

Our Ref: GBG3964M200309

Date: 19/03/2020

Your Ref:

QBE Insurance (International) Limited
1 Raffles Quay #29-10
South Tower
Singapore 048583

Attn: Motor Claims Department

Dear Sir / Madam

Traffic Accident Along 208 Hougang Street 21
Involving GBG3964M and GBD8515J On 09/03/2020

We/I, Messers **Goldbell Leasing Pte Ltd** (ROC No: **199001196N**), the registered owners of m/vehicle GBG3964M at all material times of the above accident. Our/my vehicle was surveyed by "QBE" authorized appraiser and we/I based our/my claims on his recommendation for S\$ 8,100-00 being the repair for 04 Days (Strictly on a Without Prejudice Basis).

We / I have ascertained that you were the insurers of the driver of m/vehicle GBD8515J when the same was involved in the aforesaid accident with our/my m/vehicle – GBG3964M.

We/I whereby you are the insurers of m/vehicle GBD8515J and the driver/owner was caused solely by the negligence of your insured and as a result there of our / my m/vehicle – GBG3964M has suffered loss and damage as follows:

Cost of repairs	S\$	<u>8,100-00</u>
LOU for pre-repair notice 02 days @ S\$ <u>60-00</u>		<u>120-00</u>
LOU Fee for <u>04</u> days @ S\$ <u>60-00</u>		<u>240-00</u>
Rental Fee Invoice No: _____		<u>-</u>
GIA / LTA search fee		<u>2-00</u>
Towing Fee (Cash Sale No: _____)		<u>-</u>
Total Amount	S\$	<u>8,462-00</u>

We/I enclose herewith copies of the supporting documents for vehicle no. GBG3964M as follows:-

- (i) Motor Accident Report & Documents;
- (ii) Repair Invoices;

Kindly look into the matter and let us/me hear from you on the settlement of our/my claims as soon as possible.

Please remit us/me your settlement sum in favor of M/s **Liu's Brother Auto Engineering Workshop**. Forward the cheque to No. 1 Kaki Bukit Avenue 6 #01-01 AutoBay @ Kaki Bukit Singapore 417883.

Thank you.

Yours faithfully,

f-_____

The owner of m/vehicle GBG3964M
Messers **Goldbell Leasing Pte Ltd**
cc. Liu's Bro Auto Engineering Workshop

ACCIDENT INVOLVING GBD 8515J AND GBG 3964M ON 09/03/2020

Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Thu 3/19/2020 1:01 PM

To: SALES@BUMI-MEGAH.COM <SALES@BUMI-MEGAH.COM>

Our Ref: CC6/QBE20003912/Uea3

19 MAR 2020

BUMI MEGAH TIMBER DOORS (S) PTE LTD

Dear Sir/Madam,

ACCIDENT INVOLVING GBD 8515J AND GBG 3964M ON 09/03/2020

We refer to the above accident where we are acting for QBE Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Kindly note that we have reviewed this matter and would like to advise that you and/or your authorized driver may not be absolved from blame for this accident.

If you have evidence/information to prove that we should not settle the third party claim, kindly let us have them in writing within the next 10 day, after we shall proceed with negotiation with Third Party claimant on the **without prejudice basis** and any settlement should not bind any claims whatsoever by you/your driver against the other party's insurer arising from this particular accident.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

Asher

Case Handler

DID: 6841 6051

FAX: 6741 4108

Email: ashersng@lkkauto.com

*c.c. QBE Insurance (Singapore) Pte Ltd
(Motor Claims Dept)*

Authorization To Act

Attn: Motor Claims Department

QBE Insurance (International) Limited
1 Raffles Quay #29-10
South Tower
Singapore 048583

I / We, Messers Goldbell Leasing Pte Ltd ("the third party claimant") No. 14 Benoi Road Singapore 629887 (address), owner of GBG3964M (vehicle no.) hereby authorize Liu's Brother Auto Engineering Workshop ("the workshop") to act for me/us with respect to my / our claim for repair costs and / or rental and/or loss of use ("claim") for my / our vehicle no. GBG3964M that was damaged pursuant to the accident which occurred on 09/03/2020 (date) along 208 Hougang Street 21 (location) involving GBD8515J ("the accident").

I / We further authorize the workshop to settle my / our above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my / our claim with payment cheque / s being made in favour of the workshop.

I / We further acknowledge that any settlement the workshop may reach on my / our behalf is on a without prejudice and without admission of liability basis insofar as the driver / owner / insurers of the other vehicle / s is concerned.

Dated this 24th day of June (month) 20 20 (year)

3rd Party Claimant:

Workshop:

Signature: 

Name: Goldbell Leasing Pte Ltd

Address: No.14 Benoi Road

Singapore 629887

Nric/ROC No: 199001196N

Signature: 

Name: Liu's Brother Auto Engineering Workshop

Address: No. 1 Kaki Bukit Avenue 6 #01-01

AutoBay @ Kaki Bukit

Singapore 417883

ROB No: 53291793J



DISCHARGE VOUCHER

Without Prejudice
Save As to Costs

Your Reference : GBG3964M200309
Our Reference : VC013558

I/We, **GOLDBELL LEASING PTE LTD** do hereby acknowledge the sum of Singapore Dollars: **FOUR THOUSAND AND THREE HUNDRED ONLY (\$\$4,300.00)** being full discharge and satisfaction of all claims against QBE Insurance (Singapore) Pte Ltd and their Insured, '**BUMI MEGAH TIMBER DOORS (S) PTE LTD**', over damage to my/our vehicle **GBG 3964M** from an accident involving **GBD 8515J** at/along **208 HOUGANG ST 21**, which occurred on **09 MAR 2020** at about **12:15hours**.

Further, I/we hereby acknowledge and accept that the above said sum paid to me is 'strictly on a without admission of liability basis' and I/we hereby discharge and release the said QBE Insurance (Singapore) Pte Ltd and their Insured '**BUMI MEGAH TIMBER DOORS (S) PTE LTD**', from all claims, demands or action of damages as a result of the said accident.

Also, I/we hereby agree to indemnify and keep indemnified the said QBE Insurance (Singapore) Pte Ltd against all and any claims whatsoever made or to be made by any person or persons on my/our behalf in respect of the said accident.

Dated this (day) 24th of (month) June (year) 2020

Signature

Goldbell Leasing Pte Ltd

Claimant's Name

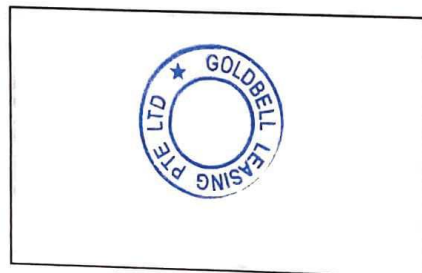
199001196N

FIN/NRIC No.

No. 14 Benoi Road

Singapore 629887

Address



Company stamp if applicable

Witness's Signature

Low Siew Yian

Witness's Name

S1543134B

FIN/NRIC No.

Block 5 Pine Close #05-135

Singapore 391005

Address

Please return to:
General Claims Department
QBE Insurance (Singapore) Pte Ltd
1 Raffles Quay
#29-10 South Tower
Singapore 048583
(By Fax: 6534 5356)

**LIU'S BROTHER AUTO ENGINEERING WORKSHOP**

No. 1 Kaki Bukit Avenue 6 #01-01 Auto Bay @ Kaki Bukit Singapore 417883

ROB No: 53291793J . Tel: 6741-1730 / 731 . Fax: 6744-5746. Email: liusbros@gmail.com

Invoice/Ref No: GBG3964M200309

Final Bill

Customer	Page 01 -02
Name: QBE Insurance (International) Limited	Date: 19-03-20
Address Motor Claims Department	Vehicle No: GBG3964M
1 Raffles Quay #29-10	Model/Make: Fiat Dobl Cargo
South Tower Singapore 048583	Maxi 1.6 MTJ AMT

Item No.	Descriptions Of Parts	Original Quotation / Estimation	Revised Quotation / Cost Of Repair
1	Rear Bumper	\$ 745.00	\$ -
2	Bumper Clips 1 set	\$ 65.00 SN	\$ -
3	Bumper Reinforcement	\$ 752.00	\$ -
4	Bumper Bracket	\$ 155.00	\$ -
5	Bumper Reflector	\$ 117.60	\$ -
6	Bumper Reverse Sensor	\$ 220.00 SN	\$ -
	Tail Lamp 02 pcs (@ S\$462.70)	\$ 925.40	\$ -
	Floor Panel Garnish	\$ 1,379.80	\$ -
7	Rear Lh Tailgate	\$ 2,395.00	\$ -
8	Tailgate Glass	\$ 841.50	\$ -
9	Tailgate Glass Sealant	\$ 80.00 SN	\$ -
10	Tailgate Weatherstrip	\$ 344.50	\$ -
11	Tailgate Inner Trim Board	\$ 384.90	\$ -
12	Tailgate Inner Trim Board Clips 1 set	\$ 164.50	\$ -
13	Tailgate Wiper Motor	\$ 428.00	\$ -
14	Tailgate Wiper Link	\$ 165.30	\$ -
15	Tailgate Wiper Rubber	\$ 98.00	\$ -
16	Tailgate Hinge 02 pcs (@ S\$166.30)	\$ 332.60	\$ -
17	Tailgate Lock	\$ 331.00	\$ -
18	Tailgate Outer Garnish	\$ 279.00	\$ -
19	Tailgate "70 KM/H" Sticker	\$ 15.00 SN	\$ -
20	Tailgate "Doblo" Emblem	\$ 118.00	\$ -
21	Tailgate "Maxi" Emblem	\$ 86.00	\$ -
22	Tailgate Number Plate Lamp 02 pcs (@ S\$51.50)	\$ 103.00	\$ -
23	Tailgate Number Plate Outer Garnish	\$ 154.40	\$ -
24	Tailgate Number Plate and Base	\$ 48.00 SN	\$ -
25	Tail Lamp Panel	\$ 989.30	\$ -
26	Rear Rh Tailgate	\$ 1,895.90	\$ -
27	Tailgate Weatherstrip	\$ 297.00	\$ -
28	Tailgate Lock Top	\$ 189.30	\$ -
29	Tailgate Lock Upper	\$ 192.90	\$ -
30	Tailgate Outer Garnish	\$ 321.80	\$ -
31	Tailgate "Professional" Emblem	\$ 163.50 SN	\$ -
32	Tailgate Glass Sealant	\$ 80.00 SN	\$ -
33	Tailgate "Fiat Logo" Emblem	\$ 87.80	\$ -
34	Tailgate Glass	\$ 680.00	\$ -
35	Tailgate Glass Sealant	\$ 80.00 SN	\$ -
36	Tailgate "6 PAX" Sticker	\$ 15.00 SN	\$ -
	C/F Balance --->	\$ 15,721.00	\$ -



M/s Liu's Brother Auto Engrg Wks

**LIU'S BROTHER AUTO ENGINEERING WORKSHOP**

No. 1 Kaki Bukit Avenue 6 #01-01 Auto Bay @ Kaki Bukit Singapore 417883

ROB No: 53291793J . Tel: 6741-1730 / 731 . Fax: 6744-5746. Email: liusbro@ymail.com

Invoice/Ref No: GBG3964M200309

Final Bill

Customer

Page 02 -02

Name: QBE Insurance (International) Limited

Date: 19-03-20

Address Motor Claims Department

Vehicle No: GBG3964M

1 Raffles Quay #29-10

Model/Make: Fiat Dobl Cargo

South Tower

Singapore 048583

Maxi 1.6 MTJ AMT

Item No.	Descriptions Of Parts	Original Quotation / Estimation	Revised Quotation / Cost Of Repair
	B/F Balance --->	\$ 15,721.00	\$ -
	Labor for Panel Beating, Cut, Weld, Straighten & Replacing Parts Etc	\$ 1,000.00	\$ -
	To putty & spray painting & including touch up paint on accident af	\$ 1,000.00	\$ -
	Remove & reinstall Rear Rh & Lh Windscreen Glass to facilitate repa	\$ 240.00	\$ -
	Remove and refix rear Rh & Lh tailgate components & wiper mechan	\$ 180.00	\$ -
	To check all wiring & electrical component for proper function	\$ 80.00	\$ -
	Remove and refix rear reverse sensor	\$ 100.00	\$ -
	To apply Rust Proofing , reseal tuff-coating treatment on accident are	\$ 80.00	\$ -

Total Parts & Labour of estimate for damaged vehicle

\$ 49,843.00

Total amount in Lump Sum Basis for repaired vehicle

\$ 8,100.00

SDLS: Eight Thousand One Hundred Only



M/s Liu's Brother Auto Engrg Wks



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION
OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580

Phone: +65 6224 0010 Fax: +65 6224 0030

Operating Hours: Monday to Friday 9am to 5pm

GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-20-042093

Date of Request: 11/03/2020

Your Ref No: Online Purchase

LIU'S BROTHER AUTO WORKSHOP

1 Kaki Bukit Ave 6 #01-01

Auto Bay@Kaki Bukit

Singapore 417883

Dear Sir/Madam,

Enquiry Date 11/03/2020

Enquiry By Susan Low Siew Yian

TP Vehicle No. GBD8515J

Accident Date 09/03/2020

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
GBD8515J	QBE Insurance (Singapore) Pte Ltd	23/12/2019-22/12/2020	62246633

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

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RECORDS MANAGEMENT CENTRE

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OF SINGAPORE
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6 Raffles Quay #18-00, Singapore 048580

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TAX INVOICE

Our Ref No: GR-20-042093

Date of Request: 11/03/2020

Your Ref No: Online Purchase

LIU'S BROTHER AUTO WORKSHOP

1 Kaki Bukit Ave 6 #01-01

Auto Bay@Kaki Bukit

Singapore 417883

Dear Sir/Madam,

Enquiry Date 11/03/2020

Enquiry By Susan Low Siew Yian

TP Vehicle No. GBD8515J

Accident Date 09/03/2020

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque

RE: [MANDATE REQUEST] Re: Direct Settlement - Accident Involving GBD8515J (OI : QBE - VC013558) AND GBG3964M (TP : LKK REF - CC6/QBE20003912/Uea3) on 09/03/2020

Andrew Lim <andrew.lim@qbe.com>

Tue 4/28/2020 2:16 PM

To: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>

Cc: claims-singapore <claims-singapore@qbe.com>; Jenny Toh <jenny.toh@qbe.com>

Dear Asher,

Kindly proceed to offer as advised.

Thank you.

Andrew Lim

Executive

Claims | Asia

1 Raffles Quay, #29-10 South Tower, Singapore 048583

+65 6477 1243 | +65 6224 6633

[Website](#)

[LinkedIn](#)

[Twitter](#)



From: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>

Sent: Tuesday, 28 April 2020 1:44 PM

To: Andrew Lim <andrew.lim@qbe.com>; Jenny Toh <jenny.toh@qbe.com>

Cc: claims-singapore <claims-singapore@qbe.com>

Subject: [MANDATE REQUEST] Re: Direct Settlement - Accident Involving GBD8515J (OI : QBE - VC013558) AND GBG3964M (TP : LKK REF - CC6/QBE20003912/Uea3) on 09/03/2020

Your ref : VC013558

Our ref : CC6/QBE20003912/Uea3q2

Dear Sirs,

We refer to the above matter.

The accident occurred when both party reversed into the same parking lot.

Basing on the reports of the circumstance of the accident, we propose to settle third-party claim at 50% liability.

We seek your approval to offer repairer "LIU'S BROTHER AUTO ENGINEERING WORKSHOP" at \$4,900.00 (all-in).

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repairs	\$ 18,401.00	\$ 8,100.00
2. Loss of Use (6days x \$60)	\$ 360.00	\$ 360.00 (6days x \$60)
	Sub Total : \$ 8,460.00	
	50% : \$ 4,230.00	
3. LTA Search Fee	\$ 2.00	\$ 2.00
	Total : \$ 4,232 ~ \$4,900	

Enclosed here with all the relevant documents for your perusal.

For your approval please.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Andrew Lim <andrew.lim@qbe.com>

Sent: Wednesday, March 18, 2020 9:47 AM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Jenny Toh <jenny.toh@gbe.com>; claims-singapore <claims-singapore@gbe.com>

Subject: RE: Direct Settlement - Accident Involving GBD8515J (OI : QBE - VC013558) AND GBG3964M (TP : LKK REF - CC6/QBE20003912/Uea3) on 09/03/2020

Dear Mei Kwan,

As requested.

Andrew Lim

Executive

Claims | Asia

1 Raffles Quay, #29-10 South Tower, Singapore 048583

+65 6477 1243 | +65 6224 6633

[Website](#)

[LinkedIn](#)

[Twitter](#)



From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Tuesday, 17 March 2020 4:53 PM

To: Andrew Lim <andrew.lim@gbe.com>; Jenny Toh <jenny.toh@gbe.com>

Cc: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: Direct Settlement - Accident Involving GBD8515J (OI : QBE - TBA) AND GBG3964M (TP : LKK REF - CC6/QBE20003912/Uea3) on 09/03/2020

Dear Sir/Madam,

We refer to the above matter.

We had inspected TP vehicle GBG 3964M at M/s Liu's Brother Auto Engineering Workshop - Kaki Bukit on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report

Please be informed that estimated cost of repair and preliminary advice is not ready yet.

We will revert to you on preliminary advice in due course.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge Asher and she can be contacted at DID: 6841 6051.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

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