

Denise Tay (LKKAUTO)

From: Bryan Ang (LKKAUTO)
Sent: Tuesday, 9 March 2021 7:40 PM
To: Claims
Cc: Nora Khai PA; Denise Tay (LKKAUTO); SUR
Subject: Re: OD CLAIMS FOR SDP 9000 J

Follow Up Flag: Flag for follow up
Flag Status: Flagged

Dear Nora / Kee Siang

Thank you for your assistance.

Dear Denise

Please close off this OD claim.

Bryan Ang
LKK Auto Consultants Pte Ltd

On 9 Mar 2021, at 18:53, Claims <claims@premiumauto.com.sg> wrote:

Dear Bryan,

Apologies on this matter, this case has reverted to TP claim.

Please assist to close the case at your end.

**Best Regards,
Kee Siang Lim
Claims Advisor**

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 **d.** +65 6768 9911 **f.** +65 6841 1183

e. claims@premiumauto.com.sg **w.** www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 **p.** +65 6836 2223

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From: Nora Khai PA [<mailto:nora.khai@premiumauto.com.sg>]
Sent: Tuesday, 9 March 2021 6:34 PM
To: 'Bryan Ang (LKKAUTO)'; 'Denise Tay (LKKAUTO)'; 'Claims'; 'SUR'
Subject: RE: OD CLAIMS FOR SDP 9000 J

Hi Bryan,

Noted. I will look into it. Thanks for informing.

Thank you.

Kind Regards,
Norah Khai
Claims Manager

<image002.png>

(Reg No 199902271W)

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From: Bryan Ang (LKKAuto) [<mailto:bryanang@lkkauto.com>]

Sent: Friday, March 5, 2021 6:23 PM

To: Denise Tay (LKKAuto) <denisetay@lkkauto.com>; Nora Khai PA <nora.khai@premiumauto.com.sg>;

Claims <claims@premiumauto.com.sg>; SUR <sur@lkkauto.com>

Subject: RE: OD CLAIMS FOR SDP 9000 J

Hi Nora

Please assist to look into this coming to almost 1 year case.

Thanks!

Best Regards,

Bryan Ang

LKK Auto Consultants Pte Ltd

phone: 6256-3561 | email: bryanang@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Denise Tay (LKKAuto) <denisetay@lkkauto.com>

Sent: Friday, 5 March 2021 5:56 PM

To: Claims <claims@premiumauto.com.sg>; SUR <sur@lkkauto.com>; assignments

<assignments@lkkauto.com>

Subject: RE: OD CLAIMS FOR SDP 9000 J

Hi all,

Any update?

One year coming

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: denisetay@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Denise Tay (LKKAuto) <denisetay@lkkauto.com>

Sent: Monday, 1 February 2021 5:20 PM

To: Claims <claims@premiumauto.com.sg>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>

Subject: RE: OD CLAIMS FOR SDP 9000 J

Dear All,

Please update on the repair status.

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: denisetay@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Denise Tay (LKKAuto) <denisetay@lkkauto.com>

Sent: Friday, 13 March 2020 8:41 AM

To: Claims <claims@premiumauto.com.sg>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>

Subject: RE: OD CLAIMS FOR SDP 9000 J

Dear Sir,

As instructed by our client, please proceed to repair the insured vehicle **SDP 9000J** (Excess \$0.00/-).

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: denisetay@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>

Sent: Thursday, 12 March 2020 8:16 AM

To: SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>

Cc: 'Claims' <claims@premiumauto.com.sg>

Subject: RE: OD CLAIMS FOR SDP 9000 J

Dear all,

Attached is the marked estimate for your reference. Kindly assist on own damage claim approval.

Thank you.

Best Regards,

Terrence Tan

Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

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From: Claims [<mailto:claims@premiumauto.com.sg>]

Sent: Tuesday, 10 March 2020 1:43 PM

To: 'SUR'; 'assignments'

Cc: 'Claims'

Subject: OD CLAIMS FOR SDP 9000 J

Dear all,

Please assist to register own policy claims for the above mentioned vehicle.

Attached is the GIA report , DL , insurance certificate and video footage for your reference.

Kindly arrange for car survey on tomorrow, 11 of march.

Do take note, vehicle is in our premise.

Address : 24 Benoi Sector, Singapore 629857

Thank you.

Best Regards,
George Wong
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

281 Alexandra Road Singapore 159938

p. +65 6366 2323, option 1

e. Claims@premiumauto.com.sg **w.** www.audi.com.sg

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