# 隆盛摩哆私人有限公司 LEONG SENG MOTOR PTE LTD

Blk. 1006, Bukit Merah Lane 2, Alexandra Village #01-08, Singapore 159762 Tel: 6273 7469, 6273 0901 Fax: 6272 7669 Email: leongsen@singnet.com.sg

代理各國名牌電單車,修理兼代理電單車保險

## INVOICE

Reg. No.197502181K

	Asnavi Bin Lunkon		r No:	
Vehicle	No. FBM 8580 Y	- lerms:	1/2020	
数量 Quantity	貨名	單 價 Rate	銀 Amount \$	額 cts
	Accident lump sum repair		1750	-
3 days	Lou	35 -	1750	
	LTA ins search		7	4.5
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-				ų.
				*
Please	Sign here for job done. Thank you!	統計 Total	1862	45
		ss <b></b>	#1	TO MOTOR OTHELTO
4 T T T T T	Co. stamp/Signature	** 0.0000000000000000000000000000000000	Authorised Signatur	е

# TO WHOM IT MAY CONCERN

I hereby acknowledge having receiv	ed from the under-mentioned repairer my vehicle
No. FBM 8580 Y which has be	en repaired to my satisfaction and I admit that
the payment of the account for such repai	red by Leony Seng Motor PIL
is in full discha	
in respect of the damage caused to the occurred on $\frac{1}{2}\sqrt{2}$ at	said vehicle as a result of the accident which
Vocas	
	Junghh.
Witnessed by Repairer	Signature of Insured
DATE 20/03/2020	NRIC NO.
	20/3/20



MS First Capital Insurance Limited Co.Reg. No. 195000106C GST Reg. No. M2-0001676-9 6 Raffles Quay #21-00 Singapore 048580 Tel: (65) 6222 2311 Fax: (65) 6222 3547

Claims & Motor Underwriting Dept: 36 Robinson Road #16-01 City House Singapore 068877 Tel: (65) 6507 3848 Fax: (65) 6507 3849

www.msfirstcapital.com.sq

# **DISCHARGE RECEIPT**

CLAIM REFERENCE

: D20001235MFSH/1

ACCIDENT DATE

: 26/02/2020

ACCIDENT LOCATION

: CTE LAMP POST NO.30 AFTER SELETAR WEST LINK

**INSURED** 

: CITYCAB PTE LTD

INSURED DRIVER

: D BALAKRISHNAN

INSURED VEHICLE

: SHA 9093Y

INVOLVED PARTY

: FBM 8580Y

SETTLEMENT SUM

: \$1,847.45

I/We, the undernoted CLAIMANT being the person/entity entitled to receive the compensation in relation to the accident, hereby agree to accept the SETTLEMENT SUM as full and final settlement of all claims for damages, costs & disbursements arising out of the ACCIDENT, and I/WE also agree that the said settlement sum:

- 1. is paid without admission of liability on the part of MS First Capital Insurance Limited and/or its INSURED and/or its INSURED DRIVER in respect of the said loss and for damage whether now or hereafter to become manifest,
- 2. is accepted by me/us to the intent that the said MS First Capital Insurance Limited and /or its INSURED and/or its INSURED DRIVER be absolutely and finally discharged from all claims whatsoever which I/WE now or hereafter may have arising out of or connected with or traceable to the said accident.

I/WE acknowledge that this DISCHARGE RECEIPT is not to be construed as an admission of liability on the part of MS First Capital Insurance Limited and/or its INSURED and /or its INSURED DRIVER and it shall not be used as evidence in any claims or actions which may be made against them or any of them.

CLAIMANT: ASNAWI BIN LUNKON

Signature and Date: 15/8/20. April Line Signature and Date: 15/5/20

WITNESS: C.S. Tes

#### > Back to OneMotoring



Land Transport Authority 10 Sin Ming Drive Singapore 575701

GST Registration No.: M4-0006529-2

Print Date/Time:

11 Mar 2020 / 09:57:12

Receipt Date/Time: 11 Mar 2020 / 09:57:12

## Tax Invoice/Receipt

Receipt No.: ITNET-00000-200311-000645

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.			Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
As at	It of Insurance Enquiry - SHA9093Y 26 Feb 2020/19:45:00 ance Co: MS FIRST CAPITAL INSURA	NCE LIMIT	ren:			
1	Insurance Enquiry - SHA9093Y Enquiry Fee 20200311095627164455	NICE ENVI	IED	7.00	0.49	7.49
		Sub-Total		7.00	0.49	7.49
		Total Befo	re Rounding	7.00	0.49	7.49
		Rounding	Difference			0.04
		Total Amo	unt Payable			7.45
		Paid By				
			xxxxxxxxxxx2558	Credit Card: Visa/MasterCard		7.45
		Total	9			7.45
		Cash Char	nge			0.00
		Tendered A	Amount			7.45
		Excess Re	fundable Amount			0.00

#### THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

### Jia Le (LKK Auto)

From: Merina Chia < MerinaChia@msfirstcapital.com.sq>

**Sent:** Friday, 8 May 2020 10:56 AM

To: Jia Le (LKK Auto)
Cc: Admin A

**Subject:** RE: SEEK MANDATE ON QUANTUM [Express Settlement via LKK] -

D20001235MFSH/1 // Our ref: CC4/FCI20003939/T1da3 [ACCIDENT INVOLVING

SHA9093Y AND FBM8580Y ON 26/02/2020]

Dear Jia Le.

Please settle up to \$1,847.45.

• Loss of use - \$30 x 3 days

Thank you.

Best Regards, Merina Chia (Ms) Motor Claims Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Tel: 6507 3848 | DID: 6507 3856 | Fax No.: 6507 3849 | Email: <a href="mailto:merinachia@msfirstcapital.com.sg">merinachia@msfirstcapital.com.sg</a> | Company Regn. No. 195000106C

A Member of MS&AD Insurance Group

As a response to the COVID19 outbreak, we are observing staggered working hours and some of us are on Work From Home arrangement. However, we are actively working to support our clients and partners. We have access to e-mails and will work to respond in a timely manner.

Personal Data Protection Act 2012 ("PDPA"):

Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to <a href="http://www.msfirstcapital.com.sg">http://www.msfirstcapital.com.sg</a> for details of PDPA Personal Data Collection Statement.

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From: Jia Le (LKK Auto) < JiaLe@lkkauto.com>

Sent: Friday, 8 May 2020 10:05 am

To: Merina Chia < Merina Chia@msfirstcapital.com.sg>

We appreciate your kind understanding. Stay safe.

Cc: Admin A <admin-a@lkkauto.com>

**Subject:** RE: SEEK MANDATE ON QUANTUM [Express Settlement via LKK] - D20001235MFSH/1 // Our ref:

CC4/FCI20003939/T1da3 [ACCIDENT INVOLVING SHA9093Y AND FBM8580Y ON 26/02/2020]

Dear Merina,

TP not agreeable on the LOU at \$20/day as below market rental value.

Kindly let us have your approval/instruction if we can proceed to offer LOU as per TP LOD.

Thank you.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Chan Jia Le | Case Handler

**LKK Auto Consultants Pte Ltd** 

Phone: 6749 5792 | email: <u>Jiale@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Merina Chia [mailto:MerinaChia@msfirstcapital.com.sg]

Sent: Wednesday, 6 May 2020 8:24 PM

To: Jia Le (LKK Auto)

Cc: Admin A

Subject: FW: SEEK MANDATE ON QUANTUM [Express Settlement via LKK] - D20001235MFSH/1 // Our ref:

CC4/FCI20003939/T1da3 [ACCIDENT INVOLVING SHA9093Y AND FBM8580Y ON 26/02/2020]

Dear Jia Le.

Your approval to settle up to \$1,817.45.

Thank you.

Best Regards, Merina Chia (Ms) Motor Claims Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Tel: 6507 3848 | DID: 6507 3856 | Fax No.: 6507 3849 | Email: <a href="mailto:merinachia@msfirstcapital.com.sg">merinachia@msfirstcapital.com.sg</a> | Company Regn. No. 195000106C

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From: Jia Le (LKK Auto) < <u>JiaLe@lkkauto.com</u>>

Sent: Monday, 13 April 2020 4:04 pm

To: Merina Chia < Merina Chia @msfirstcapital.com.sg>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: SEEK MANDATE ON QUANTUM [Express Settlement via LKK] - D20001235MFSH/1 // Our ref:

CC4/FCI20003939/T1da3 [ACCIDENT INVOLVING SHA9093Y AND FBM8580Y ON 26/02/2020]

Claim No: D20001235MFSH/1 LKK Ref: CC4/FCI20003939/T1da3

Dear Sirs/Madam,

## **ACCIDENT INVOLVING SHA 9093Y AND FBM 8580Y ON 26/02/2020**

We refer to the above matter.

Insured driver changed lane.

We seek your approval to offer Third Party repairer "LEONG SENG MOTOR PTE LTD" at \$1,817.45(all-in).

The summary is as follows:-

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$ 1,750.00	\$ 1,750.00
2. Loss of Use (3days x \$35)	\$ 105.00	\$ 60.00 (3days x \$20)
3. LTA Search Fee	\$ 7.45	\$ 7.45
Total	\$ 1,862.45	\$ 1,817.45

Surveyor recommended 03 days for repair

Enclosed here with all the relevant documents for your perusal.

Kindly let us have your approval/instruction.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: <u>Jiale@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Merina Chia [mailto:MerinaChia@msfirstcapital.com.sg]

Sent: Thursday, 26 March 2020 3:22 PM

To: Jia Le (LKK Auto)

Cc: Admin A

**Subject:** RE: PROPOSAL ON LIABILITY [Express Settlement via LKK] - D20001235MFSH/1 // Our ref: CC4/FCI20003939/T1da3 [ACCIDENT INVOLVING SHA9093Y AND FBM8580Y ON 26/02/2020]

Dear Jia Le,

We are agreeable with your proposal on liability.

Thank you.

Best Regards, Merina Chia (Ms) Motor Claims Department

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From: Jia Le (LKK Auto) < <u>JiaLe@lkkauto.com</u>>

Sent: Friday, 20 March 2020 9:03 AM

To: Merina Chia < Merina Chia@msfirstcapital.com.sg>

Cc: Admin A <admin-a@lkkauto.com>

**Subject:** RE: PROPOSAL ON LIABILITY [Express Settlement via LKK] - D20001235MFSH/1 // Our ref: CC4/FCI20003939/T1da3 [ACCIDENT INVOLVING SHA9093Y AND FBM8580Y ON 26/02/2020]

Claim No: D20001235MFSH/1 LKK Ref: CC4/FCI20003939/T1da3

Dear Sirs/Madam,

## **ACCIDENT INVOLVING SHA 9093Y AND FBM 8580Y ON 26/02/2020**

We refer to the above matter.

Liability: 100%

Remarks: Insured driver changed lane, liability should not in driver favour. We also would like to request a copy of insured's video footage.

Kindly let us have your approval on liability.

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: <u>Jiale@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto)

Sent: Tuesday, 17 March 2020 3:48 PM

To: 'Merina Chia'

Cc: Admin A; Jia Le (LKK Auto)

Subject: RE: SURVEY ASSESSMENT - D20001235MFSH/1 // EXPRESS SETTLEMENT

YOUR REF: D20001235MFSH

LKK REF: CC4/FCI20003939/T1da3

Dear Sir / Madam,

We refer to the above matter.

We had inspected TP vehicle FBM 8580Y on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

TP estimated cost of repair

Preliminary advice

Please take note that the case handler in-charge is Jia Le and she can be contacted at DID: 6749 5792.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

#### LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Sent: Wednesday, 11 March, 2020 3:34 PM

To: 'CWS Motor Claims' < <a href="mailto:cwsmotorclaims@msfirstcapital.com.sg">cwsmotorclaims@msfirstcapital.com.sg</a>; assignments < <a href="mailto:assignments@lkkauto.com">assignments@lkkauto.com</a>

Cc: 'Merina Chia' < Merina Chia@msfirstcapital.com.sg>; Admin A < admin-a@lkkauto.com>

Subject: RE: SURVEY ASSESSMENT - D20001235MFSH/1

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed that repairer arrange to survey on 12/03/2020.

Best Regards

**G.NIVITHA** 

#### LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: <a href="mailto:assignments@lkkauto.com">assignments@lkkauto.com</a> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: CWS Motor Claims [mailto:cwsmotorclaims@msfirstcapital.com.sg]

Sent: Wednesday, 11 March 2020 3:14 PM

To: <u>ASSIGNMENTS@LKKAUTO.COM</u>
Cc: CWS Motor Claims; Merina Chia

Subject: PRI: SURVEY ASSESSMENT - D20001235MFSH/1

Dear Sir/Mdm,

We refer to the above reference.

Please find attached the necessary documents for survey. Kindly submit your report via CWS within the next 14 days.

Note: All the accident reports are uploaded into CWS for your perusal.

Best Regards, Admin Team Claim Workflow System Motor Claims Department
MS First Capital Insurance Limited

Tel: 6507 3848 Fax: 6507 3849

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