

REC. BY:

REF: ATG

CC3/AIG20003915/Atd3

ASSIGNMENT

mermen

Date: 12.3.2020

Veh No: SMN26905

Yr Regn: 2019 July

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Estimated Cost: _____

AD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: SMN 26905

Make: Audi Q5

C.C. 1984

at Workshop m/s Premium

Colour: Blue

A/C: Insured / Std / NI / NA

of 55 ubi road 1

Sp. Reading: 6126

T/Radio: Insured / Std / NI / NA

Insured: _____

Eng/No: _____

Policy No. 1900131025

C/No: WAUZZZF9K2107762

Claims No. 049709923484

Gen. Cond: Good / Fair / Poor / Burnt

Sum Insured: _____ Excess: \$1000

Steering: In order / Jammed / Leaked / Burnt or

(Client's Record)

Brake: In order / Jammed / Leaked / Burnt or

Make of Veh: 10 a.m

Modi: Nil / S/Rim / STD A/Rim or

(Policy Condition)

Tyre Size: F: 235/55R19

R: 235/55R19

Remark: **The veh had commenced its repair at the time of inspection.**

N/S	O/S

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or Continental

Bal. or Market Value: _____

Front

Rear

IDAC Accident Rport: _____ Consistent?: Yes or No

R/Bal. 06 mm

R/Bal. 06 mm

GIA / PR Seen: _____ Consistent?: Yes or No

L/Bal. 06 mm

L/Bal. 06 mm

Est. Repairs: _____ days Res.: Yes or No

D.O.A. _____

D.O.I. 12/03/20

Lum Sum: _____ % 3 Val.: Yes or No

Survey held at Premium

CA REV / REP. / 24 HRS

Des. of Damages: Frnt / Rear / O/S / N/S / U/C / Rooftop or

Front o/s.

Date: _____ Person Contacted: _____

Vehicle: IN / OUT

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

OD AIG.

SMN 26905 - X

1/3 - Revert via mermen

16/3 @ 14:49 - mandate approval by victor koh

MV: 180K

16/3 @ 3:14pm - email approval to premium.

PV: 79.7K

excess \$1000

Nett: 100.3K

Part pay Part \$2777.60

(Red: 2071240; 84%)

Date/Time, File Pass to?

: Preli. Report

Days Of Repair: 3

1) Date/Time, File Return to?

: Final Report

Resurvey No. of Trip: _____

2)

Add Fee: : Site Insp (\$)

Survey Fee: _____

Rep. Format: _____

: Interview (\$)

Transportation: _____

Lump Sum / F.B.I. ()

: Tech. Invs (\$)

S + RS. SI

: Weekend (\$)

Photos

Others

TOTAL

Nivitha (LKK Auto)

From: Claims Dept <claims@premiumauto.com.sg>
Sent: Wednesday, 11 March 2020 3:45 PM
To: 'SUR'; 'Admin-D (LKKAuto)'
Cc: 'Claims Dept'
Subject: OD CLAIM FOR SMN 2690 S
Attachments: SMN 2690 S - ESTIMATE.pdf; SMN 2690 S - 07032020 - OD.PDF

Dear all,

Kindly register OD claim above mention case.

Aside to Survey team,

Kindly arrange survey on 12/3/2020@10am

Thank you.

Best Regards,
Tony Foong
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Singapore 408699

p. +65 6366 2323, d. +65 67689911

e.mailto:claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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Please do not copy it or use it for any purpose, or disclose its contents or any attachment to any other person. Thank you

Denise Tay (LKKAuto)

From: Koh, Victor-CK <Victor-CK.Koh@aig.com>
Sent: Tuesday, 17 March 2020 3:43 PM
To: Denise Tay (LKKAuto)
Subject: RE: LABOUR CHARGE CLARIFICATION

Hi Denise,

Yes that is correct. Repair bumper labour 1 not necessary.

Thanks & Regards

Victor Koh
AIG
Claims Technical Controller
Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #08-16 Singapore 079120
Tel +65 6419 1785 | Fax +65 68357416
Victor-ck.koh@aig.com | www.aig.com

From: Denise Tay (LKKAuto) [mailto:denisetay@lkkauto.com]
Sent: Tuesday, March 17, 2020 3:13 PM
To: Koh, Victor-CK
Cc: SUR
Subject: [EXTERNAL] LABOUR CHARGE CLARIFICATION

This message is from an external sender; be cautious with links and attachments.

Dear Victor,

As per previous conversation between Adrian and you last week, for slight repairs or to respray bumpers, labour charges to remove wire harness, headlight washers, parking aid etc.

Will be disallowed as per your instruction.

Only for replacement of bumpers will this particular nature of labour will be allowed.

Please see attached for an example of the said labour charges.

Awaiting your reply

Best Regards,

Denise Tay | Case Handler **ON BEHALF OF ADRIAN LING**

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel: 6366 2323 Fax: 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle. SMN 2690 S

S/N	Nature of Jobs	Estimated Charges	Surveyor's Recommendations
1	To remove, check and reinstall front wire harness for headlights, horns, outside temperature sensor, headlight washer assy and front parking aid.	S/N \$ 480.00	✓
2	To dismantle and renew front bumper and rhs headlight. Re-organise crash management components. Reinstall all parts removed.	\$ 1,600.00	500
3	To respray front bumper, front bumper spoiler and both front wheel arch trims. ✓ ✓	\$ 2,800.00	Bumper 550 Spoiler 250
4	To carry out diagnostic check.	S/N \$ 192.00	✓
TOTAL LABOUR CHARGES		: \$ 5,072.00	Wheel Arch 200 x 2 = 400 <u>1200</u>

As per our previous conversation last week, for ~~rep~~ slight repairs or to respray bumpers, labour charges to remove wire harness, headlight washers, parking aid etc..... will be disallowed as per your instruction.

Only for replacement of bumpers will this particular nature of labour will be allowed.

Please see attached for an example of the said labour charges.

Awaiting your reply.

View Received Message

This mail is associated with :

***SMN2690S (0498099234SG)**

OD

Mar 7 2020 5:00PM

[JANG HYE YOUNG]

Premium Automobiles Pte Ltd

[Reply](#) [Reply All](#) [Mark as Unread](#) [Print Message](#) [Delete Message](#) [Forward](#)

From AIG Asia Pacific Insurance Pte. Ltd. (AIG_SG), sent on 16/03/2020 14:49 PM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$4099.00) - SMN2690S - Claim Handler: Gan, Hunchung

Approved:4099.00:Authorise repair. Labour 1 not necessary to take out. Re-inspection to be done for damage check and supplementary items / labour with clear photos.

DOCUMENTS SUMMARY

There are no documents.

Denise Tay (LKKAuto)

From: Denise Tay (LKKAuto)
Sent: Monday, 16 March 2020 3:14 PM
To: Claims Dept; SUR; Admin-D (LKKAuto)
Subject: RE: OD CLAIM FOR SMN 2690 S

Dear Sir,

As instructed by our client, please proceed to repair the insured vehicle **SMN2690S (Excess \$1,000/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: denisetay@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept <claims@premiumauto.com.sg>
Sent: Thursday, 12 March 2020 7:20 PM
To: 'Claims Dept' <claims@premiumauto.com.sg>; SUR <sur@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>
Subject: RE: OD CLAIM FOR SMN 2690 S

Dear all,

Kindly assist follow up repair approval.

Thank you.

Best Regards,
Tony Foong
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Singapore 408699

p. +65 6366 2323, d. +65 67689911

e.mailto:claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223

Note: This document has not been finalised.
LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

To: AIG Asia Pacific Insurance Pte. Ltd.
AIG Building
78 Shenton Way #08-16
Singapore 079120

From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn:

Date: 12 Mar 2020

Preliminary Advice

Vehicle No	: SMN2690S	Accident Date	: 07/03/2020
Make	: AUDI Q5 SPORT	Policy No.	: 1900131025
Assignment Date	: 12/03/2020	Excess	: S\$0.00
Date of Inspection	: 12/03/2020	Est. Duration of Repair	: 3.00
Inspection At	: PREMIUM AUTOMOBILES PTE LTD (UBI) 55 UBI ROAD 1 SINGAPORE 408699		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages front o/s portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	24,487.00
Revised Amount	:S\$	4,099.00
Check Items (Estimated)	:S\$	300.00
Total	:S\$	4,399.00

Lump Sum Repair :S\$

Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	180,000.00
COE / PARF Rebate	:S\$	79,733.00
Salvage Value	:S\$	
Margin for Repair	:S\$	100,267.00

Remarks

- (x) The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.
- () The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
- () Other comments :

Calvin 12/3/2020

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	395D
Vehicle Details	
Vehicle No.:	SMN2690S
Vehicle to be Exported:	No
Intended Deregistration Date:	12 Mar 2020
Vehicle Make:	AUDI
Vehicle Model:	Q5 SPORT 2.0 TFSI QU S TRONIC
Primary Colour:	Blue
Manufacturing Year:	2019
Engine No.:	DAX056916
Chassis No.:	WAUZZZF9K2107762
Maximum Power Output:	185.0 kW (248 bhp)
Open Market Value:	\$43,632.00
Original Registration Date:	30 Jul 2019
First Registration Date:	30 Jul 2019
Transfer Count:	0
Actual ARF Paid:	\$53,085.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	29 Jul 2029
PARF Rebate Amount:	\$39,813.00
Intended COE Rebate Details	
COE Expiry Date:	29 Jul 2029
COE Category:	E - Open - all except motorcycle
COE Period(Years):	10
QP Paid:	\$47,000.00
COE Rebate Amount:	\$39,920.00
Total Rebate Amount:	\$79,733.00

The information contained herein is correct as at 12 Mar 2020

OK

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All Wear And Tear Already Done Up. View To Believe The A1 Condition.
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4 vehicles | **Search** Audi Q5 Advanced Search Search View All

Make Model Price Depreciation Reg Date Eng Cap Mileage Veh Type Status

Search Selection Audi Q5 | Any | Any | 2019 | Any | Any | Any | Available

Audi Q5 2.0A TFSI Quattro S-tronic Sport S-Line | \$181,800 | \$17,160 /yr | 28-Mar-2019 | 1,984 cc | 10,000 km | SUV | Available

This Sporty Looking Q5 Is Definitely 1 Of A Kind In SGI S-Line Trims And Leather Seats! 5 Yrs Unlimited Mileage Warranty By Agent Premium Autos! Quality Wraps And Film Added For Aesthetics And Comfort! Accident Free And Well Maintained! Low Mileage And Low D... DIRECT OWNER

Posted: 27-Jan-2020 Tags: 2016 Audi Q5, Audi Q5, Audi, Q5

Audi Q5 2.0A TFSI Quattro S-tronic Sport | \$176,800 | \$16,320 /yr | 30-May-2019 | 1,984 cc | 7,969 km | SUV | Available

1 Owner! Massive Savings From New! Almost New! Low Mileage Of Only 7000kms Clocked! 5 Years Warranty With Premium Automobiles! STA Welcome! Financing Available! View Today!

Posted: 12-Mar-2020 Tags: 2019 Audi Q5, Audi Q5, Audi, Q5

Audi Q5 2.0A TFSI Quattro S-tronic Sport | \$183,999 | \$16,950 /yr | 29-Jun-2019 | 1,984 cc | 2,800 km | SUV | Available

FOC 4 Years Servicing Package Till End Of March! Sporty Monsoon Grey Exterior! Audi Management Unit! Super Low Mileage As Good As New! Audi Agent Warranty Till Jun 2024! Unlimited Mileage! 100%! Flexible Financing Available! Superb Tip Top Showroom Condition! H... PREMIUM AD

Premium Automobiles

Posted: 06-Mar-2020 Tags: 2019 Audi Q5, Audi Q5, Audi, Q5

Audi Q5 2.0A TFSI Quattro S-tronic Sport | \$183,888 | \$16,790 /yr | 24-Jul-2019 | 1,984 cc | 6,681 km | SUV | Available

1 Owner Trapped Overseas Due To Travel Ban. Company Decided To Transfer Him To UK Office. Warranty Till July 2024, Zero \$ Maintenance Package Till Jul 2022. Superb Vehicle, Like Brand New! Zero Dings And Dents, Sheltered Parking 99% Of The Time! Like S... PREMIUM AD

Posted: 12-Mar-2020 Tags: 2019 Audi Q5, Audi Q5, Audi, Q5

Save this search criteria, to get email alerts whenever a match is found. Save Search

Make Model Price Depreciation Reg Date Eng Cap Mileage Veh Type Status

For old advertisements, view Expired ads 20 results/page

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SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	09/03/2020 11:34
Date Of Accident	07/03/2020 17:20
Exact Location Of Accident	DUNEARN ROAD PASSED HUA GUAN AVENUE
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SMN2690S
Insured/Policyholder	
Name Of Registered Owner	JANG HYE YOUNG
NRIC No	SXXXX395D
Email Address	BF160570@GMAIL.COM
Mobile Phone No	(LOCAL) +65-97812452
Alternative Phone No	OFFICE-97812452

Vehicle Particulars

Manufacturer	AUDI
Model	Q5 SPORT 2.0 TFSI QU
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	YES
If No, Please state action to be taken	
Vehicle Category	PRIVATE CAR

Insurance Company

Name of Insurance Company	AIG ASIA PACIFIC INSURANCE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	1900131025
Cover Note Number	

Driver

Name of Driver	RAGNAR BERG
NRIC No	SXXXX802E
Date Of Birth	16/05/1970
Occupation	INDOOR
Date Of Driving Pass	12/12/2008
Driving Experience	11 YEARS AND 2 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-97575511
Fax Number	
Contact Number	
E-Mail Address	BF160570@GMAIL.COM

Address	45 HUA GUAN AVENUE
Postcode	589141
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	SPOUSE
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	SIDE SWIPE
Weather Conditions	RAINING
Road Surface	WET

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	2
Passenger 1	NAME: : MARTIN YOUNG BERG
	GENDER: : MALE

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

AFTER STOPPING FOR STOP SIGN AT HUA GUANG AVENUE I ENTERED INTO DUNEARN ROAD. MY VEHICLE WAS ALREADY TURNED INTO DUNEARN ROAD AND AFTER AROUND 100M A CAR IN HIGHER SPEED TURNS INTO OUR LANE BUT IT DIDN'T PASS US BEFORE TURNING, THUS DRIVING INTO MY VEHICLE BEFORE ENDING UP IN FRONT OF ME. RAMMING INTO MY CAR WHILE MAKING THE TURN CAUSED DAMAGE TO THE RIGHT FRONT OF MY CAR AND ALSO EXPLAINS THE SCRATCHES ON THE LEFT SIDE OF THE VEHICLE. IT SEEMS LIKE THEY DID NOT SEE MY CAR WHEN MAKING THE TURN INTO MY LANE. THE CAR CAME WITH MUCH FASTER SPEED THAN MY VEHICLE SO I DID NOT HAVE A CHANCE TO REACT WHEN IT CUT LANE INTO US, COMING SO FAST FROM BEHIND.

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	YES
Was there any audio recorded?	NO

Details of Witness 1

Name	MARTIN YOUNG BERG
Phone Number	83326234
Email Address	

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SCZ1235K
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	PRIVATE CAR

Name of Driver	LIEW SOON SIM, CHRISTINA
NRIC/Passport Number	SXXXX186B
Contact Number	91768172
Address	100 GERALD DRIVE #03-84
Postcode	
Insurance Company Name	AVIVA LTD
Nature Of Damage	
No. Of Passenger (Including Driver)	

Sketch Plan

SKETCH PLAN

IMPORTANT NOTICE

- 1 Please report correctly the details of the accident to speed up the claims process
- 2 This Form must be completed by the Policyholder and/or the Authorised Driver
- 3 Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
- 4 The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
- 5 Any false reporting may be referred to the Police for investigation.
- 6 The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
- 7 By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
- 8 **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature
Date & Time:

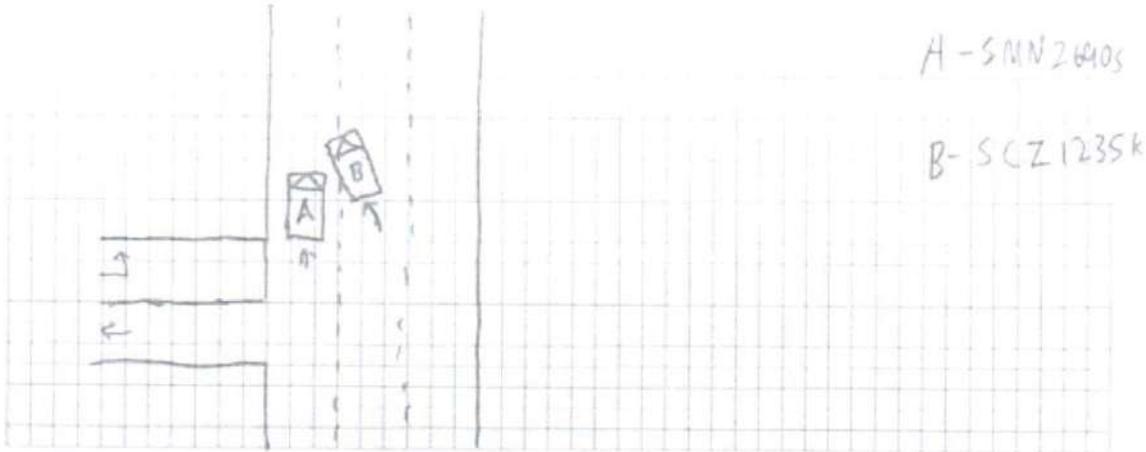
Ragnar Bey
Driver's Signature
(If driver is not the policyholder)
Date & Time:
9/3-2020 10:30AM



Reporting Centre Personnel's Signature
Name: *Tyaly Fung*
NRIC/FIN No.: *U2040197X*

Sketch Plan #2

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

After stopping for Stop Sign at Hua Guang Avenue I entered into Duneem Road. My vehicle was already turned into Duneem Road and after around 100m a car in higher speed turns into our lane but it didn't pass us before turning thus driving into my vehicle before ending up in front of me. Ramming into my car while making the turn caused damage to the right front of my car and also explains the scratches on the left side of the vehicle. It seems like they did not see my car when making the turn into my lane. The car came with much faster speed than my vehicle so I did not have a chance to react when it cut lane into us coming so fast from behind.

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature
Date & Time:

Rayna Bey
Driver's Signature
(If driver is not the policyholder)
Date & Time:



Reporting Centre Personnel's Signature
Name: *Tommy Eddy*
NRIC/FIN No: *G72040A7X*

SPF/PD Sketch Plan Form V1



CERTIFICATE OF INSURANCE

AUDI AUTO PROTECTOR PRIVATE VEHICLE

Name of Policyholder : JANG HYE YOUNG
Period of Insurance : 30 Jul 2019 To 29 Jul 2021
Engine No. : DAX056916
Chassis No. : WAUZZZFY9K2107762

Vehicle No. : SMN2690S
Policy No. : 1900131025
Endorsement No. : 000000000305883
Issued Date : 26 Sep 2019

ABOUT THE COVER

Make/Model : AUDI Q5 Sport 2.0 TFSI qu
Engine Capacity/Tonnage : 1,984.00 CC
Driver Restriction : NA
Person or Classes of Persons Entitled to Drive* :

a) The Policyholder
b) Any other person who is driving on the Policyholder's order or with his/her permission.
This Policy will indemnify the Policyholder or any authorised driver only if he/she meets the specified age condition.

You have to pay an additional sum of \$3,000 as "Inexperienced Driver Excess" ("IDR") if You are or Your Authorised Driver (named or unnamed) has less than 2 years' driving experience.

Age Condition : 40 years old and above

Limitation as to use* :

Use only for social, domestic and pleasure purposes and for the Policyholder's business.
This Policy does not cover use for hire or reward, driving tuition, driving test, racing, pace-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

Loss of Use 1800cc - 2000cc Optional

* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189), Section 95 of the Road Transport Act, 1987 (Malaysia) and Road Transport (Amendment) Act 2019, are not to be included under these headings.

EXCESS

Section 1
Fire - \$0 Own Damage - \$1000 Theft - \$0 Flood Cover - \$0

Section 2
Property Damage - \$0

Windscreen : \$100

Named Driver and Excess (where applicable)

JANG HYE YOUNG - \$1000 (Own Damage)

APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

1. Audi Customer Service Center Add: 55 Ubi Road 1 Singapore 408699 63662323

For other Approved Reporting Centres/AIG Authorised Repairers, please contact our 24-hour accident emergency hotline at +65 6338 6200. Alternatively, you may refer to AIG website www.aig.com.sg or AIG SG Mobile App. Simply search and download "AIG SG" from iTunes or Google Play.

IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: DBS BANK LTD

We hereby certify that the policy to which this Certificate of Insurance relates is issued in accordance with the provisions of the Motor Vehicles (Third Party Risks and Compensation) Act (Cap. 189), Part IV of the Road Transport Act, 1987 (Malaysia), Road Transport (Amendment) Act 2019 and Motor Vehicles (Third Party Risks) Rules, 1959 (Malaysia).

0504125200

PREMIUM LEASING - AP
281 ALEXANDRA ROAD AUDI CUSTOMER SERVICE CENTRE
SINGAPORE 159938

Underwritten by AIG Asia Pacific Insurance Pte. Ltd.

Manile

AIG Asia Pacific Insurance Pte. Ltd.
AUTHORISED REPRESENTATIVE

SSCNMD

What can the 24-hour AIG Auto Emergency Hotline provide for you?

- Immediate assistance after an accident
- Emergency breakdown service
- Towing service (accident or non-accident related)
- Advice on Motor Claims procedures
- Medical Referral Assistance

If no one is injured in the accident:

- You are not required to make any police report.
- Record vehicle number, name and address, insurance company and policy number of the other driver(s) and vehicle(s).
- Collect details (name, address and contact number) of witnesses and/or try to take photographs of the scene of the accident.
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.

If the accident involves injuries or damage to government property & vehicles, foreign registered vehicles or non-injury hit & run case:

- Report the accident to the police, providing full details of the circumstances of the accident.
- Record vehicle number, name and address, insurance company and policy number of the other driver(s) and vehicle(s), if applicable.
- Collect details (name, address and contact number) of witnesses and/or try to take photographs of the scene of the accident.
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.

What should I do in the event of an accident?

- Keep calm and move your car to a safe place.
- Do not admit or discuss fault or blame with the other party(ies).
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.
- Submit Writ/Summons/Correspondences from third party(ies) to AIG immediately.

LOSS OF USE CAR REPLACEMENT BENEFIT

Applicable only if this benefit is included in your motor insurance. Please refer to your Policy Schedule for details. Policy terms and conditions apply. Please call our customer service hotline number **(65) 6419-3000** for assistance.

The Certificate of Insurance (CI) should be produced without demand when collecting the Rental Car and the Rental Car Company reserves the right to verify the identity of the holder. The CI is the property of AIG and its use is subject to the terms and conditions contained in the Loss of Use Endorsement under the policy issued to the policyholder.

Steps to activate Loss of Use Car Replacement Benefit and Important Information

1. To activate your loss of use car replacement, please contact the Rental Car Company (listed below) after filing/reporting your accident claim.
2. Your rental car will be made available within **5** working hours of activation with the Rental Car Company.
3. At the time of collection of the Rental Car, the **original** insurance policy and schedule issued by AIG, a copy of the Accident Report from **Audi Customer Service Centre** must be produced.
4. The number of days is based on the period your vehicle is in the repair workshop unless the number of days of loss of use entitlement is stated in the Policy.
5. Rental cars are strictly for use in Singapore only.
6. Extension of rental beyond repair period approved by AIG surveyor will be chargeable by the Rental Car Company on per day basis.
7. Upgrade of Rental Car is available upon request subject to additional charges by the Rental Car Company.

Rental Car Company: Popular Rent A Car Pte. Ltd.

Activation Hotline: 67428888

501 Guillemard Road Singapore 399840

Operation Hours: Monday to Friday: 9am to 6pm Saturday (Half Day): 9am to 4pm

*The Rental Car Company's Terms & Conditions apply (i.e., refundable security deposit, excess liability for the Rental Car, Collision Damage Waiver, etc).

IMPORTANT NOTICE

If you sell your motor vehicle, this Notice is **IMPORTANT** and **MUST** be complied with. Policyholders are hereby warned that under the Motor Vehicles (Third Party Risks and Compensation) Act (Cap.99), it shall be unlawful for any person to use or cause or permit any other person to use a motor vehicle without a valid policy of insurance under the Act.

The Policyholder is further warned that on the sale of a motor vehicle, they must surrender the Certificate of Insurance and the Policy to the insurance company. If the Certificate of Insurance has been lost or destroyed, a Statutory Declaration to that effect must be made. Failure to comply with this obligation is an offence under the Motor Vehicles (Third Party Risks and Compensation) Act (Cap.88).

This Policy will cease to be valid once the motor vehicle has been sold to another person unless the transfer of interest has been duly notified to and agreed to by the insurance company concerned. If the insurance company agrees to cover the new owner, they will issue a new Certificate of Insurance in the new owner's name. The premium chargeable may vary according to the new owner's profile.

REPUBLIC OF SINGAPORE DRIVING LICENCE



Licence Number **S7066802E**
Name
RAGNAR BERG

Birth Date: **16 May 1970**
Issue Date: **12 Dec 2008**

001686451G



YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)

	PASS DATE
Class 3 Motor Cars= \leq 3000kg with \leq 7 passengers, exclusive of the driver; and other motor vehicles \leq 2500kg	12 Dec 2008

NP 428A

Licence No: S7066802E



Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

WIP : 32111

Telefax

Estimate : Accident Repairs
Workshop : Ubi Road 1
Contact No : 6366 2323
Fax No : 6841 1183
Reference : PA/OD/0255/2020/NS
Date : 10-Mar-20

Vehicle NOT IN workshop. Kindly arrange for survey.

Your insured vehicle no : SCZ 1235 K

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way
#07-16 AIG Building
Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name : Ms Jang Hye Young
Address : 45 Hua Guan Avenue
Singapore 589141
Telephone : (HP)+65 97812452
Type of Claim : Own damage Claims
Policy No. : 1900131025
Vehicle No : **SMN 2690 S**
Model Code : Audi Q5 Sport 2.0 TFSI QU
Model / Year : Jul-19
Engine No : DAX 056916
Chassis No : WAUZZZFY9K2107762
Mileage : -
Excess Cost : -
Estimated By : Johnny Boo / Allan Wu
Accident Date : 7-Mar-20
Place of Accident : Dunearn Road Passed Hua Guan Avenue

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel: 6366 2323 Fax: 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle. SMN 2690 S

S/N	Nature of Jobs	Estimated Charges
1	To remove, check and reinstall front wire harness for headlights, horns, outside temperature sensor, headlight washer assy and front parking aid.	S/N \$ 480.00
2	To dismantle and renew front bumper and rhs headlight. Re-organise crash management components. Reinstall all parts removed.	\$ 1,600.00
3	To respray front bumper, front bumper spoiler and both front wheel arch trims.	\$ 2,800.00
4	To carry out diagnostic check.	S/N \$ 192.00
TOTAL LABOUR CHARGES		: \$ 5,072.00

480*+
500*+
1,200*+
192*+
=
2,372*+
0*0
1,190*+
537 =
1,190*+
0*0
2,372*+
1,190*+
=
3,562*+
0*0
300*+
0*0

1727
1727
4099

Check Item

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No SMN 2690 S

S/N	Parts Description	Damage Parts & Prices	
		S/NETT	REMARKS
1	FRONT BUMPER new Repair	\$ 2,445.00	+
2	REAR BUMPER FIXING PARTS new	\$ 254.00	+
3	FRONT BUMPER SECURING STRIP - RH new	\$ 35.00	+
4	FRONT BUMPER CLOSING ELEMENT - RH new	\$ 105.00	x
5	FRONT BUMPER GRILLE - CENTRE new	\$ 134.00	+
6	FRONT BUMPER FRONT SPOILER Repair	\$ 709.00	+
7	FRONT BUMPER UNDERRUN BAR new	\$ 447.00	+
8	FRONT BUMPER CLOSING ELEMENT new	\$ 161.00	+
9	RADIATOR GRILLE } new	\$ 3,327.00	+
10	QUATTRO INSCRIPTION } new	\$ 90.00	+
11	RADIATOR GRILLE STRIKER PLATE new	\$ 230.00	+
12	FRONT BUMPER AIR GUIDE GRILLE - RH Missing	\$ 537.00	✓ 429.60
13	FRONT BUMPER END CAP - RH new	\$ 86.00	+
14	FRONT BUMPER CARRIER new	\$ 857.00	+
15	FRONT BUMPER FOAM FILLER PIECE new	\$ 269.00	+
16	FRONT BUMPER GUIDE SECTION - RH new	\$ 36.00	+
17	HORN - RH HIGH TONE new	\$ 184.00	+
18	FRONT PARKING AID SENSOR - INNER / OUTER new 2	TBC	+
19	FRONT PARKING AID SEAL RING new 4	\$ 14.00	+
20	HEADLIGHT MOUNTING - RH new	\$ 112.00	+
SUB TOTAL SPARE PARTS		: \$ 10,032.00	

Premium Automobiles

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Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No SMN 2690 S

S/N	Parts Description	Damage Parts & Prices	
		S/NETT	REMARKS
21	LED HEADLIGHT - RH <i>Not in</i>	\$	7,462.00 +
22	LIFT CYLINDER - RH <i>Not in</i>	\$	132.00 +
23	WHEEL SPOILER - RH <i>Not in</i>	\$	146.00 +
24	FRONT WHEEL COVER - LH / RH <i>Not in</i>	2 \$	1,190.00 ✓ 952.00
25	RADIATOR AIR GUIDE - RH <i>Not in</i>	\$	53.00 +
26	RADIATOR AIR GUIDE - CENTRE <i>Not in</i>	\$	40.00 +
27	FRONT NO PLATE <i>Not in</i>	S/N \$	60.00 +
28	SUNDRIES ?	\$	✓ 300.00 21
TOTAL SPARE PARTS CHARGES		:	\$ 19,415.00
TOTAL LABOUR CHARGES		:	\$ 5,072.00
GRAND TOTAL		:	\$ 24,487.00

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Name : *Adrian King*
Surveyed Date : *12/03/20*
Authorised Date :
Excess Cost :
Liability :
Remarks : *Not Authorised, 03 Days.*

Please Note : This estimate is based on visual inspection of the affected vehicle. Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly. For inspection of vehicle, please refer to Ms Norah Khai at Tel:6768 9828 for appointment.

Yours faithfully,
Premium Automobiles Pte Ltd

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer
Signature:
Date:

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant