

Jasper Chua (LKK Auto)


From: Heng Ding Chao <HengDingChao@msfirstcapital.com.sg>
Sent: June 5, 2020 12:59 PM
To: Jasper Chua (LKK Auto)
Cc: Joanne Yong
Subject: RE: SURVEY ASSESSMENT - D20001384MFSH/1 // EXPRESS SETTLEMENT - LKK REF : CC4/FCI20003888/T1ba3q2

Hi Jasper,

Quantum is within our range, please settle at best \$3886.49 (all in).

Good Day,

**Cathan Heng Ding Chao,
Motor Claims Department**

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | DID : 6507 3848/EXT:104| Fax No. : 6507 3849 |Email: HengDingChao@msfirstcapital.com.sg |Company Regn. No. 195000106C
A Member of  Insurance Group

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As a response to the COVID19 outbreak, we are observing staggered working hours and some of us are on Work From Home arrangement. However, we are actively working to support our clients and partners. We have access to e-mails and will work to respond in a timely manner.

We appreciate your kind understanding. Stay safe.

From: Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>
Sent: Wednesday, 27 May 2020 12:18 pm
To: Heng Ding Chao <HengDingChao@msfirstcapital.com.sg>
Cc: Joanne Yong <Joanneyong@msfirstcapital.com.sg>
Subject: RE: SURVEY ASSESSMENT - D20001384MFSH/1 // EXPRESS SETTLEMENT - LKK REF : CC4/FCI20003888/T1ba3q2

Dear Sir/Mdm,

It was reported that Insured driver reported that he was hit behind by third party vehicle. Third party reported that Insured's driver entering from slip road. There is no evidence from third party.

We propose to offer to TP repairer "**MY CAR CONSULTANT PTE LTD**" as below:

TP CLAIMED	REVISED - TO OFFER
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Cost of Repair	\$ 7,089.47	\$ 3,350.00
Loss of Rental (\$150.00 x 5 days)	\$ 750.00	\$ 500.00 (\$100.00 x 5 days)
LTA & GIA Search Fee	\$ 36.49	\$ 36.49
TOTAL	\$ 7,875.96	\$ 3,886.49

Breakdown of days is as follows:

Our surveyor's recommended days to repair	5 days
Weekend / Downtime	0 days
TOTAL	5 days

The above is for your approval and/or further instructions please.

Thank you.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Jasper Chua | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2928 | email: jasperchua@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Heng Ding Chao [<mailto:HengDingChao@msfirstcapital.com.sg>]

Sent: Wednesday, 20 May 2020 5:13 PM

To: Vic (LKKAuto)

Cc: Admin A; Joanne Yong

Subject: RE: SURVEY ASSESSMENT - D20001384MFSH/1 // EXPRESS SETTLEMENT - LKK REF CC4/FCI20003888/T1ha3

Hi Vic,

May I check with you if there is any news regarding the Express Settlement for this claim? The deadline for us to settle the claim is approaching on 26.05.20.

Good Day,

Cathan Heng Ding Chao,
Motor Claims Department

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