; 'Judy Soh' <judysoh@visionlawllc.com>

Subject: OUR REF.: E21.MISC.20 (SMC 9148D @09/03/2020) // CHINA TAIPING REF NO : SLR 8977S

URGENT

Dear Sir,

NOTICE TO INSURERS TO CONDUCT PRE-REPAIR SURVEY WITHIN 2 WORKING DAYS PURSUANT TO
PARAGRAPH 2 OF PRE-ACTION PROTOCOL FOR NIMA CASES

CLAIMANT: SENTOSA LIMOUSINE

ACCIDENT INVOLVING SMC 9148D & SLR 8977S ON 9 MAR 2020 ALONG BLK 808, WOODLANDS STREET
81 CARPARK AT ABOUT 18:20 HRS

We are instructed by SENTOSA LIMOUSINE to notify you of a road traffic accident ON 9 MAR 2020 ALONG
BLK 808, WOODLANDS STREET 81 CARPARK AT ABOUT 18:20 HRS involving our client's vehicle registration
number SMC 9148D and vehicle registration number SLR 8977S driven by you/your insured at the material time.

As a result of the accident, our client's vehicle has been damaged. Before our client proceed to repair the damaged
vehicle, please let us know within 2 working days of your receipt of this notice whether you or your insurers would
like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated
timeline, our client shall proceed to repair the vehicle without reference to you.

Thank you.

Sally Chong

(Secretary)

VISION LAW LLC

133 NEW BRIDGE ROAD,

#18-01/02, CHINATOWN POINT,

SINGAPORE 059413

TEL: 6534-2811 (ext 115)

FAX : 6535-6802

C.c.: VEHICLE OWNER OF SLR 8977S

LEI HUICHUN

807, Woodlands Street 81,

#09-201,

Singapore 730807

VISION LAW LLC

Advocates & Solicitors

(Incorporated with limited liability)

Unique Entity No. 200721148H

Address : 133 New Bridge Road #18-01/02 Chinatown Point, Singapore 059413

DISCLAIMER:

The contents of this email (including any attachments) are confidential and privileged and only intended for the
recipient(s) addressed above. If you received this email

by error, please notify the sender immediately and destroy it (and all attachments) without reading, storing and/or disseminating any of its contents (in any form) to any person. Email communication is not secure. Vision Law LLC is not liable for any losses arising out of any errors or omissions in the contents resulting from email transmission or any illegal or unauthorised usage or tampering of its email system.

VISION LAW LLC
Advocates & Solicitors
(Incorporated with limited liability)
Unique Entity No. 200721148H
Address : 133 New Bridge Road #18-01/02 Chinatown Point, Singapore 059413

DISCLAIMER:

The contents of this email (including any attachments) are confidential and privileged and only intended for the recipient(s) addressed above. If you received this email by error, please notify the sender immediately and destroy it (and all attachments) without reading, storing and/or disseminating any of its contents (in any form) to any person. Email communication is not secure. Vision Law LLC is not liable for any losses arising out of any errors or omissions in the contents resulting from email transmission or any illegal or unauthorised usage or tampering of its email system.

VISION LAW LLC
Advocates & Solicitors
(Incorporated with limited liability)
Unique Entity No. 200721148H
Address : 133 New Bridge Road #18-01/02 Chinatown Point, Singapore 059413

DISCLAIMER:

The contents of this email (including any attachments) are confidential and privileged and only intended for the recipient(s) addressed above. If you received this email by error, please notify the sender immediately and destroy it (and all attachments) without reading, storing and/or disseminating any of its contents (in any form) to any person. Email communication is not secure. Vision Law LLC is not liable for any losses arising out of any errors or omissions in the contents resulting from email transmission or any illegal or unauthorised usage or tampering of its email system.

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars

| | |
|----------------|----------|
| Owner ID Type: | Business |
| Owner ID: | 233X |

Vehicle Details

| | |
|-------------------------------|--------------------|
| Vehicle No.: | SMC9148D |
| Vehicle to be Exported: | No |
| Intended Deregistration Date: | 16 Mar 2020 |
| Vehicle Make: | TOYOTA |
| Vehicle Model: | WISH 2.0 AUTO |
| Primary Colour: | Green |
| Manufacturing Year: | 2009 |
| Engine No.: | 3ZRA417557 |
| Chassis No.: | JTDGJ20W205001505 |
| Maximum Power Output: | 106.0 kW (142 bhp) |
| Open Market Value: | \$22,003.00 |
| Original Registration Date: | 04 Jan 2010 |
| First Registration Date: | 04 Jan 2010 |
| Transfer Count: | 4 |
| Actual ARF Paid: | \$22,003.00 |

Intended PARF Rebate Details

| | |
|-------------------------------|-----------|
| PARF Eligibility: | Forfeited |
| PARF Eligibility Expiry Date: | - |
| PARF Rebate Amount: | \$0.00 |

Intended COE Rebate Details

| | |
|-----------------------------|--------------------------|
| COE Expiry Date: | 31 Dec 2029 |
| COE Category: | B - Car (1601cc & above) |
| COE Period(Years): | 10 |
| PQP Paid: | \$39,313.00 |
| COE Rebate Amount: | \$38,488.00 |
| Total Rebate Amount: | \$38,488.00 |

The information contained herein is correct as at 16 Mar 2020

OK

E M SOLUTION PTE LTD

160, Sin Ming Drive, #03-18/19, Sin Ming Autocity, Singapore 575722

Tel: 64560226

Fax: 64584500

Registration No: 201016308K

11.03.2020

Sentosa Limousine

*Not withair
11 Sup @ 1900h
Heavy After Paint 3 days*

REPAIR ESTIMATE FOR TOYOTA WISH - SMC 9148 D

| | | | | | | |
|-------|-------------------------------------|---------|----------|-----------------|--------|---|
| 1 pc | RH headlamp assy | 1150.93 | CR1 | 1,475.80 | — | |
| 1 pc | front bumper | 585.36 | CR1 | 1,068.40 | ✓ | |
| 1 pc | RH front bumper fog lamp | | h | 284.30 | X | |
| 1 pc | RH front bumper fog lamp grille | | my n17 | 68.95 | 2 | |
| 1 pc | front bumper inner sponge | | h | 148.20 | X | |
| 1 pc | front bumper reinforcement | 318.10 | h | 375.50 | 2 | |
| 2 pcs | front bumper reinforcement brackets | | 68.50 | h | 137.00 | X |
| 2 pcs | front bumper side retainers | | also n17 | 72.80 | 145.60 | 4 |
| 1 pc | front grille | | h | 185.60 | X | |
| 1 pc | RH front fender | | h | 761.40 | X | |
| 1 pc | RH front fender inner shield | | h | 141.80 | X | |
| 1 pc | RH front fender lamp | | h | 56.20 | X | |
| | | | | <u>1,040.75</u> | | |

Less 25%

4,848.75

1,212.19

3,636.56

| | | | | | |
|-------|------------------------------------|---|-------|----|---|
| 1 set | front bumper clips | h | 45.00 | SN | — |
| 1 set | RH front fender inner shield clips | h | 35.00 | SN | X |

- 1) Check electrical wirings.
- 2) Repair accident damages and renew above parts.
- 3) Spray paint on accident affected portions.
- 4) Rust proofing on accident affected portions.

60.00

880.00

880.00

h 50.00

\$ 5,586.56

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS/CTI20003955/KVD3N2
Date: 31/03/2020

REFERENCE

Handling Insurer: China Taiping Insurance (Singapore) Pte. Ltd. Policy No: DMPCSN30498019011
 Claimant Vehicle No: SMC9148D Insured Vehicle No: SLR8977S
 Date of Loss: 09/03/2020 Nature of Claim: TP Claim No: SNM20D201212C02

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SMC9148D Engine No: 3ZRA417557
 Make & Model: TOYOTA WISH, 1.8 (A) Chassis No: JTDGJ20W205001505
 Reg. Date: 04/01/2010 (Man. Year: 2009) Odometer: 126616 km
 Colour: Metallic Blue
 Engine Capacity: 1987 cc
 Market Value/New Car Price: N/A
 Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 225/45ZR17 Rear Tyre Size: 225/45ZR17
 Front Left Side: Nexen 7 mm Rear Left Side: West Lake 8 mm
 Front Right Side: Nexen 7 mm Rear Right Side: West Lake 8 mm

The above values represent the remaining tyre treads depth

| COST OF CLAIMS | Repairer's | Adjuster's | Difference | Diff % |
|--|-----------------|-----------------|-----------------|--------------|
| Parts | 3,716.56 | 1,692.10 | 2,024.46 | 54.47 |
| Miscellaneous Items | 0.00 | 0.00 | 0.00 | |
| Labour | 1,870.00 | 720.00 | 1,150.00 | 61.50 |
| Paintwork Labour | 0.00 | 0.00 | 0.00 | |
| Towing | 0.00 | 0.00 | 0.00 | |
| Calculated Gross Total (S\$) | 5,586.56 | 2,412.10 | 3,174.46 | 56.82 |
| Approved Total (Overridden) (S\$) | | 1,900.00 | | |
| (S\$) | 5,586.56 | 1,900.00 | 3,686.56 | 65.99 |
| + GST 7.00/7.00% (S\$) | 391.06 | 133.00 | 258.06 | 65.99 |
| Nett Amount (S\$) | 5,977.62 | 2,033.00 | 3,944.62 | 65.99 |

INSPECTION

Date of Assignment: 27/03/2020
 Date Inspected: 13/03/2020 Inspected At: E M Solution Pte Ltd (HQ)
 160 Sin Ming Drive., #03-18, Sin Ming Autocity
 Singapore 575722
 Estimated Period of Repair: 3.0 days

Adjuster: KENNETH KONG

Manager: VERON CHEN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference

| | | |
|----------------------|--|---|
| Part Source: | MRM-SG | Version: 1.0 (Last Synchronised: 31 Mar 2020) |
| Parts: | M1-MPV | TOYOTA WISH 1.8 (A) (Catalogue:Merimen Singapore 1.0) |
| Labour: | Repairer's | (Price-denominated Standard List) |
| Print Code: | (Unsubmitted, no print-code for SMC9148D) | |
| Validity: | These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page | |
| Further Info: | Items/values not in reference catalogue are prefixed with an asterisk *. | |

Recommended Parts

| No. | Qty | Part No. | Particulars | Condition | Repairer's | Amount |
|-----|-----|----------|---|---------------|-------------|--------------|
| 1 | 1 | | *RH HEADLAMP ASSY | Cracked | 1,475.80 FL | *1,150.93 FL |
| 2 | 1 | | *FRONT BUMPER | Cracked | 1,068.40 FL | *585.36 FL |
| 3 | 1 | | *RH FRONT BUMPER FOG LAMP | Serviceable | 284.30 FL | *- FL |
| 4 | 1 | | *RH FRONT BUMPER FOG LAMP GRILLE | Mtg Distorted | 68.95 FL | *68.95 FL |
| 5 | 1 | | *FRONT BUMPER INNER SPONGE | Serviceable | 148.20 FL | *- FL |
| 6 | 1 | | *FRONT BUMPER REINFORCEMENT | Bent | 375.50 FL | *318.10 FL |
| 7 | 2 | | *FRONT BUMPER REINFORCEMENT BRACKETS | Repair | 137.00 FL | *- FL |
| 8 | 1 | | *FRONT BUMPER SIDE RETAINERS | O/s Distorted | 145.60 FL | *72.80 FL |
| 9 | 1 | | *FRONT GRILLE | Serviceable | 185.60 FL | *- FL |
| 10 | 1 | | *RH FRONT FENDER | Repair | 761.40 FL | *- FL |
| 11 | 1 | | *RH FRONT FENDER INNER SHIELD | Serviceable | 141.80 FL | *- FL |
| 12 | 1 | | *RH FRONT FENDER LAMP | Serviceable | 56.20 FL | *- FL |
| 13 | 1 | | *SET FRONT BUMPER CLIPS | Necessary | 45.00 FS | *45.00 FS |
| 14 | 1 | | *SET RH FRONT FENDER INNER SHIELD CLIPS | Not Necessary | 35.00 FS | *- FS |

F=Franchise part. S=SpcNett, L=ListItemDisc.

| | | |
|--|-----------------|-----------------|
| Sub Total (\$\$) | 4,928.75 | 2,241.14 |
| - List Item Discount on L Items 25.00/25.00% (\$\$) | 1,212.19 | 549.04 |
| Total Parts (\$\$) | 3,716.56 | 1,692.10 |

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

| No | Particulars | Lab.Type | Repairer's | Amount |
|--------------------------|---|----------|------------|--------|
| Labour Items | | | | |
| 1 | CHECK ELECTRICAL WIRINGS | New | 60.00 | 20.00 |
| 2 | REPAIR ACCIDENT DAMAGES AND RENEW ABOVE PARTS | New | 880.00 | 300.00 |
| 3 | SPRAY PAINT ON ACCIDENT AFFECTED PORTIONS | New | 880.00 | 400.00 |
| 4 | RUST PROOFING ON ACCIDENT AFFECTED PORTIONS | New | 50.00 | 0.00 |
| Gross Labour Cost (\$\$) | | | 1,870.00 | 720.00 |

Report was unsubmitted during this print-out.

< END OF ESTIMATES >