

To : M/s EQ INSURANCE COMPANY LTD

Date: 17/08/2020

THIRD PARTY DIRECT SETTLEMENT

Vehicle No.	SGU 2339S (Insd Veh)	Your Ref. No. : DM20HO00581/SG
	SHB 5192R (TP Veh)	Our Ref. No. : CC3/EQI20003917/Qga3q2
Date of Accident	7/3/2020	

Liability	100%	
Final Repair Cost	: \$ 1,150.00	
Loss of Income	: \$ 225.00	4.5 days
Rental (If any)	: \$ 629.70	5.5 days
Others:	: \$ 7.00	
	: \$	
	2,011.70	
Final Settlement Sum	: \$ 2,000.00	GLOBAL SUM
Remarks	:	

Payment Instruction: Payee's Breakdown		
1)	SMRT TAXIS PTE LTD	: \$ 2,000.00
		: \$

JOANNE LEE
LKK Auto Consultants Pte Ltd

Cecilia Chong (LKK Auto)

From: Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis) <LeeGek@smrt.com.sg>
Sent: Wednesday, 13 May 2020 9:36 AM
To: CS A Team; Admin A
Subject: LOD Re: Accident on 7/3/2020 involving SHB 5192R & SGU 2339S (EQ's insured) Our Ref: TAX/03/20/2021/lg
Attachments: img-512171925-0001.pdf

Dear All,

We quantify our claim as follows:-

Cost of Repair	\$1150.00
Loss of Rental	\$629.70 (5.5 days x \$114.49)
Loss of Income	\$270.00 (**4.5 days x \$60.00)
LTA Search Fee	\$7.00
Total	\$2056.70

We enclose the following documents:

- 1) Repair invoice
- 2) Proof of rental rate
- 3) GIA report
- 4) Accident vehicle laid-up report
- 5) LTA search
- 6) Hirer's letter of authorisation
- 7) Vehicle attachment history

Please let us have your offer soon. Thanks.

** our hirer took a replacement taxi on 12/3/20 (please refer to the vehicle attachment history).

Regards

Tan Lee Gek (DID: 6556 3548)

Claims Department

SMRT Automotive Services Pte Ltd





Date: 9/3/2020

Our Ref. No.:

Letter of Authorisation

I, PHNG KOK KHENG (NRIC No.: S7128290B) the registered hirer / relief driver / taxi share driver of SMRT taxi registration number SHB 5192R hereby authorise **SMRT Automotive Services Pte Ltd** ("**AutoSvs**") to deal with all matters arising out of the accident between my taxi and SGU 2339S happened on 07/03/20 2.40pm along Yishun Ave 1 AND Yishun AVE ST 41 (the "**Accident**") on my behalf, including but not limited to instituting and any claims or proceedings against such party or parties (as AutoSvs deems fit in its absolute discretion) in respect of any claim, demand, loss, cost, expense, liability, damages or action made against us or incurred or suffered by us.

Without prejudice to the foregoing, I further authorise AutoSvs to negotiate, resolve and settle any proceeding or claim arising out of the accidents, including but not limited to doing any act or executing any document or signing the Discharge Voucher on my behalf as may be required.

Name : Phng Kok Kheng Signature: [Signature]
NRIC No. : S7128290B
Tel No. : 98783828
Address : 273, BANHUIT RD #06-166
SC670273

AUTHORIZATION TO ACT

I, **SMRT TAXIS PTE LTD** (the third party claimant") of **BLK 60 WOODLANDS INDUSTRIAL PARK E4 (S) 757705** (address), owner of **SHB5192R** (vehicle no.) hereby authorize **SMRT AUTOMOTIVE SERVICES PTE LTD** ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no **SHB5192R** that was damaged pursuant to the accident which occurred on **07/03/2020** (date) along **YISHUN AVE 1 TOWARDS YISHUN ST 41** (location) involving vehicle no/s **SGU 2339S** ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of SMRT TAXIS PTE LTD.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this **23** (day) of **07** (month) 20**20** (year)



Signed by "the third party claimant"
(with chop if applicable)



Signed by "the workshop"
(with chop)

SMRT Automotive Services Pte Ltd
2 Tanjong Katong Road, Tower 3, Paya
Lebar Quarter, #08-01, Singapore 437161
Tel: 65 69083530 Fax: 65 69083592

Tax Invoice

GST Reg No. : MR-8500001-7
CRN : 199004280Z
Invoice No. : IV200400280
Date : 24.04.2020
Vehicle No. : SHB5192R
Your Ref No. : TAX/03/20/2021
Our Ref No. : 24106073
Terms : 30 Days

Customer Code: 3000063

SMRT TAXIS PTE LTD

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4
SINGAPORE 757705



Description	Qty	Unit Cost	Add %	/ (Discount) Amount	Amount
LUMP SUM AMOUNT FOR REPAIR AS PER SURVEYOR'S RECOMMENDATION	1.00				\$ 1,150.00
GRAND TOTAL					\$ 1,150.00

Remark :

Make/Model : TOYOTA PRIUS
Accident Date : 07.03.2020

Payment Instructions

By Cheque: Crossed and made payable to "SMRT Automotive Services Pte Ltd" with invoice no. indicated on the reverse side. No receipt will be issued unless requested.

By Bank Transfer:

Account Name : SMRT Automotive Services Pte Ltd
Bank Name : DBS Bank Ltd - SGD
Bank Account No. : 018-008617-4
Swift Code : DBSSSGSG

Koo Yew Chung
Koo Yew Chung (May 4, 2020)

Authorised Signature
for SMRT Automotive Services Pte Ltd



SMRT Taxis Pte Ltd

MEMORANDUM

To: Claims Dept

Our Ref: TAX/03/20/2021

From: SMRT Taxis Pte Ltd

Date: 11/03/2020

**ACCIDENT INVOLVING SHB5192R AND SGU2339S ON 7/3/2020
2:40 PM ALONG YISHUN AVE 1 TOWARDS YISHUN ST 41.**

This is to confirm that the daily rental rate for SHB5192R is \$114.49 per day.

Please proceed to recover any rental loss from the third party as a result of the above accident.

Thank you.

Yours sincerely
SMRT TAXIS PTE LTD



for Manager



Laid Up Report

Accident Start Date : 01/03/2020
Accident End Date : 31/03/2020
Date Generated : 31/03/2020
User Name : LeeGek

Case Reference Number	Vehicle Registration Number	Company Type	Vehicle Make	Vehicle Model	Job Card Number	Date and Time (Accident Repair)	Date and Time (Repair Completed)
TAX/03/20/2021	SHB5192R	SMRT Taxis Pte Ltd	TOYOTA	PRIUS	24106073	07/03/2020 6:58 PM	13/03/2020 1:23 PM

Enquire Transaction History

TAX/03/20/2021 - SHB5192R

Transaction History Details

Log Date/Time:	09 Mar 2020 / 10:22:06	Transaction Amount:	\$7.49
Asset Type:	Vehicle	Channel:	External Agency
Asset ID:	SGU2339S	Business Transaction Reference No.:	20200309102206286899
Transaction Type:	18.32 Insurance Enquiry (GIRO Payment)		
User ID:	ESASBAH0 - BALQISH BINTE ABDUL HALIL		

Search Date / Time: 07 Mar 2020 14:40:00
Insurance Company: EQ INSURANCE COMPANY LTD
Information displayed is correct as at the log date and time.

Enquire Related Logs

OK

Cecilia Chong (LKK Auto)

From: Cecilia Chong (LKK Auto)
Sent: Friday, 29 May 2020 2:22 PM
To: 'JOANNEEA93@GMAIL.COM'
Subject: <STANDARD LETTER> OUR REF: CC3/EQI20003917/Qga3 *** ACCIDENT INVOLVING
SGU 2339S & SHB 5192R ON 07/03/2020 ***
Attachments: TP VIDEO.mp4

Our Ref: CC3/EQI20003917/Qga3

29 MAY 2020

EA BOON HOCK
DRIVER: JOANNE EA ZHI HUI

Dear Sir/Madam,

ACCIDENT INVOLVING SGU 2339S & SHB 5192R ON 07/03/2020

We refer to the above accident. We are the Appointed Surveyor and Loss Adjuster Company by your Motor Insurer (EQ INSURANCE COMPANY LIMITED) to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

This is to inform you that we received a Third Party Claim from SHB 5192R.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

c.c. *EQ INSURANCE COMPANY LIMITED*
(Motor Claims Dept)

"Please note that our above settlement is made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our insured/driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters."

Settlement and payment are subject to production of original documents on demand at any time and execution of Discharge Voucher (for settlement sum above \$20,000/-) by the Plaintiff/Claimant. Further all original documents shall be retained by us after we have made payment on the settlement sum."

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: CeciliaChong@lkkauto.com fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

Save the Earth. Print only when necessary.