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PRE-REPAIR INSPECTION REQUEST – SBS3369T vs SKV4502X (OI) on D.O.A.: 06/03/2020

From: Hor, Yinrul

To: 'assignments@lkkauto.com', Admin A (admin-a@lkkauto.com)

Cc: Lim, Kok-Chong, Chin, Lee-Ying, Abu Kassim, Noor Mariesa, Subramaniam, Divyashni, Teo, Ericweihong

Sent: 3/11/2020 3:37:23 PM

Attachments:  [SBS3369T Estimated Repair Cost.pdf](#)  [SBS3369T GIA REPORT.PDF](#)  [SBS3369T CCTV 02.mp4](#)  [SBS3369T CCTV 01.mp4](#)

Hi,

Please refer to the enclosed request from **Tower Transit Singapore Pte Ltd.**

Kindly carry out Policy coverage verification **first** before conducting the pre-repair inspection within 48 hours

If you have any queries/concerns, please let us know.

*Kindly assist to assign **Mohammed Rasul** as Single Joint Expert as requested.*

Thanks & Regards,

Hor Yin Rul (Viviane)

AIG

FNOL Adjuster I

Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.

Tel: 8001206556 | Ext: 1002208

Yinrul.Hor@aig.com | www.aig.sg

From: bazlin.ahmad@towertransit.sg <bazlin.ahmad@towertransit.sg>

Sent: Wednesday, March 11, 2020 2:18 PM

To: Hor, Yinrul <Yinrul.Hor@aig.com>

Cc: Lim, Kok-Chong <Kok-Chong.Lim@aig.com>; Chin, Lee-Ying <Lee-Ying.Chin@aig.com>; Abu Kassim, Noor Mariesa <NoorMariesa.AbuKassim@aig.com>; Subramaniam, Divyashni <Divyashni.Subramaniam@aig.com>; Teo, Ericweihong <Ericweihong.Teo@aig.com>; Wu.Zy@towertransit.sg; bazlin.ahmad@towertransit.sg

Subject: RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SKV4502X AND SBS3369T ON 06/03/2020

Dear Yinrul

Please arrange Mohammed Rasul from LKK Auto Consultants Pte Ltd to conduct the survey.

Thank You

Best Regards

Lynn Ahmad (Ms)

From: Hor, Yinrul

Sent: Wed, 11 Mar 2020 03:48:41 +0000

To: Bazlin Ahmad

Cc: Lim, Kok-Chong, Chin, Lee-Ying, Abu Kassim, Noor Mariesa, Subramaniam, Divyashni, Teo, Ericweihong, Wu Tzu Ying

Subject: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SKV4502X AND SBS3369T ON 06/03/2020

Without Prejudice

Your Reference : SBS3369T

Our Reference : SKV4502X

Dear Sir/Madam,

We refer to your Notice of Accident of even date.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert:

Name of Surveyor	Company Name
AIG In House Surveyor	AIG Asia Pacific Insurance Pte Ltd
Lawrence Ng Chun Kee	Priority Services
Jeffrey Ong Leng Kiat	Priority Services
Jimmy Lee	Priority Services
EC Looi	Automobile Inspection Services Pte Ltd
Pang Kiah Keen (Frankie)	Formteam Adjusters Pte Ltd
Ng You Han	Formteam Adjusters Pte Ltd
Soon HanXin (Gary)	Formteam Adjusters Pte Ltd
Chow Bo Xiong	Formteam Adjusters Pte Ltd
Chua Soo Teck (Benjamin)	Formteam Adjusters Pte Ltd
Kalvin Ang	LKK Auto Consultants Pte Ltd
Xing Guo Qiang	LKK Auto Consultants Pte Ltd
Marcus Chua	LKK Auto Consultants Pte Ltd
Mohamad Taufikh	LKK Auto Consultants Pte Ltd
Adrian Ling	LKK Auto Consultants Pte Ltd
Mohammed Rasul	LKK Auto Consultants Pte Ltd
Kenneth Kong	LKK Auto Consultants Pte Ltd

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Thanks & Regards,

Hor Yin Rul (Viviane)

AIG

FNOL Adjuster I

Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.

Tel: 8001206556 | Ext: 1002208

Yinrul.Hor@aig.com | www.aig.sg

From: Bazlin Ahmad <Bazlin.Ahmad@towertransit.sg>

Sent: Wednesday, March 11, 2020 10:46 AM

To: AIG SGP, Claims-Survey <AIGSGP_ClaimsSurvey@aig.com>; Tan, Lily (AIG) <Lily.Tan@aig.com>; Fong, Andy-SY <Andy-SY.Fong@aig.com>; Chin, Lee-Ying <Lee-Ying.Chin@aig.com>; Kaur, Baljit <Baljit.Kaur@aig.com>; Lim, Sheng Yang <ShengYang.Lim@aig.com>; Abu Kassim, Noor Mariesa <NoorMariesa.AbuKassim@aig.com>; Loh, Chee-Heng <Chee-Heng.Loh@aig.com>

Cc: Wu Tzu Ying <Wu.Zy@towertransit.sg>

Subject: [EXTERNAL] PRS FOR ACCIDENT INVOLVING SBS3369T & SKV4502X ON 06/03/2020 @ 16:00HRS ALONG NEWTON ROAD AFTER BUS STOP 40129

This message is from an external sender; be cautious with links and attachments.

WITHOUT PREJUDICE

Dear Sir / Mdm,

We would like to notify you of a road accident on **06/03/2020** at about **1600hrs** along **Newton Road** involving our bus, SBS3369T & your insured vehicle **SKV4502X**.

As a result of this accident, our bus has been damaged. Before we proceed to repair the damaged bus, please let us know **within the next 48 hours** if you wish to conduct a pre-repair survey of our bus. If we do not receive any reply from you within the stipulated timeline, we shall proceed to repair the bus without any further reference to you.

Please advise if the survey appointment could be arranged Today 11/03/2020 between 2pm – 4pm.

**Survey Location : Tower Transit Singapore Pte Ltd
21 Bulim Drive, Bulim Bus Depot, Singapore 648170**

Contact Person : Lynn @ +65 9199 0025

Thank You

Best Regards

Lynn Ahmad (Ms)

Senior Executive, Claims

Office +65 6248 0987 | Mobile +65 9199 0025

Email bazlin.ahmad@towertransit.sg

Working hours : Mon – Fri ~ 9am – 6pm

Close on Sat, Sun & PH

Tower Transit Singapore Pte Ltd

21 Bulim Drive, Bulim Bus Depot, Singapore 648170

Registration number 201419417K

www.towertransit.sg

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