

Mei Kwan (LKKAuto)

From: Janice Goh <janice.goh@eqinsurance.com.sg>
Sent: Tuesday, 26 May 2020 10:28 AM
To: Mei Kwan (LKKAuto)
Cc: Cecilia Chong (LKK Auto); Admin A
Subject: RE: Direct Settlement - Accident Involving SGU2339S (OI : EQI - DM20HO00581/SG) AND SHB5192R (TP : LKK REF - CC3/EQI20003917/Qga3) on 07/03/2020
Attachments: SGU2339S.PDF
Follow Up Flag: Follow up
Flag Status: Flagged
Categories: HMK

Hi Mei Kwan

Please find attached Insured's report for your attention.

Thank you.

Announcement

In line with the [MOM advisory on Safe Distancing Measures](#) in workplace, our operation remains "Business As Usual" – except most of us are on Work-F

We seek your understanding in bearing with us in this adjustment and any inadvertent delay in service.

Regards

Janice Goh

Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6496 9032 | tel 65 6223 9433 ext 032 | fax 65 6223 4190

www.eqinsurance.com.sg



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From: Mei Kwan (LKKAuto) [mailto:Meikwan@lkkauto.com]

Sent: Tuesday, May 26, 2020 10:21 AM

To: Janice Goh <janice.goh@eqinsurance.com.sg>

Cc: Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving SGU2339S (OI : EQI - DM20HO00581/SG) AND SHB5192R (TP : LKK REF - CC3/EQI20003917/Qga3) on 07/03/2020

Dear Janice,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Janice Goh <janice.goh@eqinsurance.com.sg>

Sent: Wednesday, 18 March, 2020 9:28 AM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving SGU2339S (OI : EQI - DM20HO00581/SG) AND SHB5192R (TP : LKK REF - CC3/EQI20003917/Qga3) on 07/03/2020

Hi Mei Kwan

Our insured has not reported the accident to u.
We will follow up with our insure.

Thank you.

Janice Goh

Executive | Claims



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From: Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]

Sent: Tuesday, March 17, 2020 6:12 PM

To: EQI PRS <EQIPRS@eqinsurance.com.sg>

Cc: Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: Direct Settlement - Accident Involving SGU2339S (OI : EQI - TBA) AND SHB5192R (TP : LKK REF - CC3/EQI20003917/Qga3) on 07/03/2020

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SHB 5192R at M/s SMRT Automotive Services Pte Ltd on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- Estimated cost of repair
- Preliminary advice
- TP GIA report

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Please take note that the case handler in-charge is Cecilia and she can be contacted at DID: 6749 4274.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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