

A.C.S. REC. BY:

REF:

AIG CC3/AIG 20003892/R4F3

7576

## ASSIGNMENT

Meinen

From:

Date:

11/3/2020

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No:

SDP 9000J

at Workshop m/s

premium

of

24 Benoi Seefor

Insured:

Policy No.

1900081739

Claims No.

8585271960Sh

Sum Insured:

Excess:

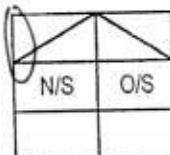
78A0.00

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its  
repair at the time of inspection.



Bal. or Market Value:

129k

IDAC Accident Rpt:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

days

Res.: Yes or No

Lum Sum:

%

3 Val.: Yes or No

CA / REV

REP. / 24 HRS

Vehicle: IN / OUT

Date:

Person Contacted:

Veh No:

SDP 9000J

Yr Regn: 2019 / MAR

Type: M. Car / M. Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Audi A4 Sedan 2.0 TFSI S.T.c.c 1984

Colour

Grey

A/C: Insured / Std / NI / NA

Sp. Reading

14389

T/Radio: Insured / Std / NI / NA

Eng/No:

C/No:

WAA 222 F46 KA 042260

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size:

F:

245/35 ZR19

R:

~

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

FALKEN

Front

Rear

R/Bal.

6

mm

R/Bal.

6

mm

L/Bal.

6

mm

L/Bal.

6

mm

D.O.A.

09/03/2020

D.O.I.

11/03/2020

Survey held at

PREMIUM

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

N/S FR

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

SDP 9000J-X

convert to TP from OD.

12/3- Revert via meinen

12/3 @ 16:06 - mandate approval by victor koh

12/3 @ 8:41am - email to premium authorise repair excess \$0.00/

Submit Preli report

Date/Time, File Pass to?

☐ : Preli. Report

1) 10/3 Typist

☐ : Final Report

Date/Time, File Return to?

2)

Rep. Format:

Preli report.

Lump Sum / I.B.I. (%)

Days Of Repair: 4

Resurvey No. of Trip:

Add Fee:

☐ : Site Insp (\$☐ : Interview (\$☐ : Tech. Invs (\$☐ : Weekend (\$

Survey Fee:

Transportation:

S + RS, SI

Photos

Others

TOTAL

## View Received Message

This mail is associated with :

**\*SDP9000J (8585271960SG)**

OD

Mar 9 2020 3:00PM

[CHEN YIN LIANG]

Premium Automobiles Pte Ltd

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**From** AIG Asia Pacific Insurance Pte. Ltd. (AIG\_SG), sent on 12/03/2020 16:06 PM.

**To** LKK\_HQ

**Subject** Alert - Adj Mandate Approved (S\$11091.00) - SDP9000J - Claim Handler: Chan, Yoke Shi

Approved:11091.00:Authorise repair. Re-inspection to be done for damage check and supplementary items / labour with clear photos.

### DOCUMENTS SUMMARY

There are no documents.

## Denise Tay (LKKAuto)

---

**From:** Denise Tay (LKKAuto)  
**Sent:** Friday, 13 March 2020 8:41 AM  
**To:** Claims; SUR; assignments  
**Subject:** RE: OD CLAIMS FOR SDP 9000 J

Dear Sir,

As instructed by our client, please proceed to repair the insured vehicle **SDP 9000J (Excess \$0.00/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

\*Our client reserve their rights not to pay if there is no valid approval obtained before repair.

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: [denisetay@lkkauto.com](mailto:denisetay@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Claims <[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)>  
**Sent:** Thursday, 12 March 2020 8:16 AM  
**To:** SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Cc:** 'Claims' <[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)>  
**Subject:** RE: OD CLAIMS FOR SDP 9000 J

Dear all,

Attached is the marked estimate for your reference. Kindly assist on own damage claim approval.

Thank you.

Best Regards,  
Terrence Tan  
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183

e. [claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg) w. [www.audi.com.sg](http://www.audi.com.sg)

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223

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Model

Price

Depreciation

Reg Date

Eng Cap

Mileage

Veh Type

Status

Search Selection

Audi A4

Any

Any

2019

Any

Any

Any

Available



☐ **Audi A4 2.0A TFSI S-tronic** **\$130,999** **\$11,660 /yr** **30-Sep-2019** **1,984 cc** **5,500 km** **Luxury** **Available**

Audi Management Unit With Virtual Cockpit! Audi Agent Warranty Till Sep 2024 Unlimited Mileage! Great Saving From New! Certified Multipoint Check! Trade In Welcome! Flexible Financing! Viewing By Appointment Only. Please SMS/Whatsapp For Viewing!

Premium Automobiles

☆ Posted: 11-Mar-2020 Tags: 2019 Audi A4, Audi A4, Audi, A4



☐ **Audi A4 2.0A TFSI S-tronic** **\$130,999** **\$11,660 /yr** **30-Sep-2019** **1,984 cc** **5,000 km** **Luxury** **Available**

Great Saving From New! Audi Management Unit! 5 Years Audi Agent Warranty Till Sep 2024 At Unlimited Mileage. Trade In Welcome! High In House Loan Approval. Viewing By Appointment Only. Please SMS/Whatsapp For Viewing!

Premium Automobiles

☆ Posted: 11-Mar-2020 Tags: 2019 Audi A4, Audi A4, Audi, A4



☐ **Audi A4 2.0A TFSI S-tronic** **\$128,888** **\$12,200 /yr** **22-Feb-2019** **1,984 cc** **21,000 km** **Luxury** **Available**

Consignment Unit. 5 Years Audi Authorized Dealer Unlimited Mileage Warranty Till Feb 2024! Fully Serviced At Audi Authorized Agent. Special Indent Unit With Nougat Brown Interior, 19" Vertini Rims, Ceramic Coating And Solar Film. Trade In And Inspection Welco...

☆ Posted: 05-Mar-2020 Tags: 2019 Audi A4, Audi A4, Audi, A4



☐ **Audi A4 2.0A TFSI S-tronic** **\$125,888** **\$12,030 /yr** **09-Jan-2019** **1,984 cc** **23,000 km** **Luxury** **Available**

New 6 Months Road Tax! 5 Years Audi Authorized Dealer Unlimi Ted Mileage Warranty Till Jan 2024! Latest A4 Mythos Black W 24 Hours Audi Roadside Assist! Fully Audi Authorized Dealer Servicing With Receipts And Audi Maintenance Checklist Print Out! Comes With: BBS...

☆ Posted: 21-Feb-2020 Tags: 2019 Audi A4, Audi A4, Audi, A4

Save this search criteria, to get email alerts whenever a match is found.

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Make	Model	Price	Depreciation	Reg Date	Eng Cap	Mileage	Veh Type	Status
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## Enquire PARF/COE Rebate for Registered Vehicle

### Vehicle Owner Particulars

Owner ID Type:	Singapore NRIC
Owner ID:	757G

### Vehicle Details

Vehicle No.:	SDP9000J
Vehicle to be Exported:	No
Intended Deregistration Date:	12 Mar 2020
Vehicle Make:	AUDI
Vehicle Model:	A4 SEDAN 2.0 TFSI S TRONIC (NAV)
Primary Colour:	Grey
Manufacturing Year:	2019
Engine No.:	CVK077188
Chassis No.:	WAUZZZF46KA042260
Maximum Power Output:	140.0 kW (187 bhp)
Open Market Value:	\$33,724.00
Original Registration Date:	28 Mar 2019
First Registration Date:	28 Mar 2019
Transfer Count:	0
Actual ARF Paid:	\$39,214.00

### Intended PARF Rebate Details

PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	27 Mar 2029
PARF Rebate Amount:	\$29,410.00

### Intended COE Rebate Details

COE Expiry Date:	27 Mar 2029
COE Category:	E - Open - all except motorcycle
COE Period(Years):	10
QP Paid:	\$36,667.00
COE Rebate Amount:	\$32,005.00
<b>Total Rebate Amount:</b>	<b>\$61,415.00</b>

The information contained herein is correct as at 12 Mar 2020

OK

> Back to OneMotoring

## Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	757G
Vehicle Details	
Vehicle No.:	SDP9000J
Vehicle to be Exported:	No
Intended Deregistration Date:	12 Mar 2020
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Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	27 Mar 2029
PARF Rebate Amount:	\$29,410.00
Intended COE Rebate Details	
COE Expiry Date:	27 Mar 2029
COE Category:	E - Open - all except motorcycle
COE Period(Years):	10
QP Paid:	\$36,667.00
COE Rebate Amount:	\$32,005.00
<b>Total Rebate Amount:</b>	<b>\$61,415.00</b>

The information contained herein is correct as at 12 Mar 2020

OK

**LKK Auto Consultants Pte Ltd** (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park  
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: AIG Asia Pacific Insurance Pte. Ltd.  
AIG Building  
78 Shenton Way #08-16  
Singapore 079120

From: LKK Auto Consultants Pte Ltd  
51 Ubi Ave 1 #01-25  
Paya Ubi Industrial Park  
Singapore 408933

Attn:

Date: 12 Mar 2020

**Preliminary Advice**

Vehicle No	: SDP9000J	Accident Date	: 09/03/2020
Make	: AUDI A4	Policy No.	: 1900081739
Assignment Date	: 12/03/2020	Excess	: S\$0.00
Date of Inspection	: 11/03/2020	Est. Duration of Repair	: 4.00
Inspection At	: PREMIUM AUTOMOBILES PTE LTD (UBI) 55 UBI ROAD 1 SINGAPORE 408699		

**Point of Impact / General Description of Damages**

The vehicle sustained impact / damages n/s front portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	27,821.00
Revised Amount	:S\$	11,091.00
Check Items (Estimated)	:S\$	7,582.00
Total	:S\$	18,673.00
Lump Sum Repair	:S\$	

**Total Loss Consideration**

New for Old Value	:S\$	
Pre-Accident Value	:S\$	129,000.00
COE / PARF Rebate	:S\$	61,415.00
Salvage Value	:S\$	
Margin for Repair	:S\$	67,585.00

**Remarks**

- ( x ) The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.
- ( ) The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
- ( ) Other comments :

*Calvin* 12/3/2020



## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

### ACCIDENT STATEMENT

Date Of Report	09/03/2020 20:10
Date Of Accident	09/03/2020 15:45
Exact Location Of Accident	JUNCTION OF COLEMAN ST.
Country/State of Loss	SINGAPORE

### DETAILS OF OWN VEHICLE

Vehicle Registration Number	SDP9000J
<b>Insured/Policyholder</b>	
Name Of Registered Owner	CHEN YIN LIANG
NRIC No	SXXXX757G
Email Address	NOEMAIL
Mobile Phone No	(LOCAL) +65-94315089
Alternative Phone No	OFFICE-94315089

### Vehicle Particulars

Manufacturer	AUDI
Model	A4 SEDAN 2.0 TFSI
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	YES
If No, Please state action to be taken	
Vehicle Category	PRIVATE CAR

### Insurance Company

Name of Insurance Company	AIG ASIA PACIFIC INSURANCE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	
Cover Note Number	

### Driver

Name of Driver	YONG YEE LIN
NRIC No	SXXXX986C
Date Of Birth	09/10/1970
Occupation	INDOOR
Date Of Driving Pass	20/12/1994
Driving Experience	25 YEARS AND 2 MONTHS
Gender	FEMALE
Mobile Number	(LOCAL) +65-96821911
Fax Number	
Contact Number	
EMail Address	YEELIN@HG.SG



Address	BLK 293 OCEAN DRIVE #03-17
Postcode	098533
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	SPOUSE
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

#### General Information of the Accident

Type Of Accident	COLLISION - CHANGE/CROSS LANE
Weather Conditions	CLEAR
Road Surface	DRY

#### Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

#### Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

#### Circumstances of Accident

TIME : 15: 47, DATE : 9 MARCH 2020, AT THE JUNCTION OF COLEMAN ST, I WAS DRIVING STRAIGHT AHEAD AND WAS HIT BY A CAR FROM THE LEFT. PLEASE REFER TO THE FOOTAGE ATTACHED

#### Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	YES
Was there any audio recorded?	NO

#### DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SJL4508U
Vehicle Make/Model/Colour	TOYOTA ALTIS
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	CHAN SIEW LAM DAVID
NRIC/Passport Number	SXXXX194E
Contact Number	
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

## Sketch Plan

### SKETCH PLAN

#### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this form and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
  - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
  - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated; or
  - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature  
Date & Time:

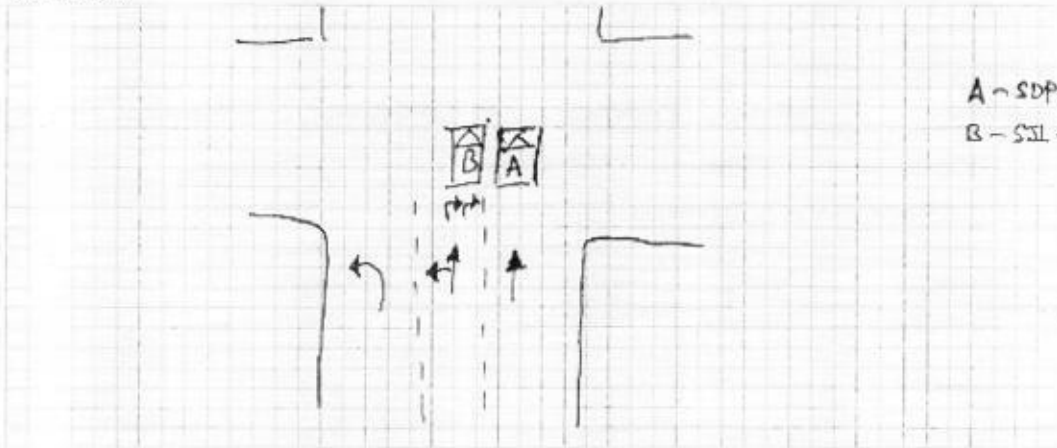
Driver's Signature  
(if driver is not the policyholder)  
Date & Time: 5:53 pm  
9/3/2020

Reporting Centre Personnel's Signature  
Name: *Wong Kuan Seng*  
NRIC/FIN No.: *G29M47A*



### Sketch Plan #2

### SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

Time: 15:47 Date: 9-March-2020

At the junction of coleman st. I was driving straight ahead and was hit by a car from the left. Please refer to the footage attached.

## DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature \_\_\_\_\_  
Date & Time: \_\_\_\_\_

Driver's Signature  
(if driver is not the policyholder)  
Date & Time: 5-53 PM  
9/3/2020

Reporting Centre Personnel's Signature  
Name: Wendy Jones Smith, George  
NRIC/PIN No.: G298745X

# Addendum Sheet



GENERAL INSURANCE ASSOCIATION OF SINGAPORE RECORDS MANAGEMENT CENTRE  
6 Raffles Quay #18-00 Singapore 048580  
Tel (65) 6224 0010 Fax (65) 6224 0039  
Operating Hours: Monday to Friday, 09:00 - 17:00  
UEN: S665506806 / GST Reg. No.: M400017735

**IMPORTANT NOTE:** Please submit the completed Addendum form to the same Authorised Reporting Centre with whom you submitted the Original Report.

## ADDENDUM

### (A) PARTICULARS OF PERSON MAKING THE AMENDMENTS:

Original Report No: MPA120030356 Vehicle Registration No: SDP9000J  
Name (as shown in NRIC): YONG YEE LIN NRIC/FIN/Passport No: SXXX986C  
(\*Vehicle Driver / Vehicle Owner) (\*) Please delete as appropriate  
Address: BLK 293 OCEAN DRIVE #03-17 Singapore (098533)  
Contact (Tel): 96821911 Mobile No.: \_\_\_\_\_  
Email Address: YEELIN@HG.SG  
Date of Accident: 09/03/2020 Time of Accident: 15:45  
Place of Accident: JUNCTION OF COLEMAN ST.  
Insurance Company: AIG ASIA PACIFIC INSURANCE PTE. LTD.

### (B) ADDITIONAL INFORMATION / AMENDMENTS:

I have made a report on the above mentioned accident and would like to include additional information or make the following amendments:

To convert accident report from third party claims to own policy claims.

*[Signature]*

Policyholder / Driver's Signature

Date: 10/3/2020



Reporting Centre Personnel's Signature

Name: WONG KENNEDY SEAH, GEORGE

NRIC/FIN No.: G2987143X

Date: 10/3/2020

100

100



# CERTIFICATE OF INSURANCE

## AUDI AUTO PROTECTOR PRIVATE VEHICLE

Name of Policyholder : CHEN YIN LIANG  
Period of Insurance : 28 Mar 2019 To 27 Mar 2021  
Engine No. : CVK077188  
Chassis No. : WAUZZZF46042260

Vehicle No. : SDP9000J  
Policy No. : 1900081739  
Endorsement No. :  
Issued Date : 01 Apr 2019

### ABOUT THE COVER

Make/Model : AUDI A4 Sedan 2.0 TFSI S tronic  
Engine Capacity/Tonnage : 1,984.00 CC  
Driver Restriction : NA  
Sum Insured : Market Value  
Off Peak Car : No  
First Year of Registration : 2019  
Insuring with COE/PAF : Yes

#### Person or Classes of Persons Entitled to Drive\*

- a) The Policyholder  
b) Any other person who is driving on the Policyholder's order or with his/her permission.  
This Policy will indemnify the Policyholder or any authorised driver only if he/she meets the specified age condition.

You have to pay an additional sum of \$3,000 as "Young and/or Inexperienced Driver Excess" ("YIDR") if You are or Your Authorised Driver (named or unnamed) is under the age of 23 and/or has less than 2 years' driving experience.

Age Condition : All Age Condition

#### Limitation as to use\*

Use only for social, domestic and pleasure purposes and for the Policyholder's business.  
This Policy does not cover use for hire or reward, driving tuition, driving test, racing, pace-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

Loss of Use 1800cc - 2000cc Optional

\* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

### EXCESS

#### Section 1

Fire - \$0 Own Damage - \$1600 Theft - \$0 Flood Cover - \$0

#### Section 2

Property Damage - \$0

Windscreen : \$100

#### Named Driver and Excess (where applicable)

CHEN YIN LIANG - \$1600 (Own Damage)

### APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

1. Audi Customer Service Center Add: 55 Ubi Road 1 Singapore 408699 63662323

For other Approved Reporting Centres/AIG Authorised Repairers, please contact our 24-hour accident emergency hotline at +65 6338 6200. Alternatively, you may refer to AIG website [www.aig.com.sg](http://www.aig.com.sg) or AIG SG Mobile App. Simply search and download "AIG SG" from iTunes or Google Play.

### IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: OVERSEA-CHINESE BANKING CORPN LTD

I/We hereby certify that the policy to which this Certificate of Insurance relates is issued in accordance with the provisions of the Motor Vehicles (Third Party Risks and Compensation) Act (Cap. 189), Part IV of the Road Transport Act, 1987 (Malaysia) and Motor Vehicles (Third Party Risks) Rules, 1959 (Malaysia).

0504125268

PREMIUM LEASING -MPL

281 ALEXANDRA ROAD AUDI CUSTOMER SERVICE CENTRE

SINGAPORE 159938

Underwritten by AIG Asia Pacific Insurance Pte. Ltd.

AIG Asia Pacific Insurance Pte. Ltd.

AUTHORISED REPRESENTATIVE

Cheng Chang Chee





## 24-HOUR AIG AUTO HOTLINE: +65 6338 6200

**IMPORTANT: KEEP THIS DOCUMENT IN YOUR CAR AT ALL TIMES.**

### What can the 24-hour AIG Auto Emergency Hotline provide for you?

- Immediate assistance after an accident
- Emergency breakdown service
- Towing service (accident or non-accident related)
- Advice on Motor Claims procedures
- Medical Referral Assistance

### If no one is injured in the accident:

- You are not required to make any police report.
- Record vehicle number, name and address, insurance company and policy number of the other driver(s) and vehicle(s).
- Collect details (name, address and contact number) of witnesses and/or try to take photographs of the scene of the accident.
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.

### If the accident involves injuries or damage to government property & vehicles, foreign registered vehicles or non-injury hit & run case:

- Report the accident to the police, providing full details of the circumstances of the accident.
- Record vehicle number, name and address, insurance company and policy number of the other driver(s) and vehicle(s), if applicable.
- Collect details (name, address and contact number) of witnesses and/or try to take photographs of the scene of the accident.
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.

### What should I do in the event of an accident?

- Keep calm and move your car to a safe place.
- Do not admit or discuss fault or blame with the other party(ies).
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.
- Submit Whl/Summons/Correspondences from third party(ies) to AIG immediately.

## LOSS OF USE CAR REPLACEMENT BENEFIT

**Applicable only if this benefit is included in your motor insurance. Please refer to your Policy Schedule for details. Policy terms and conditions apply. Please call our customer service hotline number (65) 6419-3000 for assistance.**

The Certificate of Insurance (CI) should be produced without demand when collecting the Rental Car and the Rental Car Company reserves the right to verify the identity of the holder. The CI is the property of AIG and its use is subject to the terms and conditions contained in the Loss of Use Endorsement under the policy issued to the policyholder.

### Steps to activate Loss of Use Car Replacement Benefit and Important Information

1. To activate your loss of use car replacement, please contact the Rental Car Company (listed below) after filing/reporting your accident claim.
2. Your rental car will be made available within 5 working hours of activation with the Rental Car Company.
3. At the time of collection of the Rental Car, the original insurance policy and schedule issued by AIG, a copy of the Accident Report from Audi Customer Service Centre must be produced.
4. The number of days is based on the period your vehicle is in the repair workshop unless the number of days of loss of use entitlement is stated in the Policy.
5. Rental cars are strictly for use in Singapore only.
6. Extension of rental beyond repair period approved by AIG surveyor will be chargeable by the Rental Car Company on per day basis.
7. Upgrade of Rental Car is available upon request subject to additional charges by the Rental Car Company.

**Rental Car Company: Popular Rent A Car Pte. Ltd.**

**Activation Hotline: 67428888**

**501 Guillemard Road Singapore 399840**

**Operation Hours: Monday to Friday: 9am to 6pm Saturday (Half Day): 9am to 4pm**

\*The Rental Car Company's Terms & Conditions apply (i.e., refundable security deposit, excess liability for the Rental Car, Collision Damage Waiver, etc).

## IMPORTANT NOTICE

If you sell your motor vehicle, this Notice is IMPORTANT and MUST be complied with. Policyholders are hereby warned that under the Motor Vehicles (Third Party Risks and Compensation) Act (Cap.99), it shall be unlawful for any person to use or cause or permit any other person to use a motor vehicle without a valid policy of insurance under the Act.

The Policyholder is further warned that on the sale of a motor vehicle, they must surrender the Certificate of Insurance and the Policy to the insurance company. If the Certificate of Insurance has been lost or destroyed, a Statutory Declaration to that effect must be made. Failure to comply with this obligation is an offence under the Motor Vehicles (Third Party Risks and Compensation) Act (Cap.88).

This Policy will cease to be valid once the motor vehicle has been sold to another person unless the transfer of interest has been duly notified to and agreed to by the insurance company concerned. If the insurance company agrees to cover the new owner, they will issue a new Certificate of Insurance in the new owner's name. The premium chargeable may vary according to the new owner's profile.

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100

100

# Premium Automobiles

55 Ubi Road 1, Singapore 408699  
Tel: 6366 2323 Fax: 6841 1183

Telefax

## Estimated Labour Charges for Accident Vehicle SDP 9000 J

S/N Nature of Jobs		Estimated Charges	Surveyor's Recommendations
1	To remove, check and reinstall front wire harness for headlights, horns, outside temperature sensor, headlight washer assy and front parking aid.	S/N \$ 480.00 /	
2	To remove and renew lhs front wheel suspension assy.	S/N \$ 1,800.00 ?	
3	To dismantle and renew front bumper, lhs front fender and lhs headlight. Re-organise crash menagement components. Reinstall all parts removed.	\$ 2,450.00 750	
4	To respray front bumper and lhs front fender.	\$ 2,000.00 1100	
5	To renew lhs front rim. To carry out pre-wheel alignment and post-wheel alignment test.	S/N \$ 520.00 ?	
6	To carry out diagnostic check.	S/N \$ 192.00 /	
<b>TOTAL LABOUR CHARGES</b>		<b>: \$ 7,442.00</b>	

# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

WIP :32413

## Telefax

Estimate	:	Accident Repairs
Workshop	:	Ubi Road 1
Contact No	:	6366 2323
Fax No	:	6841 1183
Reference	:	PA/OD/0264/2020/GW
Date	:	11-Mar-20

Vehicle IN workshop. Please arrange for survey

**AIG Asia Pacific Insurance Pte Ltd**

78 Shenton Way

#07-16 AIG Building

Singapore 079120

**Attn: Mr. Adrian Ling - Motor Claims Dept**

**Tel: 6841 0055 - Fax: 6256 4315**

Owner's Name	:	Mr. Chen Yin Liang
Address	:	Blk 293 Ocean Dive #03-17 Singapore 098533
Telephone	:	HP +65 96821911
Type of Claim	:	Own Damage Claims
Policy No.	:	1900081739
Vehicle No	:	<b>SDP 9000 J</b>
Model Code	:	Audi A4 Sedan 2.0 TFSI
Model / Year	:	Sep-18
Engine No	:	CVK077188
Chassis No	:	WAUZZZF46KA042260
Mileage	:	
Date In	:	28-Mar-19
Estimated By	:	Johnny Boo / Allan Wu
Accident Date	:	09-Mar-20
Place of Accident	:	Junction of Coleman ST.

# Premium Automobiles

55 Ubi Road 1, Singapore 408699  
Tel : 6366 2323 Fax : 6841 1183

Telefax

## Material List for Accident Vehicle Regn No. SDP 90001

S/N	Parts Description	Damage Parts & Prices	
		S/Nett	Remarks
21	LIGT CYLINDER FOR HEADLIGHT WASHER SYSTEM-LH X	\$	198.00
22	FRONT WISHBONE LINK-LH ?	\$	507.00
23	FRONT SUSPENSION GUIDE-LH ?	\$	887.00
24	FRONT SUSPENSION UPPER CONTROL ARM-LH ?	\$	480.00
25	FRONT TRACK CONTROL ARM-LH ?	\$	480.00
26	FRONT WHEEL BEARING HOUSING-LH ?	\$	912.00
27	FRONT SWIVEL JOINT ?	\$	182.00
28	FRONT WHEEL HUB-LH ?	\$	460.00
29	FRONT WHEEL BEARING-LH ?	\$	237.00
30	FRONT SUSPENSION FORKS-LH X	\$	249.00
31	FRONT COUPLING ROD-LH X	\$	125.00
32	FRONT DRIVE SHAFT-LH X	\$	2,498.00
33	FRONT GAS SHOCK ABSORBER-LH X	\$	284.00
34	FRONT TIE ROD END-LH ?	\$	186.00
35	FRONT TRACK ROD-LH ?	\$	93.00
36	FRONT STEERING GEAR GREASE X	\$	41.00
37	FRONT RIM-LH <i>sc</i>		TBC
38	SUNDRIES ?	\$	400.00
TOTAL SPARE PARTS CHARGES		:	\$ 20,379.00
TOTAL LABOUR CHARGES		:	\$ 7,442.00
GRAND TOTAL		:	\$ 27,821.00

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved  
Spare parts are Special Nett.

# Premium Automobiles

55 Ubi Road 1, Singapore 408699  
Tel : 6366 2323 Fax : 6841 1183

Telefax

## Material List for Accident Vehicle Regn No. SDP 9000 J

S/N	Parts Description	Damage Parts & Prices	
		S/Nett	Remarks
1	FRONT BUMPER <i>Repair</i>	\$	2,068.00
2	FRONT BUMPER FIXING PARTS <i>X</i>	\$	553.00
3	FRONT BUMPER SECURING STRIP <i>X</i>	\$	34.00
4	FRONT BUMPER CLOSING ELEMENT -LOWER CENTRE <i>X</i>	\$	198.00
5	FRONT BUMPER AIR GUIDE-LH <i>X</i>	\$	59.00
6	FRONT BUMPER AIR GUIDE GRILLE-LH <i>X</i>	\$	127.00
7	FRONT BUMPER GUIDE SECTION-LH <i>X</i>	\$	34.00
8	FRONT FENDER-LH <i>4</i>	\$	722.00
9	FRONT FENDER CLOSING ELEMENT-LH <i>X</i>	\$	47.00
10	FRONT FENDER ATTACHMENT PARTS <i>nei</i>	\$	190.00
11	FRONT FENDER BRACKET-LH <i>?</i>	\$	33.00
12	FRONT FENDER BRACKET DEFORMATION ELEMENT-LH <i>?</i>	\$	46.00
13	FRONT FENDER BRACE-LH <i>?</i>	\$	112.00
14	FRONT WHEEL HOUSNG LINER-LH <i>?</i>	\$	226.00
15	FRONT WHEEL HOUSING LINER ATTACHMENT PARTS-LH <i>nei</i>	\$	219.00
16	FRONT WHEEL SPOILER <i>cm</i>	\$	69.00
17	FRONT FENDER MOLDING TRIM-LH <i>X</i>	\$	33.00
18	FRONT STONE CHIP GUARD-LH <i>nei</i>	\$	48.00
19	FRONT FENDER COVER-LH <i>?</i>	\$	21.00
20	LED HEADLIGHT-LH <i>scr</i>	\$	7,321.00

SUB-TOTAL SPARE PARTS CHARGES

: \$ 12,160.00

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved  
Spare parts are Special Nett.

# Premium Automobiles

55 Ubi Road 1, Singapore 408699  
Tel : 6366 2323 Fax : 6841 1183

## Telefax

Name

Surveyed Date

Authorised Date

Excess Cost

Liability

Remarks

*13/5/2020*  
: *Rasul - Hp 90010068*  
: *11/03/2020 @ 1645*  
: *4 days*  
: *EXCESS : TRA*  
: *Resurvey*  
: *Resurvey before paint*

## Please Note

- : This estimate is based on visual inspection of the affected vehicle.  
Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly.  
For inspection of vehicle, please refer to Ms Norah Khai at  
Tel: 6768 9828 for appointment.

Yours faithfully,

Premium Automobiles Pte Ltd

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Johnny Boo  
Body Repair Manager

Allan Wu  
Claims Consultant



# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel: 6366 2323 Fax: 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

WIP :32413

## Telefax

Estimate	:	Accident Repairs
Workshop	:	Ubi Road 1
Contact No	:	6366 2323
Fax No	:	6841 1183
Reference	:	PA/OD/0264/2020/GW
Date	:	11-Mar-20

Vehicle IN workshop. Please arrange for survey

## AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name	:	Mr. Chen Yin Liang
Address	:	Blk 293 Ocean Drive #03-17 Singapore 098533
Telephone	:	HP +65 96821911
Type of Claim	:	Own Damage Claims
Policy No.	:	1900081739
Vehicle No	:	<b>SDP 9000 J</b>
Model Code	:	Audi A4 Sedan 2.0 TFSI
Model / Year	:	Sep-18
Engine No	:	CVK077188
Chassis No	:	WAUZZZF46KA042260
Mileage	:	
Date In	:	28-Mar-19
Estimated By	:	Johnny Boo / Allan Wu
Accident Date	:	09-Mar-20
Place of Accident	:	Junction of Coleman ST.

# Premium Automobiles

55 Ubi Road 1, Singapore 408699  
Tel: 6366 2323 Fax: 6841 1183

Telefax

## Estimated Labour Charges for Accident Vehicle SDP 9000 1

S/N	Nature of Jobs		Estimated Charges	Surveyor's Recommendations
1	To remove, check and reinstall front wire harness for headlights, horns, outside temperature sensor, headlight washer assy and front parking aid.	S/N	\$ 480.00 /	
2	To remove and renew lhs front wheel suspension assy.	S/N	\$ 1,800.00 ?	
3	To dismantle and renew front bumper, lhs front fender and lhs headlight. Re-organise crash menagement components. Reinstall all parts removed.		\$ <del>2,450.00</del> 750	
4	To respray front bumper and lhs front fender.		\$ <del>2,000.00</del> 1100	
5	To renew lhs front rim. To carry out pre-wheel alignment and post- wheel alignment test.	S/N	\$ 520.00 ?	
6	To carry out diagnostic check.	S/N	\$ 192.00 /	
<b>TOTAL LABOUR CHARGES</b>		:	<u><u>\$ 7,442.00</u></u>	

# Premium Automobiles

55 Ubi Road 1, Singapore 408699  
Tel: 6366 2323 Fax: 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SDP 90001

S/N	Parts Description	Damage Parts & Prices	
		S/Nett	Remarks
1	FRONT BUMPER Repair	\$	2,068.00
2	FRONT BUMPER FIXING PARTS X nn	\$	553.00
3	FRONT BUMPER SECURING STRIP X nn	\$	34.00
4	FRONT BUMPER CLOSING ELEMENT -LOWER CENTRE X nn	\$	198.00
5	FRONT BUMPER AIR GUIDE-LH X nn	\$	59.00
6	FRONT BUMPER AIR GUIDE GRILLE-LH X nn	\$	127.00
7	FRONT BUMPER GUIDE SECTION-LH X nn	\$	34.00
8	FRONT FENDER-LH H /	\$	722.00
9	FRONT FENDER CLOSING ELEMENT-LH X nn	\$	47.00
10	FRONT FENDER ATTACHMENT PARTS neu /	\$	190.00
11	FRONT FENDER BRACKET-LH ?	\$	33.00
12	FRONT FENDER BRACKET DEFORMATION ELEMENT-LH ?	\$	46.00
13	FRONT FENDER BRACE-LH ?	\$	112.00
14	FRONT WHEEL HOUSNG LINER-LH ?	\$	226.00
15	FRONT WHEEL HOUSING LINER ATTACHMENT PARTS-LH neu /	\$	219.00
16	FRONT WHEEL SPOILER CM /	\$	69.00
17	FRONT FENDER MOLDING TRIM-LH X nn	\$	33.00
18	FRONT STONE CHIP GUARD-LH neu /	\$	48.00
19	FRONT FENDER COVER-LH ?	\$	21.00
20	LED HEADLIGHT-LH SCR /	\$	7,321.00

SUB-TOTAL SPARE PARTS CHARGES

: \$ 12,160.00

All charges are not inclusive of GST.  
Legend: Remarks (OK) = Approved, Remarks (X) = Not approved  
Spare parts are Special Nett.

# Premium Automobiles

55 Lodi Road 1, Singapore 408699  
Tel: 6366 2323 Fax: 5841 1183

Telefax

**Material List for Accident Vehicle Regn No. SDP 90001**

S/N	Parts Description	Damage Parts & Prices	
		S/Nett	Remarks
21	LIGT CYLINDER FOR HEADLIGHT WASHER SYSTEM-LH X nn	\$	198.00
22	FRONT WISHBONE LINK-LH ?	\$	507.00
23	FRONT SUSPENSION GUIDE-LH ?	\$	887.00
24	FRONT SUSPENSION UPPER CONTROL ARM-LH ?	\$	480.00
25	FRONT TRACK CONTROL ARM-LH ?	\$	480.00
26	FRONT WHEEL BEARING HOUSING-LH ?	\$	912.00
27	FRONT SWIVEL JOINT ?	\$	182.00
28	FRONT WHEEL HUB-LH ?	\$	460.00
29	FRONT WHEEL BEARING-LH ?	\$	237.00
30	FRONT SUSPENSION FORKS-LH X nn	\$	249.00
31	FRONT COUPLING ROD-LH X nn	\$	125.00
32	FRONT DRIVE SHAFT-LH X nn	\$	2,498.00
33	FRONT GAS SHOCK ABSORBER-LH X nn	\$	284.00
34	FRONT TIE ROD END-LH ?	\$	186.00
35	FRONT TRACK ROD-LH ?	\$	93.00
36	FRONT STEERING GEAR GREASE X nn	\$	41.00
37	FRONT RIM-LH sca/		TBC
38	SUNDRIES ?	\$	400.00
<b>TOTAL SPARE PARTS CHARGES</b>		<b>: \$</b>	<b>20,379.00</b>
<b>TOTAL LABOUR CHARGES</b>		<b>: \$</b>	<b>7,442.00</b>
<b>GRAND TOTAL</b>		<b>: \$</b>	<b>27,821.00</b>

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved  
Spare parts are Special Nett.

# Premium Automobiles

55 Ubi Road 1, Singapore 408699  
Tel : 6366 2323 Fax : 6841 1183

## Telefax

Name  
Surveyed Date  
Authorised Date  
Excess Cost  
Liability  
Remarks

: Rasu - Hp 90010068  
: 11/03/2020 @ 1645  
: 4 days  
: EXCESS: TBA  
: Request  
: Resurvey before paint

## Please Note

: This estimate is based on visual inspection of the affected vehicle.  
Should we require further labour charges and spare parts in the  
progress of repair, we shall inform you accordingly.  
For inspection of vehicle, please refer to Ms Norah Khai at  
Tel: 6768 9828 for appointment.

Yours faithfully,  
Premium Automobiles Pte Ltd

LKK Auto Consultants hence notify  
the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and  
is subject to final approval from Insurance Company

Acknowledged by Repairer  
Signature:  
Date:

Johnny Boo  
Body Repair Manager

Allan Wu  
Claims Consultant

[illegible]